University Benefits information is enclosed, including:

1. **A Summary of Benefits** specific to positions covered by your bargaining unit (union), if any.

2. **Insurance Benefits**
   When employed by the University, insurance coverages will be available to you from a number of sources. This booklet provides a general overview of these benefits. Materials from the insurance provider offer more comprehensive and authoritative plan information.
   - Massachusetts Group Insurance Commission (GIC): health, life and long-term disability insurances; health and dependent care spending accounts
   - Trust fund: dental (or dental/vision) coverage differs by bargaining unit
   - Union: if your position is represented by a union, you may be eligible for certain insurance coverages offered by your union (most frequently disability and life insurances).

The **Massachusetts Group Insurance Commission** was established by the Legislature in 1955 to provide and administrate health insurance and other benefits to the Commonwealth's employees and retirees, and their dependents and survivors. [www.mass.gov/gic](http://www.mass.gov/gic)

The enclosed GIC Benefits Decision Guide provides an overview of the insurance coverages available to you effective the first day of the month following sixty (60) days of benefited employment & corresponding premiums. Plan design and premiums are re-negotiated in the spring with changes typically effective July 1.

*Please note:*
- Whereas GIC insurances become *effective* the first day of the month following sixty (60) days of benefited employment, you must *submit* completed enrollment forms in order for us to *begin* processing your pay.
- University employees are *not* eligible for GIC dental coverage as active employees.
- Open enrollment for GIC benefits mid-April to mid-May with the plan effective July 1.

**Health Insurance**
You may change your health insurance plan during open enrollment, which occurs in each spring (mid-April through mid-May) with the change effective July 1. You may add a dependent to your plan effective the first day of any month with supporting documentation (eg, marriage certificate, certificate of birth or adoption, etc.) Note: if adding a newly born / adopted child to your health plan, he or she may be added to the plan effective the date of birth /adoption. Refer to your GIC Benefits Decision Guide for additional qualifying events.

You may continue to provide health insurance coverage for an unmarried dependent until he or she turns 19 years of age. Coverage changes at the end of the month in which the dependent turns 19. At that juncture you must pro-actively complete a Dependent Age 19 to 26 Application for Coverage form in order to enroll your dependent (age 19 to 26) in health coverage. Married dependents are eligible.

Forms and additional information are available at the Human Resources Employee Service Center and on the MA Group Insurance Commission website [www.mass.gov/gic](http://www.mass.gov/gic).

**Life Insurance**
**Basic:** $5,000 term life insurance. You may purchase this coverage independent of health insurance but will automatically be enrolled in basic life insurance if you elect GIC health coverage.
Optional: you may elect up to eight (8) times your annual salary in optional, term life insurance. Any optional life insurance elected after your initial eligibility requires GIC approval based on medical information.

Within 31 days of the birth or adoption you may enroll or increase your Optional Life Insurance coverage up to four times salary without passing a medical evidence of insurability exam. Proof of birth or adoption is required.

**Long-term Disability Insurance (LTD)**
Provides tax-free, partial income replacement if you are disabled from performing work for more than ninety (90) calendar days. You should familiarize yourself with the pre-existing condition clauses associated with this policy.

You can enroll in LTD insurance effective the first day of the month after sixty (60) days of employment. You may establish LTD coverage effective the first of any month thereafter with GIC approval based on medical information.

Note: The Commonwealth purchases LTD and life insurance for individuals enrolled in the Optional Retirement Program (ORP, [http://www.mass.edu/forfacstaff/orp/home.asp](http://www.mass.edu/forfacstaff/orp/home.asp)). These policies are not GIC plans, however you may want to consider your GIC enrollments in the context of these other coverages.

**Health & Dependent Care Spending Accounts**
The Health and Dependent Care Spending Accounts allow you to save money by paying for certain unreimbursed expenses on a pre-tax basis. You may enroll upon hire into a benefited University position and during the Group Insurance Commission’s annual open enrollment period.

**Dental Insurance**
Dental insurance coverage differs based on the bargaining unit (if any) which represents the position in which you are employed. Information about your dental plan (or dental/vision plan) is provided on the union specific summary included with this manual.

Depending on your bargaining unit, you may be required to submit proof of your child’s enrollment in an accredited educational institution each semester in order to continue to provide dental insurance coverage for a dependent child over nineteen (19) years of age through your family dental insurance plan.

Employees in a position represented by AFSCME or PSU/MTA are also eligible for vision coverage through the administrator of their dental plan.

Non-unit employees contribute a portion of the premium for dental coverage; other employees receive dental (or dental/vision) coverage at no charge based on their bargaining agreement.

**Retirement Benefits**
Employees of the Commonwealth of Massachusetts are exempt from Social Security taxes though we pay taxes toward future Medicare benefits. In lieu of Social Security, employees are required to participate in one of two retirement plans:

State Employees’ Retirement System (SERS) is a defined benefit or pension plan. SERS pensions are calculated based on the age at which you retire, years of service contributing to the pension system and your highest five consecutive years of salary averaged together. You vest, or become eligible to
draw a pension as early as sixty (60) years of age with ten (10) full-time equivalent years of creditable service or at any age with twenty (20) full-time equivalent years of creditable service. Part-time service provides pro-rated service toward retirement. Additional information is available at: http://www.mass.gov/treasury/retirement and in the State Employees’ Retirement System portion of this manual.

Service toward SERS retirement may best established if you:

- worked in a position for a town, county or agency of the Commonwealth of Massachusetts,
- qualify as a veteran as defined in M.G.L. c. 32, Section 1, were honorably discharged from active duty and have either 180 days of regular active duty service and a last discharge or release under honorable conditions, or 90 days of active duty service, one (1) day of which is during “wartime”,
- you are teaching at the University and taught full-time for a state or municipal educational institution with which you established no retirement benefits. In this instance you may best eligible to establish service for this “out-of-state” teaching.

Note: this is not an all-inclusive list of service which may best established as creditable service toward retirement from SERS. Complete information is available in M.G.L. Chapter 32 and from the Massachusetts State Board of Retirement.

During the first 180 days of eligible employment employees in positions exempt from overtime may irrevocably opt into the Optional Retirement Program:

Optional Retirement Program (ORP) is defined contribution plan. The Commonwealth contributes 4.3% of your salary to your ORP account in addition to purchasing long-term disability and life insurance for ORP members. You may choose TIAA/CREF, Fidelity or VALIC to manage your ORP retirement account. Additional information available at: www.mass.edu/staff/orp/home.asp

Contribution and benefit related to these plans is limited to 64% of the IRS salary limit for members effective on or after January 1, 2011. Mandatory retirement contributions for earnings above this salary limit are made to the University GAP plan. You will chose to invest your contributions, and the University’s five percent match, with one of the GAP plan providers (Fidelity, TIAA-CREF or VALIC).

Retiree Health Insurance: You may continue health insurance coverage through the GIC at part-cost as retiree (based on Massachusetts General Laws) if you:

- are drawing a pension from the MA State Employees’ Retirement System (SERS) or
- have established eligibility through the ORP and are making regular monthly withdrawals from your ORP account from which insurance premiums can be withheld.

To qualify for health insurance as a retiree of the ORP you must meet the ORP Policy of Adequacy of Retiree Income for Purposes of Post-Retiree Benefits. Detailed information is available at the Massachusetts Board of Higher Education’s website www.mass.edu/orp/home.asp.

Optional pre-tax retirement contributions: any benefited employee may choose to donate earnings into a pre-tax retirement accounts. These contributions are in addition to mandatory contributions to SERS or the ORP:
403(b) plan vendors: Fidelity, TIAA/CREF and AIG/VALIC. Information about these plans is available at the Human Resources Employee Service Center and on-line at http://www.umassp.edu/employee-center/elective-deferral-retirement-plans

457 plan / Great West: information about this plan is available at the Human Resources Employee Service Center and on-line at https://mass-smart.gwrs.com/login.do

Note: if you have held a non-benefited position with the Commonwealth and contributed to an OBRA account, you may wish to transfer those funds from the OBRA account to a 457 account. This will minimize the fees associated and allow you to control the investment of those funds. Contact Empower Retirement directly at (877) 457-1900 in order to make that conversion.

Legal holidays
Information regarding the Commonwealth’s legal holidays and policy related to payment of those days off is available on-line at http://www.umass.edu/humres/paid-time.

Additional University Benefits & Services
As a benefited University employee you are eligible to take advantage of a number of additional benefits including, but not limited to:

- 529 College Savings Plan
  The University helps employees meet savings goals toward the cost of higher education with the Fidelity UFund 529 college savings plan available via payroll deduction.
  http://personal.fidelity.com/planning
  This is a tax-favored plan under Section 529 of the Internal Revenue Code for use at universities, vocational/technical schools, and other eligible post-secondary institutions nationwide.

- Bonds
  You may purchase U.S. Savings Bonds (EE) via payroll deduction by setting up a TreasuryDirect account with the Department of Treasury at: https://www.treasurydirect.gov/indiv/indiv_open.htm and adding the account number to your University Direct Deposit election.

- Center for Early Education and Care (CEEC)
  CEED provides full-day and flexible-schedule child care services for toddler and preschool age children (15 months through five years of age). University students and employees receive first priority to enroll their children in the program. Enrollment is offered on a space available basis. UCC meets Massachusetts Office for Children licensing criteria and is accredited by the National Academy of Early Childhood Programs. Telephone: 545-1566

- Dining Services (including University Club)
  University Dining Services provides students, faculty and staff with an array of dining options, ranging from self-serve buffet style programs in residential locations to retail dining and the fine in catering. www.umassdining.com/
The University Club, located in the historic Stockbridge House and Homestead, provides a formal, sit-down dining atmosphere to faculty, staff and alumni. [www.umassuclub.com](http://www.umassuclub.com/).

- **Disability Services**
  Disability Services works with students, faculty and staff who have documented disabilities in order to evaluate services the individual is eligible for and provide assistance in evaluating accommodations which may best available to assist in their responsibilities in University life. [Telephone: 545-0892 (voice/TTY), www.umass.edu/disability](http://www.umass.edu/disability)

- **University Employment Office**
  The Employment Office assist in advertisement of available positions, processes applications for campus positions which are not exempt from overtime and conducts pre-employment testing. (Room 167 Whitmore Administration Building Telephone: 545-1396, [www.umass.edu/humres/empl_home.htm](http://www.umass.edu/humres/empl_home.htm))

- **Faculty & staff Assistance Program (FSAP)**
  The University’s FSAP offers free and confidential help with personal, family and work-related problems to those who work and teach at the University. (Telephone: 545-0350) [www.umass.edu/uhs/services/fsap](http://www.umass.edu/uhs/services/fsap)

- **Five College Federal Credit Union**
  The Five College Federal Credit Union is a full-service, independent cooperative financial institution established to serve employees and immediate family members of the University of Massachusetts, Hampshire College, Smith College, Mt. Holyoke College and Amherst College. (Telephone: 800-852-5886, [www.umassfive.org](http://www.umassfive.org))

- **Information Technologies (IT)**
  OIT provides most computing and telephone services on the UMass Amherst campus as well as offering website housing, technology workshops and on-line tutorials to benefited faculty and staff, [www.it.umass.edu](http://www.it.umass.edu)

- **Libraries**
  The UMass Amherst Libraries lend to faculty, staff, and students of the UMass Amherst campus and the Four Colleges. Borrowing privileges are extended to adult residents of Massachusetts and to secondary students under 18 years old. Your University identification card (UCard) operates as your library card. [www.library.umass.edu](http://www.library.umass.edu)

- **MetLaw / Hyatt Legal Plan**
  Participants in the MetLaw Legal Plan pay a flat monthly fee for unlimited access to in-network attorneys for a wide range of issues including, but not limited to sale/purchase of a home, wills, trusts and adoptions. Enrollment materials will be mailed to you during the spring open enrollment period. [www.legalplans.com](http://www.legalplans.com)

- **MetLife Home / Auto Insurance**
  MetLife Auto & Home is a voluntary insurance program offering discounted group rates for your personal home and auto insurance needs. Payroll deduction of premium and on-site customer service are available (Telephone: 800-438-6381, [www.metlife.com](http://www.metlife.com))

- **Ombuds Office**
  The Ombuds Office works with University faculty, staff and students to resolve conflicts impartially
without judging, rewarding or punishing parties. Records related to these mediation and investigative
services remain confidential unless otherwise required by law. http://www.umass.edu/ombuds/,
telephone: 545-0867

- **University Police Department**
The University of Massachusetts Police Department is a full service police department with a strong
tradition of effective crime fighting, traffic management and community outreach. The department
establishes a safe and orderly environment in which to pursue research, teaching and learning goals.
In case of emergency: Dial 911
Rape Aggression Defense Officer: 545-3888
Anonymous Tips Line: 413- 577-TIPS (577-8477)  Non-Emergency: 413-545-2121

- **University Parking Services**
University Parking Services provides safe, orderly, and fair parking for faculty & staff, students, and
campus visitors. Parking passes may be purchased at the parking office (51 Forestry Way)
http://parking.umass.edu/index.php/home

- **Recreational Facilities**
Benefited faculty and staff may pay a fee for use of University recreational facilities.
www.umass.edu/campusrec

- **Tuition Waiver**
Full-time employees, their spouses and unmarried dependent children (through age 25) receive a
100% tuition waiver for regularly scheduled courses at any of the five University campuses (50% for
Continuing Education courses). Certain fees may be waived for employees but must be paid by
spouses and dependents. Tuition for part-time employees will be waived for up to seven credits per
semester. Note: UMass Medical School is excluded from tuition waiver benefits.
http://media.umassp.edu/HPSOR\HHFHQWHUWXLWLRQZDLYHUUHPLVVLRQ

- **Tuition Remission** After six (6) months of employment, full-time employees are eligible for tuition
remission for themselves and their spouses and dependent children at public Massachusetts state and
community colleges.

- **UCard (University Identification Card)**
You may obtain a UCard after having received your first University paycheck. The card operates as
your University identification card, library access card and may best established as a fee-free debit
card for on-campus purchases. (Room 168 Whitmore Administration Building, Telephone: 545-0197,
www.umass.edu/ucard)

- **UMass Amherst Community Campaign (UMACC)**
The UMass Amherst Community Campaign (UMACC) is an opportunity for UMass Amherst
employees to share in the spirit of giving in order to help those in need. Through UMACC,
employees can donate via payroll deduction or cash/check to any non-profit organization (any
organization with 501(c)(3) tax-exempt status), from human services to the environment, from
helping children to supporting the elderly, from around the corner to around the globe. UMACC is the
only authorized campus-wide solicitation of UMass Amherst employees conducted on behalf of
charitable organizations.

UMACC demonstrates to the community that UMass Amherst employees are committed to helping
make the world a better place. Since 1998, employees have donated over $6.5 million dollars to non-
profit organizations through UMACC. For more information, visit www.umass.edu/umacc.

- **University Health Services (UHS)**
  UHS is an on-campus facility providing routine, acute and urgent medical care to University students, faculty and staff. UHS will bill you and/or your health plan for care provided. Emergency care should be obtained by dialing 911 in order to obtain transport to a local hospital. (Telephone: 577-5000, www.umass.edu/uhs)

- **Transit Services**
  UMass Transit is a student-operated bus and van system servicing the University/Five College communities. We're committed to providing safe, efficient, and economical mobility for nearly 19,000 people everyday. www.umass.edu/transit

- **Workplace Learning & Development (WLD)**
  WLD promotes and supports employee and organizational growth, development, and empowerment by providing innovative, high-quality workplace learning programs, resources, and services. Workshops are available to benefited faculty and staff; consulting services are offered to University departments. www.umass.edu/wld

- **Workplace Violence Management Team**
  The Team was established to address, in a systematic way, the potential incidence and prevention of violence in the workplace. Its mission is to coordinate the University's efforts to address workplace violence, including proposing and updating related policies and procedures. To effectively accomplish its mission, the Team is divided into three workgroups -- Prevention, Risk Assessment and Crisis Management.

### IN CASE OF EMERGENCY

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<td>For Risk Assessment Consultation</td>
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<td>For Information on Coping with Threats and Violence at Work</td>
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<td>For Information on Personal Safety</td>
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<td>For information on coping with Domestic Violence and Sexual Assault</td>
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<td>For Information on Employee Training and Organizational Development</td>
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<td>Dean of students, 545-2684</td>
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<td>Dean of the Graduate School, 545-5271</td>
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<td>Everywoman’s Center</td>
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<td>Counselor/Advocate Program</td>
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<td>Crisis Hotline, 545-0800</td>
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### Other

Benefited University faculty and staff are eligible for a series of discounts – information available on-
line at http://www.umass.edu/humres/employee-discounts.

Additionally, University departments offer discounted tickets. For example, Athletics (866-UMASS-TIX, http://www.umassathletics.com/) & the Fine Arts Center (545-2511, https://fac.umass.edu/online) to faculty and staff in many circumstances. Ask when you are placing your order!

**When do you need to touch base with HR as a resource?**
Human Resources staff is available to assist you at the Employee Service Center (Whitmore Administration Building room 325, open Monday – Friday, 8:30am – 5:00pm)

HR can assist you with questions regarding a number of issues, including questions regarding your paycheck, tax withholding and W-2, insurance coverage, change of address, workers compensation, paid leave and much more. www.umass.edu/humres
University of Massachusetts Amherst
Select Policies, Procedures & Guidelines

Policies
University policies are documents that contain concise statements of direction and required action issued by the Board of Trustees. These documents are assigned a Board of Trustee's document number (e.g., Doc.T97-010.)

University Guidelines are statements designed to achieve the requirements of University Policies by establishing specific criteria that must be met in Campus Procedures. These documents are issued by the President.

Campus Procedures are statements designed to comply with the requirements of University Guidelines by establishing specific criteria that must be met by University students, staff, consultants, etc.

The following is not a comprehensive list of University policies, guidelines and procedures, but rather common and important rules with which you should be familiar and to which you should have ready access. These rules are applied in conjunction with federal, state and local laws as well as agreements as defined in bargaining contracts and other union agreements.

Please note that, while generally referenced University-wide policies are contained herein, this manual is not all-encompassing. Additional policies may exist on any given topic, policies contained herein may be updated and information contained in individual and/or bargaining contracts may prevail.
UNIVERSITY OF MASSACHUSETTS
STATEMENT OF AFFIRMATIVE ACTION
AND EQUAL OPPORTUNITY

The University of Massachusetts is committed to a policy of equal opportunity without regard to race, color, religion, gender, gender identity or expression, age, sexual orientation, national origin, ancestry, disability, military status, or genetic information in employment, admission to and participation in academic programs, activities, and services, and the selection of vendors who provide services or products to the University.

To fulfill that policy, the University of Massachusetts is further committed to a program of affirmative action to eliminate or mitigate artificial barriers and to increase opportunities for the recruitment and advancement of qualified minorities, women, persons with disabilities, and covered veterans.

It is the policy of the University of Massachusetts to comply with the applicable federal and state statutes, rules, and regulations concerning equal opportunity and affirmative action.
Affirmative Action and Non-Discrimination Policy statement

The University of Massachusetts Amherst prohibits discrimination on the basis of race, color, religion, creed, sex, age, marital status, national origin, mental or physical disability, political belief or affiliation, veteran status, sexual orientation, gender identity and expression, genetic information and any other class of individuals protected from discrimination under state or federal law in any aspect of the access to, admission, or treatment of students in its programs and activities, or in employment and application for employment. Furthermore, University policy includes prohibitions of harassment of students and employees, i.e., racial harassment, sexual harassment, and retaliation for filing complaints of discrimination.

Affirmative action in employment is required for women; racial and ethnic minorities; disabled veterans, recently separated veterans, other protected veterans, Armed Forces service medal veterans, and Vietnam-era veterans; and individuals with disabilities in order to address under-representation in the workforce.

Inquiries concerning applicable laws, regulations, and policies should be addressed to the Equal Opportunity and Diversity Office, 243 Lederle Lowrise Building, main number and TTY (413) 545-3464; Email address: cod@admin.umass.edu.

The Executive Director for Equal Opportunity and Diversity, or designee, is also the Title VI, Title IX, Section 504, and Americans with Disabilities Act Coordinator for the campus. This person will provide information about the University's obligations with respect to the provisions of nondiscrimination statutes including information about the requirement to provide program accessibility for persons with disabilities.

The University is committed to compliance with Title VI and Title VII of the Civil Rights Act of 1964, Title VI of the Civil Rights Act of 1968, Title I and Title II of the Civil Rights Act of 1991, the Equal Pay Act of 1963, Executive Order 11246 (1965), Title IX of the Education Amendments of 1972 and its regulations found at 34 C.F.R. part 106, Sections 503 and 504 of the Rehabilitation Act of 1973, the Americans with Disabilities Act of 1990, the Vietnam-era Veterans Readjustment Act of 1974, the Age Discrimination Act of 1975, the Age Discrimination in Employment Act of 1967, the Family and Medical Leave Act of 1993, and with Massachusetts General Laws, Chapters 151B, 151C, and Chapter 149, all as amended. Inquiries regarding federal laws may be directed to:

Office for Civil Rights
U.S. Dept. of Education
33 Arch Street, Suite 900
Boston, MA 02110-1491
Telephone: (617) 289-0111
TTY: (877) 521-2172

U.S. Equal Employment Opportunity Commission
John F. Kennedy Federal Building
475 Government Center
Boston, MA 02203
Telephone: (617) 565-3200 or 1-800-669-4000
TTY: (617) 565-3204 or 1-800-669-6820

Inquiries regarding state laws may be directed to: Massachusetts Commission Against Discrimination, 436 Dwight Street, Room 220, Springfield, MA 01103. Telephone: (413) 739-2145; TTY: (617) 994-9196.

Revised: February, 2011
The Americans with Disabilities Act (ADA)

It is important to ensure that individuals with disabilities are able to avail themselves of the opportunities for work and study which the Amherst campus provides, and that the campus may, in turn, benefit from the contributions which a diverse student body and work force affords. In some circumstances, this may require the provision of appropriate accommodations for individuals with disabilities, provided for under federal law.

Below for your reference is a set of "Procedures for Responding to Request for Accommodations Required Under the Americans with Disabilities Act (ADA)." These procedures were developed by the Chancellor's Advisory Committee on Disability Issues and approved by the Chancellor's Executive Advisory Council (CEAC). After we have had a year of experience with these procedures, I will ask the Advisory Committee and appropriate governance groups to review that experience and make recommendations for any appropriate revisions.

Thank you for your cooperation as we continue and extend our efforts to ensure that the University of Massachusetts Amherst is an inclusive and supportive community.

ADA BACKGROUND INFORMATION
The Americans with Disabilities Act (ADA) is a federal civil rights law enacted on July 6, 1990. It is intended to protect qualified persons with disabilities from discrimination in employment, government services and programs, transportation, public accommodations and telecommunications. The ADA supplements and complements other state and federal laws (such as Section 504 of the Rehabilitation Act of 1973) which protect persons with disabilities. Accordingly, the University must not exclude a qualified person with a disability from participation in or deny the benefits of the services, programs, or activities of the University or otherwise subject that person to discrimination by the University.

The Americans with Disabilities Act requires the University to make all programs and services accessible to and useable by persons with disabilities in the most integrated setting appropriate unless doing so would result in either:

- a fundamental alteration of the program, or
- undue financial or administrative burdens. In making this determination all of the resources available for use in funding the service, program, or activity would be considered. Thus, the fact that a particular department, area, or program of the University does not have sufficient resources in its budget to make particular areas accessible will not be determinative; it is likely the courts would review the resources of the entire University and the Commonwealth.

Policies, practices, and procedures of the University must also be modified when necessary to avoid discrimination against individuals with disabilities unless to do so would fundamentally alter the nature of the service, program, or activity.

ACADEMIC ADJUSTMENTS AND COURSE MODIFICATIONS (students)
A student with a disability may require an "academic adjustment" or modification of policies or practices in order to complete academic requirements. "Auxiliary aids" may also be required to ensure effective communication. Academic adjustments and auxiliary aids are determined on an individual basis and may include the following examples:

- extended time to complete exams or course/degree requirements
- provision of sign language interpreters for classroom lecture
- provision of an assistant in a classroom or laboratory situation
- qualified readers, taped texts, and Brailled or large print materials
- provision of qualified readers and/or writers for exams
- adapted computer hardware and/or software in computer classes or lab settings
- reassignment of classes to accessible locations alternate format for exams

Note: The above is not intended to be a comprehensive list of academic adjustments and auxiliary aids but is only a listing of some common examples. In all cases the accommodation should be provided in a timely manner.

PROCEDURES FOR REQUEIING AND PROVIDING ACADEMIC ADJUMENTS

Each student who is eligible for ADA accommodations and is registered with the appropriate support service may request academic adjustments. Whenever possible, request should be made as soon as the student knows his or her schedule. The student's documentation will best reviewed in relationship to relevant information (course syllabi where available) to determine an effective and reasonable accommodation plan for each course.* (See page 6 for definitions of effective and reasonable.) The appropriate office or the student will then notify the course instructor of requested accommodations (via accommodation sheets, letters, or personal contact). Students who elect to contact the course instructor directly, rather than arrange for a contact by the support service office, are urged to make request in writing so that the applicability of the timelines described below can be determined in the event of a subsequent dispute.

If the instructor has a question about a specific request, he or she should consult with the appropriate disability service provider. The disability service providers have on file the documentation pertaining to the student's disability and are most qualified to recommend academic adjustments for students with disabilities. When questions or disagreements arise regarding specific request for academic adjustments, the "Procedures for Resolving Academic Accommodation Request that are in Dispute," described below, may be invoked. If an acceptable resolution is not reached at this level and a requested modification or academic adjustment is not provided, the student may appeal through the campus formal discrimination grievance process or through an outside agency such as the Office for Civil Rights (OCR) or the Massachusetts Commission Against Discrimination (MCAD).

Normally, accommodations can be provided at low cost or no cost to the provider. Also, many related services are provided centrally by one of the disability service programs. If, however, an expense is incurred in regard to an accommodation for a student in a classroom or laboratory situation and the accommodation is not provided by one of the disability service programs, then the academic department offering the course will be responsible for funding the accommodation. If the academic department has insufficient funds to meet the accommodation request, funding should best requested from the next level (Department Head or Dean), following the chain of command to the Provost and Chancellor if necessary.

Once a request for accommodation has been made, instructors are required to contact the relevant support service office (which will best clearly identified in the notification described above) and indicate whether the requested accommodations will best provided or do not seem suitable to the particular classroom situation. Instructors have FIVE working days after the date on which they receive a request for accommodation to contact the appropriate support service office regarding possible changes in accommodations. Failure to notify the office within five working days will ordinarily mean that the requested accommodations are accepted. Additionally, because accommodation is an evolving and on-going process, discussions may need to recur throughout the semester.
If the appropriate case worker, the student, and the instructor cannot agree about accommodations to be granted within five working days after the service office is contacted by the instructor, the accommodations will be regarded as in dispute.

