Location and hours

Central Residential Area near Franklin Dining Commons

University Health Services

- **Appointments**: 8 a.m. – 5 p.m. weekdays
- **Walk-in**: 8 a.m. – 8 p.m. weekdays
  11 a.m. to 5 p.m. weekends
- 24/7 phone triage & consultation

Center for Counseling & Psychological Health

- Appointments weekdays, 8 a.m. – 5 p.m.
- 24/7 emergency on-call services
NEW in Summer 2015

Coming Soon in the Summer of 2015

UHS Patient Portal

- Immunizations
- Secure Messaging
- Forms

www.umass.edu/uhs/patientportal
Medical services

- Primary care by appointment (same day and future appointments)
- Walk-in care
- Phone triage – questions
- Public health, immunizations (HPV, MMR, etc…)
- Sports Medicine
UHS also offers...

- Eye care
- Pharmacy
- Physical therapy
- Allergy clinic
UHS also offers...

- Lab
- Radiology
- Travel medicine
- Nutrition
- Women’s Clinic
Specialty care

On-site services

- Acupuncture
- Orthopedics
- Neurology
Mandatory Action Items

Immunizations
**Immunizations**

**Mandatory:**
- Tdap (*Tetanus, Diphtheria, Acellular Pertussis*)
- Measles, mumps, rubella
- Hepatitis B
- Meningitis *(or signed waiver)*
- Varicella

**MA requirements**
- Be sure your student has necessary vaccines/doses
- Get state guidelines: [www.umass.edu/uhs/immunizations](http://www.umass.edu/uhs/immunizations)
Immunizations

Log-in to the UHS Patient Portal – End of July!

• [www.umass.edu/uhs/patientportal](http://www.umass.edu/uhs/patientportal)

Submit before school starts

• **Deadline:** end of Add/Drop period – 09/21/2015
• **Late?** Registration hold placed

Questions?

• New Student Immunization Program
  (413) 577-5275
Mandatory Student Health Fee & Insurance

Fees and Insurance
Mandatory Student Health Fee

Complements primary insurance

• Automatically billed each semester to students taking 5+ credits

• Provides UHS access

• Absorbs many costs insurance doesn't cover**

**Students are responsible for insurance plan deductibles**
Health insurance

Primary health insurance required by law

Student Health Benefits Plan (SHBP)

- Utilizes a Cigna Network and is administered by Consolidated Health Plans (CHP)
- Benefits:
  - Office visits
  - Hospitalization
  - ER care
  - X-ray & lab services
  - Prescription drugs
  - More

Automatically billed each semester to students taking 5+ credits
Health insurance

Assess your needs

- UHS website:  
  [www.umass.edu/uhs/insurance](http://www.umass.edu/uhs/insurance)

Don’t need SHBP?

- Waive by deadline to avoid charges  
  [www.chpstudent.com](http://www.chpstudent.com)

Waivers accepted starting on-line in mid-July  
Deadline: 9/21/15
UHS, insurance & paying for care

UHS bills primary insurance plan
• Deductibles may apply; UCard, charge, check, cash accepted

Must provide insurance information at or before first UHS visit
• Download at www.umass.edu/uhs/accessstocare/forms

If your student is...
• covered by your insurance plan, give them copies of plan ID, prescription drug & health savings account cards
• covered by the SHBP, ID cards will be mailed. Download temporary card from CHP website
PCPs and referrals

If your student’s PCP is at home:

• **Referrals may be required** for care at UHS
  
  • Help your student obtain referrals

  *Check your insurance plan: “open referral” may be available while student is at school*

For easiest access:

• Choose a UHS PCP before coming to school

  *Transfer student’s PCP designation from home provider to UHS provider*

• Download the UHS insurance information form

  *Complete the form, copy both sides of insurance card; mail all to UHS before school starts*
Confidentiality

- UHS visits, medical records confidential by law
- No information released without patient’s written permission
- Applies to parents, friends, staff, faculty
- Students encouraged to discuss health issues

Who they tell is up to them
Parental consent

Student under 18?

- Law requires written consent of parent/guardian before medical treatment can be provided

Complete and return UHS’

- Consent to Treat Minor Patients form before school begins
- Download from the UHS website [www.umass.edu/uhs/accesstocare/forms](http://www.umass.edu/uhs/accesstocare/forms)
Good health at school

Follow prevention advice

- Wash hands often
- Cover coughs
- Don’t share
- Stay in residence hall if sick

Get vaccinated

- Watch UHS website for info

Tobacco FREE Campus!
We’re glad you’re here!

Thank you and welcome to UMASS!