## PTAB MEMBERSHIP

<table>
<thead>
<tr>
<th>Name</th>
<th>Position/Office</th>
<th>Contact</th>
<th>Department/Office</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Glenn D. Barrington - Chair</strong></td>
<td>Manager, Transportation Services</td>
<td></td>
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<tr>
<td><strong>Niels La Cour</strong></td>
<td>Facilities &amp; Campus Planning</td>
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<tr>
<td><strong>Lori Corcoran</strong></td>
<td>Accessible Workplace Manager, Human Resources</td>
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<tr>
<td><strong>Jonathan King</strong></td>
<td>Manager, Parking Services</td>
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<tr>
<td><strong>( ) formerly Melanie Jacque</strong></td>
<td>AFSCME</td>
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<tr>
<td><strong>Sigrid Schmalzer</strong></td>
<td>Faculty – Professor of History</td>
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<tr>
<td><strong>Greg Wheeler</strong></td>
<td>Ex Officio</td>
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<tr>
<td><strong>Marcie Savoie</strong></td>
<td>PSU</td>
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<tr>
<td><strong>Justin Burch</strong></td>
<td>Graduate Student Senate President</td>
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<tr>
<td><strong>Robert Hendry</strong></td>
<td>Rideshare Coordinator</td>
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<tr>
<td><strong>Eva Friedman Hull</strong></td>
<td>Civic Engagement &amp; Service Learning</td>
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<tr>
<td><strong>Jessika Antinori</strong></td>
<td>Undergraduate Services Committee – SGA</td>
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<tr>
<td><strong>Shane Conklin</strong></td>
<td>Ex Officio</td>
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<tr>
<td><strong>Benjamin Ostiguy</strong></td>
<td>Disability Services</td>
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<tr>
<td><strong>Amy Stout</strong></td>
<td>Senior Assistant Provost</td>
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<tr>
<td><strong>Jennifer Bennett</strong></td>
<td>Commonwealth Honors College</td>
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<tr>
<td><strong>Cole Fitzpatrick (for Michael Knodler)</strong></td>
<td>CEE/Transportation Center</td>
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<tr>
<td><strong>Alyssa Goldstein</strong></td>
<td>GEO</td>
<td></td>
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<tr>
<td><strong>Tom O’Donnell</strong></td>
<td>UMass Police Department</td>
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<tr>
<td><strong>Ryan Morse</strong></td>
<td>Equal Opportunity &amp; Diversity</td>
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<tr>
<td><strong>Dr. Jinguo Lian</strong></td>
<td>Faculty Senate</td>
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<td><strong>Martha Nelson Patrick</strong></td>
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<tr>
<td><strong>James Barna</strong></td>
<td>Equal Opportunity &amp; Diversity</td>
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<tr>
<td><strong>Timothy Ennis</strong></td>
<td>Secretary of University Policy (SGA)</td>
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</table>
PTAB AGENDA 2/22/22

- Approve minutes from 11/16/21
- Update From Financial Aid RE: Parking Citation Fees
- Earth Day Activities – Sigrid Schmalzer
- New Student Orientation – Sigrid Schmalzer
- Parking Services Update – Jonathan King, Parking Services Manager
- Zipcar & Enterprise at UMass/Fleet Garage– Diana Noble, Asst. Transportation Manager
- Transportation Services Update – Glenn Barrington, Transportation Manager
### UPDATE: PARKING CITATION FEES

<table>
<thead>
<tr>
<th>Fiscal Year</th>
<th>Total Parking Fines Collected</th>
<th>Total Scholarship Dollars Awarded</th>
<th>Number of Scholarships</th>
<th>Average Award</th>
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<tr>
<td>2019</td>
<td>$802,446</td>
<td>$606,664</td>
<td>225</td>
<td>$2,696</td>
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<tr>
<td>2020</td>
<td>$694,732</td>
<td>$541,977</td>
<td>81</td>
<td>$6,683</td>
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<tr>
<td>2021</td>
<td>$203,382</td>
<td>$510,182</td>
<td>76</td>
<td>$6,720</td>
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<tr>
<td>Totals</td>
<td>$1,700,560</td>
<td>$1,658,823</td>
<td>127</td>
<td>$4,342</td>
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Data Provided by Financial Aid Services
SIGRID SCHMALZER PROPOSALS

• Earth Day
  • Sigrid is working with the Transportation subcommittee of the Environmental and Social Action Movement, a coalition of UMass unions and student groups to organize an event to promote biking, bus riding, and other alternatives to cars on campus for Earth Day.

