Survey of Employee Attitudes and Experiences

Please respond to each question by marking the most accurate response. Your responses will be analyzed only after they have been grouped with those of other employees. Please do not put your name on this form so that your responses will remain anonymous. If you cannot answer a question, leave it blank. The term "employee" refers to staff, faculty, administrators, graduate employees and undergraduate employees. Please return your completed survey via campus mail in the envelope provided. To ensure your privacy, return the numbered postcard *separately*.

Please indicate the extended with each statement.	ent to which you agre	e or d	isagr	ee			Agı	
		My	/ CO-W	vorker	s app	recia	te my work contributions.	0000
	I receive recogni	tion/pr	aise f	from r	ny su	pervi	sor when I do a good job.	0000
	My supervis	or con	nmuni	cates	the in	mport	tance of valuing diversity.	0000
					1	Му ра	ay is fair for the work I do.	
			Му	y work	load	at the	e University is increasing.	
	My superv	isor er	ncoura	ages r	ny ca	reer (growth and development.	0000
	My co-wor	kers e	encou	rage r	ny ca	reer	growth and development.	0000
		Му ј	ob de	script	ion a	ccura	tely describes my duties.	
	I get the training/pr	ofessio	onal d	levelo	pmer	nt I ne	eed to succeed at my job.	
					Ove	rall, I	am satisfied with my job.	
				M	у со-	worke	ers treat me with respect.	
				M	y sup	ervis	or treats me with respect.	
My supervisor	adequately addresses	inapp	ropria	ate be	havio	r that	occurs in my workplace.	0000
			M	у со-ч	vorke	rs ca	re about me as a person.	
			Му	supe	rviso	r care	es about me as a person.	
	I am c	oncerr	ned th	at my	job a	at the	University is in jeopardy.	
	I an	n allow	ed tin	ne for	train	ing/p	rofessional development.	
				l kn	ow w	hat is	expected of me at work.	0000
	I have t	he ma	terials	s/equi	pmen	nt nec	essary to do my job well.	
	At UMass	there	are s	ufficie	nt op	portu	nities for me to advance.	
N	ly supervisor promote	s a wo	rk en	vironr	nent v	where	e all people feel included.	
ou think your work env							elow. For example, on the somewhere in between the Friendly Respectful Cooperative Strong sense of communications.	nark '2,' '3,' o

Neither Observed nor Experienced Please indicate whether or not you observed and/or Yes, Experienced experienced each type of behavior IN YOUR IMMEDIATE Yes, Observed WORK ENVIRONMENT during this academic year. For example, if you observed a particular behavior and also Sexual harassment 0 0 experienced that behavior you should fill in both bubbles. Racial/ethnic harassment 0 0 0 Unfair treatment because of one's age 0 0 0 Unfair treatment because of one's gender 0 0 0 Unfair treatment because of one's religion 0 0 Unfair treatment because of the language one speaks 0 0 0 Unfair treatment because of one's race/ethnicity 0 0 0 Unfair treatment because of one's disability 0 0 0 Unfair treatment because of one's sexual orientation 0 0 0 Unfair treatment because of one's job classification (e.g. grad, classified, faculty, professional, etc.) No Basis for Judgment Please indicate the extent to which you agree or disagree Agree Strongly with each statement. Agree Somewhat Disagree Somewhat Disagree Strongly Overall, employees at UMass are socially and culturally diverse. 00000 At UMass, professional employees respect classified employees. 00000 Women employees are treated fairly at UMass. ololololo Prejudice and/or acts of bigotry are not tolerated on this campus. People at UMass treat each other with respect. 00000 At UMass, classified employees respect professional employees. 00000 Upper-level administrators promote respect for cultural differences at UMass. At UMass, employees from different job classifications get along. 010101010 There is respect for religious differences here at UMass. OlOlOlOlO UMass places a lot of emphasis on having a socially and culturally diverse staff. 010101010 I feel pressure to change the way I speak, act, or dress in order to "fit in" at UMass. 010101010 There is racial conflict among employees here at UMass. OlOlOlOlO Employees of color are treated fairly at UMass. ololololo At UMass, faculty respect classified employees. 010101010 Emphasis on creating an inclusive community has made UMass a better place to work. Please rate THE CAMPUS on each scale below. For example, on the first scale, if you think the campus is hostile mark '1,' friendly mark '5,' somewhere in between mark '2,' '3,' or '4.' Friendly Hostile 4 4 4 4 4 4 4 Respectful Disrespectful Uncooperative Cooperative Weak sense of community Strong sense of community Racist Not Racist Sexist Not Sexist Homophobic Not Homophobic Does not accommodate people with disabilities Accommodates people with disabilities Does not have a diverse staff Has a diverse staff

