

## Examples of Enrollment Errors and Messages

On the Enrollment Request page, when you submit an enrollment request, you may get an Errors Found or Success/Message in the Status field. Scroll to the end of the page/transaction to view the content of the error messages. Either correct the transaction or contact the Registrar's Office for guidance.

**TIP:** When you contact the Registrar's Office for an enrollment error message, providing the *Enrollment Request ID* will help the Registrar's staff to locate your transaction faster. The *Enrollment Request ID* appears on the upper-left of the *Enrollment Request* page when you submit an enrollment request. Otherwise, select *Find an Existing Value* tab on the *Enrollment Request – Add a New Value* page to look up the transaction by the student's 8-digit *ID*, *Academic Career* and *Term*.

Below are some common enrollment errors and messages. Check the suggested Actions for a possible solution. Otherwise, contact the Registrar's Office for guidance.

Status	Error/Message Text	Explanation	Action
Errors Found	Class Not Enrolled, Class And Wait List Are Full.	The requested enrollment add was not processed. The enrollment limit for the class has been reached, and there is no room on the wait list.	Verify these limits on the Schedule of Classes - Enrollment Control page.
Errors Found	Not Enrolled, Class is Full.	The requested enrollment add was not processed. The enrollment limit for the specified class has been reached.	Verify the enrollment limit and waitlist availability on the specific Class Detail page. To attempt to add the student to the wait list, resubmit the request with the Wait List Okay option selected.
Errors Found	Enrollment Record In Use, Not Available For Drop Request.	The Enrollment record is in use by another system resource and is not available to process the drop request.	Try again later.
Errors Found	Unable to Drop class, will drop below required minimum units for enrollment.	The requested drop transaction was not processed.	Check the unit limits for the student's primary academic program on the Enrollment Appointment page, or consider a Swap transaction.
Errors Found	Unable to Drop class, corequisites exist.	The requested drop transaction was not processed. Enrollment exists in a corequisite class. Classes must be dropped together.	The class being dropped is a corequisite to another class in the student's class schedule. Check the requisites for the other classes in the student's class schedule. Override requisites if necessary, or drop all corequisites.
Errors Found	Class Not Waitlisted, Waitlist is Full.	The Drop-To-Waitlist transaction was not processed.	Check the wait list capacity for the class.

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<b>Status</b>	<b>Error/Message Text</b>	<b>Explanation</b>	<b>Action</b>
<i>Errors Found</i>	<i>Maximum term Unit Load exceeded.</i>	Add transaction not processed. The maximum term unit load would be exceeded.	Check the unit limits for the student's primary academic program on the Academic Program Table - Enrollment page.
<i>Errors Found</i>	<i>Invalid Access to Override Time Conflict.</i>	User does not have access override time conflicts. The transaction was processed without the override.	Contact the Registrar's Office.
<i>Errors Found</i>	<i>Invalid Access to Enrollment Transaction.</i>	User does not have access to enrollment transaction for this class due to security setup. The transaction was not processed.	Contact the Registrar's Office.
<i>Errors Found</i>	<i>No Valid Appointment Found And Open Enrollment Period Has Not Begun.</i>	The open enrollment period has not begun and no valid enrollment appointment was found. The enrollment request was not processed.	Use the Student Enrollment Appointment page to verify if the student has a valid appointment.
<i>Errors Found</i>	<i>Hold on record, Add not processed.</i>	There is a hold (negative service indicator) on this record, preventing the add from being processed.	The hold must be removed to process the add transaction. Check the student's service indicators to see what needs to be done to remove the hold.
<i>Errors Found</i>	<i>Optional component class is full. Resubmit without this component or waitlist all components.</i>	The requested enrollment add was not processed. The enrollment limit for the specified class has been reached. To attempt to waitlist, resubmit the request with the waitlist option specified. To enroll in the class without the optional component, delete the optional component class number and resubmit.	To attempt to wait list all components of the class, select the Wait List Okay check box and resubmit the request. To attempt to enroll in the class without the optional component, remove the optional component class number from the related class field and resubmit the request.
<i>Errors Found</i>	<i>Available Seats are reserved. Reserved Seat Requirements are not met. Student not enrolled.</i>	Available seats are subject to reserve capacity requirements. Although the class may appear as open in Class Search, the remaining open seats are subject to one or more Reserve Capacity requirements.	Check to make sure the student does not meet the Reserved Seat Requirements.