RESOLVING ACADEMIC ACCOMMODATION REQUESTS THAT ARE IN DISPUTE
It is important that accommodation issues be resolved before course performance is significantly affected. To effect a timely resolution of request that are in dispute, the following procedures will be used:

**Step One:** Within THREE working days of a recognition that accommodations are in dispute, the relevant department head or chair or the departmental ADA designate (if available) may best asked to make a suggestion about accommodations based on a knowledge of departmental practices. After such a request has been made, the relevant department head or chair or ADA designee will have FIVE working days to communicate the recommendation to all parties.

**Step Two:** If the suggestion arising from Step One does not produce a mutually acceptable resolution, or if there is no suggestion arising from Step One, any of the parties may, within THREE working days of the end of Step One, request a resolution by the Associate Chancellor for Equal Opportunity and Diversity. The Associate Chancellor or designee, working in consultation with the affected student and instructor, the support service office, appropriate academic administrators, and the ADA Compliance Officer, will make a decision about the resolution of the situation within TEN working days of receipt of a request.

NOTE: In order to ensure that a student’s ability to succeed in a course is not irretrievably and unlawfully compromised during the period when the accommodation request is under consideration, accommodations requested by the disability service where the student’s case worker is located will best in effect during Step One and Step Two. Instructors who do not provide requested accommodations during this period will be considered to be in violation of University policy, and appropriate disciplinary measures, consistent with applicable union contractual provisions, may be invoked.

The student has a right (and must be so informed) to advice from the appropriate support service office at all times during this process. A representative of the office may accompany the student to any meetings in which the student is involved.

REASONABLE ACCOMMODATIONS (Employment Sector)
Meeting accessibility requirements in the employment sector is frequently accomplished by providing reasonable accommodations. Assistance in developing a reasonable accommodation can be obtained from the ADA Compliance Officer or his/her designee. Such accommodations are determined on an individual basis and can include the following examples:

- modifying facilities, entrances or work stations to make them accessible;
- restructuring a job to transfer "non-essential" functions that the disabled person cannot perform to other employees;
- providing special equipment, modifying equipment, or providing qualified readers and interpreters;
- reassigning a current employee who becomes disabled and can no longer perform his or her job to a vacant position for which the individual is qualified. (This accommodation may require consultation with the appropriate union before implementation.)
- modifying an employee's work schedule to accommodate a disability.

PROCEDURES FOR PROVIDING ACCOMMODATIONS (Employment Sector)
Request for reasonable accommodation should follow the University's current chain of command, with
the immediate supervisor or department head being the first line of determination and responsibility. The guiding principle should be implementation in a timely manner and at the lowest possible level. It may be necessary in some instances to shift resources to provide an ADA required accommodation. Should the decision to institute the accommodation be beyond this person's budgetary responsibility, the next level supervisor should be informed, following the chain of command to the appropriate Vice Chancellor or Deputy Chancellor. If the determination is made that providing the reasonable accommodation would result in a fundamental alteration of service or an undue administrative and financial burden, the Vice Chancellor or Deputy Chancellor, in consultation with the ADA Compliance Officer and the Chancellor or his or her designee, writes the determination.

If the employee is not satisfied with the accommodation decision, he or she has recourse to the "Grievance Policy and Procedures" of the University and/or to an outside agency such as the Massachusetts Commission Against Discrimination (MCAD) or the Office for Civil Rights (OCR).

**ACCOMMODATIONS INVOLVING RUCTURAL MODIFICATIONS (Employees and students)**

When accessible space is required for a program offered in an inaccessible location, the following procedure should be followed:

- Efforts should be made to relocate the activity to an accessible location within the Major Budgetary Unit (MBU) responsible for the program. If accessible space cannot be found within the MBU, then the chief administrator of the MBU or his or her designee should contact the ADA Compliance Officer for further review and assistance.
- The ADA Compliance Officer will consult with the Campus Planning and Space Management Office and the Facilities Planning Office to formulate a recommended course of action and to prepare a cost estimate if appropriate. The recommendation will be shared with the chief administrator(s) of the MBU(s) involved.
- Funding request for structural modifications or cost associated with relocating the inaccessible program or activity should be made through the chain of command to the appropriate vice chancellor or deputy chancellor. If resources are identified in this process, the proposal will be implemented. If resources are not identified, the proposal is submitted by the ADA Compliance Officer, in consultation with the appropriate vice chancellor or deputy chancellor, to the Architectural Access Board (AAB) for its review and comments.
- If the proposal is approved and can be accomplished with AAB funding, the project will be implemented. If University wide resources must be used to fund the project, the AAB will submit its review and recommendation to the Chancellor's Executive Advisory Council for disposition. The CEAC recommendation is finalized by the Chancellor.

**RESOURCES**

- **Architectural Access Board (AAB)**
  Administration and Finance
  340 Whitmore 545-1581

- **ADA Compliance Officer**
  Equal Opportunity and Diversity
  305 Whitmore 545-3464

- **Learning Disabilities Support Services (LDSS)**
  321 Berkshire House 545-4602

- **Program for students with Psychological/Medical Disabilities**
  123 Berkshire House 545-0333
**Disability Services (DS)**
231 Whitmore  545-0892

* Effective and reasonable will mean the following in this context:

**Effective:**
1. Accommodations are consistent with the student’s documentation and are relevant to the identified disability;
2. Accommodations result in testing the student’s learning, not the student’s disability, and
3. Accommodations are consistent with the student’s educational experiences regarding his/her disability

**Reasonable:**
1. Accommodations are consistent with course content and stated objectives, and do not alter course and program requirements.
2. Accommodations are consistent with established legal remedies
3. Accommodations do not (by themselves) increase the probability of earning a higher or lower grade in the course.
University of Massachusetts Amherst
Police Department Annual Security Report

In compliance with Federal Regulations and the Jeanne Cleary Disclosure of Campus Crime Statistics Act, a copy of the University of Massachusetts Amherst Annual Security Report is available online at www.umass.edu/umpd/alerts/clerylog A hard copy of the report may be obtained by contacting the UMass Amherst Police Department at (413)545-2125. This report includes crime Statistics for the previous three years as well as institutional policies concerning campus security.

Statement of Policy Addressing General Procedures for Reporting a Crime or Emergency
34 CFR 668.46(b)(ii)

Community members, students, faculty, staff, and guests are encouraged to report all crimes and public safety related incidents to the University of Massachusetts Amherst Police Department in a timely manner.

To report a crime or an emergency from an on-campus phone, call UMAPD at extension 5-2121 or, from outside the University phone system at (413) 545-2121. When using a cell phone, please remember that 911 will not reach the dispatchers at UMAPD. UMAPD recommends pre-programming of cell phones with the UMAPD dispatch number (413-545-2121). Dispatchers are available 24 hours a day 7 days a week to answer your call. UMAPD officers respond to all request for service and are the investigating authority for all crimes on campus.

If assistance is required from off campus, UMAPD dispatchers will contact the appropriate department or agency.

As an added security measure, there are over 100 emergency "HELP" phones located at strategic points on campus. These phones are easily identified by their yellow boxes topped with blue lights. When the red emergency button is pushed, the caller is in immediate contact with the UMAPD. In addition to providing voice contact with a police dispatcher, HELP phone use also enables a dispatcher to pinpoint the caller's location.

When calling for either emergency or non-emergency service, be prepared to:

- Clearly identify yourself;
- state where you are calling from;
- state briefly the nature of your call.

If possible, stay on the line unless otherwise advised by the dispatcher. The dispatcher will summon the appropriate police, fire and/or medical service.

To report a crime that occurs at an off-campus location contact the appropriate local police department. In the case of an emergency it’s always be to dial 911 and follow the procedures outlined above. For the purpose of reporting a crime to the Amherst and Hadley police we include the business numbers for those departments, as well as other UMAPD contacts below:

| EMERGENCY | 911 | Other on campus numbers to call for assistance: |
| Director/Chief of Police | 545-2125 | Dean of students Office | 545-2684 |
| Non-Emergency Dispatch | 545-2121 | Everywoman’s Center | 545-0883 |
| Rape Line | 545-2677 | Everywoman’s Center | 545-0800 |
| Problem Solving Policing Unit | 545-9593 | (24 hour crisis hotline) | |
| Amherst Police Department | 259-3000 | Office of Housing and Residence Life | 545-1964 |
| Hadley Police Department | 584-0883 | TIPS line | 577-TIPS (-8477) |
DOMESTIC PARTNER BENEFITS

A domestic partnership is defined as two persons of the same gender who certify that they are involved in a relationship of mutual support, caring, and commitment; that they live together; that neither is married or a member of another domestic partnership; that they are not related by blood in a way that would bar marriage in the Commonwealth of Massachusetts; that both are over the age of 18; and that they are responsible for each other's basic living expenses.

Benefits are provided to a domestic partner to the extent that such benefits are allowed by law and are within the authority of the University of Massachusetts and may be further defined within bargaining contracts. In order to qualify for benefits, a University employee and his/her domestic partner must complete and file a "statement of Domestic Partnership" with the Division of Human Resources and be eligible for such benefits under the bargaining contract. A subsequent domestic partnership cannot best registered until six months after a statement of termination of the previous domestic partnership has been filed.

<table>
<thead>
<tr>
<th>Benefit</th>
<th>Benefit for partners</th>
<th>Employee Benefits</th>
</tr>
</thead>
<tbody>
<tr>
<td>TUITION WAIVER</td>
<td>Dollar value of Tuition is waived</td>
<td>AFSCME, MSP, SEIU, USA/MTA, Non-Unit Professional &amp; Classified staff</td>
</tr>
<tr>
<td>For the University system.</td>
<td>The dollar value of tuition waived for a domestic partner enrolled as a graduate student is treated as taxable income to the employee.</td>
<td></td>
</tr>
<tr>
<td>TUITION REMISSION</td>
<td>N/A</td>
<td>AFSCME, MSP, SEIU, USA/MTA - up to 60 days maximum per calendar year (may be waived - see contract). Non-unit professional of classified staff - no annual maximum.</td>
</tr>
<tr>
<td>For other institutions of public higher education</td>
<td></td>
<td></td>
</tr>
<tr>
<td>FAMILY SICK LEAVE</td>
<td>May be granted when the domestic partner, parent of child of the domestic partner, or a relative living in the immediate household is seriously ill.</td>
<td>For a period not to exceed: 12 weeks during any calendar year. Effective after 6 months of employment.</td>
</tr>
<tr>
<td>A paid leave if the employee has accrued time to use, otherwise taken without pay.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>FAMILY AND MEDICAL LEAVE</td>
<td>Limited to the need to care for, and/or make arrangements for the care of a domestic partner or relative living in the same household.</td>
<td>All</td>
</tr>
<tr>
<td>An unpaid leave of absence. Accrued leave may be used in accordance with established policy.</td>
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</tr>
<tr>
<td>BEREAVEMENT LEAVE</td>
<td>Up to a maximum of 4 consecutive working days upon the death of a domestic partner, child or parent of a domestic partner, or person living in the immediate household. Up to a maximum of 2 consecutive working days upon the death of a domestic partner's brother, sister, grandparent or grandchild.</td>
<td>All</td>
</tr>
<tr>
<td>ATHLETIC FACILITIES</td>
<td>Use of the athletic facilities on campus provided the employee has paid the applicable athletic fee and the domestic partner has paid any additional fee.</td>
<td>All</td>
</tr>
<tr>
<td>ATHLETIC TICKETS</td>
<td>&quot;Points&quot; earned by a domestic partner of an employee under the terms of the Athletic Department's priority point system will be computed in the employee's point total used for determining basketball, football and ice hockey tickets.</td>
<td>All</td>
</tr>
<tr>
<td>Benefit</td>
<td>Benefit for partners</td>
<td>Employee Benefits</td>
</tr>
<tr>
<td>------------------------------</td>
<td>-------------------------------------------------------------------------------------</td>
<td>-------------------</td>
</tr>
<tr>
<td>UNIVERSITY CHILD CARE</td>
<td>The children of domestic partners will best eligible for enrollment in the University Child Care system.</td>
<td>All</td>
</tr>
<tr>
<td>LIBRARY FACILITIES</td>
<td>Use of the University Library facilities</td>
<td>All</td>
</tr>
</tbody>
</table>
### SEVERE WEATHER OR EMERGENCY CLOSING INFORMATION
#### UMASS AMHERST

<table>
<thead>
<tr>
<th>Closing Options*</th>
<th>Delayed Opening Until 11:00 AM (exam period 10:30 AM)</th>
<th>Closed All Day</th>
<th>Closed During Day</th>
<th>Cancellation of Evening Activities</th>
</tr>
</thead>
<tbody>
<tr>
<td>Watch or Lien</td>
<td>starting at 6:00AM</td>
<td>starting at 6:00AM</td>
<td>when decided</td>
<td>starting at 2:00</td>
</tr>
</tbody>
</table>

#### For Information
Call Emergency Closing Hot Line 545-3630, watch Housing Service Cable Network (HSCN), or go to www.umass.edu.

#### To Radio/TV stations
- Amherst (WFCR, WMUA, WRNX) ~ Greenfield (WHAI)
- Northampton (WHMP) ~ Pittsfield (WBEC)
- Springfield (WHYN, WGGB-TV, WWLP-TV) ~ Campus Dorms (HSCN)
  (see alphabetical listing below for frequency numbers)

#### What Will Be Affected By A Closing
- Classes ~ Day Care ~ Offices ~ Activities ~ Textbook Annex ~ Meetings~ University Store ~ Convenience stores ~ Continuing Education ~ Bluewall ~ Hatch ~ Snack Bars at Physical Plant, Whitmore, and Hampden

#### What Remains Open
- (Designated ESSENTIAL PERSONNEL will report to work)
- Dining Commons ~ Coffee Shop ~ Health Services ~ Police/Security Hotel ~Physical Plant ~ Conference Services ~ University Operator
- Other areas as pre-designated (consult your Department Head)

#### Athletics
- Athletics Information: 545-2439 or [www.umassathletics.com](http://www.umassathletics.com)

#### Fine Arts
- Fine Arts Information: 545-2511

#### Mullins Center
- Mullins Center Information: 545-0505 or [www.mullinscenter.com](http://www.mullinscenter.com)

#### Bus Service
- Buses will run unless announced separately on local radio stations. Call 545-1633 for recorded message or [www.umass.edu/bus](http://www.umass.edu/bus) for details.

#### Library
- **Academic Calendar and Intersession**
  - Same as the University

- **Exam Period**
  - Delayed Opening Until 10:30 AM
  - The Library will make every effort to open.
  - Call Library Hours Hot Line: 545-0414

- **Sat/Sun/Holidays**
  - Lien to radio or call Library Hours Hot Line: 545-0414

#### AM
<table>
<thead>
<tr>
<th>WBEC 1420 WHAI 1240</th>
<th>WHMP 1400 WHYN 560</th>
</tr>
</thead>
</table>

#### FM
<table>
<thead>
<tr>
<th>WBEC 105.5 WFCR 88.5</th>
<th>WHAI 98.3 WHMP 99.3</th>
</tr>
</thead>
<tbody>
<tr>
<td>WHYN 93.1 WMUA 91.1 WRNX 100.9</td>
<td></td>
</tr>
</tbody>
</table>

WGGB – TV Channel 40 WWLP – TV Channel 22 WHSM – TV Channel 3
UMass Emergency Alerts

The University employs a number of different emergency communication methods based on the emergency threat or incident on campus to communicate with members of the campus community. These communication methods include Text Messages (SMS), E-Mails, and the UMass Outdoor Warning Sirens. These systems are in place to provide urgent campus information directly to the campus members.

The UMass Alerts Text Messages are an “Opt-in” system where each individual must sign up to receive these text alerts. Emergency text messages will provide time-sensitive notifications to subscribers' cell phones about situations that pose an immediate risk to the safety of the campus or could significantly disrupt its activities.

Members of the University community are not required to subscribe to this service. However, as text messages provide a critical venue for emergency communications, we urge you to subscribe.

To subscribe, log-in to UMass SPIRE with your Net I.D. at https://www.spire.umass.edu/. Then click on “Main Menu” > “UMass Amherst Alerts” > and “Cell Phone Info” to enter your personal information.
A Policy of Environmental Health & Safety

It is a policy of the University of Massachusetts at Amherst to maintain, insofar as it is reasonable and within its control, an environment for its faculty, staff, students, and visitors that does not adversely affect their health and safety. In support of this policy the University will give high priority, appropriate support, and steady implementation to eliminate where possible, or to reduce to acceptable limits, environmental and occupational hazards that are a threat to the health and safety of personnel or to property.

The ultimate responsibility for the campus safety and environmental health resides with the Chancellor. The Chancellor has delegated to each dean, director, chairperson, and supervisor the responsibility for safety performance within their respective unit. Everyone with supervisory responsibility will be expected to take the initiative so that safe working conditions are maintained, and to request the assistance of the Department of Environmental Health and Safety to expedite action when necessary. Each supervisor must take the initiative to train the employees and students under his/her supervision in safe work practices. In particular, supervisors should ensure that employees and students know (a) all potentially hazardous conditions associated with the operation and the method established to control them, (b) all safety regulations for the area of operation. In addition, supervisors are expected to promote a safety attitude and awareness that will lead employees and students working under their supervision to take a safe course when faced with situations which are not covered by established regulations and practices.

It is incumbent upon each member of the faculty, staff, and student body to provide the constant vigilance necessary to avoid unsafe acts on his/her part. Faculty, staff, and students have an obligation to take all reasonable precautions to prevent injury to themselves or to their fellow employees or students. They are expected to learn and to follow approved standards and procedures which apply to their activities, and to check with their supervisors when they have any doubts concerning potential hazards.

The Chancellor has delegated to the Director of Environmental Health and Safety the responsibility and authority for assuming overall compliance with applicable* health and safety standards on campus. The Director shall adopt as guides applicable health and safety standards promulgated by Federal and State agencies in establishing campus regulations and policy. Published standards of nationally recognized professional health and safety groups may serve as guidelines in the absence of appropriate statutes and governmental regulations. The Department of Environmental Health and Safety is responsible for working with and through academic and service units by identifying and assisting in resolving health and safety problems, recommending standards, evaluating and reporting on the status of compliance with standards, providing technical and support services, recommending necessary modifications, recording, analyzing and reporting accident experience, and developing training resources.

In emergency situations and when required to do so by code, regulation, or licensure agreement, the Director of Environmental Health and Safety or his/her representative, in consultation with the appropriate Dean or Director, may require the immediate halt or control of practices or conditions that have been determined to constitute an immediate and serious risk of death or serious harm to members of the campus community. Such actions may be appealed to the Chancellor who will make the final determination as to whether the practices may be reinstated.

The University Health Council serves as a referral board for all advisory and administrative committees related to the matters of environmental health and safety and shall review and recommend changes in
University policies pertaining to Environmental Health and Safety issues.

Specific faculty committees on Radioisotope Use, Biosafety, Chemical Hygiene, and Animal Care which report administratively to the Vice Provost for Research shall best responsible for reviewing and recommending specific operational policies and practices within their area of expertise. In addition, they may advise the Director of Environmental Health and Safety regarding the application of relevant standards for hazards control.

*Applicability will be determined in consultation with the appropriate faculty committees.

November 2003
Faculty and Staff Assistance Program
University of Massachusetts Amherst
(413) 545-0350
www.umass.edu/uhs/services/fsap

The FSAP is a confidential resource for all faculty and staff. FSAP staff are licensed professionals who offer assessment, brief counseling, and referrals to help resolve a broad range of personal, work, and family problems. All faculty, staff, and their immediate family members are eligible to use the FSAP free of charge. The program offers a friendly, accessible and confidential place to discuss matters that affect you, a colleague, a friend, or a loved one. If something is troubling you, it might be beneficial to talk about your concern, in confidence, with a counselor. For more information or to make an appointment, please call us at 545-0350 or op by the FSAP Office, located on the ground floor of the University Health Center.
FICA / MEDICARE DEDUCTION

The Consolidated Omnibus Budget and Reconciliation Act (COBRA) which became law on April 1, 1986 mandates that all state government employees hired on or after April 1, 1986 are required to pay the Medicare portion of the Social Security tax. This tax is 1.45% of a person’s annual salary. The employer is required to match the employee contribution.

Regular weekly deductions will be made from the salaries of University employees subject to the Medicare deduction. An exception to the Medicare deduction may apply to individuals who are hired by the University of Massachusetts Amherst after April 1, 1986 and who are transferring from another state agency or position with continuous state service. Service at the previous state agency must have begun prior to April 1, 1986.

If you feel you should be exempted from the FICA/Medicare deduction, please inform a Human Resources staff member (Employee Service Center, Whitmore Administration Building room 325) as soon as possible.

NOTE: Although the University does not deduct full Social Security and does not require employees to use their social security number for identification purposes, we reserve the right to examine an employee’s social security card to verify that the name on the card matches the name being used for payroll purposes.
Restricted Duty Policy

This policy covers employees who have experienced personal or work-related injuries or illnesses which are temporary, non-chronic impairments of short duration with little or no permanent impact. It allows reasonable accommodations to be made for an employee to return to work for a specific period during recuperation.

The restricted duty time period will normally be for a maximum of six (6) full workweeks. The employee will return to work at full pay provided the essential functions of the job can be performed. Prior to the employee’s return a detailed physician’s statement describing what functions of the job the employee can and cannot perform is required. This statement must also indicate the physician’s prognosis of when the employee will be able to perform all previous job duties.

The physician’s statement will be provided to the employee’s immediate supervisor for review to enable the supervisor and other management personnel to make the necessary accommodations, if possible.

In some circumstances the six (6) week restricted duty period may be extended if obvious medical progress is occurring. If, at the conclusion of the six (6) week period, satisfactory medical recovery or obvious medical progress is not demonstrated, the employee will return to paid sick leave, leave without pay, workers’ compensation, long-term disability insurance status or the status held prior to the return to work under this policy. In this event it is most important that the department consult with the Division of Human Resources in order to assure that the employee’s rights and benefits are protected (e.g. immediate return to workers’ compensation, long-term disability insurance coverage, etc.).
A LETTER FROM STATE TREASURER DEBORAH B. GOLDBERG

Sound financial planning is critical to running state government with the highest degree of fiscal responsibility, accountability and transparency. Long-term planning is equally important to putting yourself on a path to personal financial security, including a secure retirement.

As your career in public service evolves, you will be presented with a range of options to consider and decisions to make. This guide is designed to help you understand your eligibility for retirement benefits available from the State Employees’ Retirement System. Please review this material carefully, particularly the section on the benefit options.

Please view my office as a resource for you and your families on the many issues surrounding your retirement. Experienced retirement counselors are available for confidential, one-on-one counseling sessions.

For specific questions or walk-in service, please contact the State Retirement Board. Our Boston office is open Monday through Friday from 7:45 a.m. to 5:00 p.m. and our Springfield office is open Monday through Friday from 8:00 a.m. to 5:00 p.m. The offices can be reached by telephone at 617-367-7770 or 1-800-392-6014 (Massachusetts only). Information on your retirement benefits is also available online at mass.gov/retirement.

Thank you for your dedication to our Commonwealth and to its people. Please do not hesitate to reach out with any questions, concerns or feedback you may have.

Sincerely,

Deborah B. Goldberg
Treasurer and Receiver General
About Your Retirement Benefits

- Introduction
- Membership
- Contributions by Members-in-Service
- Creditable Service
- Retirement Benefits for Dual Members
- Service After Age 70
- Mandatory Distributions after Age 70 1/2
- Service Purchases (Buybacks)
- Contract Service Purchase (M.G.L. c.32, §4(1)(s))
- Service Purchases / Veterans
- Two Year Rule
- Vesting & Eligibility
- Separation from Service/Refund/Rollover
- Important Notice to Refund Applicants Hired Before 4/2/12
- Deferral of Accrued Sick and Vacation Pay

Retirement Allowance

- Retirement Allowance
- Group Classifications
- State Police
- Superannuation – Regular Retirement
- Disability Retirement
- Retirement Allowance Options
- Benefit Rate Percentage Charts
- Calculating Your Retirement Benefit
- Estimate Your Retirement Benefit
- Your Beneficiaries and Survivors
- Option D (In-Service Member Death)
- Anti-Spiking Provisions of Chapter 32

Important Details

Frequently Asked Questions

Glossary of Terms

Contact Information
Introduction

The State Retirement Board administers the Massachusetts State Employees’ Retirement System (“MSERS”) for state employees and certain other employees of public entities. The Board also administers the former Massachusetts Turnpike Authority Employees’ Retirement System and benefits for members of the Judiciary. The MSERS is a contributory defined benefit retirement system governed by Massachusetts General Law Chapter 32. The system provides retirement, disability, survivor, and death benefits to members and their beneficiaries.

The State Retirement Board is composed of five members and is chaired by State Treasurer Deborah B. Goldberg. The Treasurer appoints the second member. The third and fourth members are elected by the members. The fifth member cannot be an employee, a retiree, or an official of the Commonwealth. The Board processes and approves retirement applications, ordinary and accidental disability retirements, refunds, service purchases, and survivor benefits. Additionally, the Board is a resource for state employees seeking information on retirement.

As pension benefits grow more complex, retirement planning becomes more crucial. By learning about the State’s pension plan you will be on your way to securing a retirement that meets the needs of you and your family. You should become familiar with your eligibility for benefits and understand how it affects you and your family as you plan for the years ahead.

This booklet is intended to provide you with a general outline of retirement benefits offered by the MSERS. It explains eligibility, service, and contribution requirements. Often there are special circumstances concerning retirement and it would be impossible to outline all of the possibilities in this guide. You are encouraged to contact us at 617-367-7770, toll-free 800-392-6014 (Massachusetts only), or visit our offices for individual counseling to learn more. Walk-in counseling is available Monday through Friday during scheduled hours at our Boston or Springfield locations. You can also attend one of our retirement seminars, offered at various locations throughout the state.

*Early planning is the key to a successful retirement and a secure financial future!*
Membership

Membership in the system is mandatory for nearly all state employees who are regularly employed on a part-time (minimum of half-time) or full-time permanent basis. If you are regularly employed in the performance of duties for the state you are considered a member-in-service. You remain a member-in-service until you separate from service by reason of retirement, failure of re-election or re-appointment, resignation or removal or discharge from your position or office that you hold.

Contributions by Members-in-Service

All members-in-service make mandatory pre-tax contributions through payroll deductions. Members contribute a percent of their regular compensation based upon when they joined a retirement system in Massachusetts. State law mandates the contribution rate:

<table>
<thead>
<tr>
<th>If you joined a system (and remained a member):</th>
<th>Your contribution rate*:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Prior to January 1, 1975</td>
<td>5%</td>
</tr>
<tr>
<td>January 1, 1975 to December 31, 1983</td>
<td>7%</td>
</tr>
<tr>
<td>January 1, 1984 to June 30, 1996</td>
<td>8%</td>
</tr>
<tr>
<td>July 1, 1996 or later</td>
<td>9%</td>
</tr>
</tbody>
</table>

*See next page for a list of exceptions to contribution rates listed above.
Exceptions to Contribution Rate Include:

- Employees appointed to the State Police on or after July 1, 1996 contribute 12%.

