Wed, April 10, 2019 | 6:00PM—7:00PM

Integrative Learning Center (ILC) - Room S331

**Re-examining Impartiality and Role Boundaries for Healthcare Interpreters**

For years healthcare interpreters in professional settings were expected to be invisible and impartial message conveyors. As the profession has evolved, so have the role expectations and the interpretation of the standards of practice. This session explores two commonly misunderstood standards of practice for healthcare interpreters – impartiality and role boundaries – and strategies to uphold them. Both standards are essential to guarantee a patient's right to equal access, and yet they can be tricky to carry out when a situation challenges personal values or pulls at heartstrings.

We will look at how an interpreter's visibility, implicit bias, and self-awareness can help or impair communication, and discuss suggestions on how to better anticipate complex scenarios and manage encounters and expectations better.

**Refreshments will be served!**
For those connecting remotely, please use the link below: [https://umass-amherst.zoom.us/j/448300965](https://umass-amherst.zoom.us/j/448300965)

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