Membership

Glenn D. Barrington - Chair
Manager, Transportation Services

Niels La Cour
Facilities & Campus Planning

Pam Monn
Physical Plant

Jonathan King
Manager, Parking Services

Melanie Jacque
AFSCME

Charles Hsueh
Graduate Student Senate

Greg Wheeler
Ex Officio

Marcie Savoie
PSU

Timmy Sullivan
SGA President

Robert Hendry
Rideshare Coordinator

Eva Friedman Hull
Civic Engagement & Service Learning

Request was sent to fill
Grants & Contracts

Shane Conklin
Ex Officio

Benjamin Ostiguy
Disability Services

Alyssa Goldstein
GEO

Jennifer Bennett
Commonwealth College

Cole Fitzpatrick (for Michael Knodler)
CEE/Transportation Center

Dr. Jinguo Lian
Faculty Senate

Tom O’Donnell
UMass Police Department

Ryan Morse
Equal Opportunity & Diversity

Request was sent to fill
Secretary of University Policy

Martha Nelson Patrick
Ex Officio

Lori Corcoran
Accessible Workplace Manager
Human Resources
Agenda

• Approval of Minutes from PTAB meeting on February 25, 2020
• Transit Services Update – Glenn Barrington, Transportation Manager
• Parking Services Update – Jonathan King, Parking Manager
Transit Services Update

• COVID-19 UMass Transit Service Schedule Changes
  – PVTA bus routes servicing UMass are running reduced service schedules through the end of the Spring semester on Thursday, 5/7/20.
  – Route specific details are available at https://www.umass.edu/transportation/coronavirus-service-changes
  – All PVTA service ends daily at approximately 9:00 PM:
Transit Services Update

• COVID-19 UMass Transit Service Schedule Changes
  • All PVTA service ends daily at approximately 9:00 PM:
    – 30, 31: Reduced Service ending early
    – 33: Full Service
    – 35: Weekend/Holiday service ending early (7 days per week)
    – 38: Winter session (no service on Sundays)
    – 45, 46: Reduced Service (weekdays only)
    – 34, 36, 39: No Service
    – R29: Weekend service (7 days per week)
    – B43: Saturday service (Mondays – Saturdays) & Sunday service on Sundays
Transit Services Update

• COVID-19 UMass Transit Service Schedule Changes
  – PVTA bus routes servicing UMass are running reduced service schedules.
  – UMass Transit Special Transportation vans are running:
    • March 22nd to April 5th
      | Day               | Van Rides         | Dispatcher       |
      |------------------|-------------------|------------------|
      | Monday - Friday  | 7:15am - 8:00pm   | 8:00am - 5:00pm  |
      | Saturday/Sunday  | 10:00am - 7:45pm  | Not Available    |
    • April 6th to May 7th
      | Day               | Van Rides         | Dispatcher       |
      |------------------|-------------------|------------------|
      | Monday - Friday  | 7:15am – 6:30pm   | 8:00am - 5:00pm  |
      | Saturday/Sunday  | 10:00am - 7:45pm  | Not Available    |
Transit Services Update

• COVID-19 UMass Transit Service Schedule Changes
  – PVTA bus routes servicing UMass are running reduced service schedules
  – UMass Transit Special Transportation vans are running
  – Driver Safety Zones Established on all PVTA buses
Transit Services Update

- Driver Safety Zones Established on all PVTA buses
  - To ensure adequate social distancing for driver safety
  - Mobile passengers must use rear doors to board and alight from buses
  - Front doors are available for ADA passengers & the elderly (Ramp and kneeler)
  - All passengers are encouraged to practice social distancing while riding
  - PVTA advises all passengers to use the bus system for **essential trips only**
  - Roof vents will remain open to circulate air more effectively when weather allows
Transit Services Update

• Driver Safety Zones Established on all PVTA buses
Transit Services Update

• COVID-19 UMass Transit Service Schedule Changes
  – PVTA bus routes servicing UMass are running reduced service schedules
  – UMass Transit Special Transportation vans are running
  – Driver Safety Zones Established on all PVTA buses
  – PVTA ridership update
Transit Services Update

- Transit Services ridership dropped significantly as a result of COVID-19 response:

