
All EV charging stations on the UMass Amherst Campus are managed through ChargePoint network. Users must have an account/card with ChargePoint in order to use the EV chargers on campus. You may sign up for a membership with ChargePoint at www.ChargePoint.com or you may call ChargePoint Driver support at 1-888-758-4389.

All of the EV charging stations are mapped on ChargePoint’s web site: www.chargepoint.com and UMASS Parking Services interactive map.

Rules and regulations for use of EV chargers on campus:

1) Full year UMass parking permit holders may register their electric vehicles at either of the UMass Parking Services offices by presenting their ChargePoint membership card and their full year permit. Registered permit holders ChargePoint accounts will be updated so that these customers will pay a fee of $0.12 per KWh at the charging stations.

2) Registered permit holders may use any of the chargers located on campus for the $0.12 per KWh except those chargers located at the Robsham Visitors Center and at the Campus Center Parking Garage.

3) All those that use the EV chargers located at the Robsham Visitor’s Center and the Campus Center Parking Garage will pay the current parking rate per hour. Current rate per hour at the Robsham is $1.50 and at the CC Parking Garage is $1.75 per hour.

4) Those that charge their vehicles at the Robsham Visitor’s Center will be charged $1.50 per hour as long as the charging hose is attached through ChargePoint. There is no need to pay at the paystation for time as well.

5) Those that charge at the CC Parking Garage will pay for their time when exiting the garage.

6) Registered users are required to move their vehicles within 30 minutes of when the vehicle is fully charged. These users are required to return their vehicles to their designated/permitted lot.

7) Registered users of the EV stations on the UMass Amherst campus are subject to all UMass parking regulations.