

UMass Amherst - commonly requested benefits contacts:

Insurance:

- Health Insurance
 - o MA Group Insurance Commission (GIC): 617.727.2310
<https://www.mass.gov/orgs/group-insurance-commission>
 - Individual GIC vendor contacts: www.umass.edu/humres/gic-provider-contact-list
 - MA Group Insurance Commission Employee Benefit Decision Guide:
<http://www.umass.edu/humres/gic-benefit-decision-guide-0>
 - MA Group Insurance Commission Retiree Benefit Decision Guide:
<http://www.umass.edu/humres/gic-retiree-benefit-decision-guide>
 - o PostDoctoral: Blue Cross/Blue Shield <https://myblue.bluecrossma.com/contact-us>,
800.262.2583
 - o ASCME Unit B: Health New England <http://healthnewengland.org/contact-us>,
413.787.4004 / 800.310.2835
- Dental insurance
 - o MSP, USA, Non-Unit: <https://bhe.healthplansinc.com/members/>
 - o PSU, AFSCME: www.mpefund.org
 - o GEO & PostDoctoral: <https://www.uawumasstrustfund.org/>

Retirement

- MA State Retirement Board: <https://www.mass.gov/orgs/massachusetts-state-retirement-board>
- MA State Employees' Retirement System Guide:
<http://www.umass.edu/humres/benefit-guide-massachusetts-state-employees-retirement-system>
- Optional Retirement Program: <http://www.mass.edu/forfacstaff/orp/home.asp>
- Voluntary pre-tax retirement plans -- 403(b) & 457 SMART plan
- Overview: <https://www.umassp.edu/employee-center/elective-deferral-retirement-savings-plans>
- Empower Retirement (including OBRA plan): www.mass-smart.com
- University 403(b) / Fidelity: www.netbenefits.com/umass

UMass Work/Life Events what to know when life happens: <http://www.umass.edu/humres/work-life-events>

MA Group Insurance Commission Individual Plan Contact Information



When talking with the carrier be sure to mention that your plan is through the MA Group Insurance Commission (GIC)

HEALTH INSURANCE		
Fallon Health Direct Care Select Care	1.866.344.4442	fallonhealth.org/gic
Harvard Pilgrim Health Care Independence Plan Primary Choice Plan	1.800.542.1499	harvardpilgrim.org/gic
Health New England	1.800.842.4464	hne.com/gic
Neighborhood Health Plan NHP Prime	1.866.567.9175	nhp.org/gic
Tufts Health Plan Navigator Spirit	1.800.870.9488	tuftshealthplan.com/gic
UniCare State Indemnity Plan Basic Community Choice PLUS	1.800.442.9300	unicarestatement.com
Pharmacy Benefits Manager Express Scripts	1.855.283.7679	express-scripts.com/gicRx
OTHER BENEFITS		
Health Care Spending Account (HCSA) and Dependent Care Assistance Program (DCAP) (ASIFlex)	1.800.659.3035	asiflex.com/gic
Life/AD&D Insurance (The Hartford) – Contact the GIC	1.617.727.2310	mass.gov/gic/life
Long Term Disability (Unum)	1.877.226.8620	mass.gov/gic/ltd
FOR MANAGERS, LEGISLATORS, LEGISLATIVE STAFF, AND CERTAIN EXECUTIVE OFFICE STAFF		
Dental Benefits (MetLife)	1.866.292.9990	metlife.com/gic
Vision Benefits (Davis Vision)	1.800.650.2466	davisvision.com (client code: 7852)
ADDITIONAL RESOURCES		
Internal Revenue Service (IRS)	1.800.829.1040	irs.gov
Social Security Administration	1.800.772.1213	ssa.gov
State Board of Retirement	1.617.367.7770	mass.gov/orgs/massachusetts- state-retirement-board-msrb

Other Questions? Contact the GIC:



1.617.727.2310, TDD/TTY 711



mass.gov/orgs/group-insurance-commission