- If your membership began on or after April 2, 2012, and you are in group 1, if you attain more than 30 years of creditable service, your base contribution rate will be 6% prospectively, that is from and after the date on which you attain the required amount of creditable service. However, the 2% withholding discussed below would also apply.

- If your membership began on or after January 1, 1979, and your annual rate of regular compensation is $30,000.00 or more, an additional 2% will be withheld from that portion of your salary that is in excess of $30,000.00. This 2% withholding is in addition to the 6%, 7%, 8%, 9%, or 12% already being deducted from your regular compensation.

Example:

You became a member-in-service in 1991 and your regular rate of compensation is $40,000.00. Deductions in the amount of 8% of $40,000.00 will be taken (totaling $3,200.00) and deductions in the amount of 2% of $10,000.00 ($40,000.00 minus $30,000.00) will be taken (totaling $200.00). Your annual total contribution of $3,400.00 will be deducted from your paycheck.

Creditable Service

As a member-in-service you earn creditable service toward a retirement allowance for the time during which you contributed a percentage of your salary to the retirement system.

If you are a full-time employee, you will earn one year of creditable service for each year completed. For those employed on a less than full-time basis, you will
earn an amount of service equal to a percentage of the full-time service rate. For example, if you are employed on a half-time basis you will receive 50% or 6-month service for each year completed.

Please note, as of August, 1973, M.G.L. c.32, §1 excluded from the definition of “employee” any person whose compensation for service rendered to the Commonwealth was derived from the subsidiary account 03 of the appropriation of any department. If you provided contract service prior to August 1973, you may do a regular buyback of this service. If you provided contract service to the Commonwealth after August, 1973 and currently remain an active employee and a member in–service of the MSERS, please refer to the section on Contract Service Purchase.

If you have service while in elected office; service in a position where you were compensated less than $5000.00 annually; or service as a dual member, i.e. a member in more than one retirement system at the same time, please contact the Board. Pension law changes have affected whether, and how much, these types of service can be considered creditable service for retirement purposes.

**Retirement Benefits for Dual Members**

In 2010 the method changed for determining benefits for individuals who are employed by two different governmental units and are members in two different retirement systems at the same time. Under the changes a person would be paid an allowance that is calculated as if their employment was solely in each position within each retirement system so that each benefit is separately calculated by each retirement system.

The changes do not apply to persons who as of January 1, 2010 were vested and who received regular compensation from two or more units in more than one retirement system. It also does not apply to any member who did not receive regular compensation from each of two or more units concurrently on or after January 1, 2010.

If you have questions about dual membership please contact the Retirement Board.
About Your Retirement Benefits

Service After Age 70

For service rendered after age 70, retirement deductions become optional. If you choose to stop your retirement deductions, any regular compensation you earn during this period cannot be used to calculate your retirement allowance and no additional creditable service will accrue. When you retire we will calculate your retirement allowance with the service and salary average we had on record when you stopped contributing.

However, if you choose to continue making retirement deductions, any regular compensation you earn during this period may be used to calculate your retirement allowance and additional creditable service will accrue.

**Once made this choice is irrevocable.** As you approach your 70th birthday the Board will contact you about your retirement benefits and options at which point you must make a choice regarding your contributions.

Mandatory Distributions After Age 70 1/2

If you leave state service but remain a member of the MSERS, federal and state laws require you take a mandatory minimum distribution of your retirement account when you turn age 70 1/2 if you are not collecting a retirement benefit and are not employed under the MSERS. Your options are to 1) start collecting your pension, if eligible; 2) withdraw your contributions; or 3) roll your funds over to a qualified retirement account and have the account administrator handle your minimum distributions going forward. If you choose a rollover, a portion of your funds are considered a required minimum distribution and must be paid directly to you.

You may be liable for a federal tax penalty of up to 50% of the amount of your required distribution if you fail to take your distribution. We recommend you contact the Board if you have any questions regarding this law.
Service Purchases (Buybacks)

In some instances, you may be eligible to add to your creditable service with a buyback of prior public service. Potential public service that may qualify for a buyback includes service to the Commonwealth that was previously refunded, public service to the Commonwealth for which retirement contributions were not withheld, or other employment service provided to another public entity. If you took a refund of your retirement contributions, you must buy back service prior to your actual retirement date to have the time credited toward a state retirement.

If you leave state service and withdraw your retirement contributions, you may subsequently buy back the service when you again become a member of the MSERS or become a member of another Massachusetts public employee retirement system. However, your contribution rate may be subject to change.

If you entered state service on or before April 2, 2012, and you wish to purchase prior refunded service and other certain types of service, you had until April 2, 2013 to enter into a buyback agreement in order to be assessed with half of the actuarial assumed interest on your buyback. If you re-entered service after April 2, 2012, you have one year from your re-entry date to enter into a buyback agreement with half the actuarial assumed interest assessed. After the one year limit has passed, members entering into a buyback agreement will pay the full actuarial assumed interest, currently 8.25%.
About Your Retirement Benefits

Contract Service Purchase (M.G.L. c.32, §4(1)(s))

Members of the MSERS may purchase creditable service for service provided to the Commonwealth as a contract employee. You must meet the eligibility requirements including but not limited to:

- You must currently be a member in service of MSERS with at least ten years of creditable service with the state (does not include other service time with cities, towns or counties of the Commonwealth).

- The contract service being purchased must have immediately preceded membership or re-entry into MSERS. If the contract service preceded any refunded service, it is not eligible.

- The contract service being purchased must have been service to the Commonwealth, not service to a city, town, county or other governmental entity.

- The job description of the contract service position must have been substantially similar to the job description you held upon becoming an employee and a member of the MSERS.

- The maximum amount of contract service eligible to be purchased is four years. (Eligible part-time contract service shall be credited on a proportional basis.)

- The cost to purchase contract service is the amount equal to that which would have been withheld as regular retirement deductions for the contract service as if the service had been rendered as a state employee, had you been a member of the MSERS, plus buyback interest.

- Once found eligible, you must take action within 180 days to purchase the service via a lump sum payment or enter into an installment payment arrangement, otherwise the contract service will no longer be eligible for purchase.
Service Purchases / Veterans

You may also be eligible to purchase up to four years of military service if you qualify as a veteran as defined in M.G.L. c. 32, Section 1. If you were honorably discharged from active duty and have either 180 days of regular active duty service and a last discharge or release under honorable conditions, or 90 days of active duty service, one day of which is during “wartime” per the chart below, and a last discharge or release under honorable conditions, you may be eligible to purchase service.

- World War II
  Sept. 16, 1940 – July 25, 1947 (with WWII Victory Medal)
- Korean Defense Service Medal July 6, 1954
  (date to be determined)
  (180 days)
- Vietnam Aug. 5, 1964 – May 7, 1975
- Lebanon Aug. 25, 1982 – (date to be determined)
- Persian Gulf Aug. 2, 1990 – (date to be determined)

In addition, Veteran’s status includes those who, instead of performing “wartime service”, have been awarded one of the following campaign badges: Second Nicaraguan Campaign, Navy Occupation Service, Medal of Humane Action, Yangtze Service or Army of Occupation. If you served in wartime and were awarded a Purple Heart or service-connected disability, regardless of whether you completed the minimum length of active duty service required in the chart under the paragraph above, you qualify for veteran’s status.
About Your Retirement Benefits

Veterans who also have Active Reserve or Massachusetts National Guard Service may receive creditable service for such Guard/Reserve service on a ratio of five years of such service to equal one-year of creditable service.

**Exception** – You should be aware that six months of active duty training in the Active Reserves or the National Guard does not qualify as active service toward the minimum period listed. Additionally, if your only active duty was active duty training, you are not eligible to purchase credit for your military service. The Board will provide the final determination for you.

**Two Year Rule**

If you are purchasing creditable service you previously withdrew and re-funded, or you rolled over the funds to another retirement plan, you may be required to satisfy certain service requirements before you can be eligible for particular retirement benefits. If the above applies to you, and unless you meet one of the applicable exceptions, you would not be eligible to receive a retirement allowance until you have been in active membership service for at least two consecutive years following the start of your new employment with the Commonwealth. We recommend you contact the Board to determine if this applies to you and to review the applicable exceptions.

**Vesting & Eligibility**

Being vested means you are eligible to receive a retirement allowance. You are vested in the State system if you have at least ten years of full-time service. To be eligible to retire, you need to meet one of the following conditions:

- You entered service before April 2, 2012 and have 20 years of full-time creditable service at any age, or
You entered state service before April 2, 2012 and you attain the age of 55 with ten years of creditable service, or

You entered state service on or after April 2, 2012 and you attain the age of 60 if retiring from Group 1, with ten years of creditable service.

If you leave state service after you are vested, you may leave your retirement contributions in the system and receive a state pension once you meet the minimum age requirement.

**Separation from Service**

**Refund / Rollover of Retirement Contributions**

If you leave state service before you are vested, there are options available to you. You may opt to receive a refund of your accumulated retirement contributions, with 20% deducted for federal taxes. If you take a refund, you lose all rights associated with membership. Please note there may also be a substantial federal early withdrawal penalty if you take a direct refund of your contributions.

You may wish to consult with the IRS or a tax advisor for specific information. Alternatively, you can have your accumulated retirement contributions “rolled over” or transferred directly into a tax-qualified IRA or other qualified retirement vehicle. Under certain circumstances, there may be a penalty for early withdrawal. If you are eligible for benefits under Social Security and withdraw your MSERS contributions after you are vested, you may be subject to an offset due to the Windfall Elimination Provision. See the Social Security website, ssa.gov/wep-gpo, for more information.
About Your Retirement Benefits

Interest on Your Refund/Rollover
If you entered service after January 1, 1984 you are eligible for a refund of the interest credited to your account according to the following schedule:

- If you have less than ten years of creditable service and you VOLUNTARILY terminated service, you will be credited with 3% interest on your total deductions.

- If you have more than ten years of creditable service or you INVOLUNTARILY withdraw from state service your total deductions will be credited with regular interest. Also, if you have ten or more years of creditable service, call the State Board of Retirement – you may be vested and eligible for retirement at age 55.

- If you leave your account in the system, no interest will accrue after two years from the date of your separation from employment if you later apply for a lump sum refund or rollover of your account.

State law does not permit you to borrow money from your retirement account with the MSERS.

Important Notice to Refund Applicants who entered service before April 2, 2012

Many of the provisions of the pension reform legislation signed into law in November 2011 (Chapter 176 of the Acts of 2011 as amended) will affect new members entering service on or after April 2, 2012. If you entered service prior to April 2, 2012 and you take a refund or a rollover of your contributions you are terminating your membership. If you later return to state service, your membership date will be the date you re-enter service, even if you buy back any refunded contributions. You will also be subject to the retirement law changes which went into effect on April 2, 2012.
These changes include, but are not limited to:

- New age factor table for your retirement benefit calculation (see page 21)
- An increase in the salary average period used to calculate most benefits from 3 years to 5 years
- An increase in the minimum retirement age

You have the option of leaving your funds in the system to retain your current level of benefits.

**Deferral of Accrued Sick & Vacation Pay**

Retiring employees may defer accumulated vacation and/or back pay (up to the federal limits), and up to 20% of sick pay into their Massachusetts 457 Deferred Compensation SMART Plan account. The SMART Plan is an optional retirement plan available to state employees. Employees separating from service may only defer accumulated vacation and/or back pay.

Applicable amounts may be deferred for any calendar month only if:

- The amount would have been available for use or would have been paid to the employee if employment had not terminated,
- The amount is paid within 2½ months following separation from service, and
- An agreement providing for the deferral is entered into before the beginning of the month in which the amounts would otherwise be paid or made available.

For more information contact the SMART Plan Customer Service Center, telephone 1-877-457-1900, or visit their website, mass-smart.com
Your Retirement Allowance

Retirement Allowance

Your retirement allowance is made up of two parts: an annuity and a pension. The annuity portion is made up of the contributions deducted during the course of your employment and deposited for you in an annuity savings fund. The interest that accrues on these contributions is credited to your individual account. The Public Employee Retirement Administration Commission (PERAC) pursuant to state law establishes the interest rate, which is applied to your account. The rate by law is the average interest paid on individual savings accounts, which is obtained from a representative sample of financial institutions in Massachusetts.

The pension is the difference between the retirement allowance specified by law and the amount of your contributions and the retirement systems investment earnings.

The amount of your retirement allowance depends upon the following:

- your age, as of your last birthday
- your length of creditable service,
- your group classification, and
- your highest 36 consecutive months of regular compensation if you became a member before April 2, 2012, or
- your highest consecutive 5 years of regular compensation if you became a member on or after April 2, 2012.
Group Classifications

Your position, occupation, and the duties you perform determine your group classification. The group classification applicable to your specific position at the time of retirement may be reviewed by the State Retirement Board for determination pursuant to its Group Classification Policy.

State positions fall within the following groups:

Group One – Members are officials and general employees including clerical, administrative and technical workers, laborers, mechanics, and all others not otherwise classified.

Group Two – Members in this group include probation officers, court officers, certain correctional positions whose major duties require them to have the care, custody, instruction or supervision of prisoners, and certain positions who provide direct care, custody, instruction or supervision of persons with mental illness or developmental disabilities.

Group Three – Members are exclusively State Police officers.

Group Four – Members include certain public safety officers and officials, correction officers and certain other correction positions, and parole officers or parole supervisors.

Generally, in order for the current position held by a member of the State Retirement System to be classified by the Board, the member: (1) must be actively employed by the Commonwealth, or by an agency or governmental entity subject to the State Retirement System; (2) must actively hold the position for which they seek classification; and, (3) must be actively performing the duties of the position for which he/she seeks classification for not less than twelve consecutive months immediately preceding retirement at the time of classification.
Members who entered state service after April 2, 2012 will have their group classification service pro-rated at the time of retirement depending on how long they served in a particular group.

Members hired on or before April 2, 2012 may elect to have their service prorated at the time of retirement. Please consult the Board’s Group Classification policy available on our website or upon request, for additional details and information.

**State Police – Group 3**

Any member of the State Police who has at least 20 years of creditable service with the State Police may elect to retire at any age prior to age 55. State Police officers should contact the State Board of Retirement for more information with regard to their retirement benefits.

**Superannuation – Regular Retirement**

Superannuation is the term that is used to describe the process of being retired upon reaching a certain age and/or earning a certain amount of creditable service. The superannuation retirement allowance of any member may not exceed 80% of his or her average annual rate of regular compensation. You will be eligible to receive a superannuation retirement allowance once you have earned 20 years of full-time creditable service (at any age) if you entered service before April 2, 2012; once you are age 55 and have at least ten years of full-time creditable service, if your membership date is before April 2, 2012; or once you are age 60 and have at least 10 years of full-time creditable service if your membership date is on or after April 2, 2012.
Disability Retirement

There are two types of disability retirements available.

1. **Ordinary disability** - an illness or injury which is not job related. You must be vested with ten years of full-time creditable service. If you are a veteran, you would receive 50% of your last year’s salary average. Non-veterans younger than their minimum retirement age (either 55 or 60 depending on when you enter service) will have their regular retirement calculated as if you had reached the minimum retirement age.

2. **Accidental Disability** - a job related illness or injury. Members approved for accidental disability will receive 72% of their last 12 months salary average. You do not need to be vested.

If you think you may be eligible for a disability retirement, please contact the Disability Unit located in our Boston office. The disability process takes an average of 12 months to complete. Disability retirees must report their earnings annually to PERAC and must not exceed annual limits on earnings.

Retirement Allowance Options

At retirement you must choose one of three options, A, B, or C, which will determine how your retirement benefits will be paid. Review these options carefully and determine which is best for you and your family. **You cannot change your option after your retirement date.** If upon retirement, you do not select an option, the law provides that you will be retired with Option B.

Your retirement allowance must be paid to you in lifetime monthly payments. The amount of the payments will depend upon your option selection. The option you choose will also determine what benefits, if any, will be paid to survivors after your death.
Your Retirement Allowance

There are no restrictions on an election of an option for most members. If you are married, your spouse is required to sign the option form consenting to your choice and verifying that he/she understands the option.

Members of the Judiciary should consult with Board staff regarding the availability of options A, B, or C for your retirement benefits.

**Option A - No Survivor Benefit**

Option A will provide you with your full retirement allowance in monthly payments as long as you live. However, all allowance payments stop when you die and no benefits are provided to survivors.

**Option B - Protects Your Annuity**

Option B provides a lifetime allowance to you that is approximately 1% to 5% less per month than Option A.* The annuity portion of your allowance is reduced to allow a benefit for your beneficiary. Upon your death, your surviving beneficiary of record, or if there is no beneficiary living, the person or persons appearing in the judgment of the State Retirement Board to be entitled, will be paid the remaining balance of your accumulated total deductions from your annuity reserve account.

<table>
<thead>
<tr>
<th>*Approximate Reduction</th>
<th>1%</th>
<th>3%</th>
<th>5%</th>
</tr>
</thead>
<tbody>
<tr>
<td>Age of Member</td>
<td>50</td>
<td>60</td>
<td>70</td>
</tr>
</tbody>
</table>

During your retirement, the balance in your annuity savings account decreases by an amount equal to the annuity portion of your pension. In most cases, your annuity savings account will be depleted after 15 years. Upon your death, the balance remaining in your account will be paid in a lump sum to your beneficiary or your estate. If your annuity savings account is depleted while you are receiving your allowance, you will continue to receive your full Option B pension for life; but your beneficiary will not receive any payment upon your death.
You may choose more than one person as your Option B beneficiary and this beneficiary does not need to be related to you. You may change your Option B beneficiary at any time, even after you retire.

Option C - Joint Survivor Allowance
Option C, also known as the joint and last survivor allowance, provides you with a lifetime allowance approximately 7-15% less than that which you would receive under Option A. However, this reduction could be greater depending on the age difference between you and your beneficiary. Upon your death, your designated beneficiary will be paid a monthly allowance for the remainder of his or her life. The survivor benefit will be equal to two-thirds of the allowance that was being paid to you at the time of your death.

Your monthly allowance received under Option C depends upon life expectancy factors for you and your designated beneficiary. Eligible beneficiaries under Option C include: spouse, parent, unmarried former spouse, sibling or child.

The Option C factor used for calculating your retirement benefit is based on the nearest birthday of the retiree and the beneficiary. For example: for a retiring member who is 58 years and 8 months old, and beneficiary who is 57 years and 2 months old, the factor used would be age 59 for the retiring member and age 57 for the beneficiary.

Special circumstances concerning Option C: If you choose Option C and your beneficiary predeceases you, you cannot name a different Option C beneficiary. However, your monthly benefit will “pop up” to the Option A benefit amount that you would have received on the date of your retirement, plus any cost-of-living adjustments. The new, higher amount is then paid to you as of the date of the death of your beneficiary and until you die.

Final Benefit Payment After Retiree/Survivor Death
Upon the death of a retiree/survivor a prorated payment may be issued to their estate. The prorated payment would be for the number of days the retiree/survivor lived in the month of his/her death. However, in some instances there may be an amount owed to the MSERS. You cannot name a designated beneficiary for this payment.
Your Retirement Allowance

Option C Estimate of Benefit

<table>
<thead>
<tr>
<th>Age of Member</th>
<th>55</th>
<th>65</th>
<th>65</th>
<th>70</th>
<th>70</th>
</tr>
</thead>
<tbody>
<tr>
<td>Age of Beneficiary</td>
<td>55</td>
<td>55</td>
<td>65</td>
<td>65</td>
<td>70</td>
</tr>
<tr>
<td>Approximate % of Option A</td>
<td>94%</td>
<td>84%</td>
<td>89%</td>
<td>83%</td>
<td>86%</td>
</tr>
</tbody>
</table>

Option A Benefit

Benefit Rate Percentage Charts:

Members entering service before April 2, 2012

<table>
<thead>
<tr>
<th>Age Factor</th>
<th>Group 1</th>
<th>Group 2*</th>
<th>Group 4*</th>
</tr>
</thead>
<tbody>
<tr>
<td>2.5</td>
<td>65 or older</td>
<td>60 or older</td>
<td>55 or older</td>
</tr>
<tr>
<td>2.4</td>
<td>64</td>
<td>59</td>
<td>54</td>
</tr>
<tr>
<td>2.3</td>
<td>63</td>
<td>58</td>
<td>53</td>
</tr>
<tr>
<td>2.2</td>
<td>62</td>
<td>57</td>
<td>52</td>
</tr>
<tr>
<td>2.1</td>
<td>61</td>
<td>56</td>
<td>51</td>
</tr>
<tr>
<td>2.0</td>
<td>60</td>
<td>55</td>
<td>50</td>
</tr>
<tr>
<td>1.9</td>
<td>59</td>
<td>-</td>
<td>49</td>
</tr>
<tr>
<td>1.8</td>
<td>58</td>
<td>-</td>
<td>48</td>
</tr>
<tr>
<td>1.7</td>
<td>57</td>
<td>-</td>
<td>47</td>
</tr>
<tr>
<td>1.6</td>
<td>56</td>
<td>-</td>
<td>46</td>
</tr>
<tr>
<td>1.5</td>
<td>55</td>
<td>-</td>
<td>45</td>
</tr>
</tbody>
</table>
Members entering service on or after April 2, 2012

<table>
<thead>
<tr>
<th>Age Factor</th>
<th>Group 1</th>
<th>Group 2*</th>
<th>Group 4*</th>
</tr>
</thead>
<tbody>
<tr>
<td>2.5</td>
<td>67 or older</td>
<td>62 or older</td>
<td>57 or older</td>
</tr>
<tr>
<td>2.35</td>
<td>66</td>
<td>61</td>
<td>56</td>
</tr>
<tr>
<td>2.20</td>
<td>65</td>
<td>60</td>
<td>55</td>
</tr>
<tr>
<td>2.05</td>
<td>64</td>
<td>59</td>
<td>54</td>
</tr>
<tr>
<td>1.90</td>
<td>63</td>
<td>58</td>
<td>53</td>
</tr>
<tr>
<td>1.75</td>
<td>62</td>
<td>57</td>
<td>52</td>
</tr>
<tr>
<td>1.60</td>
<td>61</td>
<td>56</td>
<td>51</td>
</tr>
<tr>
<td>1.45</td>
<td>60</td>
<td>55</td>
<td>50</td>
</tr>
</tbody>
</table>

Members entering service on or after April 2, 2012 and who have 30 years or more of creditable service at the time of retirement

<table>
<thead>
<tr>
<th>Age Factor</th>
<th>Group 1</th>
<th>Group 2*</th>
<th>Group 4*</th>
</tr>
</thead>
<tbody>
<tr>
<td>2.5</td>
<td>67 or older</td>
<td>62 or older</td>
<td>57 or older</td>
</tr>
<tr>
<td>2.375</td>
<td>66</td>
<td>61</td>
<td>56</td>
</tr>
<tr>
<td>2.250</td>
<td>65</td>
<td>60</td>
<td>55</td>
</tr>
<tr>
<td>2.125</td>
<td>64</td>
<td>59</td>
<td>54</td>
</tr>
<tr>
<td>2.0</td>
<td>63</td>
<td>58</td>
<td>53</td>
</tr>
<tr>
<td>1.875</td>
<td>62</td>
<td>57</td>
<td>52</td>
</tr>
<tr>
<td>1.750</td>
<td>61</td>
<td>56</td>
<td>51</td>
</tr>
<tr>
<td>1.625</td>
<td>60</td>
<td>55</td>
<td>50</td>
</tr>
</tbody>
</table>

*Please review eligibility requirements available on our website or upon request.
Your Retirement Allowance

Calculating Your Retirement Benefit

Your benefit rate is determined by your age as of your last birthday, your years of creditable service, and your group classification. The benefit rate is a specific percentage of the amount of your average annual rate of compensation. If you entered state service on or before April 2, 2012, the average is based on your highest consecutive 36 month salary average. If you entered state service after April 2, 2012, the average is based on your highest five year salary average. Your age factor multiplied by the number of years of service determines this percentage. The maximum pension is 80% of the salary average.

Example One

A Group One member, entered service before April 2, 2012, superannuation retirement with the following conditions:

Age / (Age Factor): 55 / (.015)
Years of creditable service: 15 years, 6 months (all within Group 1)
Status: Non-Veteran
High 36 consecutive month average of annual rate of regular compensation: $50,000

Calculation:

\[(\text{Age Factor})(\text{Years of Creditable Service})(\text{Salary Average}) = \text{Total Option A Annual Allowance}\]

\[(.015)(15.5)(50,000) = 11,625, \text{Monthly Benefit } 968.75\]

Example Two

A Group One member, entered service on or after April 2, 2012, superannuation retirement with the following conditions:

Age / (Age Factor): 60 / (.0145)
Years of creditable service: 15 years, 6 months (all within Group 1)
Status: Non-Veteran
Average 5 year annual rate of regular compensation: $50,000
Calculation:
(Age Factor)(Years of Creditable Service)(Salary Average)=Total Option A Annual Allowance

\[(.0145)(15.5)(\$50,000) = \$11,237.50, \text{ Monthly Benefit } \$936.46\]

Example Three
A member who served in both Group 2 and Group 1, entered service prior to April 2, 2012, superannuation retirement with the following conditions:

- Age: 60
- Status: Veteran
- Years of creditable service in Group 2: 10
- Years of creditable service in Group 1: 20
- High 36 consecutive month average of annual rate of regular compensation: \$50,000

Calculation:
(Age Factor)(Years of Creditable Service)(Salary Average)=Total Option A Annual Allowance

Group 2: \((.025)(10)(\$50,000) = \$12,500, (1,041.67 \text{ per month})\)
Group 1: \((.020)(20)(\$50,000) = \$20,000, (1,666.67 \text{ per month})\)

Both calculations are added together, not to exceed the maximum of 80% = 32,500 annual benefit

Veteran’s Premium: \$300.00

Total Annual Option A Allowance: \$32,800 (\$2733.33 \text{ per month})

(As a veteran, this individual is entitled to receive a premium equal to \$15.00 per year for each of his/her years of state service. Partial years are given full credit. The maximum credit for a veteran is \$300 (\$15.00 x 20 yrs.) per year.)
Your Retirement Allowance

Estimate Your Retirement Benefit

To calculate your benefits just complete the following steps in this worksheet:

1. **Age**
   - Use your age on your last birthday and consult the applicable Benefit Rate Percentage Chart
   - Remember you must meet the minimum age requirements to be classified in Groups 2 and 4.

2. **Years of Creditable Service**
   - Enter the number of years you contributed a percentage of your salary to the retirement system.