How often do you hear each of the	following at olwass?	A few times per semester A few times per month a few times per week
nud artematos Aria National Constitution (Constitution (Co	are needed to the last of the	Almost daily
Employees making ne	gative remarks about particular racial or	ethnic groups.
Employe	es making negative remarks about wom	nen as a group.
Employee	s making negative remarks about stude	nts as a group.
Employees n	naking negative remarks about people w	vith disabilities.
Emplo	yees making negative remarks about les	sbians or gays.
Employees mak	ing negative remarks about particular re	ligious groups.
Emplo	oyees making negative remarks about m	nen as a group.
Employees making	g negative remarks about people becaus	se of their age.
How often do you do each of the follow		Never A few times per semester A few times per month few times per week Almost daily
section of personalization.	Interact with UN	Mass students.
	Interact with UMass classifi	ed employees.
Sample 1 - AS	Interact with UMass fac	culty members.
Whatotager 104)	Interact with UMass profession	nal employees.
·	Interact with UMass gradua	18/9(10) 4/3/2020 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1
Intera	act with UMass employees of a different	9.1923(1/28) (3.10)
	Interact with UMass employees of a di	fferent gender.
of gaseons own treatments	Interact with UMass employees from o	other countries.
Interac	ct with UMass employees much younger	than yourself.
	eract with UMass employees much older	
	Do you identify on	
You are (mark only one):	Do you identify as a person with a disability?	You are: (mark all that apply)
 Graduate Employee Undergraduate Employee Classified Staff Professional Staff Faculty/Instructor/Librarian 	○ Yes ○ No	WomanManTransgender
Executive/Administrator	What is your religious affiliation	? What is your sexual orientation?
Do you work full-time or part-time? O Full-time	 Christian Catholic Christian Protestant Hindu Islamic Jewish None 	Lesbian, Gay or BisexualHeterosexual
O Part-time	Islamic Jewish	tas up to the head work to the mean
For how long have you been		What is your age?
employed by UMass Amherst?	Other You are: (mark all that apply)	24 or under 25 to 34
 Less than six months Six months to one year 1 to 2 years 3 to 5 years 6 to 10 years 11 to 15 years 16 to 20 years More than 20 years 	 African-American or Black Asian or Pacific Islander Cape Verdean Latino/a or Chicano/a or Hisp Middle Eastern or Arab-Amer White or Caucasian 	35 to 44 45 to 54 55 to 64 65 or older anic ican American Indian or Alaskan Native

In which school, college or division are you EMPLOYED? (MARK ALL THAT APPLY)	School of School of School of School of Isenberg S College of College of College of College of	Nursing Public He School of Enginee Food an Humanit Natural	ealth & Ho Manager ring d Natural ies and F Science &	ment Resou ine Art Mathe	irces s ematics	LibrarGraduAcadeVC fo	uate School emic Affairs Administration r Outreach and Programs r Research and Programs
A commitment to community overarching sense of connection populate the UMass Amhers	ectedness, pricest campus.	de and re	sponsib	ility lin	king to t	he many sr	
In your view, how central sl			inity be t			ollowing?	Don't Know/
	Not Central	_	A SVIIII		Central		Not Applicable
Your Academic D Undergraduate E	partment ① Discipline ①	② ② ② ② ②	(3) (3) (3) (3)	(4) (4) (4) (4) (4)	(5) (5) (5) (5)	edior on to	6 6 6 6
A commitment to diversity is creative work and learning, roles and, in a spirit of mut	in which peop ual respect, co	ole of diverged	erse raci nderstan	al, soo	ial, and apprecia	economic g te this varie	groups play major
in your view, now central si	Not Centra		y be to e		Central	ownig:	Don't Know/ Not Applicable
The mission of UMass			(3)				
Your Der	partment ① piscipline ① ducation ①	(2) (2) (2) (2)	(3) (3) (3) (3)	4 4 4	(5) (5) (5) (5) (5)		© © © ©
	Not Central Amherst ① oartment ① iscipline ① ducation ①	ment to i ligion, se social ju	fairness exual orio	began entatio to eac	with the n, and a	1964 Civil bility.	
We would now like you to the In your view, how central is (Please use "Not Applicable"	ink about the o	cepts to	each of	the foll	owing a		a constitution
	A1.	ot Cantur				Control	Don't Know/
Your interaction Your interaction	vork responsibil	ees) ① olline ① kers ① ents ① each ① rses ①	9 9 9 9	(3) (3) (3) (3) (3) (3) (3) (3)		© Central	Not Applicable (6) (6) (6) (6) (6) (6) (6) (6) (6)

Academic Affairs Page

Administration and Finance Page

In which area do you work? Auxiliary Services Budget Office, Financial Cost & Analysis Bursar Campus Planning & Space Management Campus Services Controller's Office Environmental Health & Safety Facilities Planning Human Resources Physical Plant Procurement VC's Office, UCard, Administative Systems In which position do you worl Executive / Administrative / Professional Non-Faculty Secretarial / Clerical Technical Skilled Crafts Service / Maintenance	
with each statement	
At work, my opinions seem to count.	
I feel safe expressing my concerns to my supervisor.	
If I make suggestions for change at work, I feel confident I will be heard by my supervisor.	
I would feel comfortable reporting discriminatory behavior to my supervisor.	
If my supervisor were to behave in a discriminatory manner, I would feel comfortable reporting him/her.	
In my unit, hiring decisions are made fairly.	
In my unit, promotions are made fairly.	
I have been given opportunities to participate in education and/or training.	
Efforts are being made to improve the work environment in my unit.	
I am aware of the University's expectations about appropriate workplace behavior.	

