PURPOSE OF PTAB

• Formed to provide the broadest possible community input and perspective regarding parking and transportation on campus
• Members represent a variety of areas on the UMass campus and we continually seek participation
• PTAB serves in an advisory capacity to the Vice Chancellor of Administration & Finance, Andrew Mangels by reviewing, evaluating, and recommending policies and proposals related to parking and transportation on the Amherst campus
<table>
<thead>
<tr>
<th>Name</th>
<th>Role</th>
<th>Office/Department</th>
<th>Notes</th>
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</thead>
<tbody>
<tr>
<td>Glenn D. Barrington</td>
<td>Chair</td>
<td>Manager, Transportation Services</td>
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<tr>
<td>Niels La Cour</td>
<td></td>
<td>Facilities &amp; Campus Planning</td>
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<td>Lori Corcoran</td>
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<td>Accessible Workplace Manager, Human Resources</td>
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<tr>
<td>Jonathan King</td>
<td>Manager, Parking Services</td>
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<td>Greg Wheeler</td>
<td>Ex Officio</td>
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<td>Marcie Savoie</td>
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<td>PSU</td>
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<tr>
<td>Justin Burch</td>
<td></td>
<td>Graduate Student Senate President</td>
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<tr>
<td>Robert Hendry</td>
<td>Rideshare Coordinator</td>
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<tr>
<td>Eva Friedman Hull</td>
<td></td>
<td>PSU</td>
<td>Civic Engagement &amp; Service Learning</td>
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<tr>
<td>Jessika Antinori</td>
<td></td>
<td>Undergraduate Services Committee – SGA</td>
<td></td>
</tr>
<tr>
<td>Shane Conklin</td>
<td>Ex Officio</td>
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<tr>
<td>Benjamin Ostiguy</td>
<td></td>
<td>Disability Services</td>
<td></td>
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<tr>
<td>Amy Stout *</td>
<td></td>
<td>Senior Assistant Provost</td>
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<tr>
<td>Jennifer Bennett</td>
<td></td>
<td>Commonwealth Honors College</td>
<td></td>
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<tr>
<td>Cole Fitzpatrick (for Michael Knodler)</td>
<td></td>
<td>CEE/Transportation Center</td>
<td></td>
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<tr>
<td>Alyssa Goldstein</td>
<td></td>
<td>GEO</td>
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<tr>
<td>Tom O’Donnell</td>
<td></td>
<td>UMass Police Department</td>
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<tr>
<td>Ryan Morse</td>
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<td>Equal Opportunity &amp; Diversity</td>
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<tr>
<td>Dr. Jinguo Lian</td>
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<td>Faculty Senate</td>
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<td>James Barna</td>
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<td>Equal Opportunity &amp; Diversity</td>
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<tr>
<td>Timothy Ennis</td>
<td></td>
<td>Secretary of University Policy (SGA)</td>
<td></td>
</tr>
</tbody>
</table>
• Approve minutes from 5/25/21
• Parking Services Update – Jonathan King, Parking Services Manager
• Transportation Services Update – Glenn Barrington, Transportation Manager
PARKING SERVICES UPDATE

- Student permits
- Summer Projects
- How parking permit waitlists work. Currently 2400 people on waitlist.
- Football lot clearing communication.
Student Permit Sales:

This year, Parking Services sold out of all student parking spaces for the first time ever. Heavy demand was seen for both on-campus and off-campus students.

All on-campus purple lots sold out prior to the start of the semester.

The commuter lots (yellow and green) sold out just prior to the start of the semester.

