

Dear Parents, Families, and Supporters,

This morning, your student received a new communication from Chancellor Subbaswamy announcing that the university is now shifting to "HIGH" operational posture. Please read the [full text of that message](#) and review the [restrictions outlined in our HIGH operational posture](#). Failure to comply with this directive is a violation of the student code of conduct and will result in disciplinary action.

This new designation will have significant impact on our UMass community. In order to minimize potential spread, **students should refrain from travel from campus or outside the surrounding area**. We ask that you please encourage your student to stay in their residence hall or off-campus apartment until the situation is stabilized. While some of these measures may seem drastic, we have no choice but to take these steps to protect the health and safety of our community. Our goal is to return to in-person programming and face-to-face instruction as quickly as possible, but we must first focus on the health and safety of our students.

The challenges of our current situation are clear. Given the latest restrictions implemented for public health and safety, your student may feel lonely, anxious, or upset. Staff at the university are working to provide increased virtual supports for students, including resources and [supports for mental health concerns](#), [virtual student activities](#), and live and pre-recorded fitness programs from [Campus Recreation](#). Students who live on campus should expect increased communication from Residential Life, and students living off campus locally will receive support, updates, and resources from the Office of Off Campus Student Life.

We are grateful for your support as we navigate this new situation. If you have questions about this shift, please use the guide to [key campus contacts](#) to locate the appropriate office or write to the Office Parent Services at umassparents@umass.edu.

Thank you,
Rose M. Boulay, Director
Office of Parent Services

Email: umassparents@umass.edu

[Office of Parent Services website](#) • [UMass Amherst Parents on Facebook](#)

• [UMass Amherst Family to Family blog and Facebook group](#)

Treating Our Parents as Partners

Copyright 2021. [University of Massachusetts Amherst](#)

[Manage](#) your preferences | [Unsubscribe](#)