

UMassAmherst

Information Technology

Computing & Technology

at UMass Amherst

A guide to
technology resources

Computer Basics

Students are **not required** to own a computer

- Check our **recommended computer configurations**
- **U\$ave** discounts on computers & peripherals
- Computers **must** have a **WiFi-certified dual-band adapter**



Public Computers

Computer Classrooms & the Library Learning Commons:

- Windows & Mac computers with academic software
- Remote printing in the Learning Commons
- Digital Media Lab



Free & Low-Cost

- Free antivirus, Office365, and Google Apps
- Discounts on select software
- Free distribution of Linux, customized for UMass
- Discounts on cell phones, plans & accessories



Copyright Infringement



- UMass Amherst receives **hundreds of violations** each year.
- Each notice may result in fines, university sanctions, even a **lawsuit**.
- Uninstall peer-to-peer (P2P) software, particularly torrenting applications.
- Use **Amazon, Pandora, Hulu, Netflix, Spotify**, or other legal alternatives.

Computer & Personal Protection

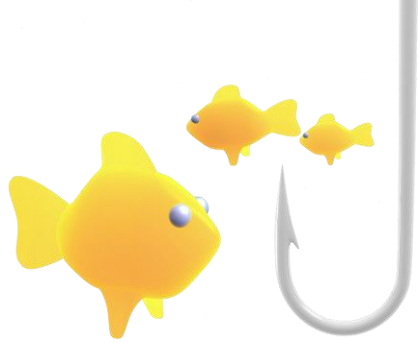
Software & Data Security

- Use antivirus
- Security patches
- Application updates
- Firewall
- File backups

Physical Security

- Laptop security cable
- Lock the door





Beware of Phishing & Identity Theft

Phishing scams rely on **human behavior**. **Students should not:**

- Post their address, birth date, or class schedule on social media
- Send sensitive information via email in response to “official” messages
- Respond to or engage with suspicious text messages or emails

Do not ask students for their NetID or password.

**UMass Amherst will never ask for account passwords
or other sensitive personal information via email.**

Share My Information

- Fill out the FERPA Privacy Waiver
- “Share My Information” on SPIRE



Go to umass.edu/it/support/spire/ferpa for more information on student rights to privacy

Go Wireless with eduroam



- In all residence halls & many campus locations
- WiFi-certified, 802.1X, dual-band adapter required

Go to **umass.edu/it/get-connected** and login with your NetID and password.

Devices to Leave at Home

Signals from these wireless-enabled devices can interfere with the campus wireless network:



- Wireless printers
- Wireless routers
- Bluetooth Devices
- Other wireless peripherals
(keyboards, game controllers, cordless phones, etc.)

IT Services



Moodle
Online courses



Google Apps
Email & Collaboration



OWL
Online Web Learning



Zoom
Video chat and group
messaging service

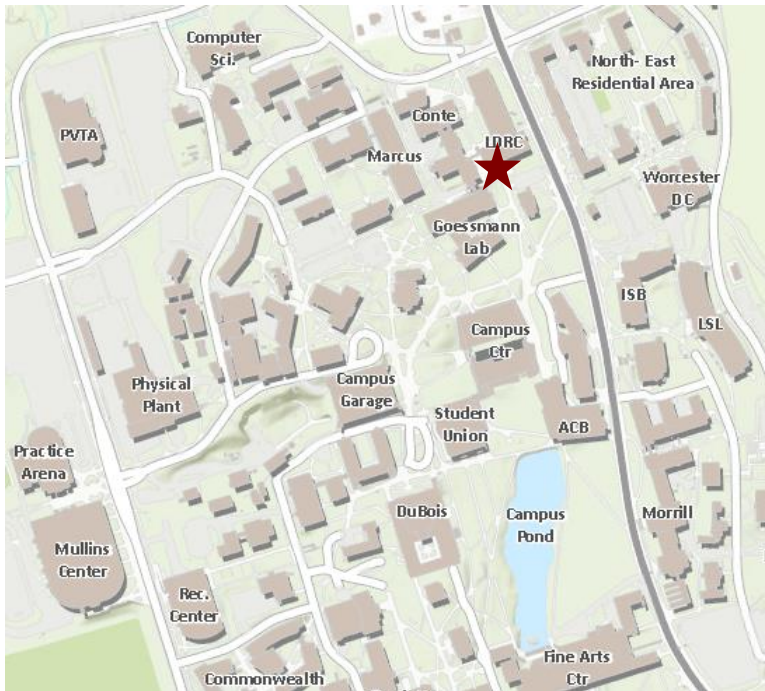


i>clicker
Audience response
system



Box
File storage & sharing

Technology Support & Resources



Visit our website:
umass.edu/it

Contact IT User Services:

- Get help online
- Call 413-545-8324 (TECH)
- Stop by A109 Lederle Graduate Research Center Lowrise M-F 8:30 a.m. - 5:00 p.m.
- IT Consultants are available after hours in the Learning Commons on the Lower Level of the W.E.B DuBois Library

Student Employment

Positions available for year-round work:

- User Services Consultants
- Computer Classrooms Consultants

All majors welcome. Work study preferred for user services consultants.
Application details can be found at: umass.edu/it/about/employment



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Questions?



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