

Believe Me, It's YOU! Dealing with Difficult People

With author, keynote speaker, & leadership trainer, *Nancy Hunter Denney*



Tuesday, November 13
Noon – 1:00pm
Campus Center - Room 163C

Is there someone at work or in life that you find difficult? Come learn what YOU can do! [Nancy Hunter Denney](#) has earned a wide reputation for excellence at the podium and has appeared on the national stage with Suze Orman, Soledad O'Brien, and Dr. Phil. She brings her wit and high energy, and combines them with personal stories and theories to inspire you to see value in "difficult" people. Please join us for this captivating and informative event!

~Menu~

Garden Vegetable Soup Mediterranean Salad with Red Wine Vinaigrette* Grilled Flank Steak with Fresh Herb Chimichurri* Roasted Brussels Sprouts* Herb Roasted Potatoes* Mixed Berry Cobbler with Ice Cream* Coffee/Tea*

*(If you have strict **diet restrictions**, please contact Van at vkeh@admin.umass.edu by 11/7/18 and she will provide another option.)*

How to Register

Credit Card/Debit go to: https://quikpayasp.com/umass/commerce_manager/payer.do?orderType=UWN Choose either UWN Dues, Member Lunch, or Non-Member Lunch. If paying for more than one, please specify in the "Add Comment" section.

Cash or Check: Make checks payable to **UNIVERSITY OF MASSACHUSETTS**, send this portion of the form along with your payment to: Glenda Pons, Environmental Health and Safety, 117 Draper Hall. You will receive an email confirmation when your payment has been received.

Payments for this event must be received by Wednesday, November 7 at 5pm.

Name: _____ Email: _____

Dept. / Campus Address: _____ Phone #: _____

\$12 for UWN Members, \$15 for Guests
Questions? uwn@admin.umass.edu