Most red and blue employee lots are already waitlist only.
PARKING SERVICES UPDATE

• **Student Permit Sales Snapshot:**
  • Snapshot of undergrad permit sales for 9/7 for the below data from previous years and 8/31 for this year
  • 2016-17 = 3004
  • 2017-18 = 3351
  • 2018-19 = 3824
  • 2019-20 = 4133
  • 2021-22 = 5859
PARKING SERVICES UPDATE

• Undergraduate Demand by Year:
  • Who bought the permits by year?
  • Freshmen 797 – 14%
  • Sophomore 1828 – 31%
  • Junior 1874 – 32%
  • Senior 1360 – 23%
PARKING SERVICES UPDATE

• Summer Construction Projects:
  • Solar canopies in Lot 22 finished up a couple of days before move-in
PARKING SERVICES UPDATE

• **Summer Construction Projects:**
  • Solar canopies in Lot 22 completed a couple of days before move-in
  • Solar canopies in Lot 49 completed Friday, 9/24
    • Lot 49 completion date delayed due to supply chain issues
PARKING SERVICES UPDATE
PARKING SERVICES UPDATE

• Summer Construction Projects:
  • Solar canopies in Lot 22 completed a couple of days before move-in
  • Solar canopies in Lot 49 completed Friday, 9/24
    • Lot 49 completion date delayed due to supply chain issues.
  • Newman Center parking lot rehab completed at the start of the semester with line striping the first week of the semester. This lot is pay-by-cell with ParkMobile for now.
PARKING SERVICES UPDATE
PARKING SERVICES UPDATE

• Summer Construction Projects:
  • Solar canopies in Lot 22 completed a couple of days before move-in
  • Solar canopies in Lot 49 completed Friday, 9/24.
    • Lot 49 completion date delayed due to supply chain issues.
  • Newman Center parking lot rehab completed at the start of the semester with line striping the first week of the semester. This lot is pay-by-cell with ParkMobile for now.
  • Lot 34 and Lot 32 optimization projects completed at the start of the semester.
PARKING SERVICES UPDATE

• Football Lot Clearing Communications:
  • Memo listing all the home games is put into each envelope with the sale of any permit for Lots 11, 22 and 33
  • Two emails sent to all permit holders in that area. Usually 1st on Tuesday and then 2nd on Friday before each home game
  • Lawn signs at all crosswalks around all the football lots
  • Variable message boards go out at entrances of all lots on Monday or Tuesday. “Lot closes at 11pm on Friday” at 11pm the VMBs say “Lot closed”
  • Those that signed up for text messaging receive a text on Friday afternoon
PARKING SERVICES UPDATE

- Football Lot Clearing Communications:
  - News and Media Relations posts on social media
  - Res Life posts on parents page
  - Dining Services posts poster at time clocks in Southwest area for employees that park in Lot 33
  - Res Life also posts message on the internal TV system
  - Compliance has been very good this year but still looking for more ways to reach students. Thoughts from this group would be appreciated!
TRANSPORTATION SERVICES UPDATE
TRANSPORTATION SERVICES UPDATE

- **Fleet Garage Update**
- **PVTA Bus Service Update**
  - Ridership Decline FY20 v FY21
  - FY22 Increase in riders expected
  - Training Update
  - Fall 2021 schedule modifications/changes
    - New Full Service Schedules began Wednesday, September 1, 2021
    - Driver Recruitment Challenge during pandemic
    - Comparing PVTA Bus Schedules Fall 2019 (pre-Covid) v. Fall 2021
  - Safety & Security Protocol on buses
  - PVTA Projects at UMass Transit
TRANSPORTATION SERVICES UPDATE

• Fleet Garage Update
  • The UMass Fleet garage repairs and provides preventive maintenance for 600+ UMass vehicles on campus
  • [https://www.umass.edu/transportation/repairing-state-vehicles](https://www.umass.edu/transportation/repairing-state-vehicles)
  • Hours
    • Open weekdays 7:00am – 3:00pm
  • Fleet worked with Auctions International in the beginning of September and collected $95K from the sale of 30 items (vehicles/trailers) sold
    • Proceeds (minus a small fee for Auctions International) are returned to original departments for any vehicle they previously owned
    • We will hold a smaller auction soon for any departments with surplus vehicles and/or equipment they would like to sell. Please contact Bill Watts [wwatts@umass.edu](mailto:wwatts@umass.edu)
TRANSPORTATION SERVICES UPDATE

Ridership Decline FY20 v. FY21 – Compared to previous pre-pandemic periods in FY18 & FY19

