

TICKET APPEALS

WHAT YOU NEED TO KNOW

Appeals should only be filed with Parking Services if a legitimate basis exists. Reasons for appeal that may NOT be considered appropriate, and will result in the appeal being denied, include but are not limited to the following:

- Lack of knowledge of parking regulations.
- Disagreement with parking regulations.
- Did not see the posted parking signs.
- Only parked temporarily or for a short period of time.
- Could not find available parking spaces.
- Late to a class/meeting/appointment etc.
- Had previously parked in specific location without receiving a citation.
- Inability to pay fine.
- Was given incorrect information from friend/faculty/department or any source other than UMass Parking Services.
- Personal “restroom” emergency or any medical issue.
- An authorized person drove your vehicle and parked illegally.
- Not displaying or improperly displaying a permit.

If a person is requesting an appeal based on documentation then those documents must also be submitted along with the appeal.

Some examples of proper documentation are: Pictures, Receipts, Police Reports