3. **Multiply Line 1 and Line 2**

4. **Salary Average**

To figure out your average annual rate of regular compensation, depending on your date of membership, add together your highest 36 consecutive months (at any time during your public career) and divide by three or your highest consecutive five years annual rate and divide by five. Remember you may also get retirement estimates online by using the pension calculator on our website, mass.gov/retirement.
To Calculate Your Pension*

1. Enter your age factor from Benefit Rate Percentage Chart: ________

2. Enter your years of service: ________

3. Multiply line 1 and line 2 and enter percent (%): ________

4. Enter your salary average: ________

5. Enter the percentage from line 3: ________

6. Multiply line 4 by line 5 and enter amount: ________

Amount in line 6 is your estimated Option A pension.

To calculate an approximate Option B pension, reduce your Option A pension by 1-5%.

To calculate an approximate Option C pension, reduce your Option A pension by 7-15%.

* These worksheets are designed solely for estimates. Actual pension amounts can only be calculated at time of retirement.

Your Beneficiaries and Survivors

Once you begin to receive retirement benefits, you should advise your beneficiaries and survivors as to the procedures to follow upon your death. They should be instructed to notify the State Retirement Board of your death and furnish us with a death certificate. Upon receipt of all relevant information, the instructions that you made when you chose a retirement option will be carried out. If you were still employed or were a deferred retiree, the In-Service Member Death procedure will be followed.
Option D (In-Service Member Death)

In order for a retirement system to provide for a payment of a lifetime allowance to a surviving family member if the member dies before retiring, the member would have to choose an Option D beneficiary upon becoming a member of the retirement system or at any time before passing away. The designated beneficiary is entitled to receive the Option C allowance the member would have been entitled to receive if the member had retired on the date he/she died. Option D provides a designated beneficiary with an allowance for life.

If the member died before turning age 55 (or age 60 for members who entered service after April 2, 2012) the Board will calculate their benefit as if they had attained their full retirement age.

If the member does not designate an Option D beneficiary, and if his/her spouse (provided he/she has an eligible spouse) does not elect to receive a lifetime allowance, the member’s accumulated deductions will be paid in a lump sum to his/her surviving beneficiaries of record and no lifetime allowance can be paid. (The Option D form may not be required if a member wants an eligible spouse to receive a lifetime benefit.) An eligible spouse is someone that has been married to a member for a year or more. However, in order for a spouse to elect this benefit, the member must have accrued at least two years of creditable service.

The Option D beneficiary selection is no longer valid when you retire. You must complete a new beneficiary option at retirement by choosing either option A, B, or C.

Anti-Spiking Provisions of Chapter 32

Due to Pension Reform legislation, Chapter 176 of the Acts of 2011, two anti-spiking provisions have been added to Chapter 32. Anyone who retires
on or after April 2, 2012 and who has a benefit calculated under Section 5, 6, 10(1) or 12(2)(d) is affected by these provisions.

The two anti-spiking provisions are summarized as follows:

1. If in the last 5 years of creditable service your rate of regular compensation increased by more than 100% between two consecutive years, then a violation results. In such a situation the Board must use the average of your last 5 years of compensation in calculating your retirement benefit rather than a thirty-six month average.

2. In determining the thirty-six month salary average of regular compensation used to calculate your retirement allowance (or 60 month salary average if you became a member on or after April 2, 2012), if that rate of regular compensation in any year exceeds the average of the regular compensation of the two previous years by more than 10%, then retirement boards are not permitted to use any regular compensation in excess of 10% of the average of your two previous years.

If a member is found to have violated these provisions a retirement board is required to return any retirement payroll deductions related to the excess compensation.

If your salary increase was attributable to one of the following exceptions, then a retirement board may utilize the higher rate of compensation in your benefit calculation:

- Increase in the number of hours worked
- Overtime wages (not regular compensation, but included in #2)
- Bona fide change in position
- Modification in salary attributable to a collective bargaining agreement
**Important Details**

**Direct Deposit**

Direct deposit is mandatory for all retirees who apply to retire after January 1, 2010. To avoid delay in the processing of your retirement application, you are encouraged to include the direct deposit form when you file your application to retire. You can only deposit your funds into one bank account.

With Retiree PayInfo, you are able to view up to 18 months or your retirement benefit statements online at www.mass.gov/payinfo.

**Domestic Relations Orders**

As pension benefits are considered a marital asset they frequently become subject to division through a Domestic Relations Order (“DRO”). If a DRO is considered that would divide your benefits available through the State Employees’ Retirement System we request you forward it to the Board for review prior to submission to a court. After the Board finds a DRO acceptable and a court approves it we request that a final copy be submitted to the Board to be made part of your retirement file.

**Taxes**

The superannuation retirement allowance that you receive from the MSERS is not subject to Massachusetts state income taxes. However, the allowance is subject to federal taxes. We recommend you consult with an appropriate tax authority for guidance.

When you retire, you will be required to complete a W-4P Form to begin a monthly federal tax withholding. Your tax liability will be determined by using the Internal Revenue Guidelines. You may contact the Board at any time to change your tax withholding status.
There are 15 other states where Massachusetts has reciprocal agreements with or there are no state taxes. MSERS benefit recipients would not have to pay state taxes on their retirement benefits if you live in the following states:

- Alabama
- Alaska
- Florida
- Hawaii
- Illinois
- Michigan
- Mississippi
- Nevada
- New Hampshire
- Pennsylvania
- South Dakota
- Tennessee
- Texas
- Washington
- Wyoming

Since January 12, 1988, all contributions to the retirement system have been made on a pre-tax basis. Consequently, only contributions made prior to January 12, 1988 will be tax-free. Pre-tax contributions and all of the interest which your account has earned will be taxable.

The balance in your annuity savings account (the total of your contributions and interest), may be treated differently, according to the nontaxable and taxable portions.

Nontaxable portion: The nontaxable portion of your balance is equal to your contributions, if any, made prior to January 12, 1988, plus any payments you made to purchase previous creditable service. This is also known as your “after-tax” portion because these contributions were deducted from your paycheck after taxes had already been taken out of the entire amount of your paycheck. Because you have already paid taxes on this portion (as well as any payments you made to purchase creditable service) you will not have to pay taxes on this amount again.

Taxable portion: The taxable portion of your balance is equal to your contributions made on or after January 12, 1988, plus any interest you receive on your account.
After January 12, 1988 all contributions were deducted from your paycheck before taxes were taken out. Since you have not yet paid taxes on this portion, it is taxable when you receive it in the form of a lump-sum payment or, if you rollover this portion to an IRA or another qualified employer retirement plan, when you eventually receive these funds.

Each year you receive a benefit from the Board we will send you a 1099-R form containing the following information:

- Gross Amount Received
- Taxable Amount
- Federal Tax Withheld (if any)
- Health Insurance Deduction

**Section 10-Termination Allowance**

If you entered state service on or before April 2, 2012 and your position is either eliminated, abolished or if you are laid off or terminated you may qualify for a termination allowance provided you have at least 20 years of creditable service and meet other requirements. Please contact the State Retirement Board for more information and for other requirements which may need to be met.

**Social Security**

Anyone retiring from state service and receiving a governmental pension, who also is eligible for Social Security benefits, may have his Social Security benefits offset in a variety of circumstances. Social Security may contact the Board and request the date the individual was first eligible to retire. A person eligible to retire prior to January 1, 1986, will not have their Social Security benefit reduced. Retirees attempting to collect Social Security on a spouse’s earnings can do so if they were eligible to retire prior to December 1, 1982.
In addition, there are other factors involved regarding your Social Security benefit when you receive a state pension. Benefits vary according to these factors. It is recommended that you contact your local Social Security office or visit their website, ssa.gov/gpo-wep, for detailed information on the Windfall Elimination Provision and the Government Pension Offset.

**Health Insurance**
Retirees are eligible upon retirement to retain their health insurance coverage per calendar year at a group rate. For more information, please contact the Group Insurance Commission.

**Cost of Living Adjustments (COLA)**
You will be eligible for a COLA beginning on July 1st of the second fiscal year following the year in which your retirement benefit first took effect, and each year thereafter, if a COLA is approved annually by the Legislature.

**Annual Benefit Verification**
Every two years, the State Retirement Board conducts an annual benefit verification process. Benefit Verification forms are mailed to our benefit recipients and retirees. These forms must be returned to the Board signed and notarized by the date indicated to avoid any interruption or cancellation of benefits.
Important Details

Limitations on Post-Retirement Employment in a Governmental Job

There are limitations that apply to retirees who work in positions in state or local public sector positions in Massachusetts. Employees classified as “consultants” or “independent contractors” are also subject to these limitations if they are receiving pension benefits & working in a governmental position. Limitations include:

- Employment may not exceed 960 hours per calendar year; and/or

- Total earnings per calendar year cannot exceed the difference between the retirement allowance and the current salary of the position from which you retired. As a retiree, you must cease employment whenever either one of the above two conditions are met. If you wish to continue working, then you must waive your retirement allowance. (See M.G.L. c.32, §91)

- After you have been retired one full calendar year, you may earn an additional $15,000 per year beyond the limitations listed above; however you are still limited to the maximum 960 hours per year.

You would need to check directly with the appropriate bargaining unit if you are seeking employment in a union benefitted position as a retiree as restrictions may apply.

Reinstatement to Service

In certain circumstances individuals retired under superannuation may be reinstated to active service. G.L. c.32, §105. Members must fulfill certain conditions including the repayment of retirement benefits received and must work for five years after reinstatement. For additional information, please contact the Board.
Forfeiture of Benefits
There may be instances where you may be required to forfeit some or all of your retirement allowance and/or accumulated deductions. For example, forfeiture may occur if it is found that you have misappropriated governmental funds or property, if you have violated certain provisions of the Massachusetts conflict of interest law (Chapter 268A), or if you have violated laws applicable to your office or position.

Change of Address
After you retire, please be sure to notify the Board in writing regarding any change of address. Active members must notify their Human Resources department of any changes of address.
Frequently Asked Questions

? Can I borrow money from my retirement account now and pay it back later?

No, state law does not allow you to withdraw or borrow from your annuity savings account under any circumstance, including mortgage down payment or college education.

? Each time I receive my paycheck, I notice it shows a deduction for retirement. What happens to these deductions?

Active state employees contribute a percentage of their gross salary toward retirement (the percentage depends on their date of entry into service). The Board establishes and maintains a retirement account which represents both:

- contributions deducted from your paycheck by your payroll, and
- regular interest earned on your prior year’s ending balance. The interest rate is set by PERAC, in consultation with the Division of Banks.

? Why do I pay a higher percentage toward my retirement than some other employees?

Contribution to the state retirement system is determined by your most recent entry into the system (see contribution rate). Members who re-enter the system with funds on deposit or who transfer from another contributory retirement system maintain their former contribution level.
Who invests my money?

Your contributions are pooled with those of other active members and are invested in the Pension Reserves Investment Trust (PRIT). PRIT is a pooled investment fund that invests the pension reserve assets of the State Employees' Retirement System and State Teachers' Retirement Systems.

The nine-member Pension Reserves Investment Management (PRIM) Board, chaired by the State Treasurer manages the PRIT Fund.

When can I file for retirement?

No sooner than 120 days before you plan to retire. If you file more than sixty days after your last day on the payroll, your benefits will not be retroactive to your retirement date. The Board strongly recommends that you plan your retirement and that you file at least 30 days in advance of leaving your job. Certain retirement options will not be available to you once you stop working. You should therefore obtain counseling from the Board before you stop working.

Where do I get a retirement application?

Most State Retirement Board forms can be found on our website, mass.gov/retirement, and at our Boston and Springfield offices.
What does “vested” mean?

Being vested means you are eligible to receive a retirement allowance. You are vested in the State system if you have at least ten years of full-time service. To be eligible to retire, you need to meet one of the following conditions:

- 20 years of full-time creditable service at any age, or
- attain the age of 55 with ten years of creditable service if you entered service on or before April 2, 2012, or
- attain the age of 60 with ten years of creditable service if you entered service after April 2, 2012.

What if I leave state service after I am vested but before I am old enough to retire?

If you leave state service after you are vested, you may leave your retirement contributions in the system and receive a state pension once you reach the age requirement.

What if I disagree with a Board decision or action? Can I appeal?

You have the right to file an appeal within 30 days of a Board decision by contacting the Division of Administrative Law Appeals (DALA), One Congress Street, 11th Floor, Boston, MA, 02114, telephone: 617-626-7200, fax: 617-626-7220.
Glossary of Terms

**Annuity** – The contributions that are deducted during the course of your creditable service are deposited for you in an annuity savings fund by the State Board of Retirement. The interest that accrues on the contributions is credited to your individual account. The part of our retirement allowance that is based on the total amount in your annuity saving account on the date of your retirement is the annuity.

**Annuity Savings Account** – The State Board of Retirement establishes an annuity savings account for each member of the system. Your account consists of two parts – your contributions and interest. Your contributions are deducted from your paycheck. The interest is earned on the prior year’s ending balance.

The interest rate is determined by PERAC.

**Buyback / Service Purchase** – When you re-establish creditable service for certain refunded service or establish creditable service for other eligible employment by paying into the annuity savings fund. The amount is determined by the type of service you are buying back and when you enter into a buyback agreement.

**Creditable Service** – You earn creditable service while you are working for the Commonwealth of Massachusetts and contributing a percentage of your salary to the retirement system.

**Member-in-Service** – Anyone who is regularly employed by the Commonwealth or other eligible public agencies and is making contributions to the system. You are a member-in-service until you separate from the Commonwealth by reason of retirement, failure of re-election or reappointment, resignation or removal or discharge from your position or office that you hold.
Pension – A pension is the difference between the retirement allowance specified by law and the amount provided by employee contributions and retirement systems investment earnings.

PERAC – The Public Employee Retirement Administration Commission regulates Massachusetts public employee retirement systems and provides final approval of certain retirement benefits, including disability retirements.

Refund / Withdrawal of Accumulated Deductions – If you leave state service you may request to withdraw the contributions you have made into your annuity savings account. Once you take a refund, you are no longer a member of the system. You may request a direct refund or a rollover of your funds to an eligible retirement account.

Retirement Allowance – A retirement allowance is the lifetime benefit that you receive, the amount depending upon the Option you choose, that is paid by the state. Your retirement allowance is made up of two parts: an annuity and a pension.

Superannuation – This term is used for a regular retirement allowance. You will be eligible to receive a regular retirement allowance once you have earned 20 years of creditable service (at any age), or once you reach retirement age and have at least 10 years of creditable service. Chapter 32 of the Massachusetts General Laws regulates your retirement allowance and allows you to choose one of three benefit options. These options differ with regard to the amount paid and whether any benefits will be paid to someone else after your death.
**Massachusetts State Retirement Board**
One Winter Street, 8th Floor,
Boston, MA 02108
Telephone: (617) 367-7770; Fax: (617) 723-1438

436 Dwight Street, Room 109A
Springfield, MA 01103
Telephone: (413) 730-6135; Fax (413) 730-6139
Toll Free: 1-800-392-6014 (In Massachusetts Only)

mass.gov/retirement
facebook.com/mass.state.retirement
twitter.com @massstateret

**Massachusetts Teachers’ Retirement Board**
One Charles Park,
Cambridge, MA 02142
Telephone: (617) 679-6877

mass.gov/mtrs

**Executive Office of Elder Affairs**
One Ashburton Place, 5th Floor
Boston, MA 02108
Telephone: 617-727-7750
Toll-free: 800-882-2003 (MA only)
800-872-0166 (TTY)

mass.gov/elders
800ageinfo.com

**Group Insurance Commission**
19 Staniford Street, 4th Floor
Boston, MA 02114
Telephone: 617-727-2310 x 6 (retirees)

mass.gov/gic
Internal Revenue Service Tax Payer Assistance
Telephone: 1-800-829-1040
irs.gov

Massachusetts Deferred Compensation SMART Plan
Customer Service Center Telephone: 1-877-457-1900
mass-smart.com

Massachusetts Pension Reserves Investment Management Board (PRIM)
84 State Street, Suite 250
Boston, MA 02110
617-946-8401
mapension.com

Massachusetts Public Employee Retirement Administration Commission (PERAC)
5 Middlesex Avenue, 3rd Floor
Somerville, MA 02145
Telephone: 617-666-4446
mass.gov/perac

Social Security Administration
Telephone: 1-800-772-1213
ssa.gov/gpo-wep
THE UNIVERSITY OF MASSACHUSETTS
POLICY ON TUITION WAIVERS

This policy governs tuition waivers for the five campuses of the University of Massachusetts.

I. Definitions

As used in this Policy, the following words shall have the following meanings:

A. Board of Higher Education ("BHE") - The statutory board created by section 1 of Chapter 15A of the General Laws, as amended by section 43 of Chapter 151 of the Acts of 1996, or its successor.

B. Dependent Child - A child of a University Employee who meets the requirement of dependency as defined by the Internal Revenue Service but in no event an individual over the age of twenty-five unless specifically approved in writing by the President. This includes a Dependent Child, as defined by the IRS, of a Domestic Partner of a University Employee.

C. Domestic Partner - A person of the same sex as the University Employee who lives with such Employee in a committed relationship that involves personal and economic bonds. In order to qualify as a domestic partner the University Employee must file a "Certificate of Commitment" with the campus Human Resources office.

D. Half-Time Employee - A University Employee who works at least half-time (twenty hours per week) but less than Full-Time.

E. Remission - The waiver of tuition for University employees for graduate or undergraduate courses (other than in the M.D. program) at the five University campuses. Waiver of tuition for other higher education or state employees attending classes at the University is not covered by this policy.

F. Spouse - An individual married to a University Employee.

G. Tuition - The student charges established and defined as tuition each year by the Board of Trustees and the BHE.

H. University Employee - All classified and professional employees receiving benefits and salary through the University payroll regardless of source of funds for salary (appropriation or trust fund). This definition includes employees on sabbatical leave, professional staff leave, authorized leave without pay, sick leave or disability leave but not employees who have ceased employment but are on insurance disability.
II. Scope

This policy governs all waivers of tuition including waivers provided pursuant to section 19 of Chapter 15A of the General Laws as well as waivers of tuition for University Employees. This policy does not cover nor does it authorize waivers of any other charges, including fees.

III. Tuition Waivers for Non-Employees

A. Undergraduate student Tuition Waivers

1. Need-Based Tuition Waivers - Need-based tuition waivers for state-supported degree or certificate programs shall be provided in accordance with state law and as established by BHE Tuition Waiver Program Guidelines.

If a campus wishes to extend need-based waivers to non-state-supported programs the Chancellor shall inform the President of that decision and the reasons for such extension no later than August 1 prior to the academic year in which such waivers will first be offered.

2. Legislative and BHE Tuition Waivers - Each campus shall provide tuition waivers for state-supported programs in those categories established by law or set forth in the BHE Tuition Waiver Guidelines. Such waivers shall be provided in accordance with the BHE Tuition Waiver Program Guidelines.

If a campus wishes to extend categorical waivers to non-state-supported programs or non-credit courses, the Chancellor shall inform the President of that decision and the reasons for it no later than August 1 prior to the academic year in which the waivers will first be offered.

3. Campus Specific Waivers - If a campus wishes to provide tuition waivers for a category of individuals not included in a state law or the BHE Guidelines, the Chancellor shall submit to the President a proposal for the waivers including how the waivers would advance the mission of the campus, and proposed guidelines for administering the waivers no later than June 1 prior to the academic year in which the waivers will first be offered. If the President approves the proposed categorical waiver, he shall forward it to the BHE for approval. Such waivers shall not be provided unless and until the Chancellor receives the approval of the President and the BHE.

B. Graduate student Tuition Waivers - Each campus may establish its own program(s) for tuition waivers for graduate students in accordance with the BHE Tuition Waiver Program Guidelines, provided that written guidelines for each program or type of waiver shall best forwarded by the Chancellor to the President, and approved by the President no later than August 1 prior to the academic year in which the waivers are to be best awarded. Guidelines shall include award value and eligibility for each program. Waivers may be provided only for students enrolled in graduate degree or post-baccalaureate certificate programs.

Graduate tuition waiver programs may include but need not be limited to programs for graduate teaching and research assistants, resident assistants, student teacher or nursing student supervisors, and fellowship recipients.
After graduate tuition waiver guidelines for any program have been approved by the President, they shall be forwarded to the BHE for information.

IV. Tuition Remission For Employees

A. General

1. Full-Time Employees - A full-time University Employee, his or her Spouse or Domestic Partner, and Dependent Children shall be eligible for tuition waivers.

2. Half-Time Employees - A half-time University Employee is eligible for tuition waiver of up to seven credits per semester or summer for himself or herself only.

B. Educational Programs Covered - Tuition waivers for University Employees may be granted for all undergraduate and graduate programs at the University other than continuing education as defined by the campus. Tuition waivers shall not be granted for the M.D. program at the Medical School.

C. Waivers After Termination of Employment

1. Termination During Program - If a University Employee leaves the employment of the University while a Spouse, Domestic Partner or Dependent Child is enrolled in a program of study, the Spouse, Domestic Partner or Dependent Child may complete the semester course(s) already begun without paying tuition. At the end of the semester eligibility for tuition waiver ceases.

2. Death - If a University Employee who has completed at least five years of full-time service or its equivalent as determined by the campus Chancellor, dies, while his or her Spouse, Domestic Partner or Dependent Child is enrolled in a program of study or degree program, the Spouse, Domestic Partner or Dependent Child may complete the program without paying tuition.

If at the time of death, the Spouse, Domestic Partner or Dependent Child is not enrolled, each such individual shall be eligible for one program of study or degree program tuition free.

3. Retirement - If a University Employee retires from the University, the University employee and his or her Spouse, Domestic Partner and Dependent Children shall be eligible for tuition waivers for one program of study or degree program.

D. Program Administration

1. Admissions - Admission into any program or course provided by the University shall be governed by campus admission policies. All University Employees, Spouses, Domestic Partners and Dependent Children shall meet admissions criteria to enroll, and shall meet program standards and requirements to continue. This policy in no way eliminates or modifies admissions criteria or academic standards or criteria.

2. Application - Procedures for requesting tuition waivers shall best governed by each campus provided that waivers shall best granted on a semester by semester basis and require the approval of the University Employee's supervisor and the appropriate Admissions Office.
In the case of a Spouse, Domestic Partner or Dependent Child, waivers shall be granted only after the individual has been admitted and billed for the courses.

3. Courses During Working Hours - A University Employee may take one course per semester (no more than four credits) during normal working hours provided the University Employee has arranged with his or her supervisor to make up work time lost. If the supervisor determines that the course is directly and immediately related to the University Employee's work, release time may be granted with the approval of the campus Human Resources office.

V. Repeal of Prior Policies

This policy supersedes all prior University and campus tuition waiver policies.
How to Register for Classes  
At the  
University of Massachusetts Amherst  

**EMPLOYEE, SPOUSE AND/OR DEPENDENT CHILDREN WITHOUT AN UNDERGRADUATE DEGREE**

Special student status (2 course maximum)  
- An application for enrollment must be filed and approved by the Registrar’s Office (213 Whitmore Administration Building)  
- Upon acceptance---enroll for classes via touch-tone phone  
- Receive a PIN number through the Registrar’s Office  
- Reapply only if there is a break between semesters  
- Enrollment in a class is on a space available basis

Regular student status (full time equals 12 credits)  
- An application for enrollment must be filed and approved by the Admissions Office  
- Upon acceptance---enroll for classes via touch-tone phone  
- Receive a PIN number through the Registrar’s Office

**EMPLOYEE, SPOUSE AND/OR DEPENDENT CHILDREN WITH AN UNDERGRADUATE DEGREE**

- Non Degree student status  
- An application for enrollment must be filed and approved by the Graduate School Records Office (534 Goodell Building)  
- Upon acceptance---enroll for classes at the Graduate Records and Registration Office or via touch-tone phone  
- Reapply every fall semester or if there has been a break between semesters reapply at the beginning of the semester in which a class is being taken

Regular student status  
- An application for enrollment must be filed and approved by the Graduate School Admissions Office (530 Goodell Building)  
- Upon acceptance---register for classes via touch-tone phone

**EMPLOYEE, SPOUSE AND/OR DEPENDENT CHILDREN TAKING CONTINUING EDUCATION CLASSES**

- Bring a completed Tuition Remission form to the Records and Registration Office (615 Goodell Building) and complete a registration form at that time.

*TUITION WAIVERS AND TUITION REMISSION FORMS MUST BE COMPLETED ON A SEMESTER BY SEMESTER BASIS. ALL FEES ARE THE RESPONSIBILITY OF THE EMPLOYEE.*

*FOR ADDITIONAL INFORMATION REGARDING TUITION WAIVERS AND TUITION REMISSION PLEASE REFER TO  http://www.umass.edu/humres/tuition-benefits*
INFORMATION FOR EMPLOYEES CONCERNING THE TAXABILITY OF TUITION WAIVERS FOR THEMSELVES, THEIR SPOUSES, DOMESTIC PARTNERS AND DEPENDENT CHILDREN

Under Internal Revenue (IRS) and Commonwealth of Massachusetts regulations, tuition and fee waivers for an employee, his/her spouse, domestic partner or dependent child are, under certain conditions, a taxable benefit subject to withholding for federal and state taxes. If the individual taking the course work has an earned baccalaureate degree then the value of the waiver received is taxable. If the individual taking the course work does not have a baccalaureate degree or is enrolled in a second baccalaureate degree program, then the value of the waiver is not taxable. These regulations apply for courses at either the undergraduate or graduate level. Tuition and fee waivers are exempt from taxation when an employee is taking courses which are directly related to his/her work.

The dollar value of the tuition waiver is the equivalent of tuition cost plus fees. The value of the fringe benefit will be determined as follows:

- for an employee, his/her spouse, domestic partner or dependent child enrolled at the University of Massachusetts Amherst, the value of the waiver will best obtained each semester from the Amherst Campus Bursar’s Office.
- for an employee, his/her spouse, domestic partner or dependent child enrolled at another qualified institution (any Commonwealth of Massachusetts institution of higher education), the value of the tuition waiver will be calculated based on full time student status at the University of Massachusetts Amherst. If the value of the graduate level course at the other institution is less, it will be incumbent on the employee to provide a copy of the paid bill indicating the tuition waiver value from the institution in which he/she or his/her dependent is enrolled.

The above calculated dollar value will be added to an employee’s form W-2 as a taxable fringe benefit. Taxes on the dollar value will be deducted on a semester basis. The Division of Human Resources will try to minimize the impact of this deduction by spreading the taxable amount over four payroll weeks.