• New Student Orientation
  • interested in exploring the possibility of including information about bikes, buses, and other alternatives to cars in the materials that new students receive during their summer orientations, with the goal of reducing the number of students who bring cars to campus. Perhaps such information is already included in summer orientation materials? What might we be able to do to enhance it?
PARKING SERVICES UPDATE

• Repaving of Lot 65 Holdsworth
PARKING SERVICES UPDATE

- Repaving of Lot 65 Holdsworth
  - $300k project
  - Postponed in 2019 at the start of the pandemic
  - 3 double head level II EV chargers (6 hoses). Can add more in the future.
  - Rework of sidewalks around the lot.
  - Going out to bid shortly
PARKING SERVICES UPDATE

• Conversion of Lot 28
PARKING SERVICES UPDATE

• Conversion of Lot 28
  • Contractor lot being converted for student parking
  • 412 parking spaces
  • Purple lot for residential students (Primary CHC)
  • 2 double head EV chargers (4 spaces). Can add more in the future
  • Available to summer sports camps
  • Approx $4m project. Campus is contributing $600k for lighting and sidewalk.
  • Completion expected Fall 2022
Parking Services Update

- Parking permit price increases
- 4 distinct groups:
  1. Faculty/Staff
  2. Students
  3. Unaffiliated or fixed rate permit purchases
  4. Retirees
Parking permit price increases – how it works

1. Faculty/Staff
   - Increase in faculty/staff pricing is based on union agreement – The 1999 Omnibus Parking Agreement
   - Agreement allows Parking Services to increase faculty/staff permit prices by the same percentage as the gross increase in wages paid across all unions from the previous year.
   - The calculation (known as the Parking Escalator) is calculated by HR and given to Parking in the Fall of each year.
   - There were no increases in gross wages the past two years. No increase in permit prices this year or next year.
2. Students

- Parking Services develops budget needs (lot paving/creation, expenses, etc.). Generally, increases are 3% to 5%
- No increase last year or this year. 4% increase for next year.
Parking Services Update

*Parking permit price increases – how it works*

3. Unaffiliated or fixed rate permit purchases

- Parking Services does sell some permits to those who are not Faculty/Staff or Students. Examples would be contractors, visitors, etc.
- Generally, we submit pricing increases for this group equal to the highest percentage increases for faculty/staff or students.
- 4% increase this year for this group
• Parking permit price increases – how it works
  4. Retirees
    • Retirees purchase a full year permit at a discounted price
    • Prices increase higher than faculty/staff and students due to already discounted price
    • Next year there will be a approx. 9% increase
    • We offer retirees 20 free visits to the parking garage vs. purchasing a lot pass
### Parking Services Update

**Student Parking Demand**

<table>
<thead>
<tr>
<th>Year</th>
<th>Total</th>
<th>11</th>
<th>12</th>
<th>13</th>
<th>22</th>
<th>25</th>
<th>26</th>
<th>27</th>
<th>33</th>
<th>34</th>
<th>44</th>
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<tbody>
<tr>
<td>17-18</td>
<td>3851</td>
<td>319</td>
<td>811</td>
<td>82</td>
<td>645</td>
<td>195</td>
<td>92</td>
<td>162</td>
<td>254</td>
<td>18</td>
<td>513</td>
<td>406</td>
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<table>
<thead>
<tr>
<th>Year</th>
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<th>11</th>
<th>12</th>
<th>13</th>
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<th>27</th>
<th>33</th>
<th>34</th>
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<tbody>
<tr>
<td>18-19</td>
<td>3824</td>
<td>500</td>
<td>787</td>
<td>158</td>
<td>740</td>
<td>160</td>
<td>75</td>
<td>123</td>
<td>296</td>
<td>10</td>
<td>646</td>
<td>429</td>
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<table>
<thead>
<tr>
<th>Year</th>
<th>Total</th>
<th>11</th>
<th>12</th>
<th>13</th>
<th>22</th>
<th>25</th>
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<th>33</th>
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<tbody>
<tr>
<td>19-20</td>
<td>4133</td>
<td>647</td>
<td>859</td>
<td>161</td>
<td>825</td>
<td>122</td>
<td>91</td>
<td>8</td>
<td>265</td>
<td>7</td>
<td>669</td>
<td>479</td>
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<table>
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<th>Year</th>
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<th>11</th>
<th>12</th>
<th>13</th>
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<td>21-22</td>
<td>5859</td>
<td>947</td>
<td>1158</td>
<td>296</td>
<td>1312</td>
<td>168</td>
<td>122</td>
<td>10</td>
<td>292</td>
<td>5</td>
<td>1043</td>
<td>706</td>
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TRANSPORTATION SERVICES UPDATE
ADDITIONAL TRANSPORTATION OPTIONS

• Zipcar at UMass
• Enterprise at UMass
• Fleet Services Update
Zipcar at UMass Amherst: Wheels with no Strings Attached

Need a car? Borrow a Zipcar! UMass Amherst partners with Zipcar to bring self-service, on-demand car sharing to the area. To use Zipcars, simply register as a member, reserve a car online or by phone, use your Zipcard to enter the car, and drive away. When you're done, return the car to the same location where you picked it up.

