



To: UMass Community
From: Joyce Hatch, Vice Chancellor for Administration & Finance
Date: August 6, 2009
Subject: UMass Amherst Selects Enterprise Rent-A-Car



Enterprise Rent-A-Car is the new UMass Amherst Rental Car Supplier

We are pleased to announce that Enterprise Rent-A-Car, North America's largest car rental company, has been selected as the new rental car supplier for UMass Amherst. This new contract will enhance UMass Amherst's ground transportation options by providing significant savings in rental rates and by providing UMass travelers with the industry's best in customer service. Exclusive UMass rates are available on the special website below using your UMass Net ID and Password.

Enterprise Rent-A-Car was rated the best rental car supplier for the fifth year in a row by J. D Power and Associates in November 2008, receiving top marks in all 6 categories: costs & fees, pickup process, rental car, return process, reservations process, and shuttle bus/van process.

Enterprise Rent-A-Car Benefits for UMass:

- Convenient on-campus location! UMass travelers can pick-up and drop-off rental vehicles on campus and park their personal vehicles while renting at Enterprise Rent-A-Car's new on-site location:
Room 100 RTIC Transportation Building
255 Governors Drive (adjacent to Bus Garage)
Monday - Friday, 7:30 a.m. – 5:30 p.m.
Saturday, 9:00 a.m. – 12:00 noon
413/577- 7368
rentalcar@admin.umass.edu
www.umass.edu/rentalcar
- After hours rental car pick up and drop off and free local pick-up
- Familiarity with UMass Travel Policies and insurance requirements
- Exclusive rates for passenger cars, SUVs, cargo & 12 passenger vans, and light trucks rented at the UMass Amherst or Route 9 Amherst branches
- Reduced rates for rental reservations across the U.S. made through the special UMass website found above
- Access to a vast network of 7000 neighborhood locations and 240 major airport locations in North America, the U.K., Ireland, and Germany
- Month-Or-More Rental Plan – Special extended rental options for cars and vans
- Availability of fuel efficient hybrid and flex fuel vehicles