

Acceptable Use of Information Technology Resources Policy & Confidentiality of Institutional Information & Research Data Policy Useful Contact Information

- **IT Help Center.** A109 Lederle Graduate Research Center Lowrise, 413-545-TECH (413-545-8324). Get help with IT issues, including questions about policies.
- **UMass Amherst Police.** 585 East Pleasant St, 413-545-2121. This office accepts reports of possible criminal or illegal activities and is open 24 hours. All serious or potentially dangerous incidents should be reported to the police immediately.
- **Vice Chancellor for Information Services and Strategy Office.** A219 Lederle Graduate Research Center Lowrise, 413-545-9339.
- **Human Resources.** 330 Whitmore, 413-545-0380.
- **Dean of Students Office.** 227 Whitmore, 413-545-2684. The Dean of Students Office handles all university policy violations by or affecting students.
- **Security Incident Reports.** Email security@umass.edu for reports of specific security lapses, incidents, or reports. Submit a Report a Lost or Stolen University-Owned Device Form if you have lost a computing device that may contain sensitive data.
- **Computer Abuse Complaints.** Email it-abuse@umass.edu to report alleged violations of computer and network policies.
- **Internal Audit Ethics & Fraud Awareness Center.** For confidential reporting of ethics and policy violations, and fraud, contact 774-455-7555 or EthicsFraudHotline@umassp.edu
- **Ombuds Office & the Academic Honesty Office.** Campus Center, Room 823, 413-545-0867. Open to all members of the university community to help resolve university-related conflicts.
- **Office of Equal Opportunity & Diversity.** A243 Lederle Graduate Research Center Lowrise, 413-545-3464. This office handles allegations of harassment and discrimination.
- **Copyright Services.** Contact Laura Quilter, W.E.B. Du Bois Library, 19th Floor, lquilter@library.umass.edu, 413-545-6947 for copyright and fair use questions.

Links:

<https://www.it.umass.edu/policies/useful-contact-information-draft>

<https://www.it.umass.edu/support>

<http://www.umass.edu/umpd/>

<http://www.umass.edu/ombuds/>

<http://www.umass.edu/eod/>

<http://www.umass.edu/humres/>

http://www.umass.edu/dean_students/

<http://www.umass.edu/chancellor/julie-l-buehler>

<http://www.library.umass.edu/services/writing-and-publication/copyright/>

<https://www.umassp.edu/internal-audit/ethics-fraud-awareness>