LRC Academic Support Services

Instructors and Campus Partners

The LRC is committed to supporting the academic success of UMass Undergraduates during the online learning period. Below is a guide you can send to students teaching them how to access LRC SI, Tutoring and ExSEL sessions.

Please email LRC@umass.edu should you have any questions - we will respond to all emails within 24 business hours!

**How Students can Access SI sessions**

1. LRC SI leaders will continue to offer SI sessions via Zoom.
2. **SI Zoom sessions are posted on LRC SI Worksheet Moodle site** – All students enrolled in a course with SI support already has access to the LRC SI Worksheet Moodle site. The name of the site always starts with the Course and Course Number and ends with SI Worksheets.
   a. Sample CHEM 111 SI Worksheet Moodle Site:

   ![Sample CHEM 111 SI Worksheet Moodle Site]

3. LRC SI leaders are offering sessions live via Zoom on set days and times. The live sessions are also recorded and posted on Cloud.
   a. Sample BIO 151 Zoom Sessions
b. Sample MIE 201 Cloud Recording

4. The schedule for Zoom SI sessions can be found https://ouroffice.umass.edu/si_schedule/

5. If a student has trouble accessing the SI sessions or any questions, please email us at lrc@umass.edu

How Students can Access Tutor/ExSEL Sessions

1. The Learning Resource Center will continue to offer Tutoring and ExSEL support to students online for the rest of the semester.

2. Tutoring and ExSEL services will be offered
   - Monday-Thursday, 1-8pm
   - Friday, 10-5pm.

4. If a student looks at the schedule more than 48 hours in advance, Navigate will show as having no availability.
5. You can find updated course list on our website www.umass.edu/lrc
6. We have tutoring available for over 100 courses via Zoom appointments.
7. If a student has trouble booking an appointment or has any questions, please email us at lrc@umass.edu