The Division of Human Resources identifies and verifies employees affected by this regulation in the following two ways. If the employee, his/her spouse, domestic partner or dependent child are attending the University of Massachusetts Amherst, we will use data files maintained by the Amherst Campus Bursar’s Office. If the employee, his/her spouse, domestic partner or dependent child are attending a school other than the University, we will use the tuition remission form filed with the Division of Human Resources.
POLICIES, GUIDELINES AND PROCEDURES RELATED TO CONDUCT

AS A REPRESENTATIVE OF THE

UNIVERSITY OF MASSACHUSETTS AMHERST

&

THE COMMONWEALTH OF MASSACHUSETTS
Alcoholic Beverage Policy

PREFACE
The goal of the University Alcoholic Beverage Policy is to promote attitudes and behaviors towards alcohol use, on and off campus, that are consistent with an atmosphere of civility, and to discourage alcohol-related behavior which is abusive to oneself or to others, within the confines of preserving the civil rights of all. In accordance with the University’s commitment to provide a civil, safe, and healthful environment, confidential services, resources, treatments, and various programs encompassing education and alternatives to alcohol use must be provided to support the needs and concerns of members of the University community related to alcohol and other drugs.

The following guidelines are general guidelines concerning the use of alcoholic beverages. Specific guidelines are available from various offices on campus such as Housing Services (for residence hall policies), the Office of Greek Affairs (for policies concerning the Greek system), Auxiliary Services, and the Dean of Students Office. All members of the University community are responsible for obtaining and adhering to these guidelines. Provisions of the Drug Free Schools and Communities Act and the Drug Free Workplace Act also apply, as well as regulations present in employee contracts.

I. GENERAL GUIDELINES.
The acquisition, possession, transportation and consumption of alcoholic beverages are governed by various statutes of the Commonwealth of Massachusetts and regulations of the Alcoholic Beverages Control Commission. In general, some of the more pertinent statutes and regulations provide that:

A. No person, group or organization may sell alcoholic beverages except pursuant to a license granted by the Commonwealth through the local government licensing authority.

B. No person shall operate a motor vehicle while under the influence of alcoholic beverages. Violators are subject to arrest, fine, mandatory court education programs, loss of license and/or imprisonment.

C. No person who is intoxicated shall be served an alcoholic beverage. Violators are subject to fine and possible disciplinary action from the local licensing authority.

D. No person or group shall purchase or otherwise procure alcoholic beverages for consumption by a person under 21 years of age. Violators are subject to criminal charges and fine.

E. No person under 21 years of age shall transport, purchase, sell, possess, or receive alcoholic beverages. (Except persons who are 18, 19, or 20, may transport or carry alcoholic beverages in the course of his/her bona fide employment in an establishment licensed to sell alcoholic beverages.) Violators are subject to arrest, criminal charges and fine.

F. No person shall use the liquor identification card or driver's license of another, or supply such cards to another, or furnish false information in obtaining such cards, or alter or deface such cards. Violators are subject to possible arrest, criminal charges and fines.

G. In addition to the criminal penalties for wrongful handling and use of alcoholic beverages, individuals who furnish or sell alcoholic beverages to minors or to persons who are intoxicated may be liable to such persons and to anyone else who suffers personal injury as a result of such furnishing or sale. This could result in a civil lawsuit.
II. REGULATIONS.

Statutes and regulations are numerous and subject to change. The above generalizations should not be considered as a complete and categorical statement of the present law. All members of the University community are expected to acquaint themselves with the laws and regulations relative to the possession, consumption, distribution, transportation, and sale of alcoholic beverages.

A. **Authority.** These regulations are promulgated by the Trustees of the University of Massachusetts pursuant to the provision of Massachusetts General Law, Chapter 75, Section 3, Chapter 15A, Section 10, and shall be in effect in all areas and for all persons falling under the jurisdiction of the Trustees.

- **Definitions.** The following words as used in these regulations, unless the context otherwise requires, shall have the following meanings:

  1. "Alcoholic beverage," any liquid intended for human consumption as a beverage and containing one half of one percent or more of alcohol by volume at sixty degrees Fahrenheit.

  2. "all recognized student organization, fraternities, sororities, area governments and groups of students, all faculty, staff, and alumni organizations groups, al groups of visitors using Areas under University jurisdiction."

  3. "Chancellor’s designee," the individual or office designated as such by the Chancellor of the University for the implementation of these regulations. See "L" of this section for duties of the responsible officer.

  4. Individuals covered under this policy:

     a. "Student," any person enrolled in a class or course at the University, whether full or part time, graduate or undergraduate.

     b. "Faculty," any person employed as an instructor, lecturer, assistant/associate or full professor at the University, whether on a full or part-time basis.

     c. "Staff," any person employed by the University in a professional or classified capacity whether on a full or part-time basis.

     d. "Alumni," any person previously enrolled as a student at the University, whether full or part-time, graduate or undergraduate.

     e. Any person involved in Five College activities or classes held at the University of Massachusetts.

     f. Any person who is a visitor of or who is a guest at the University.

  5. "University," the University of Massachusetts Amherst.

  6. Areas under jurisdiction of the University," includes all

     a. property occupied or used by (or used in the name of) the University;

     b. property owned, occupied or used by the University of Massachusetts Building Authority; and
c. property, irrespective of ownership, which is occupied or used by a fraternity, sorority or any other recognized organization of students.

C. Individual and Group Responsibility for Alcohol Related Behavior.

1. All individuals and groups covered under this policy are to observe Massachusetts state laws pertaining to alcohol, including the 21 year old drinking age law, and be aware of the legal ramifications of non-compliance.

2. Damage to or destruction of property or injury to person(s) which is caused by or can be shown to be related to the consumption of alcohol will be subject to disciplinary action. The association of alcohol with problem behavior shall not be seen as a mitigating factor in the disciplinary process.

3. Employees or students who become the subject of campus police and security reports involving alcohol, and groups of individuals who violate campus rules because of alcohol, will be required to meet with the appropriate Vice Chancellor or his/her designated representative for discussion of the incident(s) and possible referral. Employees and students are accountable for their behavior. Behavior that violates University rules and regulations associated with alcohol abuse will be referred to appropriate Vice Chancellor or designee for intervention (assessment, education, treatment, and/or discipline) as part of the disciplinary process.

4. The sponsoring organizations of social events must abide by established procedures and standards as outlined in this policy. Failure to do so may result in action under existing University rules and regulations as may be amended from time to time and/or loss of University recognition of the organization, except where state law supersedes this action.

5. University of Massachusetts Amherst affiliated residential units and activity/social groups are responsible for adhering to rules related to alcohol service at social events and for maintaining the guidelines in this policy. Failure to do so may result in action under existing University rules and regulations as may be amended from time to time and/or loss of University recognition of the organization, except where state law supersedes this action.

6. Members of the University community who host social events in areas under jurisdiction of the University in the Amherst campus area are responsible for the alcohol related behavior of their guests.

D. Purchase of Alcoholic Beverages Restrictions.

1. Unless otherwise permitted by current campus operating procedures, no individual or organization may expend any campus funds for the purchase of any alcoholic beverages.

2. No individual or group operating under campus jurisdiction may expend monies informally collected from members of an organization for the purchase of any alcoholic beverage except where said beverage is to be served as part of a duly registered and/or scheduled event, and consistent with the cultural, educational or professional purposes of the organization.

E. Organizations Serving Alcoholic Beverages Without Charge; Rules and Regulations.

1. Organizations may serve alcoholic beverages without charge within their respective premises and within established guidelines provided:

   a. No alcoholic beverage is served to any person under the age of 21 years;
b. No fee is charged for any alcoholic beverage; use of chits as a substitute for cash is a violation of ABC administrative regulations and is prohibited;

c. No individual under the age of 21 years shall contribute to any fund used to purchase alcoholic beverages;

d. No alcoholic beverage shall be served to any intoxicated person.

2. An appropriate fee may be charged for live entertainment; provided, however, that the fee is not used for the purchase of alcoholic beverages.

3. Admission and consumption of alcoholic beverages may be restricted by the organization to its members and their guests. The sponsoring organization may make the final decision on the approved guest list.

4. Campus groups may have other reasonable guidelines and regulations, consistent with the regulations provided herein, to further regulate the purchase and consumption of alcoholic beverages. See "O" of this section.

F. Selling Alcoholic Beverages Rules and Regulations.

1. All sales of alcoholic beverages must be arranged through Auxiliary Services.

2. All sales of alcoholic beverages on University property shall be subject to and in conformity with any restrictions or conditions imposed by the local licensing authority.

3. All persons who are hired to serve alcoholic beverages must attend one of the bartender/server training programs offered each semester by the Alcohol Education Program or by the Department of Public Safety.

4. No alcoholic beverage shall be sold to any person under the age of 21 years.

5. No alcoholic beverage shall be sold to any intoxicated person.

6. No individual or organization shall apply for a license to sell alcoholic beverages unless the Responsible Officer designated by the Chancellor of the University under "L" of this Section shall first approve said application.

G. Alcoholic Beverage Container Regulations.

1. Kegs and other large volume containers are not permitted in areas under University jurisdiction except at duly authorized/licensed events and must comply with local town regulations where applicable.

2. Open containers are not permitted in public spaces on campus except at duly authorized events/licensed events.

3. Safe disposal of any beverage container is required in all areas under University jurisdiction.

H. Regulations Pertaining to Outdoor Events.
Possession, sale, or use of alcoholic beverages at outdoor events held in Areas under the Jurisdiction of the University are prohibited, (except with the approval of the Chancellor).

I. Social Events/Advertising.

In general, social events which encourage drinking or drunkenness as themes, and the advertisement of such events, are considered inappropriate and will not be permitted. Promotional activities or events sponsored by alcohol marketers will not be permitted, except with the approval of the appropriate Vice Chancellor or designee.

J. Responsibility for Providing Certain Attendant Functions.

Any person or organization providing alcoholic beverages in areas under University of Massachusetts Amherst jurisdiction, whether or not a fee is charged, shall be responsible for providing:

1. At least three non-alcoholic beverages which are prominently displayed. No one should be coerced, even subtly, to drink or to overindulge. Persons who provide alcoholic beverages to guests bear a responsibility to see that alcoholic beverages to guests bear a responsibility to see that alcohol is not served to intoxicated individuals.

2. Food (e.g., hors d'oeuvres, snacks or meals). This stipulation makes the event more balanced and reduces the probability of inebriation.

3. A clean, sanitary serving area with unused containers, cups, ice and other utensils.

4. Reasonable control of access to the immediate areas where alcoholic beverages are served or stored.

5. Sufficient supervision to insure compliance with Massachusetts Law, including a police officer or officers wherever appropriate (see "K" of this section). Failure to adhere to this policy will result in University, civil, and/or criminal sanctions.

6. A thorough and complete cleaning of the premises within twelve (12) hours after the function has ended.

K. Director of Public Safety; Police Officers; Compensation.

1. The Director of Public Safety for the University shall, whenever possible, provide police assistance to any Organization requesting such assistance by assigning uniformed or non-uniformed officers. The individual or Organization requesting such officers shall be responsible for their compensation. Any individual or Organization requesting assistance shall make such request no later than three weeks prior to the commencement of the function.

2. The Director or any police officer(s) assigned by him/her to provide assistance shall have authority to terminate any function where the possession, consumption or sale of alcoholic beverages is being conducted in violation of these regulation or the laws and regulations of the Commonwealth, and he/she shall notify the Chancellor’s Designee of any such violation.
L. Violations, Penalties.

1. Any violation of these regulations shall constitute a violation of University Policy and shall be reported to the Chancellor's designee.

2. Any person or organization which has been found to have violated the provisions of these regulations will be referred to the Chancellor’s designee. If any judicial proceeding involving the violation of the University alcohol or controlled substances policies results in finding of Housing Removal, Suspension or Expulsion, the parents or legal guardians of dependent students under 21 will be notified. The University may waive parental notification in unusual circumstances if a student makes a bona fide showing that such notification will create significant hardship.

3. For purposes of these regulations, in determining whether or not to hold any organization liable for the violations of its members at a sponsored event, due consideration will be given to the circumstances of the violation and the efforts of the organization as a whole to comply with the provisions of these regulations.

4. In addition, violations of these regulations may be reported to and acted upon by the civil authorities.

M. Violations of the Laws of the Commonwealth; Civil and Criminal Liability.

Nothing contained in these regulations shall relieve any person or organization of the responsibility to comply with the laws of the Commonwealth and the regulations of the Alcoholic Beverages Control Commission, nor from any civil or criminal liability which may result by reason of any such violation.

N. Regulations Regarding the Use of Alcohol in the Residence Halls (Code of Student Conduct, Section II.D).

III. COMMUNITY RESOURCES FOR ALCOHOL OR OTHER DRUG RELATED PROBLEMS.

In accordance with the University's commitment to civility, services and resources are provided to support individual needs, to assist at crisis points and to provide accurate information — all related to alcohol and other drugs. Listings of resources on campus and in the community are available by calling the Dean of Students Office (545-2684), Center for Alcohol and Other Drug Abuse Prevention, Division of Health Education, University Health Services (577-5181), or the Faculty and Staff Assistance Program (545-0350).

(Revised 11/6/02)
Summary of the Conflict of Interest Law for State Employees

This summary of the conflict of interest law, General Laws chapter 268A, is intended to help state employees understand how that law applies to them. This summary is not a substitute for legal advice, nor does it mention every aspect of the law that may apply in a particular situation. State employees can obtain free confidential advice about the conflict of interest law from the Commission's Legal Division. State agency counsel may also provide advice.

The conflict of interest law seeks to prevent conflicts between private interests and public duties, foster integrity in public service, and promote the public's trust and confidence in that service by placing restrictions on what state employees may do on the job, after hours, and after leaving public service, as described below. The sections referenced below are sections of G.L. c. 268A.

When the Commission determines that the conflict of interest law has been violated, it can impose a civil penalty of up to $10,000 ($25,000 for bribery cases) for each violation. In addition, the Commission can order the violator to repay any economic advantage he gained by the violation, and to make restitution to injured third parties. Violations of the conflict of interest law can also be prosecuted criminally.

I. Are you a state employee for conflict of interest law purposes?

You do not have to be a full-time, paid state employee to be considered a state employee for conflict of interest purposes. Anyone performing services for a state agency or holding a state position, whether paid or unpaid, including full- and part-time state employees, elected officials, volunteers, and consultants, is a state employee under the conflict of interest law. An employee of a private firm can also be a state employee, if the private firm has a contract with the state and the employee is a "key employee" under the contract, meaning the state has specifically contracted for her services. The law also covers private parties who engage in impermissible dealings with state employees, such as offering bribes or illegal gifts.

II. Applying for State Employment. (See Section 6B)

State agencies reviewing employment applications are required to request, and applicants for state employment are required to disclose, information about applicants' family members who are already employed by the state. Every applicant for state employment must disclose, in writing, the names of any state employee who is related to the applicant as spouse, parent, child, sibling, or the spouse of the applicant's parent, child, or sibling.

III. On-the-job restrictions.

(a) Bribes. Asking for and taking bribes is prohibited. (See Section 2)
A bribe is anything of value corruptly received by a state employee in exchange for the employee being influenced in his official actions. Giving, offering, receiving, or asking for a bribe is illegal.

Bribes are more serious than illegal gifts because they involve corrupt intent. In other words, the state employee intends to sell his office by agreeing to do or not do some official act, and the giver intends to influence him to do so. Bribes of any value are illegal.

(b) Gifts and gratuities. Asking for or accepting a gift because of your official position, or because of something you can do or have done in your official position, is prohibited. (See Sections 3, 23(b)(2), and 26)

State employees may not accept gifts and gratuities valued at $50 or more given to influence their official actions or because of their official position. Accepting a gift intended to reward past official action or to bring about future official action is illegal, as is giving such gifts. Accepting a gift given to you because of the state position you hold is also illegal. Meals, entertainment event tickets, golf, gift baskets, and payment of travel expenses can all be illegal gifts if given in connection with official action or position, as can anything worth $50 or more. A number of smaller gifts together worth $50 or more may also violate these sections.

Example of violation: A highway inspector allows a pavement contractor to buy him lunch every day during a two-month road repaving project.

Example of violation: An industry association provides a free day's social outing, including a barbecue lunch, golf, a cocktail hour, and a clam bake, to a group of legislators.

Regulatory exemptions. There are situations in which a state employee's receipt of a gift does not present a genuine risk of a conflict of interest, and may in fact advance the public interest. The Commission has created exemptions permitting giving and receiving gifts in these situations. One commonly used exemption permits state employees to accept payment of travel-related expenses when doing so advances a public purpose and a written disclosure is made. Another commonly used exemption permits state employees to accept payment of costs involved in attendance at educational and training programs. Other exemptions are listed on the Commission's website.

Example where there is no violation: A non-profit concerned with preventing domestic violence offers to pay the travel expenses of an assistant district attorney to a conference on prosecuting domestic violence cases. The attorney fills out a disclosure form and obtains prior approval from his appointing authority.

Example where there is no violation: A professional engineers' association offers a continuing education seminar of substantial value and waives the registration and materials fees for state employees who are engineers. The state engineers must make a disclosure only if the sponsoring entities have official business before them during the six months before and after the seminar.
(c) Misuse of position. Using your official position to get something you are not entitled to, or to get someone else something they are not entitled to, is prohibited. Causing someone else to do these things is also prohibited. (See Sections 23(b)(2) and 26)

A state employee may not use her official position to get something worth $50 or more that would not be properly available to other similarly situated individuals. Similarly, a state employee may not use her official position to get something worth $50 or more for someone else that would not be properly available to other similarly situated individuals. Causing someone else to do these things is also prohibited.

Example of violation: A state employee writes a novel on work time, using her office computer, and directing her secretary to proofread the draft.

Example of violation: The commissioner of a state agency directs subordinates to drive her wife to and from the grocery store.

Example of violation: An assistant attorney general avoids a speeding ticket by asking the police officer who stops him, "Do you know who I am?" and showing his state I.D.

(d) Self-dealing and nepotism. Participating as a state employee in a matter in which you, your immediate family, your business organization, or your future employer has a financial interest is prohibited. (See Section 6)

A state employee may not participate in any particular matter in which he or a member of his immediate family (parents, children, siblings, spouse, and spouse's parents, children, and siblings) has a financial interest. He also may not participate in any particular matter in which a prospective employer, or a business organization of which he is a director, officer, trustee, or employee has a financial interest. Participation includes discussing as well as voting on a matter, and delegating a matter to someone else.

A financial interest may create a conflict of interest whether it is large or small, and positive or negative. In other words, it does not matter if a lot of money is involved or only a little. It also does not matter if you are putting money into your pocket or taking it out. If you, your immediate family, your business, or your employer have or has a financial interest in a matter, you may not participate. The financial interest must be direct and immediate or reasonably foreseeable to create a conflict. Financial interests which are remote, speculative or not sufficiently identifiable do not create conflicts.

Neither general legislation nor home rule legislation are "particular matters" for purposes of the conflict of interest law. A state employee can participate in general legislation and home rule legislation even if she has a financial interest in such legislation, but state legislators and constitutional officers must file a disclosure if the matter will
substantially affect their financial interests, and any state employee must file a disclosure if a reasonable person would think that the employee could be improperly influenced.

**Example of violation**: The chief administrative officer of a state agency, who has a balance of 900 hours in accumulated sick leave, proposes a plan by which the agency will pay employees for accumulated sick leave.

**Example of violation**: An employee of the Massachusetts Cultural Council is also the director of a non-profit corporation dedicated to increasing art in public spaces. The non-profit applies to the Council for a grant, and the employee participates in rating the applications received for that grant.

**Example of violation**: A state employee promotes his son to a position under his supervision.

**Example where there is no violation**: Proposed legislation under consideration by the State Senate will amend the General Laws with respect to insurance coverage of ocean front property. A State Senator owns ocean front property in Cape Cod. The Senator can discuss and vote on the legislation because it is general legislation, but must file a disclosure because the legislation will substantially affect her financial interest.

A state employee whose duties do not require her to participate in a particular matter may comply with the law by simply not participating in the particular matter in which she has a financial interest. She need not give a reason for not participating.

An appointed state employee may also comply with the law by filing a written disclosure about the financial interest with his appointing authority, and seeking permission to participate notwithstanding the conflict. If a state employee's duties would require him to participate in a matter in which he has a financial interest, this is the procedure he should use. The appointing authority may grant written permission to participate if she determines that the financial interest in question is not so substantial that it is likely to affect the integrity of the employee's services to the state. Otherwise, the appointing authority will assign the matter to someone else, or do it herself. Participating without disclosing the financial interest is a violation. Elected employees cannot use the disclosure procedure because they have no appointing authority.

**Regulatory exemptions**: The Commission has created exemptions permitting state employees to participate in particular matters notwithstanding the presence of a financial interest in certain very specific situations when permitting them to do so advances a public purpose. A person serving as a member of a state board pursuant to a legal requirement that the board have members with a specified affiliation may participate fully in determinations of general policy by the board, even if the entity with which he is affiliated has a financial interest in the matter. A state elected official may participate in a particular matter that involves a determination of general policy where her financial interest in the matter is shared with a substantial segment of the public, as defined in the Commission’s regulation. Other exemptions are listed on the Commission's website.
Example where there is no violation: A state licensing board is required by its enabling legislation to have members with various specified affiliations, including members licensed by the board, and members involved in providing training required for licensure. Board members wish to participate in board discussions about imposing a continuing education requirement on licensees. Compliance with the proposed requirement will cost every licensee several hundred dollars per year. Board members who are licensees and who provide training required for licensure may participate in the determination of the continuing education requirement notwithstanding their financial interests in that matter, because it is a determination of general policy.

(e) False claims. Presenting a false claim to your employer for a payment or benefit is prohibited, and causing someone else to do so is also prohibited. (See Sections 23(b)(4) and 26)

A state employee may not present a false or fraudulent claim to his employer for any payment or benefit worth $50 or more, or cause another person to do so.

Example of violation: A state agency manager directs his secretary to fill out time sheets to show him as present at work on days when he was skiing.

(f) Appearance of conflict. Acting in a manner that would make a reasonable person think you can be improperly influenced is prohibited. (See Section 23(b)(3))

A state employee may not act in a manner that would cause a reasonable person to think that she would show favor toward someone, or that she can be improperly influenced. Section 23(b)(3) requires a state employee to consider whether her relationships and affiliations could prevent her from acting fairly and objectively when she performs her duties for the state. If she cannot be fair and objective because of a relationship or affiliation, she should not perform her duties. However, a state employee, whether elected or appointed, can avoid violating this provision by making a public disclosure of the facts. An appointed employee must make the disclosure in writing to his appointing official.

Example where there is no violation: A state agency employee is engaged to be married to the owner of a business. The business owner submits a response to a request for proposals from the agency. A reasonable person could conclude that the employee might favor her fiance's response. The employee files a written disclosure with her appointing authority explaining her relationship with her fiance prior to the meeting at which responses to the RFP will be considered. There is no violation of Section 23(b)(3).

Example where there is no violation: The State House of Representatives is considering legislation which will create a general law that sets a maximum limit on insurance premiums paid by obstetricians. A State Representative is married to an obstetrician who will be affected by the proposed legislation. The Representative can participate in the matter but files a disclosure of his wife's interest to eliminate any appearance of a conflict. There is no violation.
(g) Confidential information. Improperly disclosing or personally using confidential information obtained through your job is prohibited. (See Section 23(c))

State employees may not improperly disclose confidential information, or make personal use of non-public information they acquired in the course of their official duties to further their personal interests.

IV. After-hours restrictions.

(a) Taking a second paid job that conflicts with the duties of your state job is prohibited. (See Section 23(b)(1))

A state employee may not accept other paid employment if the responsibilities of the second job are incompatible with his or her state job.

Example: A state police trooper may not work as a paid private security guard in the area where he serves because the demands of his private employment would conflict with his duties as a trooper.

Example: A State Senator may not take a second position counseling clients on how to receive favorable consideration in the Massachusetts Senate.

(b) Divided loyalties. Receiving pay from anyone other than the state to work on a matter involving the state is prohibited. Acting as agent or attorney for anyone other than the state in a matter involving the state is also prohibited whether or not you are paid. (See Section 4)

Because the Commonwealth is entitled to the undivided loyalty of its employees, a state employee may not be paid by other people and organizations in relation to a matter in which the state has an interest. In addition, a state employee may not act on behalf of other people and organizations or act as an attorney for other people and organizations if the state has an interest in a matter. Acting as agent includes contacting the state in person, by phone, or in writing; acting as a liaison; providing documents to the state; and serving as spokesman.

A state employee may always represent his own personal interests, even before his own state agency or board, on the same terms and conditions that would apply to other similarly situated members of the public.

Section 4 applies differently to State Senators and State Representatives than it does to other state employees, because they must frequently act on behalf of their constituents. Section 4 allows State Senators and State Representatives to perform constituent services, but prohibits them from appearing personally before state agencies for compensation other than their legislative salaries except on ministerial matters such as filing tax returns, permit and license applications, and incorporation papers, and in state court proceedings and quasi-judicial agency proceedings.
Example of violation: A state employee makes inquiries to another state agency about an investigation that the second state agency is conducting of his wife.

Example of violation: A state advisory commission member participates in matters at his agency that affect one of his private clients, and is compensated by the client for his work on its behalf.

Example where there is no violation: A State Senator is contacted by a constituent who has applied for benefits to a state agency, has not received a timely determination by the agency, and cannot get his calls to the agency returned. The Senator may call the agency on the constituent's behalf to inquire about the matter. The Senator's aide may also call the agency on the constituent's behalf to inquire about the matter without violating Section 4.

While many state employees earn their livelihood in state jobs, some state employees volunteer their time to the state or receive small stipends. Others may serve in a part-time state position which permits them to have other personal or private employment during normal working hours. In recognition of the need not to unduly restrict the ability of volunteers and part-time employees to earn a living, the law is less restrictive for these "special" state employees than for other state employees.

If a state position is a "special" state position, an employee holding that position may be paid by others, act on behalf of others, and act as attorney for others with respect to matters before state agencies other than his own, provided that he has not officially participated in the matter, and the matter is not now, and has not within the past year been, under his official responsibility, and is not pending before his own state agency.

Example: A part-time investigator for a state agency may work on her own time privately for a party litigating a case with a different state agency, provided that she has not participated in or had responsibility for the litigated matter in her state position.

(c) Inside track. Being paid by the state, directly or indirectly, under some second arrangement in addition to your job is prohibited, unless an exemption applies. (See Section 7)

A state employee generally may not have a financial interest in a state contract, including a second state job. A state employee is also generally prohibited from having an indirect financial interest in a contract that the state has with someone else. This provision is intended to prevent state employees from having an "inside track" to further financial opportunities.

Example of violation: A paid state employee accepts paid employment with a second state agency.

Example of violation: A paid state employee buys a surplus computer from his agency.
Example of violation: A state employee wants to work for a non-profit that receives funding under a contract with the state. Unless she can satisfy the requirements of an exemption under Section 7, she cannot take the job.

There are numerous exemptions. Some exemptions apply only to special state employees. Specific exemptions may cover State Senators and State Representatives, teaching and related activities in state facilities, serving as an uncompensated volunteer in a second state position, providing services to state agency clients, and other specific situations. Please call the Ethics Commission's Legal Division for advice about a specific situation.