### FY20 v. FY21 Passenger Comparison

<table>
<thead>
<tr>
<th>Fiscal Year</th>
<th>Jul</th>
<th>Aug</th>
<th>Sep</th>
<th>Oct</th>
<th>Nov</th>
<th>Dec</th>
<th>Jan</th>
<th>Feb</th>
<th>Mar</th>
<th>Apr</th>
<th>May</th>
<th>Jun</th>
<th>YTD Totals</th>
</tr>
</thead>
<tbody>
<tr>
<td>FY20</td>
<td>80,983</td>
<td>86,793</td>
<td>413,232</td>
<td>443,171</td>
<td>325,742</td>
<td>250,618</td>
<td>230,220</td>
<td>413,181</td>
<td>210,095</td>
<td>16,520</td>
<td>17,582</td>
<td>21,591</td>
<td>2,509,728</td>
</tr>
<tr>
<td>FY21</td>
<td>26,760</td>
<td>31,004</td>
<td>41,746</td>
<td>41,810</td>
<td>35,002</td>
<td>26,342</td>
<td>29,189</td>
<td>51,464</td>
<td>72,157</td>
<td>74,885</td>
<td>53,237</td>
<td>38,659</td>
<td>522,255</td>
</tr>
<tr>
<td>Total Change</td>
<td>54,223</td>
<td>55,789</td>
<td>371,486</td>
<td>401,361</td>
<td>290,740</td>
<td>224,276</td>
<td>201,031</td>
<td>361,717</td>
<td>137,938</td>
<td>58,365</td>
<td>35,655</td>
<td>17,068</td>
<td>1,987,473</td>
</tr>
<tr>
<td>% Change</td>
<td>-66.96%</td>
<td>-64.28%</td>
<td>-89.90%</td>
<td>-90.57%</td>
<td>-89.25%</td>
<td>-89.49%</td>
<td>-87.32%</td>
<td>-87.54%</td>
<td>-65.66%</td>
<td>353.30%</td>
<td>202.79%</td>
<td>79.05%</td>
<td>-79.19%</td>
</tr>
</tbody>
</table>

COVID Schedule Changes began 3/22/20

### FY18 v. FY19 Passenger Comparison

<table>
<thead>
<tr>
<th>Fiscal Year</th>
<th>Jul</th>
<th>Aug</th>
<th>Sep</th>
<th>Oct</th>
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<th>Apr</th>
<th>May</th>
<th>Jun</th>
<th>YTD Totals</th>
</tr>
</thead>
<tbody>
<tr>
<td>FY18</td>
<td>85,004</td>
<td>95,222</td>
<td>441,123</td>
<td>454,890</td>
<td>369,749</td>
<td>284,309</td>
<td>223,210</td>
<td>402,745</td>
<td>360,918</td>
<td>436,295</td>
<td>185,641</td>
<td>85,810</td>
<td>3,424,916</td>
</tr>
<tr>
<td>FY19</td>
<td>85,635</td>
<td>98,038</td>
<td>414,922</td>
<td>415,390</td>
<td>319,493</td>
<td>253,186</td>
<td>201,031</td>
<td>342,746</td>
<td>421,891</td>
<td>167,126</td>
<td>77,165</td>
<td>4,195,668</td>
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<tr>
<td>Total Change</td>
<td>631</td>
<td>2,816</td>
<td>37,201</td>
<td>39,500</td>
<td>62,256</td>
<td>30,205</td>
<td>12,898</td>
<td>25,375</td>
<td>19,931</td>
<td>1,967</td>
<td>17,326</td>
<td>229,248</td>
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</tr>
<tr>
<td>% Change</td>
<td>0.74%</td>
<td>2.96%</td>
<td>-5.94%</td>
<td>-8.68%</td>
<td>-13.59%</td>
<td>-10.95%</td>
<td>-8.14%</td>
<td>-1.91%</td>
<td>-5.03%</td>
<td>-3.30%</td>
<td>-9.97%</td>
<td>-10.07%</td>
<td>-6.69%</td>
</tr>
</tbody>
</table>
Ridership is already increasing from FY21 to FY22
Averaging 12,000 riders per weekday so far
We anticipate returning close to pre-covid numbers this year