In which area do you work? Office of Information Technologies Athletics Other	Do you work for pay at another job outside the University? Yes No	If so, how many hours do you spend on this job in a typical week?	0 0 1 2 3 4 4 5 6 7 8 9 0
Please indicate the extent to which you agdisagree with each statement.		No Basis for Judgment Agree Strongly Agree Somewhat Disagree Strongly	2
At work, I have the	e opportunity to do what I do be	est every day.	Rad asse
	Bullying is a problem in r	my work area.	
At work, I can make sugge	estions for change without fear	of retaliation.	
I understand how my work	contributes to the mission of the	he University.	
My job classification (i.e.	grade or level) accurately refle	cts what I do.	
For the work I d	lo, my physical working condition	ons are good.	
	At work, my opinions se	eem to count.	
The stress level experience	d by staff members in my unit is	s reasonable.	
My supervisor is a rol	e model for appropriate workpl	ace behavior.	
At work, I can	n make complaints without fear	of retaliation.	
Personnel decisions, such as hir	ring, layoffs and transfers, are h	nandled fairly.	
I am aware of eff	forts to improve the climate in r	my work area.	
What is the SINGLE most important thing that n your immediate work area?	could be done to improve th	e work climate	
Other Comments?			
1 220 1 20 20 11	Had KATL OF CONTRACT	PRI :	

Chancellor's Area Page

Student Affairs Page	1									
What is your department? University Health Services Public Safety Housing Services Other* Admissions Financial Aid Other*			In what Student Affairs Area is your department? Campus Activities							
* The smaller departments are combined in this category in order to help ensure confidentiality for respondents.	0	Dean of Students Enrollment Services Vice Chancellor's								
Please indicate the extent to which you agree or disagree with each statement.	0 10 64	No Basis for Judgment Agree Strongly Agree Somewhat Disagree Somewhat Disagree Strongly								
The services my department provides meet the needs Student Affairs staff members are no At work, I can make comp At work, I can make suggestions for ch I would fear retaliation if I made a discrimination I am confident that discrimination complaints in my department	espect laints v nange v compla	ed by withou withou aint at	facul ut feau ut feau oout r	ty on or of re of re nv su	camp taliation taliation pervis	us. on. on.		00000	000000	
In this section, the term"racial profiling" is used to describe the upeople on the basis of their race/ethnicity by police officers or stu						out of	bno	Mock	el ts	
To what extent do you think racial Have y profiling is a problem at UMass? racial						ienced	d			
O To a littlé extent	es No Not sur	е							te la	
		NO	this l	has no	nt han	nenec	d to m	20	7	
Please indicate whether each of the following has happened to you, personally, here at UMass THIS ACADEMIC YEAR. In each row, mark ALL THAT APPLY. Yes, by Yes, by Add Yes, by Housing Service	es, by y Finar mission ces sta	n ano Public icial A	ther o	ampu ety sta	ıs dep	pened	d to m	ne	Sus	
Please indicate whether each of the following has happened to you, personally, here at UMass THIS ACADEMIC YEAR. In each row, mark ALL THAT APPLY. Yes, by Yes, by Adayes, by Housing Service Yes, by Health Services st	es, by y Finar mission ces sta aff	n ano Publicial Ans sta	ther of Safe	campu ety sta off	is dep	ot.	d to m		gue	
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Please indicate whether each of the following has happened to you, personally, here at UMass THIS ACADEMIC YEAR. In each row, mark ALL THAT APPLY. Yes, by Yes, by Housing Service Yes, by Health Services st. Have you been stereotyped on the basis of your sexual orientation? Have you been stereotyped on the basis of your gender? Have you been stereotyped on the basis of your race?	es, by y Finar mission ces star aff	n ano Public icial A ns sta ff	ther considerate Safe	campuety sta	is dep	Ot. O	d to n	0	ei n	

University Advance	ment Page
In which area do you work? Central Office / Government Relations Development Alumni Communications and Marketing	Do you supervise other employees? Yes No
At work, I feel s University Advancement does University Advancement does	Agree Strongly Agree somewhat Disagree Strongly I feel safe expressing my opinions. Work, I feel safe making complaints. Safe making suggestions for change. Sa good job recruiting a diverse staff. Sa good job promoting a diverse staff.
What is your understanding of the mission of University Adva	
raers of suident security guarns. Have you, personally, over experienced racial profiling on campus ?	sopre on the pasts of their raceletteristry by police of To what extent do you think racial profiling is a problem at UMcas?
Can you suggest any changes in University Advancement poli	cies and practices that could better foster
and support a diverse work place?	en row, mark ALL THAT APPLY Yes, by to
	Have you been stareotyped on the basis of
What is the SINGLE most important thing that could be done t mmediate work area?	o improve the work climate in your
	w often do you hear each of the lowers at UMass
dinom we semil wet A	