As a member you get:
# ZIPCAR AT UMASS

## Alumni
Driving rates from $10.50/hr and $76.75/day.

- Membership includes:
  - Free gas for all trips
  - Secondary insurance included
  - Maintenance and 24/7 roadside assistance
  - 180 miles per day ($0.56 per mile after that)

Join for $35 your first year*

* $70 per year after first year. To qualify for the alumni discount, you must be at least 21 years old. We'll need to verify your school-issued email. More proof may be required after purchase.

## Student
Driving rates from $10.50/hr and $76.75/day.

- Membership includes:
  - Free gas for all trips
  - Secondary insurance included
  - Maintenance and 24/7 roadside assistance
  - 190 miles per day ($0.58 per mile after that)

Join for $70 $25/year

To qualify for the student discount, you must be at least 18 years old and enrolled at a partnered university. We'll need to verify your school-issued email. More proof may be required after purchase.

## Faculty & Staff
Driving rates from $10.50/hr and $76.75/day.

- Membership includes:
  - Free gas for all trips
  - Secondary insurance included
  - Maintenance and 24/7 roadside assistance
  - 180 miles per day ($0.56 per mile after that)

Join for $70 $25/year

To qualify for the staff discount, you must be at least 21 years old. We'll need to verify your school-issued email. More proof may be required after purchase.
ZIPCAR AT UMASS
ENTERPRISE RENTALS UPDATE

• UMass continues to use MHEC contracted rates for all Business Rentals
• Beginning in a few weeks, the Enterprise office on College Street will re-open. The UMass office will still be available for pickups by appointment and rental drop-off

  rentalcar@admin.umass.edu
  413-577-RENT (7368)
FLEET SERVICES UPDATE

University of Massachusetts Amherst

Transportation Services

Fleet Garage
Monday – Friday 7am – 3pm
413-545-6511
umassfleet@umass.edu

Current staff:
- Mike Arel - Supervisor
- Donna - Clerk
- Glenn - Parts
- Mark, Nate, Will – Mechanics
- Will C – part-time body work

transport@umass.edu
413-545-4682 Bill Watts / Fleet Services

www.umass.edu/vehicles
TRANSPORTATION SERVICES UPDATE

• PVTA Bus Service Update
  • FY22 Increase in riders, as expected
  • Training Update
  • Spring 2022 schedule
    • Full Service Schedules began Tuesday, January 25, 2022
  • Safety & Security Protocol on buses continues
  • PVTA Projects at UMass Transit
TRANSPORTATION SERVICES UPDATE

- Ridership increase from FY21 to FY22
- Averaging 12,000 riders per weekday during the academic periods

<table>
<thead>
<tr>
<th>Fiscal Year</th>
<th>Jul</th>
<th>Aug</th>
<th>Sep</th>
<th>Oct</th>
<th>Nov</th>
<th>Dec</th>
<th>Jan</th>
<th>Feb</th>
<th>Mar</th>
<th>Apr</th>
<th>May</th>
<th>Jun</th>
<th>YTD Totals</th>
</tr>
</thead>
<tbody>
<tr>
<td>FY21</td>
<td>26,760</td>
<td>31,004</td>
<td>41,746</td>
<td>41,810</td>
<td>35,002</td>
<td>26,342</td>
<td>29,189</td>
<td>51,464</td>
<td>72,157</td>
<td>74,885</td>
<td>53,237</td>
<td>38,659</td>
<td>231,853</td>
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<td>FY22</td>
<td>39,133</td>
<td>58,889</td>
<td>291,765</td>
<td>288,411</td>
<td>247,872</td>
<td>154,569</td>
<td>107,417</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>1,188,056</td>
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<tr>
<td>Total Change</td>
<td>12,373</td>
<td>27,885</td>
<td>250,019</td>
<td>246,601</td>
<td>212,870</td>
<td>128,227</td>
<td>78,228</td>
<td>51,464</td>
<td>72,157</td>
<td>74,885</td>
<td>53,237</td>
<td>38,659</td>
<td>956,203</td>
</tr>
</tbody>
</table>