### FY21 v. FY22 Passenger Comparison

<table>
<thead>
<tr>
<th>Fiscal Year</th>
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<td>35,002</td>
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<td>29,189</td>
<td>51,464</td>
<td>72,157</td>
<td>74,885</td>
<td>53,237</td>
<td>38,659</td>
<td>141,320</td>
<td></td>
</tr>
<tr>
<td>FY22</td>
<td>39,133</td>
<td>58,889</td>
<td>291,765</td>
<td>288,411</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>678,198</td>
<td></td>
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</tr>
<tr>
<td>Total Change</td>
<td>12,373</td>
<td>27,885</td>
<td>250,019</td>
<td>246,601</td>
<td>35,002</td>
<td>26,342</td>
<td>29,189</td>
<td>51,464</td>
<td>72,157</td>
<td>74,885</td>
<td>53,237</td>
<td>38,659</td>
<td>536,878</td>
<td></td>
</tr>
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</table>

|% Change | 46.24% | 89.94% | 598.91% | 589.81% | -100.00% | -100.00% | -100.00% | -100.00% | -100.00% | -100.00% | -100.00% | -100.00% | 379.90% |

COVID Schedule Changes began 3/22/20
TRANSPORTATION SERVICES UPDATE

• The view from my office window always inspires
• Transit recruits a vast majority of student drivers from the on-campus population
• Only a small percentage of students remained on campus after March 2020
• This made it difficult to recruit new drivers effectively from March 2020 – July 2021
  • We hired and trained 42 new drivers in FY21 (we trained 57 new drivers in FY20)
  • The result is a severe driver shortage this fall semester, requiring some schedule modifications
  • To ensure reliable schedules this fall PVTVA Routes 30, 31, 34 & 35 were modified to run every 20 minutes during weekdays and PVTVA Route 39 was cancelled for the fall semester
  • Transit currently has too many open, unassigned shifts each week
• The priority this fall will be to hire enough new drivers to ensure coverage of currently existing Transit Services (PVTVA bus schedules, Field Trip requests, Meet & Greet requests, SpecTrans schedules and support shifts)
• We are not unique; CDL Driver Shortages are a nation-wide Transportation industry challenge
TRANSPORTATION SERVICES UPDATE

- **PVTA Buses operated by UMass Transit Services:**
  - Route 30 – North Amherst/Old Belchertown Road – *Modified*
  - Route 31 – Sunderland/South Amherst – *Modified*
  - Route 33 – Shopper Shuttle – No Changes
  - Route 34 – Campus Shuttle Northbound – *Modified*
  - Route 35 – Campus Shuttle Southbound – *Modified*
  - Route 36 – Atkins Farm/Olympia Drive - No Changes (only runs during academic breaks)
  - Route 38 – UMass/Mount Holyoke College - Resume normal academic schedule with adjusted end times (similar to Fall 2019)
  - Route 39 – Smith College/Hampshire College - **No Service This Fall**
  - Route 45 – UMass/Belchertown Center - No Changes
  - Route 46 – UMass/South Deerfield Center - No Changes

- **PVTA Buses operated by other PVTA Providers:**
  - Route R29 – Springfield/Amherst via Holyoke - No Changes
  - Route B43 – Northampton/Hadley/Amherst – *Modified*. Changes went into effect on November 1
TRANSPORTATION SERVICES UPDATE

Fall 2021 Service Modifications/Changes by Route (compared to pre-pandemic schedules from Fall 2019)

- **Route 30 – North Amherst/Old Belchertown Road**

**Fall 2019**
- **Weekday buses:**
  - Every 15 minutes, 7:30am – 6:20pm
  - Every 20 minutes, 6:20pm – 8pm
  - Every 30 minutes, 8:00pm – 12am, M – W
  - Every 30 minutes, 8:00pm - 1:30am, Th & F
- **Saturday buses:**
  - Every 60 minutes, 7:45am – 1:30am
- **Sunday buses:**
  - Every 60 minutes, 10:45am – 12:30am

