

Dear Parent, Family, and Supporters,

We're excited to see so many students return to campus. We look forward to a very productive and safe spring semester.

Please remind your student to follow all health and safety guidelines issued by the university, including the Back-to-Campus Quarantine procedures which were communicated via email to your students as they arrived. Expectations for Back-to-Campus Quarantine are as follows:

Students are to leave their residence hall room ONLY to:

- use the restroom in their hall
- pick up food
- get tested
- receive medical care
- participate in outdoor, individual activities like walking/hiking
- pick up a new or replacement UCard from the UCard Office (by appointment only)

In addition to these expectations for the start of the semester, students must practice social distancing, wash/sanitize their hands frequently, and wear masks whenever they are not in their room. In-person social contact is prohibited until after they have received negative results from their second post-arrival COVID test. This includes but is not limited to meeting with friends, going off campus to eat or run errands, visiting UMass offices such as [Financial Aid Services](#) and the [Bursar](#) in person, and more.

Students living on campus can connect with one another virtually through their residence hall discord channel and by participating in [virtual events](#) —student group meetings, virtual fitness classes, or discussion groups.

We are grateful for your help in reinforcing this message with your students. Together, our actions and efforts can help mitigate the spread of the virus, and keep our students and the community safer. Encourage your student to reach out to their Resident Assistant or Residence Director via email or the RA duty phone if they have questions or concerns.

Should you also need assistance, please feel free to [email](#) the Office of Parent Services, Monday through Friday, 8:30 a.m. to 5 p.m.

Sincerely,

Rose M. Boulay, Director
Office of Parent Services

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