

Things You Need to Know about Living in Lincoln Apartments

Welcome to Lincoln apartments. As a graduate student, you will enjoy living here as you will be within walking distance to your classes or to downtown Amherst. You will have a better opportunity to meet other graduate students who live next to you or a building away from you. We wish you an enjoyable stay at Lincoln Apartments. Please see below a few things that you need to know about staying at Lincoln Apartments:

Lincoln Staff:

Please join me and welcome Saloonee Adhikari as the new Assistant Residence Director for Lincoln Apartments. Please also say farewell to Betty Kodoso as she has left us for other commitments in her life. Saloonee is a live-in Assistant Residence Director (ARD) for Lincoln Apartments pursuing her graduate studies. Her office is located at room 914, Lincoln across from the Mail Room located in 913. Saloonee can be reached at 413-545-1778 or via email at sadhikari@sacl.umass.edu Abed Jaradat is the Apartment Communities Coordinator (ACC) for North, Lincoln and North Village Apartments. He supervises the ARDs and oversees the day to day functions of Lincoln Apartments along with the other units in NV and North. His office is located at North Apartments, building D, room 121 on 52 Eastman Lane. He can be reached at 413-545-7111 or afjarada@umass.edu.

Roommates and Neighbors:

We live in an academic, caring and just community. Talk things out with your roommate or with your neighbors so that you can learn about and respect each other's needs. Most conflicts in Lincoln are between roommates over cleaning, guests, and for sure, over noise. Sign a roommate/community agreement and specify the issues that might come your way so that you can avoid them. Being proactive helps you negotiate things with others and save you some unexpected problems. After all this is an independent living community and rely of residents to develop a community that is capable of understanding their needs and solve their problems, if any.

Guests:

Please make sure that your guests respect the buildings, your roommates, and your neighbors. Lincoln is a good place to live in; closer to campus, quieter, and safer place than many other areas. Please keep it this way.

Security and Safety:

Your safety and security is very important to you and to us. Please make sure that you lock your room/apartment door, your car door, know your surroundings, drive safely, wear your bike helmet, and do not leave any untended food on the stove or in the oven as it might lead to smoke of fire and this will activate the fire alarm for your building and evacuate all residents. Please forward your safety and security concerns and questions to UMass Police Department at 413-545-2121. If there is an emergency please dial 911 or call UMass Police department at 413-545-2121 for consultations or to report a problem.

Noise:

Sound really travels in these buildings and in the walls between apartments. People outside can hear what comes out of the windows. Please cooperate and communicate with your roommates and neighbors about noise. People don't always know when they are being loud. Check your levels of music, TV, Video games early in the semester to learn the limits and keep your sounds inside your room/apartment as much as possible.

Policies:

You'll have more privacy and more responsibility in Lincoln than most people on campus. Please treat everyone with respect and follow the policies. The Lincoln Residence Education staff respect you and your privacy as well, but we will uphold community standards and enforce the university policies. It is your responsibility to understand all the rules and regulations that apply to residence halls. You can find at the web the Dean of Student Office Website under policies https://www.umass.edu/dean_students/codeofconduct

Smoking:

Smoking of anything is not permitted anywhere on campus including Lincoln Apartments. Please pay extra attention to this.

Recycling and Composting:

Trash room is located in the shed outside building 3. Please empty your trash often and recycle items that are not trash. Please get any food out of your recyclables and rinse them, flatten corrugated cardboard before putting them in the totes. For more information on what items can be recycled, please review this link! http://www.umass.edu/wastemanagement/sites/default/files/recycle-poster_0_0.jpg Please make it a habit to use the composting bin located in your kitchen to dispose your compost and then to empty the bin in the tote outside the recycling bin

Candles:

Candles are fire hazard and not allowed in your apartment or your room, lit or not.

Parking:

Residential Life provides Parking Services with a list of eligible students. Please contact Parking Services at (413) 577-7275 if you would like to purchase a parking permit for your car.

Toilets:

Please do not flush anything that doesn't belong there, such as paper towels and feminine products. The pipes can clog and cause sewage back-ups.

Service Desk:

The Student Service Desk is located in Prince Hall. The Service Desk opens between 8:30AM-11:00PM on weekdays and 12:00PM-11:00PM weekends and holidays. You can reach them at 413-545-7596.

Maintenance Issues:

We have a very committed crew from Facility and Operations that keep Lincoln in a very good shape. They will come and fix any problem that you may have in your apartment or room. If you have maintenance problems in your apartment, you need to submit an on-line I-Service Requests at the Residential Life website www.umass.edu/living. The request gives Facilities and Operations permission to enter your apartment/room and fix the problem.

Maintenance Emergency Line:

Outside Prince Service Desk hours, you can call the Residential Life emergency line at 413-545-0812 for emergency problems only like lock outs, broken door lock, flood, clogged shower drain or toilet.

Locked out of Your Apartment:

Call Prince Service Desk during office hours at 413-545-7596. Call the emergency line when the office is closed. The emergency line is **413-545-0812**.

Packages:

You will receive an email when a postal package comes in. You need to go to Prince RSD to pick up your package.

Mail:

You receive your mail in room 913.

Your mailing address goes in this order: Apartment, street address, apartment number. If you live in apartment 1320 for example, this will be your address;

Your name,
Lincoln Apartments,
345 Lincoln Avenue, APT # 1320,
Amherst, MA 01003