V. After you leave state employment. (See Section 5)

(a) Forever ban. After you leave your state job, you may never work for anyone other than the state on a matter that you worked on as a state employee.

If you participated in a matter as a state employee, you cannot ever be paid to work on that same matter for anyone other than the state, nor may you act for someone else, whether paid or not. The purpose of this restriction is to bar former employees from selling to private interests their familiarity with the facts of particular matters that are of continuing concern to the state. The restriction does not prohibit former state employees from using the expertise acquired in government service in their subsequent private activities.

Example of violation: A former state employee works for a contractor under a contract that she helped to draft and oversee for the state.

(b) One year cooling-off period. For one year after you leave your state job you may not participate in any matter over which you had official responsibility during your last two years of public service.

Former state employees are barred for one year after they leave state employment from personally appearing before any agency of the state in connection with matters that were under their authority in their prior state positions during the two years before they left.

Example: A state employee negotiates a three-year contract with a company. The manager who supervised the employee, and had official responsibility for the contract but did not participate in negotiating it, leaves her job to work for the company to which the contract was awarded. The former manager may not call or write the state in connection with the company's work on the contract for one year after leaving the state.

A former state employee who participated as such in general legislation on expanded gaming and related matters may not become an officer or employee of, or acquire a financial interest in, an applicant for a gaming license, or a gaming licensee, for one year after his public employment ceases.
(c) Partners. Your partners will be subject to restrictions while you serve as a state employee and after your state service ends.

Partners of state employees and former state employees are also subject to restrictions under the conflict of interest law. If a state employee participated in a matter, or if he has official responsibility for a matter, then his partner may not act on behalf of anyone other than the state or provide services as an attorney to anyone but the state in relation to the matter.

*Example*: An architect serves on the state Architectural Access Board, and is responsible for every matter that comes before the Board. While he serves, his partners may not submit architectural plans for any clients seeking a variance from the Board.

*Example*: A former state agency general counsel joins a law firm as a partner. Her new partners cannot represent any private clients in connection with matters she litigated for the state for one year after her job with the state ended.

*Example*: A professional engineer formerly employed by a state agency joins an engineering firm organized as a partnership. His new partners cannot appear before his former agency in connection with matters that he worked on for the state for one year after his job with the state ended.

(d) Legislative and executive agents. For one year after you leave your state job you may not act as a legislative or executive agent before your former agency.

*Example of violation*: The chief of staff of a State Senator leaves his position. Three months later, he contacts his successor to lobby on behalf of a client

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This summary is not intended to be legal advice and, because it is a summary, it does not mention every provision of the conflict law that may apply in a particular situation. You can find further information about how the law applies in many situations elsewhere on this website. You can also contact the Commission's Legal Division via this website, by telephone, or by letter.

Version 7: Revised May 10, 2013
THE UNIVERSITY OF MASSACHUSETTS
POLICY ON CONFLICT OF INTEREST
RELATING TO INTELLECTUAL PROPERTY AND COMMERCIAL VENTURES
AMHERST & BOSTON

Under most circumstances, conflicts of interest involving individuals associated with the University are addressed by Chapter 268A of the Massachusetts General Laws, which governs the conduct of public officials and employees. However, pursuant to Massachusetts General Laws Ch. 75 14A, in the area of intellectual property and technology transfer this policy is controlling. In matters not addressed by this policy, the provisions of Chapter 268A apply.

I. Definitions
As used in the Policy, the following words shall have the following meanings:

A. Chair – The Chairperson of the Conflicts Committee, as described in detail below.


C. Company – Any corporation, partnership, association, or other legal entity, excluding entities controlled by the United States government, the Commonwealth of Massachusetts, and the University. A company shall include all affiliates and other associated entities.

D. Conflict of Interest – (i) An actual or potential conflict between the personal interests of a Covered Individual and the interests of the University or the public or (ii) the reasonable appearance of such a conflict to the public. As explained below, the University recognizes that the evidence of a conflict of interest is not improper, but could lead to improper behavior. This Policy seeks to manage conflicts of interest to minimize both the appearance of improper behavior and the harm that could result from actual improper behavior. The University does not require disclosure and review of every Conflict of Interest, but only those involving a Financial Interest and certain identified activities, as described below.

E. Conflicts Committee – A five-campus committee that reviews and manages conflicts of interest, as further described in Article II.

F. Covered Individual - Any individual associated with the University, including without limitation faculty, staff, and students, but excluding members of the CVIP and Vice Chancellors for Research. Anyone who is not a Covered Individual remains subject to the more restrictive provisions of Mass. Gen. Laws Ch. 268A.


H. Director – The Executive Director of the CVIP.

I. Equity – All ownership interests in a Company and all rights to obtain ownership interests in a Company, including without limitation common or preferred stock, warrants, options, and partnership units, and also including compensation arrangements based on equity performance (e.g., phantom stock). “Equity” does not include ownership interests that are held through publicly traded mutual funds.
J. Financial Interest – A Significant Financial Interest or Substantial Financial Interest, both as defined below.

K. Non-Equity Compensation – All compensation other than Equity that is provided by a Company or contractually promised by a Company, including without limitation salary, gifts, royalties, consulting fees, honoraria, goods, services, and travel expenses. “Non-Equity Compensation” does not include compensation that is provided by the University pursuant to (i) its Intellectual Property Policy or by another educational or research institution pursuant to a similar policy or (ii) University-approved research funding.

L. Significant Financial Interest – Has either of the following meanings.
1. Clinical Research – In relation to Clinical Research that is performed or directed by a Covered Individual, “Significant Financial Interest” means (i) any Equity in a Company that is directly owned by, or is under the control of, a Covered Individual or a member of his or her immediate family or (ii) Non-Equity Compensation from a Company in an aggregate amount greater than $1,000 within the prior twelve-month period that is directly or indirectly received by or contractually promised to a Covered Individual or a member of his or her immediate family.

2. Non-Clinical Research – In relation to research other than Clinical Research that is performed or directed by a Covered Individual, “Significant Financial Interest” means either (i) Equity that represents more than one percent (1%) of the total equity in a Company or has a total current value of more than $10,000 that is directly owned by, or is under the control of, such Covered Individual or a member of his or her immediate family or (ii) Non-Equity Compensation in an aggregate amount greater than $10,000 within the prior twelve-month period that is received by or contractually promised to a Covered Individual or a member of his or her immediate family.

M. Substantial Financial Interest – Has either of the following meanings.
1. Clinical Research – In relation to Clinical Research that is performed or directed by a Covered Individual, “Substantial Financial Interest” has the same meaning as “Significant Financial Interest.”

2. Non-Clinical Research – In relation to research other than Clinical Research that is performed or directed by a Covered Individual, “Substantial Interest” means either (i) Equity that represents more than five percent (5%) of the total equity in a Company or has a total current value of more than $100,000 that is directly owned by, or is under the control of, such Covered Individual or a member of his or her immediate family or (ii) Non-Equity Compensation in an aggregate amount greater than $100,000 within the prior twelve-month period that is received by or contractually promised to a Covered Individual or a member of his or her immediate family.

N. Vice Chancellor for Research – The Vice Chancellor for Research at each campus, or where no such position exists, the Provost (or their designees).

II. Purpose of Policy
The University recognizes that interactions between University researchers and commercial entities has many beneficial effects for the University and its faculty, staff, and students, as well as companies. For example, such interactions are an especially effective means of facilitating the commercial development of University intellectual property, which benefits the public with new goods and services and stimulates economic development. The University also recognizes that its faculty, staff, and students are unlikely to undertake the significant burdens associated with such activities without additional economic incentives.
These economic incentives may raise conflicts between the personal financial interests of the University researcher and the interests of the University, the Commonwealth, the academic community, and the general public.

In some cases, these conflicts of interest may reasonably appear to be likely to affect the judgment of a University researcher. The University has determined that a strict prohibition of these research conflicts of interest, with disciplinary sanctions for violation, does not serve the public interest because potentially beneficial interactions with industry are lost. The University recognizes that research conflicts of interest will inevitably arise in a modern research university and that the mere evidence of such conflicts, in the absence of wrongful behavior, is not improper. Therefore, this Policy seeks to manage research conflicts of interest to minimize both the appearance of an effect on the judgment of our researchers and the potential harm that could result from any conflict of interest that actually impaired their judgment. The University reserves the ability to prohibit the evidence of conflicts of interest that present unmanageable risks or which would require excessive resources to manage.

III. Administration of Policy

A. Philosophy and Role of Conflicts Committee
The University assumes that its faculty and staff act with the highest level of personal responsibility, integrity and commitment to the University. Nevertheless, complex situations can arise involving Conflicts of Interest whose management requires specialized knowledge and a multi-disciplinary, problem-solving approach. Therefore, this Policy establishes a five-campus Conflicts Committee that will administrate this Policy, review conflicts disclosures, and dispose of conflicts involving Financial Interests in a fair, objective, and confidential manner, utilizing the knowledge and judgment of Committee members and other resources the Committee desires to access. Over time, decisions made by the Committee may become precedents that will be used for guidance by the Committee to assure continued principled decision making. Some decisions may periodically be communicated (in a non-identified fashion) to faculty and staff in the form of advisories or guidelines. It is anticipated, for example, that promptly after its formation the Committee will establish and distribute advisories regarding typical Conflict of Interest situations with their appropriate resolution.

The Committee has no authority with regard to Conflicts of Interest that do not involve a Significant Financial Interest or Substantial Financial Interest. All Conflicts of Interest outside the authority of the Committee are left entirely to campus-based procedures (if any).

B. Composition of Conflicts Committee
The University will establish a thirteen-member, University-wide Committee consisting of one member of the faculty at each campus appointed under procedures established by the campus; the Vice Chancellor for Research or his or her designee at each campus; the President or his or her designee; and two non-voting members who the President may appoint from outside the University. The President shall annually select the Chair of the Committee from among the voting members. The faculty members of the Committee shall serve three year terms and may not serve more than two consecutive terms. The Director or his or her designee and the General Counsel or his or her designee may attend all meetings of the Committee.

C. Actions by Conflicts Committee
The Committee shall hold regular meetings on a monthly basis unless there are no matters for the Committee to consider or a quorum will not be achieved. The Committee shall establish procedures for special meetings. The Vice Chancellor for Research shall collect disclosures on each campus, and the Chair shall best responsible for collecting disclosure forms from the Vice Chancellors of Research, distributing forms in advance of meetings, scheduling meetings, and setting the agenda. Members may
participate in meetings using voice or video-conferencing technology, provided that all members shall receive advance notice of all meetings. The Director and the General Counsel shall be informed of the date, time and place of all meetings in the same fashion as Committee members and shall be furnished with all information provided to Committee members. Decisions of the Committee will be made by a majority of the voting members in as expeditious a manner as possible and will be recorded in written minutes. These minutes shall not include any identifying information about the individuals or companies that are the subject of Committee deliberations, but shall describe situations and their resolution in general terms. The Vice Chancellor for Research shall make these written minutes available to the campus community. At the request of any Covered Individual, the Vice Chancellor for Research shall furnish that Covered Individual with complete information regarding the status of his or her disclosed Conflict of Interest.

D. Recusal Procedures
A Committee member shall recuse himself or herself from voting on any specific case in which that member has an actual bias or the reasonable appearance of bias. A Committee member shall recuse himself or herself from voting on or discussing, and shall exit the meeting during consideration of, any specific case in which that member has an actual conflict of interest or the reasonable appearance of conflict of interest. These recusal procedures shall not apply to votes on, or consideration of, the consent agenda as a whole. For the purposes of these Rules, the term “bias” means circumstances under which a Committee member would experience (or would reasonably appear to experience) impaired objectivity with respect to a case, and the term “conflict of interest” means circumstances in which the Committee member (or a member of his or her immediate family) has a financial interest that would best affected by (or would reasonably appear to be affected by) the disposition of a case. An example of bias is where a Committee member has a personal relationship with, or a strong opinion about an individual, either positive or negative, that could reasonably appear to impair the objectivity of the member in a case involving that individual. An example of conflict of interest is where a Committee member has a lucrative consulting relationship with a company that is the subject of a case before the Committee.

Although a recusal decision will ordinarily be made by the Committee member, the Chair may require recusal of a member under two circumstances. First, any Committee member may be challenged for bias or conflict of interest by a faculty member whose case is before the Committee. This challenge shall take the form of a confidential written explanation that the faculty member transmits to the Chair. If the Chair concurs with the challenge, the Chair may require recusal of the Committee member. Second, if the Chair has actual knowledge or a reasonable belief, based on competent information, that the Committee member has an actual bias or that a conflict of interest exists, the Chair may require recusal of the member. If the Chair requires recusal of a Committee member for any reason, or if the Chair does not require recusal of a challenged Committee member, the Chair shall include within the file a confidential written record of the basis for the decision, which shall be available for consideration on appeal.

E. Confidentiality of Disclosures
Many of the matters brought to the Committee for review and action will include information of a personal and private nature concerning the financial interests of Covered Individuals, proprietary business information, and other information of a highly confidential nature. Accordingly, the Committee will meet in closed session; all members and observers must maintain all disclosed information in strict confidence; and the Committee will take all precautions and actions necessary to preserve the confidentiality of such information. In addition, at the request of a faculty member, the Vice Chancellor for Research shall have discretion to limit disclosure of identities to University counsel and the Committee Chair, rather than the whole Committee, to satisfy the preferences of that faculty member. Information disclosed under this Policy may be further disclosed outside the University if required by applicable law, but only after the General Counsel approves such disclosure and the affected Covered Individual is notified that the information will be released.
IV. Policy

A. Authority of Conflicts Committee
The Conflicts Committee shall have general authority to review and dispose of Conflicts of Interest involving Significant and Substantial Financial Interests together with the activities described in Section IV. B. The Committee will have broad discretion in resolving Conflicts of Interest. The Committee shall have authority to add to the list of activities in Section IV. B as the Committee identifies additional activities that raise serious concerns. The Committee shall annually review the dollar amounts indicated in Sections I.K. and I.L. of the Policy, and shall have authority to adjust those amounts to account for inflation and other economic factors. The Committee shall have authority to interpret the Policy. The Committee shall give notice of its interpretative statements through its written minutes and periodic advisories.

B. Disclosure of Conflicts of Interest
All Covered Individuals must disclose a Significant or Substantial Financial Interest to the Vice Chancellor for Research or his or her designee in situations designated by this Policy in which the Financial Interest may present a Conflict of Interest involving the use of students, technology transfer activities, or the outcome of research that is performed or directed by that Covered Individual with significant use of University funds, facilities, or equipment.

In addition, some federal agencies and non-profit organizations may require disclosure of a Financial Interest under certain circumstances. The CVIP will prepare appropriate disclosure forms and make them available on campus.

The following situations require disclosure at the time noted in each paragraph:

1. Company-Sponsored Research Proposals – If a Covered Individual intends to perform or direct Company-sponsored research at the University, and if the Covered Individual has a Financial Interest in that Company, or has received a Financial Interest from that Company, then the Financial Interest should be disclosed to the Vice Chancellor for Research and approved in accordance with this Policy before the Covered Individual submits to the University a proposal relating to such research.

2. Company-Sponsored Research - If a Covered Individual performs or directs Company-sponsored research at the University, and if the Covered Individual intends to receive or actually receives a Financial Interest in that Company or from that Company at any time (i) during the conduct of the research or (ii) within one year after cessation of the research, then the Financial Interest must be disclosed to the Vice Chancellor for Research and approved in accordance with this Policy before it is received, if possible, or immediately after it is received, if prior disclosure is impossible.

3. Government and Non-Profit Institution Grant Applications In general, if a Covered Individual intends to submit an application for research funding from a U.S. Government agency or a non-profit institution, then the Covered Individual must comply with any disclosure and approval procedures required by the agency or institution in connection with such application. For example, in order to comply with Public Health Service and National Science Foundation requirements, the University requires that a Covered Individual first disclose to the Vice Chancellor for Research and obtain approval of (i) certain of his or her Financial Interests in any Company whose financial interests would reasonably appear to be affected by the proposed research and (ii) certain of his or her Financial Interests in any Company whose financial interest would reasonably appear to be affected by the proposed research.
4. Government and Non-Profit Institution-Funded Research If a Covered Individual performs or directs research that is funded directly or indirectly by a U.S. Government agency or a non-profit institution, the Covered Individual must comply with any disclosure and approval procedures required by the agency or institution in connection with such funding. For example, in order to comply with Public Health Service and National Science Foundation requirements, the University requires that if a Covered Individual intends to receive or actually receives (i) a Financial Interest that would reasonably appear to be affected by the proposed research or (ii) a Financial Interest in any Company whose financial interests would reasonably appear to be affected by the proposed research, then the Financial Interest must be disclosed to the Vice Chancellor for Research and approved in accordance with this Policy before it is received, if possible, or immediately after it is received, if prior disclosure is impossible.

5. Licensing to Certain Companies – If a Company intends to obtain a license to University-owned intellectual property, directly or indirectly, and if the Covered Individual who developed, discovered, or created that intellectual property or who is involved in negotiating the license (i) becomes aware of such intention and (ii) has a Financial Interest in that Company, the Financial Interest must be immediately disclosed to the Vice Chancellor for Research, who shall notify the CVIP. If the Director or a member of the CVIP staff or the Vice Chancellor for Research has such a Financial Interest, it must be disclosed to the President or his or her designee.

6. Involvement of students – If a faculty member intends to receive or actually receives a Financial Interest in a Company, and if the faculty member supervises or otherwise has control over students who will be involved in work for the Company outside of the University, then the faculty member must disclose the Financial Interest and planned student involvement to the Vice Chancellor for Research and receive approval in accordance with this Policy before the assistance of students in such work commences.

7. Changes to a Financial Interest – All Covered Individuals must disclose material changes in previously disclosed Financial Interests. A Significant Financial Interest that becomes a Substantial Financial Interest is always considered a material change.

No disclosure is required under this Policy unless the Conflict of Interest is within one of the above categories. The Conflicts Committee has authority to add to this list. In such event, the Committee will issue an official advisory to provide notice of the change, and shall update the Conflict of Interest Disclosure Form to reflect the change.

C. Management of Conflicts
Covered Individuals are generally prohibited from having a Conflict of Interest that is disclosable under Section IV.B. unless University has reviewed and allowed both the activity and the Financial Interest. There are two different procedures for review and allowance of these Conflicts of Interest, as set forth below. If a Conflict of Interest involves a Substantial Financial Interest, it necessitates rigorous review that may result in prohibition or allowance accompanied by conditions. On the other hand, if a Conflict of Interest involves a Significant Financial Interest and not a Substantial Financial Interest, then the Conflict of Interest ordinarily requires a less rigorous review process and ordinarily will be allowed.

1. Interim Decisions. The University understands that transactions sometimes arise quickly and unexpectedly, such that the usual conflicts review process could cause delays that might jeopardize the transaction. Under these unusual circumstances, at the request of a Covered Individual, the Conflicts Committee or its Chair, in consultation with the Vice Chancellor for Research, may give an interim decision or otherwise impose measures that it finds necessary or desirable to preserve the existing situation until a formal review is completed. Such measures may allow a Conflict of Interest to exist, with
or without conditions, while a formal review is pending. The interim decision may also prohibit the evidence of the Conflict of Interest until reviewed by the Committee. As necessary, the Committee may also hold a special meeting to review a disclosure before the next regularly scheduled meeting.

2. Expedited Review of Conflicts: Consent Agenda – If a disclosure involves a Significant Financial Interest but not a Substantial Financial Interest, the Conflict of Interest will ordinarily receive expedited review and allowance. Under this expedited procedure, the Vice Chancellor for Research will review the disclosures submitted by Covered Individuals at his or her campus and either grant preliminary allowance or recommend review by the full Committee. If the Vice Chancellor for Research recommends review by the full Committee, the Vice Chancellor for Research shall give written reasons for that recommendation, which shall become part of the record and shall be made available to the Covered Individual. All Conflicts of Interest that are granted preliminary allowance will be placed on a list that is provided to the full Committee. The Chair or any Committee member may select disclosures on the list for review by the full Committee on the regular agenda; all disclosures not selected will be finally allowed in a single vote at the conclusion of the meeting. If a disclosure is selected for full review, the Chair shall give written reasons for that selection, which shall become part of the record and shall be made available to the Covered Individual. The Committee may establish conditions to manage certain categories of these Conflicts of Interest under special or unusual circumstances.

3. Full Review of Conflicts: Regular Agenda – If a disclosure involves a Substantial Financial Interest, the Vice Chancellor for Research will forward the disclosure to the Chair for inclusion on a Committee meeting agenda. The Chair will also include on the meeting agenda any disclosures involving a Significant Financial Interest that have been selected by the Vice Chancellor for Research as appropriate for full review. The Conflicts Committee will regularly review and dispose of all such Conflicts of Interest as described in detail below, as expeditiously as possible.

a. Review of Conflicts – The Conflicts Committee formally review all conflicts disclosures that (i) involve a Substantial Financial Interest, (ii) involve a Significant Financial Interest and are recommended for full review by the Vice Chancellor for Research, or (iii) are selected by the Chair from the list of disclosures involving a Significant Financial Interest. In the case of a disclosure involving a Substantial Financial Interest, the Conflicts Committee will ordinarily permit such a Conflict of Interest to exist only under certain conditions, which are intended to minimize any harm that could result from the Conflict of Interest.

b. Disposition of Conflicts – After completing the formal review, the Conflicts Committee may decide upon one or more of the following dispositions:

(1) allow a Conflict of Interest because the circumstances require no action;
(2) allow a Conflict of Interest with conditions, such as
   · public disclosure of the Financial Interest in publications describing the research results;
   · independent monitoring of the research;
   · modification of the research plan;
   · imposition of a holding period on the stock or other security in the case of a Financial Interest consisting of Equity, which will minimize the appearance of influence on the outcome of the research;
(3) prohibit a Conflict of Interest with compliance steps to remove the conflict, such as
   · divestiture of the Financial Interest in
   · disqualification of the Covered Individual from the research; or
(4) postpone consideration of the matter pending further information of investigation.

4. Time Periods for Decisions. At the request of a Covered Individual, and under circumstances in which an urgent decision is required, the Chair shall render an interim decision (which may result in prohibition) within thirty days after receiving a complete and accurate disclosure of the Conflict of Interest. This decision will remain in effect until the Conflicts Committee renders a decision. In all other cases, the Conflicts Committee will ordinarily render a decision not later than ninety days after receiving a complete and accurate disclosure of the Conflict of Interest.

The Conflicts Committee will use every effort to render a decision earlier than this ninety-day deadline. In appropriate circumstances, the Committee may hold a special meeting to make a decision prior to the next regularly scheduled meeting. The University strongly recommends that Covered Individuals begin the conflicts approval process at the first step of any transaction so that the review process will be completed before the transaction is completed. This will ensure that transactions will not be delayed while the conflicts review process occurs.

V. Public statements
A number of problems may best posed when statements are made by scientists about research before the research has been publicized in scholarly journals or symposia, when the scientist has a Financial Interest in a Company that ands to benefit from the research. In order to avoid any such occurrences at the University, all Covered Individuals who perform or direct research for a Company in which they have a Financial Interest must refrain from making public statements about the results of any research relating to that disclosure prior to (i) publication of the results in a recognized scholarly journal or (ii) presentation of the results at a recognized scholarly meeting. The Vice Chancellor for Research may make exceptions to this rule in appropriate cases. This restriction applies whether or not the University allows an activity that presents a Conflict of Interest to continue after review.

VI. Appeals
Any Covered Individual may appeal an initial decision of the Committee by requesting a rehearing of the matter. The rehearing shall occur at the next regularly scheduled meeting of the Conflicts Committee. At the rehearing, the Covered Individual may personally appear before the Committee and shall have the right to be accompanied by counsel or a union representative. The Committee shall establish written procedures for the conduct of rehearings. The Committee shall issue a reconsidered decision promptly after the conclusion of the rehearing.

If a Covered Individual who is a faculty member continues to disagree with the reconsidered decision of the Committee, the faculty member may request an advisory opinion from an ad hoc faculty committee composed of three members appointed by the Chancellor for that campus and three members appointed by the Faculty Senate. The faculty member and the Vice Chancellor for Research (on behalf of the Conflicts Committee) will each present their views to the ad hoc committee. The committee will adopt an opinion by vote of a majority of its members. In the event of a deadlock, the committee may adopt two opinions. The committee will transmit its written opinion to the faculty member and the Vice Chancellor for Research (who shall relay the decision to the Conflicts Committee). The Conflicts Committee shall consider the opinion of the ad hoc committee at its next regularly scheduled meeting, and may either reaffirm or change its decision.

Any Covered Individual may make a final appeal to the President. The President shall review the documentary record of the decision and, at the discretion of the President, may meet with the Covered
Individual and members of the Committee. In the case of a faculty appellant who has requested an advisory opinion from an ad hoc faculty committee, the President shall consider that opinion and shall provide a written rationale in the event of disagreement. The decision of the President shall be final.

If a Covered Individual disagrees with this final decision, the Covered Individual may exercise his or her individual legal rights to challenge the decision on the grounds that (i) due process was not followed or (ii) the decision is arbitrary and capricious, but no Covered Individual may challenge the decision on substantive grounds. Any such challenge shall be brought in a court of law located in the Commonwealth of Massachusetts. This acknowledgment by the University that a Faculty Member has the right to pursue a legal claim is not an admission by the University that any Faculty Member actually has any actionable legal claim. Rather, the University seeks to preserve the legal rights of a Faculty Member outside of the collective bargaining process after internal appeals are exhausted.

VII. Enforcement
If a Covered Individual fails to disclose a disclosable Conflict of Interest, or otherwise violates the Policy, the Committee may refer the matter to the appropriate University official or committee for disciplinary action or other appropriate action.

If a Covered Individual discloses a Conflict of Interest but refuses to accept a decision of the Committee, the Covered Individual may voluntarily eliminate the Conflict of Interest by removing the Financial Interest or ceasing the activity affected by the Financial Interest. For example, a Covered Individual could choose to retain a lucrative consulting agreement and refuse a sponsored research agreement with the same company. In this situation, no enforcement is necessary because there is no violation of the Policy.

In contra, if a Covered Individual does not eliminate the Conflict of Interest and either proceeds with a prohibited Conflict of Interest or refuses to agree with the conditions imposed by the Committee for allowance, the Covered Individual has violated the policy and enforcement actions are appropriate.

VIII. Periodic Review of Policy
At least every three years following adoption of this Policy, the Conflicts Committee will conduct an evaluation of this Policy and, if necessary, formulate amendments for consideration by the President and Trustees of the University. The Conflicts Committee will solicit comments from the Faculty Senate before formulating any amendments.
Drug Free Workplace

In Compliance with the Drug-Free Workplace Act of 1988, that the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance, as defined in the Act, is prohibited in the workplace, whether on or off University premises, when an employee is directly engaged in the performance of work pursuant to the provisions of a Federal grant.