## FY19 v. FY20 Passenger Comparison

<table>
<thead>
<tr>
<th>Fiscal Year</th>
<th>Jul</th>
<th>Aug</th>
<th>Sep</th>
<th>Oct</th>
<th>Nov</th>
<th>Dec</th>
<th>Jan</th>
<th>Feb</th>
<th>Mar</th>
<th>Apr</th>
<th>May</th>
<th>Jun</th>
<th>YTD Totals</th>
</tr>
</thead>
<tbody>
<tr>
<td>FY19</td>
<td>85,635</td>
<td>98,038</td>
<td>414,922</td>
<td>415,390</td>
<td>319,493</td>
<td>253,186</td>
<td>205,041</td>
<td>395,035</td>
<td>342,746</td>
<td>421,891</td>
<td>167,126</td>
<td>77,165</td>
<td>2,529,486</td>
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<tr>
<td>FY20</td>
<td>80,983</td>
<td>86,793</td>
<td>413,232</td>
<td>443,171</td>
<td>325,742</td>
<td>250,618</td>
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<td>210,095</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>2,454,035</td>
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<td>Total Change</td>
<td>4,652</td>
<td>11,245</td>
<td>1,690</td>
<td>27,781</td>
<td>6,249</td>
<td>2,568</td>
<td>25,179</td>
<td>18,146</td>
<td>132,651</td>
<td>421,891</td>
<td>167,126</td>
<td>77,165</td>
<td>75,451</td>
</tr>
<tr>
<td>% Change</td>
<td>-5.43%</td>
<td>-11.47%</td>
<td>-0.41%</td>
<td>6.69%</td>
<td>1.96%</td>
<td>-1.01%</td>
<td>12.28%</td>
<td>4.59%</td>
<td>-38.70%</td>
<td>-100.00%</td>
<td>-100.00%</td>
<td>-100.00%</td>
<td>-2.98%</td>
</tr>
</tbody>
</table>
Transit Services Update

• COVID-19 UMass Transit Service Schedule Changes
  – PVTA bus routes servicing UMass are running reduced service schedules
  – UMass Transit Special Transportation vans are running
  – Driver Safety Zones Established on all PVTA buses
  – PVTA ridership update

Future Plans
  • PVTA buses will operate on reduced service schedules from now through the end of this summer
  • Bus service during the fall semester will be determined as conditions change and the University determines the path forward
Transit Services Update

• COVID-19 UMass Transit Service Schedule Changes
  – PVTA bus routes servicing UMass are running reduced service schedules
  – UMass Transit Special Transportation vans are running
  – Driver Safety Zones Established on all PVTA buses
  – PVTA ridership update
  – Future Plans
  – Impact on Training
Transit Services Update

• The Impact on Transit’s Bus Driver Training Program:
  – hired and trained 47 new drivers in FY20
  – Currently 18 new employees in various stages of our training program with only 2 actively training at this time
  – Recruitment has become more challenging
    • Trying to find ways to use social media to reach out to prospective applicants
  – Challenges Ahead
    • Ability to cover all shifts next fall semester?
    • This may limit the number of passengers allowed to board at any given time, depending upon social distancing requirements
Transit Services Update

• 1 of the 5 brand new New Flyer buses has arrived!
Transit Services Update

- Our mechanics do a lot to ensure buses will last another 15 years
Transit Services Update

- Our mechanics do a lot to ensure buses will last another 15 years
Parking Service Update

• Postponed Paving Projects:
  – We are postponing all deferred maintenance paving and pulling back the majority of funding to finance obligations through the end of the fiscal year, June 2020
  – Lot 49 Field and Lot 49 Van Meter - $731,000 allocated and will pull back $577,500. Remaining balance will cover design and DCM costs
  – Lot 65 Holdsworth - $338,600 allocated. Will pull back $247,000. Again, the balance is the design and DCM costs
  – That give us $978k back to cover operating encumbrances
Parking Service Update

• Postponed Paving Projects

• Projects still moving forward:
  - Lot 33 expansion - $135k was allocated to the University Dr. paving project to extend Lot 33
Parking Service Update

• Postponed Paving Projects
• Projects still moving forward:
  – Lot 33 expansion
  – Lot 28 creation - $225k was allocated for design and DCM costs but I have yet to receive a cost estimate for this project. Best guess at this point, all in, = $2.5 million
Parking Service Update

• Postponed Paving Projects
• Projects still moving forward
• Lost Revenue – March through June $732k
  – Three year averages:
    • Temporary parking permits = $97,669. Daily, weekly, monthly permits purchased by contractors, faculty, staff and students
    • Recharge = $127,621. Mostly departmental purchases through TPP
    • Meters = $67,597. Cash and coin as well as credit cards at the pay stations
    • Pay-By-Cell = $157,351. Vendor payment from ParkMobile
    • Campus Center Parking Garage = $282,121. Cash, credit cards, UMass Hotel and UMass Conference Services
Parking Service Update

- Postponed Paving Projects
- Projects still moving forward
- Lost Revenue – March through June $732k
- Permit Refunds to Students and operating expenses
  - The total potential refund to students = $429,630
  - Payroll = $657,462
  - Non-payroll expenses = $254,717
  - Estimated expenses through the rest of the year = $1.351 million
Thank you for participating!

If all goes well, our next PTAB meeting will take place in the Transit Services Conference room on Tuesday, September 22, 2020 at noon.

If UMass continues with remote classrooms and social distancing into the coming fall, we will set up another Zoom PTAB meeting on that date.

Stay safe and healthy everyone!

University of Massachusetts Amherst