**This Fall**
- **Weekday buses:**
  - Every 20 minutes, 7:30am – 8:00pm
  - Every 30 minutes, 8pm - 12am, M – W
  - Every 30 minutes, 8pm - 1:30am, Th & F
- **Saturday buses:**
  - Every 60 minutes, 7:30am – 1:30am
    - Increase to every 30 minutes, 11am – 7pm
  - **Sunday buses:**
    - Every 60 minutes, 11am – 11pm
      - Increase to every 30 minutes, 11am – 7pm

Supplemental “Tripper” buses were added along this route at class change times to increase capacity.
TRANSPORTATION SERVICES UPDATE

Fall 2021 Service Modifications/Changes by Route (compared to pre-pandemic schedules from Fall 2019)

- **Route 31 – Sunderland/South Amherst**

**Fall 2019**

**Weekday buses:**
- Every 15 minutes, 7:30am – 6:00pm
- Every 25 minutes, 6pm – 8pm
- Every 35 minutes, 8pm – 12am, M – W
- Every 35 minutes, 8pm – 1:30am, Th & F

**Saturday buses:**
- Every 75 minutes, 7am – 8pm
- Every 70 minutes, 8pm – 2am

**Sunday buses:**
- Every 75 minutes, 10:45am – 8pm
- Every 70 minutes, 8pm – 12:30am

**This Fall**

**Weekday buses:**
- Every 20 minutes, 7:30am – 8:45pm
- Every 35 minutes, 9:20pm – 12:20am, M – W
- Every 35 minutes, 9:20pm - 1:30am, Th & F

**Saturday buses:**
- Every 70 minutes, 7am-11am
- Every 75 minutes, 11am – 11am
  - Increase to every 30 minutes, 11am – 7pm
- Every 70 minutes, 7pm – 1:30am

**Sunday buses:**
- Sundays every 75 minutes, 11am – 7pm
  - Increase to every 30 minutes, 11am – 7pm
- Every 70 minutes, 7pm – 11:30pm
TRANSPORTATION SERVICES UPDATE

Fall 2021 Service Modifications/Changes by Route (compared to pre-pandemic schedules from Fall 2019)

- **Route 33 – Shopper Shuttle**

  **Fall 2019**
  Weekday buses:
  - Every 40 minutes, 7am – 7:15pm
  - Every 80 minutes, 7pm – 9:15pm
  Saturday buses:
  - Every 40 minutes, 10:45am – 7:15pm
  Sunday buses:
  - Every 80 minutes, 10:45am – 7:15pm

  **This Fall**
  No Changes Weekdays
  - Increase service for buses every 40 minutes on Saturdays
## TRANSPORTATION SERVICES UPDATE

Fall 2021 Service Modifications/Changes by Route (compared to pre-pandemic schedules from Fall 2019)

- **Routes 34/35 – Campus Shuttle Northbound/Southbound**

<table>
<thead>
<tr>
<th>Fall 2019</th>
<th>This Fall</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Weekday buses:</strong></td>
<td><strong>Weekday buses:</strong></td>
</tr>
<tr>
<td>- Every 15 minutes, 7am – 8pm</td>
<td>- Every 22 minutes, 7am – 8pm</td>
</tr>
<tr>
<td>- Every 40 minutes, 8pm – 12:35am (Route 35 only)</td>
<td>- Every 40 minutes, 8pm – 12:35am (Route 35 only)</td>
</tr>
<tr>
<td><strong>Weekend buses:</strong></td>
<td><strong>Weekend buses:</strong></td>
</tr>
<tr>
<td>- Every 45 minutes, 11am – 8pm (Route 35 only)</td>
<td>- Every 40 minutes, 11am – 12:35am (Route 35 only)</td>
</tr>
<tr>
<td>- Every 40 minutes, 8pm – 12:35am (Route 35 only)</td>
<td></td>
</tr>
</tbody>
</table>

Students should expect overcrowding at class change times
Walking is strongly encouraged. This campus is easily walkable.
TRANSPORTATION SERVICES UPDATE

Fall 2021 Service Modifications/Changes by Route (compared to pre-pandemic schedules from Fall 2019)