All University campuses will ensure that their drug-free awareness programs inform employees of this policy of maintaining a drug-free workplace; of the dangers of drug abuse in the workplace; of available drug counseling, rehabilitation, and employee assistance programs; and of the penalties that may be imposed for drug abuse violations occurring in the workplace. Each employee engaged in the performance of a Federal grant will be given a copy of the policy.

As a condition of employment under a Federal grant, employees must abide by the terms of the above policy and notify the University of any criminal drug statute conviction for a violation occurring in the workplace no later than five days after such conviction. The University must notify the contracting agency within ten days after receiving notice of a conviction. Any individual so convicted will be subject to appropriate disciplinary action, up to and including termination, or will be required to participate satisfactorily in a drug abuse assistance or rehabilitation program approved for these purposes by a Federal, State, or local health, law enforcement, or other appropriate agency.

Drug-Free Schools and Communities Act
AMENDMENTS OF 1989 PUBLIC LAW 101-226

The University of Massachusetts Amherst, in accordance with both federal legislation and existing University policy, is committed to providing a drug-free, healthful, and safe environment for all faculty, staff and students.

The unlawful manufacture, distribution, dispensing, possession or use of a controlled substance, and the unauthorized possession or use of alcoholic beverages on the Amherst campus or as part of any University activity or business off University premises is prohibited. If it is determined that a violation of this policy has occurred, disciplinary action up to and including termination of employment, expulsion of students, and referral for prosecution may result as deemed appropriate. Applicable legal sanctions for the unlawful possession or distribution of drugs and alcohol are summarized in the following section.

The University recognizes alcohol and drug dependency as an illness and a major health problem. Alcohol is the number one drug problem in this country and on campus. Drinking alcohol has acute effects on the body. It impairs judgment, vision, coordination and speech and often leads to dangerous risk-taking behavior. These may include drunken driving, injuries and serious accidents. Nearly half of all accidental deaths, suicides and homicides are alcohol related. The misuse of alcohol is often involved in violent behavior, acquaintance rape, unintended pregnancies, and the exposure to sexually transmitted diseases. Long-term excessive drinking and drug use can lead to a wide variety of health problems in many different organ systems.

The use of drugs and alcohol can cause physical and psychological dependence. They can interfere with memory, sensation and perception. Drugs impair the brain's ability to synthesize information. Regular users of drugs develop tolerance and physical dependence often experienced by withdrawal symptoms. The psychological dependence occurs when the drug taking becomes central to the user's life.
Employees who need help with substance abuse problems and co-workers/family members of substance abusers are encouraged to use the University Faculty and staff Assistance Program (545-0350). Services include assessment, referral to professional treatment and self-help programs, an early recovery group and extensive follow-up. All contacts are confidential and conscientious efforts to seek help will not jeopardize any employee's job.

Students with substance abuse problems are encouraged to use the full range of educational and treatment services provided by the University Health Services. The Alcohol and Drug Education Program (577-5181) offers workshops, information, and referrals to treatment and self-help groups, as well as adult children of alcoholic groups. The Mental Health Division (545-2337) provides individual, couples and family therapy for students who have paid the health fee, and for other members of the University community with UHS contracted health plans. Detoxification is available in the inpatient unit on a limited basis. All contacts are confidential. The Athletic Health Enhancement Program (545-4588) is a collaboration of the University Health Services and the Athletic Department, and offers a special focus on drug and alcohol concerns. The Residential Education Alcohol Program (545-0137) offers services to students who violate the Code of student Conduct through alcohol-related behaviors, and provides students an educational experience to help change problem behaviors.

This information has been compiled and distributed to all members of the campus community to meet the requirements of the Drug-Free Schools and Communities Act. In addition to this policy, other University policies remain in force. These policies are available in the following documents, as appropriate: University Alcoholic Beverage Policy, Code of student Conduct, Residence Hall Manual, Faculty Handbook, AFSCME Handbook, Drug Free Workplace Act.

SUMMARY OF LEGAL SANCTIONS FOR THE UNLAWFUL POSSESSION OR DIRIBUTION OF ILLICIT DRUGS AND ALCOHOL PROVIDED IN COMPLIANCE WITH THE DRUG-FREE SCHOOLS AND COMMUNITIES ACT

Local, state, and federal laws make illegal uses of drugs and alcohol serious crimes. Conviction can lead to imprisonment, fines and assigned community service. A felony conviction for such an offense can prevent an individual from entering many fields of employment and licensed professions.

Cities and towns in Massachusetts, specifically Amherst, prohibit public consumption of alcohol and impose fines for violation. The Metropolitan District Commission also prohibits public consumption of alcohol in its parks.

Massachusetts laws prohibit sale or delivery of alcoholic beverages to persons under 21 with a fine of up to $2,000 and 6 months imprisonment, or both for violations. Misrepresenting one's age or falsifying an identification to obtain alcoholic beverages is punishable by a fine of $300. A first conviction of driving under the influence of alcohol has a penalty of a $1,000 fine, one-year revocation of driver's license, up to two years in prison, and mandatory participation in an alcohol rehabilitation program.

Massachusetts has criminal penalties for the illicit use of controlled substances (or "drugs"), with penalties varying with the type of drug. In general, narcotics, addictive drugs, and drugs with a high potential for abuse have heavier penalties.

A law enacted in Massachusetts in August, 1990, imposes a mandatory minimum of five years imprisonment for causing, inducing or abetting a person under eighteen years old to distribute, disperse or possess with intent to distribute controlled substances, or to deliver or possess money in conjunction with such controlled substances.
Possession of drugs is illegal without valid authorization. While penalties for possession are generally not as great as for manufacture and distribution of drugs, possession of a relatively large quantity may best be considered distribution. Under both state and federal laws, penalties for possession, manufacture and distribution are much greater for second and subsequent convictions. Many laws dictate mandatory prison terms and the full minimum term must be served.

Massachusetts makes it illegal to be in a place where heroin is kept and to be "in the company" of a person known to possess heroin. Anyone in the presence of heroin at a private party risks a serious drug conviction. Sale and possession of "drug paraphernalia" is illegal in Massachusetts.

Persons convicted of drug possession under state or federal law may best ineligible for federal student grants and loans for up to one year after the first conviction and five years after the second; the penalty for distributing drugs is loss of benefits for five years after the first, 10 years after the second and permanently after the third conviction.

Under Federal law, distribution of drugs to persons under age 21 is punishable by twice the normal penalty with a mandatory one year in prison; a third conviction is punishable by mandatory life imprisonment. These penalties apply to distribution of drugs in or within 1,000 feet of a college or school. Federal law sets greatly heightened prison sentences for the manufacture and distribution of drugs if death or serious injury results from use of the substance.

September, 1997
Equal Employment Opportunity is THE LAW

Private Employers, State and Local Governments, Educational Institutions, Employment Agencies and Labor Organizations

Applicants to and employees of most private employers, state and local governments, educational institutions, employment agencies and labor organizations are protected under Federal law from discrimination on the following bases:

RACE, COLOR, RELIGION, SEX, NATIONAL ORIGIN
Title VII of the Civil Rights Act of 1964, as amended, protects applicants and employees from discrimination in hiring, promotion, discharge, pay, fringe benefits, job training, classification, referral, and other aspects of employment, on the basis of race, color, religion, sex (including pregnancy), or national origin. Religious discrimination includes failing to reasonably accommodate an employee’s religious practices where the accommodation does not impose undue hardship.

DISABILITY
Title I and Title V of the Americans with Disabilities Act of 1990, as amended, protect qualified individuals from discrimination on the basis of disability in hiring, promotion, discharge, pay, fringe benefits, job training, classification, referral, and other aspects of employment. Disability discrimination includes not making reasonable accommodation to the known physical or mental limitations of an otherwise qualified individual with a disability who is an applicant or employee, barring undue hardship.

AGE
The Age Discrimination in Employment Act of 1967, as amended, protects applicants and employees 40 years of age or older from discrimination based on age in hiring, promotion, discharge, pay, fringe benefits, job training, classification, referral, and other aspects of employment.

SEX (WAGES)
In addition to sex discrimination prohibited by Title VII of the Civil Rights Act, as amended, the Equal Pay Act of 1963, as amended, prohibits sex discrimination in the payment of wages to women and men performing substantially equal work, in jobs that require equal skill, effort, and responsibility, under similar working conditions, in the same establishment.

GENETICS
Title II of the Genetic Information Nondiscrimination Act of 2008 protects applicants and employees from discrimination based on genetic information in hiring, promotion, discharge, pay, fringe benefits, job training, classification, referral, and other aspects of employment. Genetic information includes information about genetic tests of applicants, employees, or their family members; the manifestation of diseases or disorders in family members (family medical history); and requests for or receipt of genetic services by applicants, employees, or their family members.

RETRALITION
All of these Federal laws prohibit covered entities from retaliating against a person who files a charge of discrimination, participates in a discrimination proceeding, or otherwise opposes an unlawful employment practice.

WHAT TO DO IF YOU BELIEVE DISCRIMINATION HAS OCCURRED
There are strict time limits for filing charges of employment discrimination. To preserve the ability of EEOC to act on your behalf and to protect your right to file a private lawsuit, should you ultimately need to, you should contact EEOC promptly when discrimination is suspected:
The U.S. Equal Employment Opportunity Commission (EEOC), 1-800-669-4000 (toll-free) or 1-800-669-6820 (toll-free TTY number for individuals with hearing impairments). EEOC field office information is available at www.eeoc.gov or in most telephone directories in the U.S. Government or Federal Government section. Additional information about EEOC, including information about charge filing, is available at www.eeoc.gov.
Employers Holding Federal Contracts or Subcontracts

Applicants to and employees of companies with a Federal government contract or subcontract are protected under Federal law from discrimination on the following bases:

**RACE, COLOR, RELIGION, SEX, NATIONAL ORIGIN**
Executive Order 11246, as amended, prohibits job discrimination on the basis of race, color, religion, sex or national origin, and requires affirmative action to ensure equality of opportunity in all aspects of employment.

**INDIVIDUALS WITH DISABILITIES**
Section 503 of the Rehabilitation Act of 1973, as amended, protects qualified individuals from discrimination on the basis of disability in hiring, promotion, discharge, pay, fringe benefits, job training, classification, referral, and other aspects of employment. Disability discrimination includes not making reasonable accommodation to the known physical or mental limitations of an otherwise qualified individual with a disability who is an applicant or employee, barring undue hardship. Section 503 also requires that Federal contractors take affirmative action to employ and advance in employment qualified individuals with disabilities at all levels of employment, including the executive level.

**DISABLED, RECENTLY SEPARATED, OTHER PROTECTED, AND ARMED FORCES SERVICE MEDAL VETERANS**
The Vietnam Era Veterans' Readjustment Assistance Act of 1974, as amended, 38 U.S.C. 4212, prohibits job discrimination and requires affirmative action to employ and advance in employment disabled veterans, recently separated veterans (within three years of discharge or release from active duty), other protected veterans (veterans who served during a war or in a campaign or expedition for which a campaign badge has been authorized), and Armed Forces service medal veterans (veterans who, while on active duty, participated in a U.S. military operation for which an Armed Forces service medal was awarded).

**RETAIATION**
Retaliation is prohibited against a person who files a complaint of discrimination, participates in an OFCCP proceeding, or otherwise opposes discrimination under these Federal laws.

Any person who believes a contractor has violated its nondiscrimination or affirmative action obligations under the authorities above should contact immediately:

The Office of Federal Contract Compliance Programs (OFCCP), U.S. Department of Labor, 200 Constitution Avenue, N.W., Washington, D.C. 20210, 1-800-397-6251 (toll-free) or (202) 693-1337 (TTY). OFCCP may also be contacted by e-mail at OFCCP-Public@dol.gov, or by calling an OFCCP regional or district office, listed in most telephone directories under U.S. Government, Department of Labor.

**Programs or Activities Receiving Federal Financial Assistance**

**RACE, COLOR, NATIONAL ORIGIN, SEX**
In addition to the protections of Title VII of the Civil Rights Act of 1964, as amended, Title VI of the Civil Rights Act of 1964, as amended, prohibits discrimination on the basis of race, color or national origin in programs or activities receiving Federal financial assistance. Employment discrimination is covered by Title VI if the primary objective of the financial assistance is provision of employment, or where employment discrimination causes or may cause discrimination in providing services under such programs. Title IX of the Education Amendments of 1972 prohibits employment discrimination on the basis of sex in educational programs or activities which receive Federal financial assistance.

**INDIVIDUALS WITH DISABILITIES**
Section 504 of the Rehabilitation Act of 1973, as amended, prohibits employment discrimination on the basis of disability in any program or activity which receives Federal financial assistance. Discrimination is prohibited in all aspects of employment against persons with disabilities who, with or without reasonable accommodation, can perform the essential functions of the job.

If you believe you have been discriminated against in a program of any institution which receives Federal financial assistance, you should immediately contact the Federal agency providing such assistance.
The Executive Order 11246 section is revised as follows:

**RACE, COLOR, RELIGION, SEX, SEXUAL ORIENTATION, GENDER IDENTITY, NATIONAL ORIGIN**

Executive Order 11246, as amended, prohibits employment discrimination based on race, color, religion, sex, sexual orientation, gender identity, or national origin, and requires affirmative action to ensure equality of opportunity in all aspects of employment.

**PAY SECRECY**

Executive Order 11246, as amended, protects applicants and employees from discrimination based on inquiring about, disclosing, or discussing their compensation or the compensation of other applicants or employees.

The Individuals with Disabilities section is revised as follows:

**INDIVIDUALS WITH DISABILITIES**

Section 503 of the Rehabilitation Act of 1973, as amended, protects qualified individuals with disabilities from discrimination in hiring, promotion, discharge, pay, fringe benefits, job training, classification, referral, and other aspects of employment. Disability discrimination includes not making reasonable accommodation to the known physical or mental limitations of an otherwise qualified individual with a disability who is an applicant or employee, barring undue hardship to the employer. Section 503 also requires that Federal contractors take affirmative action to employ and advance in employment qualified individuals with disabilities at all levels of employment, including the executive level.

The Vietnam Era, Special Disabled Veterans section is revised as follows:

**PROTECTED VETERANS**

The Vietnam Era Veterans’ Readjustment Assistance Act of 1974, as amended, 38 U.S.C. 4212, prohibits employment discrimination against, and requires affirmative action to recruit, employ, and advance in employment, disabled veterans, recently separated veterans (i.e., within three years of discharge or release from active duty), active duty wartime or campaign badge veterans, or Armed Forces service medal veterans.

Mandatory Supplement to EEOC P/E-1(Revised 11/09) “EEO is the Law” Poster.

If you believe that you have experienced discrimination contact OFCCP: 1-800-397-6251 | TTY 1-877-889-5627 | www.dol.gov.
To the Campus Community:

I am writing to you to remind you of UMass Amherst’s policies and procedures regarding U.S. export controls.

Export controls are the U.S. laws and regulations that regulate and restrict the release of critical technologies, technical data, software code, equipment, chemical and biological materials, and other materials, and information and services to foreign nationals and foreign countries for reasons of foreign policy and national security.

The full Export Control Policy, training materials, resources, and guidance on the laws and regulations are available at https://www.umass.edu/research/export-control.

These laws apply to virtually all fields of science and engineering and restrict the shipment, transmission or transfer of certain items, software, technology, and services from the U.S. to foreign countries. Deemed exports, i.e. the release of controlled information to foreign nationals located in the U.S., also apply under the regulations. Export control laws apply to all activities – not just sponsored research projects.

An export is considered to be:

- a shipment of a controlled item or good,
- transmission (electronic or digital) of a controlled item or information related to a controlled item,
- transfer, release or disclosure (including verbal or visual) of any controlled item, technology, software or technical data, or service either in U.S. or abroad,
- use or application of controlled technology on behalf of, or for the benefit of, any foreign person or entity, either in U.S. or abroad.

It is the policy of the University of Massachusetts Amherst to comply fully with U.S. export control and trade sanctions, laws, and regulations.

It is the responsibility of all campus community members to review export control regulations and adhere to their requirements. Willful and knowing violation of these directives is a criminal offense.

Should you have questions regarding the impact of export control compliance on your work for the University, please contact the Office of Research Compliance at (413) 545-5283.
Export Control Policy

Export controls are the United States laws and regulations that regulate and restrict the release of critical technologies, technical data, software code, equipment, chemical and biological materials, and other materials, and information and services to foreign nationals and foreign countries for reasons of foreign policy and national security.

These laws apply to virtually all fields of science and engineering and restrict the shipment, transmission or transfer of certain items, software, technology and services from the U.S. to foreign countries. Deemed exports, i.e. the release of controlled information to foreign nationals located in the U.S., also apply under the regulations. Export control laws apply to all activities – not just sponsored research projects.

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- transmission (electronic or digital) of a controlled item or information related to a controlled item,
- transfer, release or disclosure (including verbal or visual) of any controlled item, technology, software or technical data, or service either in U.S. or abroad,
- use or application of controlled technology on behalf of, or for the benefit of, any foreign person or entity, either in U.S. or abroad.

There are several factors to consider in determining how export regulations may apply:
1) Is the activity considered fundamental research? (Will research results be published and publicly available?)
2) Is the activity limited to teaching activities?
3) Is there any physical or deemed export of a product, technology, or data?
4) Are foreign nationals involved in the activity?
5) Does an Export Control Classification Number (ECCN) apply?
6) Where is it going (country)?
7) Who is the end-user (person and entity)?
8) Are you screening for persons or entities identified on any lists of persons barred or restricted from conducting transactions with U.S. persons?
9) Is a license required? If so, is enough time allowed to secure one?
10) Will the activity involve an embargoed country?

These guidelines are intended to outline processes for members of the UMASS AMHERST community to follow to ensure that UMASS AMHERST is in compliance with all export control laws. All new employees shall receive and acknowledge receipt of the UMASS AMHERST Export Control Guidelines at the time of new employee orientation from the UMASS AMHERST Human Resources Department.
Institutional Policy

It is the policy of the University of Massachusetts Amherst (UMASS AMHERST) to comply fully with the U.S. export control laws and regulations. The UMASS AMHERST Office of the Vice Chancellor for Research and Engagement is charged with oversight of export control matters and any export control questions or issues should be brought to their attention.

It is also the mission and policy of the University of Massachusetts Amherst (UMASS AMHERST) to conduct instruction, research, and services openly and without prohibitions on the publication and dissemination of the results of academic and research activities. As a result, in many instances the requirements of the export control laws can be appropriately satisfied through reliance on available exclusions from export controls, such as exclusions for educational information, and exclusions for information that is publicly available or in the public domain.

Chief among these is the fundamental research exclusion (FRE) under the EAR and ITAR. Fundamental research means basic or applied research in science and engineering, the results of which are ordinarily published and shared broadly within the scientific community. Restrictions on publication of research results (other than prepublication reviews by research sponsors to prevent inadvertent disclosure of proprietary information provided to the researcher by the sponsor or to insure that publication will not compromise patent rights of the sponsor) and personnel access restrictions (such as to foreign nationals) invalidates the fundamental research exclusion. However, the FRE does not include an exclusion for the export, including deemed export, of goods that result from a research project.

For activities conducted by U.S. citizens or permanent residents that provide know how to or involve foreign nationals for a covered technology, export regulations apply and a license from one or more of the U.S. Government agencies may be required before any such activities are initiated. Appropriate time must be allowed to obtain such licenses. For the most current information on export control regulations, go to www.bis.doc.gov.

It is the responsibility of UMASS AMHERST faculty, administrators, and staff to be aware of and comply with these laws and with UMASS AMHERST's written instructions and procedures. Under no circumstances shall employees or other persons acting on behalf of UMASS AMHERST engage in activities that violate U.S. export control laws. UMASS AMHERST demands strict compliance with OFAC regulations governing transactions with embargoed countries and activities of concern.

The export control laws and regulations include those administered by the Department of Commerce through its Export Administration Regulations (EAR) and the Department of State through the International Traffic in Arms Regulations (ITAR) as well as those imposed by the Treasury Department through the Office of Foreign Assets Control (OFAC). Willful and knowing violation of these directives is a criminal offense.
Three U.S. Government agencies have primary export licensing responsibilities: the Departments of Commerce, Energy, State, and the Treasury. The primary U.S. regulations controlling export activities are the International Traffic in Arms Regulations (ITAR) administered by the Department of State; the Export Administration Regulations (EAR) administered by the Department of Commerce; and the foreign asset control regulations administered by the Office of Foreign Assets Control (OFAC) in the Department of the Treasury. The Commerce Department administers the Commerce Control List and the State Department administers the U.S. Munitions List.

The U.S. Government controls exports on a case-by-case basis, examining four factors: the destination, end-user, product, and its end-use.

<table>
<thead>
<tr>
<th>Mechanism</th>
<th>Governing Department</th>
<th>Covers</th>
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<tbody>
<tr>
<td>EAR</td>
<td>Commerce</td>
<td>Dual-use goods, technology, chemicals and software</td>
</tr>
<tr>
<td>ITAR</td>
<td>State</td>
<td>Military items; space-related technology and research</td>
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<tr>
<td>OFAC</td>
<td>Treasury</td>
<td>Trade prohibitions with sanctioned countries/entities</td>
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EAR and ITAR apply to the transfer of specific physical items and information and the provision of specific services to persons and entities outside the U.S. (exports) and to the disclosure of specific information and the provision of specific types of services to foreign nationals inside the U.S. (deemed exports).

OFAC regulations restrict transactions with embargoed countries and activities such as terrorism, drug trafficking and proliferation of weapons of mass destruction. Even when exclusions to EAR or ITAR apply, OFAC may prohibit payment, travel and the transfer of items, assets, and services of value to sanctioned nations (check the OFAC website www.treas.gov/ofac for the latest information about embargoed countries).

The majority of exports do not require government licenses. Only exports that the U.S. Government considers “license controlled” under the EAR and ITAR require licenses. Export controlled transfers usually are required for one of the following reasons:
- The nature of the export has actual or potential military applications or economic protection issues
- Government concerns about the destination country, organization, or individual
- Government concerns about the declared or suspected end use or the end user of the export

Even if an item appears on a list for controlled technology, there is generally an exclusion for “fundamental research”. For research to be considered “fundamental research” there cannot be restrictions on publication of the research or restrictions on personnel.
The University will assist any member of the University community in complying with export control laws, including pursuing licenses from U.S. Government agencies, where appropriate. However, the primary responsibility rests with the faculty/staff member and/or researcher, as the individual most informed about the contemplated project.

A helpful tool for analyzing exclusions under the EAR for publicly available information is the Questions and Answers – Technology and Software Subject to the EAR which is found in Supplement 1 to part 774 of the EAR.

**Penalties**

There are potentially severe civil and criminal penalties, including fines and imprisonment, for violating the export control laws and both the organization and the individuals involved are subject to these penalties. The University and the individual(s) involved may also lose their ability to export in the future. The criminal and civil penalties for unlawful export and disclosure of information in violation of U.S. export control laws include the following, depending on the items involved and the jurisdiction that applies:

**EAR:** Criminal violations by the university can incur penalties up to $1 million for each willful violation. For individuals, these penalties can reach up to $1 million or 20 years imprisonment, or both, per violation. Civil penalties for both the university and individuals can reach up to $250,000 per violation, or five times the value of the export, whichever is greater. These violations can also result in a denial of export privileges as well as other potential collateral penalties.

**ITAR:** Criminal penalties can reach up to $1 million per violation and 10 years imprisonment for individual willful violations. Civil penalties imposed upon departments, agencies, and officials can reach up to $500,000 per violation. A university found to be in violation of ITAR regulations can be debarred from contracting with the government and could lose its export privilege.

**OFAC:** Penalties will range depending upon the sanction regime in question. Criminal violations by the university can reach up to $1 million, and criminal penalties for individuals can reach $1 million or 20 years in prison, or both. Civil penalties can be imposed up to $250,000 per violation, or two times the transaction in question, or both.
TERMS AND DEFINITIONS


**Commerce Control List (CCL)** - List of items under the export control jurisdiction of the Bureau of Industry and Security, U.S. Department of Commerce. The CCL is found in Supplement 1 to part 774 of the EAR.

**CCL Category** - The CCL is divided into ten categories: (0) Nuclear Materials, Facilities and Equipment, and Miscellaneous; (1) Materials, Chemicals, "Microorganisms," and Toxins; (2) Materials Processing; (3) Electronics Design, Development and Production; (4) Computers; (5) Telecommunications; (6) Sensors; (7) Navigation and Avionics; (8) Marine; (9) Propulsion Systems, Space Vehicles, and Related Equipment.

**CCL Group** - The CCL is divided into 10 categories. Each category is subdivided into five groups, designated by the letters A through E: (A) Equipment, assemblies, and components; (B) Test, inspection and production equipment; (C) Materials; (D) Software; and (E) Technology.

**Controlled country** - A country designated controlled for national security purposes found in Country Group D:1. The Entity List should be checked at http://www.bis.doc.gov/complianceandenforcement/liststocheck.htm (EAR Supp No. 4 to Part 744) for the latest information about restricted countries and license requirements. (EAR Part 740, Supp. No. 1 provides a list of the country groups.)

**Deemed export** – Whenever a foreign national on U.S. soil may be exposed to or is able to access in any manner an export-controlled item or information. It is “deemed” to be an export to the home country of the foreign entity or individual.

**Defense Article** - Any item designated in the U.S. Munitions List. Examples include specified chemical agents, cameras designated for military purposes, specified lasers, and some GPS equipment and any directly related technical data. (ITAR 120.6)

**Defense Service** - Providing of assistance (including training) anywhere (inside the United States or abroad) to foreign nationals in connection with the design, development, engineering, manufacture, production, etc. of a defense article, and the furnishing of any related technical data. (ITAR 120.9) The Bona Fide Employee Exemption does not apply to where the employee with be provided a Defense Service.

**Debarred Parties List** - List of individuals denied export privileges under ITAR and maintained by the State Department. Information can be accessed from http://www.bis.doc.gov/complianceandenforcement/liststocheck.htm.

**Denied Persons List** - A list of persons who have been issued a denial order from the Commerce Department’s Bureau of Export Administration (BXA). U.S. exporters and third parties in general are prohibited from dealing with these persons in transactions involving U.S. items. The list can be accessed from http://www.bis.doc.gov/complianceandenforcement/liststocheck.htm.

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**Dual-use** - Items that have both commercial and military or proliferation applications. While this term is used informally to describe items that are subject to the EAR, purely commercial items are also subject to the EAR (see §734.2(a) of the EAR).

