

UMassAmherst Information Technology

Network Communications Customer Service
(413) 545-2171 Ph.
(413) 545-4656

Satisfaction Survey

Submitted by: _____

Date: _____

Department: _____

Phone: _____

Building: _____

Work Order No. _____

Date of work: _____

Brief description of work:

**Overall
Satisfaction Level**

1-5

1=very dissatisfied
5=very satisfied

Comments

Understanding your needs		
Responding to your needs		
Cost		
Timeliness		
Workmanship		

Please fax this form to Network Communications Customer Service at 545-4656.

Thank you