• **Routes 38 – UMass/Mount Holyoke College**

**Fall 2019**

**Weekday buses:**
- Every 30 minutes, 6:30am – 8pm
- Every 40 minutes, 8pm – 10:45pm
- Every 80 minutes, 10:45pm – 1:20am, M – W
- Every 80 minutes, 10:45pm – 2:35am, Thursdays
- Every 40 minutes, 10:45pm – 2:35am, Fridays

**Weekend buses:**
- Every 45 minutes, 9:30am – 2:35am Saturdays
- Every 80 minutes, 9:00am – 12:35am Sundays

**This Fall**

**Weekday buses:**
- Every 30 minutes, 7am – 7pm
- Every 40 minutes, 7pm – 10:55pm
- Every 80 minutes, 10:50pm – 12:50am, M – W
- Every 80 minutes, 10:50pm – 2:10am, Thursday
- Every 40 minutes, 10:55pm – 2:10am, Fridays

**Weekend buses:**
- Every 40 minutes, 9:30am – 2:10am Saturdays
- Every 80 minutes, 9:00am – 12:50am Sundays

Only minor time adjustments were made to this schedule
TRANSPORTATION SERVICES UPDATE

Fall 2021 Service Modifications/Changes by Route (compared to pre-pandemic schedules from Fall 2019)

• Routes 39 – Smith College/Hampshire College/Hampshire Mall

**Fall 2019**

Weekday buses:
• Every 30 minutes, 7:30am – 6:45pm
• Every 80 minutes, 6:45 – 11:45pm, M – Th
• Every 80 minutes, 6:45 – 1:30am, F

Weekends:
• Every 90 minutes, 9:50am – 2:05am Sa
• Every 90 minutes, 9:50am – 11:40am Su

**This Fall**

• **No Service in Fall 2021**
• Alternatively, passengers can ride Route 38 and transfer to/from Route B43 to access Hampshire College/Smith College.
• Five College, Inc. is aware of the driver shortage resulting in the cancellation of this route.
• Route 39 was an extremely low ridership route. Since an alternative transfer is possible it was determined expendable for the fall semester.
TRANSPORTATION SERVICES UPDATE

Fall 2021 Service Modifications/Changes by Route (compared to pre-pandemic schedules from Fall 2019)

• Routes 45 – UMass/Belchertown Center & 46 – UMass/South Deerfield Center

Fall 2019
Weekday buses:
• Route 45 - Weekdays Only: 7 Trips per weekday
• Route 46 – Weekdays Only: 2 Trips per weekday

This Fall
• Route 45 – No Changes
• Route 46 – No Changes (only minor time changes for both trips due to time changes on Route 31 schedules – These bus routes are interlined.)
TRANSPORTATION SERVICES UPDATE

Bus Rules for Public Health

- The Transportation Security Administration (TSA) requires all passengers and drivers wear a face covering through **January 18, 2022**
- face mask must cover mouth/nose when on the bus
- Buses are considered “fully loaded” once all seats are occupied and standees are standing in the aisles
- Passengers may board using both front and rear doors
- Passengers may stand and must remain behind the “Standee Line” at all times while bus is in motion
  - This provides a Driver Safety Zone, Please refrain from approaching the drivers
- No eating or drinking while on board
- Refrain from excessive conversation to lessen risk of potential infection
TRANSPORTATION SERVICES UPDATE

• PVTA Projects
  • Two new Pilot Routes funded by MassDOT for two years:
    • Route B79 – UMass/Amherst/Worcester
    • Route G73E – Springfield/Northampton via Holyoke Mall
TRANSPORTATION SERVICES UPDATE

- PVTA Projects
  - Two new Pilot Routes funded by MassDOT for two years:
    - Route B79 – UMass/Amherst/Worcester
    - Route G73E – Springfield/Northampton via Holyoke Mall
  - UMass Transit received 3 brand new 35 foot New Flyers in June 2021 (photos follow..,), replacing our 2007 Gillig buses
TRANSPORTATION SERVICES UPDATE
TRANSPORTATION SERVICES UPDATE

• PVTA Projects
  • Two new Pilot Routes will be funded by MassDOT for two years:
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Thank you for attending!

The next PTAB meeting will take place via Zoom on February 22, 2022.