A Technology Checklist for New Students

AFTER YOU ARRIVE...

CONNECT TO THE WIRELESS NETWORK
Wireless coverage is available in many campus locations, including all residence halls. To connect to UMASS-SECURE1X, the University’s preferred wireless network, you will need your NetID and a computer with a WiFi-certified, dual-band adapter.
www.oit.umass.edu/wireless

LOCATE A PUBLIC COMPUTER
Choose from Windows and Macintosh classrooms on campus or from over 100 computers in the Learning Commons. For multimedia production, check out the Digital Media Lab (3rd floor, W.E.B. Du Bois Library). For classroom locations and available software, see:
www.oit.umass.edu/computer-classrooms

LEARN MORE ABOUT PRINTING
Print from any Computer Classroom or the Learning Commons. Use remote printing to print from your own computer to the printers in the Learning Commons. Students receive a $5 printing credit per semester on their UCard Debit Accounts.
www.oit.umass.edu/printing

CHECK YOUR HOLDS & TO-DOS IN SPIRE
Holds can restrict your ability to register for classes or access campus services. Check your Holds and To-Dos in SPIRE and resolve them as soon as possible.
www.spire.umass.edu

BOOKMARK GO.UMASS STUDENT PORTAL
Can’t remember your class schedule? Having trouble locating a building on campus? Check Go.UMass for your class schedule, Moodle courses, and other campus essentials, such as campus maps, dining menus, news, events, and more! Go.UMass is available any time, anywhere, from your

www.oit.umass.edu/new-students
SIGN UP FOR UMASS AMHERST ALERTS

Use SPIRE to subscribe to UMass Amherst Alerts text messages, a free service that provides emergency notifications to subscribers’ cell phones. Subscribers must have a U.S.-based carrier and phone. Text messaging fees may apply.

www.umass.edu/alerts

SAFEGUARD YOUR COMPUTER & YOUR FILES

• Use the University-recommended free anti-virus software to scan your computer every month.
• Update your computer’s software and operating system, including your Web browser, Adobe products, and Java, every time you are prompted to do so.
• Back up your files. Use Google Drive, external hard drives, CDs, or other storage devices.

www.oit.umass.edu/security

PROTECT YOUR IDENTITY

Sharing personal information online or via email can put your identity and physical safety at risk:
• Do not send sensitive information via email even if the email requesting it appears official. The University will never ask for your NetID password or other sensitive information via email.
• Do not post your address, birth date, class schedule, or other personal information online or via email.

GET HELP

• Fill out a help request form or chat with a consultant at: www.oit.umass.edu/support
• Call 413-545-9400
• Stop by the Central IT Help Center, A109 LGRC Lowrise (M-F, 9:00 a.m. - 4:45 p.m.)
• Visit the Learning Commons, Lower Level, W.E.B. Du Bois Library

STAY IN TOUCH

www.facebook.com/oitumassamherst
@oitumassamherst
www.youtube.com/umassamherstoit

Developed and maintained by UMass Amherst IT.