% Change | 46.24% | 89.94% | 598.91% | 589.81% | 608.17% | 486.78% | 268.01% | -100.00% | -100.00% | -100.00% | -100.00% | -100.00% | 412.42%

COVID Schedule Changes began 3/22/20
TRANSPORTATION SERVICES UPDATE

• CDL Driver Shortages continues to be a nation-wide Transportation industry challenge
• Starting pay rate increased to $18/hour effective spring semester 2022
  • Hoping to encourage students to apply for our bus training program!
• Transit Services hired and trained 15 new drivers over the winter session break
• We are working with MBA students from the Isenberg school, looking at our training program/processes/marketing/IT systems to improve our recruitment challenge
• Transit currently has 117 CDL qualified drivers. Ideally, we require 155+
• Currently facing 103 open (unassigned) shifts per week
  • Covid Call-outs result in additional open shifts, often for a five day period (isolation required when exposed or positive)
  • Call-outs for academic purposes, family emergencies, & other sickness add to the list of open shifts
• Buses continue to operate on modified full service schedules (identical to fall semester)
TRANSPORTATION SERVICES UPDATE

• **PVTA Buses operated by UMass Transit Services:**
  • Route 30 – North Amherst/Old Belchertown Road – **Modified**
  • Route 31 – Sunderland/South Amherst – **Modified**
  • Route 33 – Shopper Shuttle – No Changes
  • Route 34 – Campus Shuttle Northbound – **Modified**
  • Route 35 – Campus Shuttle Southbound – **Modified**
  • Route 36 – Atkins Farm/Olympia Drive - No Changes (only runs during academic breaks)
  • Route 38 – UMass/Mount Holyoke College - Resume normal academic schedule with adjusted end times (similar to Fall 2019)
  • Route 39 – Smith College/Hampshire College - **No Service This Spring**
  • Route 45 – UMass/Belchertown Center - No Changes
  • Route 46 – UMass/South Deerfield Center - No Changes

• **PVTA Buses operated by other PVTA Providers:**
  • Route R29 – Springfield/Amherst via Holyoke - No Changes
  • Route B43 – Northampton/Hadley/Amherst – **Modified.** Changes went into effect on November 1
  • Route B79 – Amherst/Worcester via Route 9 – Pilot Program funded for two years
TRANSPORTATION SERVICES UPDATE

Bus Rules for Public Health

- The Transportation Security Administration (TSA) requires all passengers and drivers wear a face covering through March 18, 2022
- Face mask must cover mouth/nose when on the bus
- Buses are considered “fully loaded” once all seats are occupied and standees are standing in the aisles
- Passengers may board using both front and rear doors
- Passengers may stand and must remain behind the “Standee Line” at all times while bus is in motion
  - This provides a Driver Safety Zone, Please refrain from approaching the drivers
- No eating or drinking while on board
- Refrain from excessive conversation to lessen risk of potential infection
TRANSPORTATION SERVICES UPDATE

• PVTA Projects
  • PVTA installed two (2) electric bus charging dispensers into our garage
    • We are waiting for a new 650KW emergency generator, delayed because of supply chain issues
TRANSPORTATION SERVICES UPDATE
TRANSPORTATION SERVICES UPDATE

• PVTA Projects
  • PVTA installed two (2) electric bus charging dispensers into our garage
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  • PVTA all-electric bus was delivered on Wednesday, 11/3/21 and is now in service
    • Chancellor Subbaswamy and PVTA Administrator Sandra Sheehan stopped by to check out our newest acquisition on Friday, 12/3/21
TRANSPORTATION SERVICES UPDATE
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    • Chancellor Subbaswamy and PVTA Administrator Sandra Sheehan stopped by to check out our newest acquisition on Friday, 12/3/21
  • PVTA Driver Safety Barriers will be installed in all New Flyer buses beginning 3/7/21
TRANSPORTATION SERVICES UPDATE
TRANSPORTATION SERVICES UPDATE

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  • PVTA all-electric bus was delivered on Wednesday, 11/3/21 and is now in service
    • Chancellor Subbaswamy and PVTA Administrator Sandra Sheehan stopped by to check out our newest acquisition on Friday, 12/3/21
  • PVTA Driver Safety Barriers are currently being installed for all buses
  • PVTA will begin rehabbing our bus washer this spring
  • PVTA will begin replacing a portion of our facilities lighting system with energy efficient lighting this spring
  • PVTA applied for an FTA grant to expand our maintenance area
Thank you for attending!

The next PTAB meeting will take place via Zoom on April 19, 2022