**Empowered Official** - U.S. person who:

1. Is directly employed by the applicant or a subsidiary in a position having authority for policy or management within the applicant organization; and
2. Is legally empowered in writing by the applicant to sign license applications or other requests for approval on behalf of the applicant; and
3. Understands the provisions and requirements of the various export control statutes and regulations, and the criminal liability, civil liability and administrative penalties for violating the Arms Export Control Act and the International Traffic in Arms Regulations; and
4. Has the independent authority to:
   i. Inquire into any aspect of a proposed export or temporary import by the applicant, and
   ii. Verify the legality of the transaction and the accuracy of the information to be submitted; and
   iii. Refuse to sign any license application or other request for approval without prejudice or other adverse recourse. (22 C.F.R. § 120.25)

**End-use** - A detailed description of how the ultimate consignee intends to use the commodities being exported.

**End-user** - Person abroad that receives and ultimately uses the exported or reexported items. The end-user is not a forwarding agent or intermediary, but may be the purchaser or ultimate consignee.

**Entities List** – Exports to foreign end-users engaged in proliferation activities are usually prohibited without a license. These are administered on a case-by-case basis. The list can be accessed at [http://www.bis.doc.gov/entities/default.htm](http://www.bis.doc.gov/entities/default.htm)

**Exemption** - An authorization to export without a license.

**Export** - Includes any of the following: 1) actual shipment of any covered goods or items; 2) the electronic or digital transmission of any covered goods, items or related goods or items; 3) any release or disclosure, including verbal disclosures or visual inspections, or any technology, software or technical data to any foreign national; or 4) actual use or application of covered technology on behalf of or for the benefit of any foreign entity or person anywhere.

**Export Administration Regulations** - Regulations promulgated and implemented by the Department of Commerce that regulate the export of goods and related technology identified on the Commodity Control List (CCL), Title 15 CFR 774, Supplement 1.
**Export control** - Set of laws, policies, and regulations that govern the export of sensitive items for a country or company.

**Export Control Classification Number (ECCN)** - Identifies items on the Commerce Control List that are subject to the export licensing authority of the Bureau of Industry and Security.

**Exporter** - Person who has authority of a principal party in interest to determine and control the sending of items out of the country.

**Export license** - Approval documentation issued by an export agency authority authorizing the recipient to proceed with the export, reexport, or other regulated activity as specified on the application.

**Foreign National** - Any person who is not a citizen or Permanent Resident Alien of the United States. Under the EAR, the term applies to “persons lawfully admitted for permanent residence in the United States and does not apply to persons who are protected individuals (i.e. has been admitted as a refugee or granted asylum).

The ITAR does define the term “foreign person” as any natural person who is not a lawful permanent resident or who is not a “protected individual”, and may also include any corporation, business association, partnership society, trust or any other entity, organization or group that is incorporated to do business in the United States. This also includes any governmental entity.

**Forwarding agent** - Person in the country of origin who is authorized by a principle party in interest to perform the services required to facilitate the export of the items from the country of origin. This may include air couriers or carriers. In routed export transactions, the forwarding agent and the exporter may be the same for compliance purposes under the EAR.

**Fundamental Research** - Basic or applied research in science and engineering performed or conducted at an accredited institution of higher learning in the United States where the resulting information is ordinarily published and shared broadly in the scientific community (EAR and ITAR). Fundamental research is distinguished from research that results in information that is restricted for proprietary reasons or national security reasons (EAR) or pursuant to specific U.S. government access and dissemination controls (ITAR).

*Note:* Even if no publication restriction exists, the fundamental research exclusion does not apply to the export of goods.

**Fundamental Research Exclusions** - EAR provides that university research normally will be considered as fundamental research unless the university or its researchers accept sponsor restrictions on publication of scientific and technical information resulting from the project or activity. The EAR specifically permits limited prepublication reviews by research sponsors to prevent inadvertent divulging of proprietary information provided to the researcher by the sponsor or to insure that publication will not compromise patent rights of the sponsor. The citation for the official definition of fundamental research under the EAR is 15 CFR § 734.8.

The ITAR states that university research will not be deemed to qualify as fundamental research if: (1) the university or its researchers accept any restrictions on publication of scientific and technical information resulting from the project or activity; or (2) the research is federally funded and specific access and dissemination controls protecting information resulting from the research

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have been accepted by the university or the researcher. The ITAR citation is 22 CFR § 120.11(8).

**Good** - Any article, natural or man-made substance, material, supply, or manufactured product, including inspection and test equipment, and excluding technology.

**International Trafficking in Arms Regulations (ITAR)** - ITAR, 22 CFR Sections 120-130, are the regulations promulgated and implemented by the Department of State Which regulate defense articles and services and related technical data listed on the U.S. Munitions Control List (USML), 22 CFR § 121.1. The USML is available on the Department of State at: [http://www.fas.org/spp/starwars/offdocs/itar/p121.htm](http://www.fas.org/spp/starwars/offdocs/itar/p121.htm)

**Lists to Check** – all transactions with potential export restrictions should be checked against the published lists before proceeding. All of the lists can be accessed from [http://www.bis.doc.gov/complianceandenforcement/liststocheck.htm](http://www.bis.doc.gov/complianceandenforcement/liststocheck.htm)

**Principal Investigator (PI)** - The researcher with primary responsibility for achieving the technical success of the project, while also complying with the financial and administrative policies and regulations associated with a sponsored activity.

**Public Domain** - Information that is published and that is generally accessible or available to the public through: (a) sales at newsstands and bookstores; (b) subscriptions that are available without restriction to any individual who desires to obtain or purchase the published information; (c) second class mailing privileges granted by the U.S. government; (d) libraries open to the public or from which the public can obtain documents; (e) patents available at any patent office; (f) unlimited distribution at a conference, meeting, seminar, trade show, or exhibition, generally accessible to the public, in the United States; (g) public release (i.e., unlimited distribution) in any form (e.g., not necessarily in published form) after approval by the cognizant U.S. government department or agency; and (h) fundamental research in science and engineering at accredited institutions of higher learning in the U.S. where the resulting information is ordinarily published and shared broadly in the scientific community. (ITAR; 22 CFR § 120.11)

**Purchaser** - Person abroad who has entered into a transaction to purchase an item for delivery to the ultimate consignee. In most cases, the purchaser is not a bank, forwarding agent, or intermediary. The purchaser and ultimate consignee may be the same entity.

**Reexport** - An actual shipment or transmission of items subject to export regulations from one foreign country to another foreign country. For the purposes of the U.S. EAR, the export or reexport of items subject to the EAR that will transit through a country or countries to a new country, or are intended for reexport to the new country, are deemed to be exports to the new country.

**Sanctioned country** – Even when exclusions to EAR or ITAR apply, U.S. Treasury Department, Office of Foreign Assets Control may prohibit payment, travel and the transfer of items, assets, and services of value to sanctioned nations (check the OFAC website [www.treas.gov/ofac](http://www.treas.gov/ofac) for the latest information about embargoed countries).
**Specially Designated National (SDN)** - Any person who is determined by the U.S. Secretary of the Treasury to be a specially designated national for any reason under regulations issued by the Office of Foreign Assets Control.

**Technical assistance** - Technical assistance may take forms such as instruction, skills training, working knowledge, consulting services, and may also involve the transfer of technical data.

**Technical data** - Information required for the design, development, production, manufacture, assembly, operation, repair, testing, maintenance, or modification of controlled articles. This includes information in the form of blueprints, drawings, plans, instructions, diagrams, photographs, etc. May take forms such as blueprints, plans, diagrams, models, formulae, tables, engineering designs and specifications, manuals and instructions written or recorded on other media or devices such as disk, tape, or read-only memories. The ITAR definition does not include information concerning general scientific, mathematical, or engineering principles commonly taught in schools, colleges, and universities, or information in the public domain (ITAR 120.10(5)).

**Technology** - Any specific information and know-how (whether in tangible form, such as models, prototypes, drawings, sketches, diagrams, blueprints, manuals, software, or in intangible form, such as training or technical services) that is required for the development, production, or use of a good, but not the good itself.

**Ultimate consignee** - The principal party in interest located abroad who receives the exported or reexported items. The ultimate consignee is not a forwarding agent or other intermediary, but may be the end-user.

**U.S. person** - Individual who is a citizen of the United States or a foreign national with a visa status of Legal Permanent Resident (LPR). An LPR is also known as a Permanent Resident Alien (PRA).

**Use** - Technology for operation, installation (including on-site installation), maintenance (checking), repair, overhaul and refurbishing.
Weapons Advisory / Firearms and Weapons Policy

The UMass Amherst Police Department would like members of the campus community to be informed about the state laws that apply on campus that may differ from what was acceptable at your previous residence. One such area of concern involves firearms and dangerous weapons. The presence of firearms in a college setting can be disruptive and frightening to the members of the community. While most people immediately recognize the hazards, some may be unaware or naïve about the laws of the Commonwealth regarding firearms and other weapons.

It is a violation of Massachusetts General Law to possess a firearm on school grounds (this includes your residence hall room). It does not matter if you are properly licensed to carry a firearm in the State of Massachusetts; it is still a crime to bring it to UMass Amherst. (Unlicensed possession is an additional and more serious crime.) The Massachusetts Supreme Judicial Court has recently ruled that even a “BB gun” is a firearm for purpose of this statute. The more obvious firearms include pistols, rifles, and shotguns. If it is determined that you have a firearm or other dangerous weapon at this university, you are subject to criminal prosecution in State Court and/or suspension or expulsion from UMass Amherst.

MGL Chapter 269 s 10(j)

“Whoever, not being a law enforcement officer…carries on his person a firearm…loaded or unloaded or other dangerous weapon in any building or on any grounds of any elementary or secondary school, college or university… shall be punished by a fine of not more than one thousand dollars or by imprisonment for not more than one year, or both.”

MGL Chapter 269 s10 (felony) also prohibits possession of “dangerous weapons” and lists many types of weapons that are considered inherently dangerous, including but not limited to: several types of knives, metallic knuckles, nunchaku (two sticks attached to each other by a rope, chain…), shuriken or similar pointed star like throwing object, any armband, made with leather which has metallic spikes, points or pointed studs, or other dangerous weapon.

If you unwittingly brought any dangerous weapon to UMass Amherst it is in your best interest to remove it from the premises immediately. If you are found to have a dangerous weapon in your possession, the consequences may affect your future ability to obtain or maintain a firearms license, in addition to the penalties listed above.

If you have knowledge of someone in possession of a firearm or dangerous weapon, or if you have other concerns about this issue please contact the UMPD at 413-545-2121 (5-2121 from campus phones), the UMPD Detective Unit at 413-545-0893, or through the anonymous tip line (413-577-8477, 7-8477 from campus phones).

This notice is intended for informational purposes only and is not the result of any investigation or specific knowledge about the existence of illegal items.
Faculty members are expected to devote to the University their primary professional loyalty and to direct to the University their time and energy. As they are considered "special state employees" for purposes of the Massachusetts law governing the conduct of public officials and employees (Massachusetts General Laws Ch. 268A), however, they are permitted to engage in limited activities outside of the University during normal working hours, provided such outside activities do not interfere with their primary obligations. The University recognizes that outside activities can be of value to faculty and the University. This Policy is intended to further the mission of the University and to enrich the experiences of the faculty by facilitating appropriately limited outside activities for faculty.

I. Definitions

As used in this Policy, the following words shall have the following meanings:

A. Academic Week - The period of Monday through Friday in each week during the academic year.

B. Outside Activities - Non-academic activities undertaken by a Faculty Member in his or her area of expertise in association with individuals or entities outside the University. Such activities include for example, working as an employee or consultant, or serving as an executive, trustee or director for a company or non-profit organization. Such activities do not include, for example, short-term academic activities undertaken for professional development, such as lectures, participation on governmental or professional society advisory panels or scholarly events, or membership on editorial boards.

C. CVIP - The University Office of Commercial Ventures and Intellectual Property.

D. Faculty Member - A full-time or part-time employee of the University whose principal title is Lecturer, Instructor, Assistant Professor, Associate Professor, or Professor, or any other University employee whose principal duties consist of teaching and conducting academic research.

E. Vice Chancellor for Research - The Vice Chancellor for Research at each campus, or where no such position exists, the Provost (or their designees).

II. Policy

A. Scope of Policy
This Policy applies only to Faculty Members.

B. Outside Activities Permitted
The University ordinarily permits full-time Faculty Members to devote the equivalent of one day within the Academic Week to the performance of Outside Activities. The University ordinarily does not place a specific limit on the amount of time that part-time Faculty Members may devote to the performance of Outside Activities.
C. Restrictions

1. Conflict of Commitment. The primary commitment of any Faculty Member is to the University. Although this Policy permits Faculty Members to perform Outside Activities for one day within the Academic Week, the time and effort devoted by any Faculty Member to Outside Activities may not interfere with his or her professional commitment to the University. Therefore, in order to monitor such conflicts of commitment, all Faculty Members must receive approval from their Department Chairs before commencing any Outside Activity.

2. Use of students - Although involvement of students in the Outside activities of Faculty Members under certain circumstances may enrich the students' educational experience, such involvement has the potential to create a conflict of interest when a Faculty Member has a role in supervising a student’s research, classes, or graduate teaching work. Therefore, involvement of a student in the Outside Activities of a faculty member who has any role with respect to the academic progress of the student may only best undertaken after disclosure to and approval of the Department Chair. The Department Chair shall promptly inform the Vice Chancellor for Research of all such approvals.

3. Use of University Resources - Faculty Members may not perform Outside Activities with significant use of University facilities and equipment, unless the Faculty Member (i) receives advance written approval of the proposed use from the Department Chair, (ii) academic uses of such facilities and equipment have priority, and (iii) the Faculty Member reimburses the University for the fair market value of such use (as actually charged by the University to other outside users or, in the absence of such documentation, as determined by the Vice Chancellor for Research). The Department Chair shall promptly inform the Vice Chancellor for Research of all such approvals. Use of library facilities, facilities available to the general public, and occasional use of office equipment and office staff will not ordinarily be considered significant use of University facilities and equipment in connection with Outside Activities. Faculty Members are prohibited from using University funds and University-administered funds in connection with Outside Activities. The Vice Chancellor for Research retains authority to overrule departmental approvals for significant use of University resources in connection with an Outside Activity.

4. Activities Involving a Conflict of Interest - In the event a Faculty Member is considering undertaking an Outside Activity that poses an actual or potential Conflict of Interest, as defined by the University Policy on Conflicts of Interest Relating to Intellectual Property and Commercial Ventures, the Faculty Member should review and comply with that Policy. In addition, no member of the faculty shall accept or retain employment which would bring him as an expert, or in any other capacity, into conflict with the interests of the University or the Commonwealth. If in the opinion of the faculty member, proposed employment might involve such conflict, he/she shall disclose the relevant facts to his/her department chair and dean.

5. Use of University Name - The name of the University shall not be used in relation to any Outside Activities except to describe the credentials of a Faculty Member and as otherwise permitted under written University policy.

D. Administrative Procedures

1. Disclosure and Approval of Outside Activities - Before the commencement of any Outside Activity subject to this Policy, the University requires a Faculty Member to obtain all necessary approvals (under Section II.C.) from his or her Department Chair. The University shall make available appropriate forms. The University also requires prompt disclosure and approval of material changes in previously disclosed Outside Activities. Each Department Chair shall periodically provide to the applicable Dean a semiannual report on the Outside Activities of Faculty Members within that department, including a description of (i) uses of University facilities and equipment for Outside Activities, together with charges for that use, and (ii) use of students in Outside Activities. The Deans shall provide these reports to the Vice Chancellor for
Research and the Director of the University Office for Commercial Ventures and Intellectual Property. The Vice Chancellor for Research may forward these reports to the Conflicts Committee. The applicable Dean and the Vice Chancellor for Research shall each retain authority to overrule any departmental approvals granted under Section II.C.

2. Intellectual Property Developed in Outside Activities. The University recognizes that difficult issues may arise when Faculty Members develop intellectual property in connection with Outside Activities. At one extreme, the University absolutely prohibits Faculty Members from intentionally using Outside Activities as a means of transferring intellectual property that they developed as employees of the University. Such actions violate state law and University policy. At the other extreme, the University has no desire to make unfair claims of ownership to intellectual property developed in Outside Activities without any connection to the University. Such claims would discourage companies from establishing consulting relationships with Faculty Members. Most situations, however, will fall between these two extremes and may raise legitimate questions about University rights in intellectual property developed in connection with Outside Activities. These complex situations are addressed in the University Intellectual Property Policy. Faculty Members are strongly encouraged to consult with their Department Chairs and the Vice Chancellor for Research, or with the University Office of Commercial Ventures and Intellectual Property, prior to commencing an Outside Activity to ensure that resulting intellectual property is outside the scope of the University Intellectual Property Policy.

3. Standard Form Rider - The CVIP will make available uniform consulting agreement provisions that may be attached to all written agreements to undertake Outside Activities entered into by a Faculty Member. These uniform provisions contain, among other things, a description of the intellectual property rights claimed by the University and a clause protecting the rights of Faculty Members to publish their University research. The uniform provisions are signed by the University, the Faculty Member, and the company, and they legally supersede any contrary provisions in the consulting agreement. The uniform provisions are intended to assist our Faculty Members and to avoid potential misunderstandings and disputes with companies. The University strongly encourages use of this standard form rider.

III. Interpretation and Evaluation
The President or his or her designee will have authority to interpret this Policy. Periodically, but at least every three (3) years, the President or his or her designee will conduct an evaluation of this Policy and formulate amendments for the consideration of the Trustees of the University.

IV. Enforcement
The Vice Chancellor for Research may refer any matter to the appropriate University official for disciplinary or other appropriate action. If a matter involves a Conflict of Interest under the University Policy on Conflicts of Interest Relating to Intellectual Property and Commercial Ventures, the Vice Chancellor for Research shall refer the matter to the Conflicts Committee.

V. Appeals
A Faculty Member may request that the Vice Chancellor for Research review any decision of his or her Department Chair to withhold an approval relating to Outside Activities as described in Section II.C. Decisions by the Vice Chancellor for Research will supersede prior decisions by the Department Chair. If a Faculty Member disagrees with any decision by the Vice Chancellor for Research, the Faculty Member may request an advisory opinion from an ad hoc faculty committee composed of three members appointed by the Chancellor for that campus and three members appointed by the Faculty Senate. The Faculty Member and the Vice Chancellor for Research will each present their views to the committee. The committee will adopt an opinion by vote of a majority of its members. In the event of a deadlock, the
committee may adopt two opinions. The committee will transmit its written opinion to the Faculty Member and the Vice Chancellor for Research.

If the disagreement persists, the Faculty Member may appeal the matter to the President (or his or her designee). The President will consider written statements by the Faculty Member and the Vice Chancellor for Research, as well the advisory opinion rendered by the ad hoc committee. The decision of the President shall be final within the University.

If the Faculty Member disagrees with this final University decision, the Faculty Member may exercise his or her individual legal rights (if any) to pursue the matter in a court of law located in the Commonwealth of Massachusetts.

VI. Other Policies
As noted above, Outside Activities may involve other University policies, such as the Intellectual Property Policy, the Policy on Conflicts of Interest Relating to Intellectual Property and Commercial Ventures, and the Policy on Compensation for Certain Additional Professional Services (to the extent not superseded by this Policy). Faculty Members should refer to these other policies as necessary.
University of Massachusetts
Policy on Fraudulent Financial Activities

Policy statement and Principles

This policy is established to protect the assets and interests of the University, to increase overall fraud awareness, and to ensure a coordinated approach toward resolution of financial fraud.

The University must identify and promptly investigate all instances and allegations of fraudulent activities regarding University funds, documents, and equipment involving staff, faculty, students, vendors, agencies, or other parties. Good business practice dictates that suspected defalcation, misappropriation or other fiscal irregularities be promptly identified, and investigated. We believe that it is everyone's responsibility to report any possible fraudulent activity.

All persons found to have committed fraud relevant to University financial affairs shall be subject to punitive action by the University and investigation by law enforcement agencies when warranted.

Fraud in any form will not be tolerated. This policy applies to all University employees and will be enforced without regard to position held or length of service.

Scope and Definition of Fraud

Fraud generally involves a willful or deliberate act with the intention of obtaining an unauthorized benefit, such as money or property, by deception or other unethical means. All fraudulent acts are included under this policy and includes such things as:

- Embezzlement, misappropriation or other financial irregularities
- Forgery or alteration of documents (checks, time sheets, contractor agreements, purchase orders, other financial documents, electronic files)
- Improperities in the handling or reporting of money or financial transactions
- Misappropriation of funds, securities, supplies, inventory, or any other asset (including furniture, fixtures or equipment)
- Authorizing or receiving payment for goods not received or services not performed
- Authorizing or receiving payments for hours not worked

The President shall issue guidelines to implement this Trustee policy and revise them as appropriate.
UNIVERSITY OF MASSACHUSETTS
INTELLECTUAL PROPERTY POLICY
AMHERST & BOSTON

The prompt and open dissemination of the results of research and creative work among scholars and, eventually, to the public at large is essential to the University's mission of education and research. The commercial development and distribution of the results of research and creative work to benefit the inventor or creator and the economy is part of the University's mission of public service. This Policy is intended to facilitate the commercial development of intellectual property arising at the University and to provide an incentive to University inventors or creators to participate in such development while acknowledging the University's primary goal of the discovery and dissemination of knowledge.

I. Definitions

As used in this Policy, the following words shall have the following meanings:

A. Confidential Information - Information that is received by a Covered Individual from a third party under an express or implied obligation of confidence.

B. Covered Individuals - All staff, faculty members, students, adjunct professors in residence, and any other individuals associated with the University.

C. Copyrightable Work - A creative work that is protectable under the copyright laws of the United States or other countries. Copyright protection is available for most literary, musical, dramatic, and other types of creative works, including, for example, computer software, teaching materials, multimedia works, proposals, and research reports.

D. CVIP - The University Office of Commercial Ventures and Intellectual Property, which has primary responsibility for administering the development and commercialization of Intellectual Property through licensing or other arrangements.

E. Director - The Executive Director of the CVIP.

F. Evaluation Committee or Committee - One of several University committees, each with a particular area of technical expertise, that advises the CVIP and Vice Chancellor for Research in evaluating Inventions, Tangible Research Materials, and Copyrightable Works.

G. Exempted Scholarly Work - A Scholarly Work that falls within certain categories of Copyrightable Works for which academic institutions have historically waived any ownership interest in favor of the author. The University currently recognizes the following categories of Exempted Scholarly Works: textbooks, class notes, research proposals, classroom presentation and instruction, research articles, research monographs, student theses and dissertations, paintings, drawings, sculpture, musical compositions and performances, dramatic works and performances, poetry, and popular fiction and nonfiction. As modern types of works become clearly established as Scholarly Works, so that individual consideration is no longer deemed necessary, the President may expand this list of Exempted Scholarly Works beyond these historically established categories. Except for the limited circumstances described in Sections
III.C.1.b. and III.C.1.c. below, Exempted Scholarly Works need not be disclosed to the University and the University automatically waives any ownership interest in such works.


I. Invention - A discovery or development that may be protectable under the patent laws of the United States, the United States Plant Variety Protection Act, or equivalent laws in other countries.

J. Outside Researcher - An individual who performs or directs research for an organization other than the University.

K. President - The President of the University or his or her designee.

L. Public Disclosure or Publicly Disclosed - Any written or oral disclosure of an Invention or Copyrightable Work to any person not under a contractual or fiduciary obligation of confidentiality to the University.

M. Scholarly Work - A Copyrightable Work that has the primary goal of disseminating academic or scholarly knowledge or is a work of artistic expression. As described in Section III.C. below, whether a Copyrightable Work is a Scholarly Work will be determined by the Director and Vice Chancellor for Research on a case-by-case basis (except that Exempted Scholarly Works are automatically considered Scholarly Works). The University waives all ownership interests in Scholarly Works except in the two circumstances described in Sections III.B.2. and III.B.3.

N. Tangible Research Materials or Materials - Tangible biological, chemical, and physical materials or equipment. Examples include cell lines, antibodies, DNA or RNA, chemical samples, plasmids, and prototypes.

O. Vice Chancellor for Research - The Vice Chancellor for Research at each campus, or where no such person exists, the Provost (or their designees).

II. Scope

A. Persons Subject to the Policy
All Covered Individuals are subject to this Policy.

B. Types of Intellectual Property Covered by the Policy
This Policy addresses the three categories of Intellectual Property (Inventions, Copyrightable Works, and Tangible Research Materials) as well as Confidential Information. The President shall have authority to designate additional types of Intellectual Property under this Policy.

III. Policy

A. Participation Agreement
The University has adopted a Participation Agreement that confirms acceptance of this Policy by Covered Individuals and assigns to the University all rights in any Intellectual Property in which the University asserts ownership (as described below).
1. **Students** - students must sign the Participation Agreement prior to employment by the University in any research-related position. Such employment would include, for example, an arrangement whereby a student is funded as a research assistant under a government research grant or an industry-sponsored research agreement with the University. students may also best required to sign the Participation Agreement under other appropriate circumstances, as determined by the Vice Chancellor for Research (for example, as required by the terms of a research grant).

2. **Individuals Other Than students** - All Covered Individuals other than students must sign the Participation Agreement. The University will confirm that a valid Participation Agreement is on file before a Covered Individual receives any University-administered funds under a research grant or agreement. The University may also refuse to process any agreement involving that Covered Individual to the extent that the agreement would grant rights in Intellectual Property to an outside party.

**B. Ownership of Intellectual Property**

Any Covered Individual who invents, creates, or discovers any Intellectual Property will own all rights to such Intellectual Property except as follows:

1. **Use of University Resources** - The University will own any Intellectual Property (other than Exempted Scholarly Works) that is made, discovered, or created by any Covered Individual who makes significant use of University resources (including University-administered funds or University-funded time, facilities, or equipment) in connection with the development of such Intellectual Property. Use of library facilities, facilities available to the general public, and occasional use of office equipment and office staff will not ordinarily be considered "significant use" of University facilities and equipment. In addition, faculty members will not be considered to have made significant use of University resources if (i) the faculty member receives advance written approval of the proposed use from the Department Chair, (ii) academic uses of facilities and equipment have priority, (iii) the faculty member compensates the University for the fair market value of the facilities and equipment (as actually charged by the University to outside users or, in the absence of such documentation, as determined by the Vice Chancellor for Research), (iv) the faculty member is not using University-committed time because the activities are permitted Outside Activities (under the University Policy on Faculty Consulting and Outside Activities), and (v) the faculty member does not use any University-provided funds or University-administered funds in connection with the activity.

If a Covered Individual makes, creates, or discovers Intellectual Property without significant use of University resources, but the Intellectual Property closely resembles a specific research project that the Covered Individual has conducted at the University, it may appear that the Intellectual Property arose with use of University resources. Under these circumstances, the University and the Covered Individual (or a company for whom the Covered Individual consults) could later argue about ownership of the Intellectual Property because the University might reasonably believe that University resources were in fact used. Such arguments usually arise after the Intellectual Property has gained substantial commercial value. In order to avoid these potentially litigious situations, the University requires Covered Individuals to disclose to the University any Intellectual Property that closely resembles a specific research project at the University, together with an explanation that the Intellectual Property did not arise through use of University resources. The University may ask the Covered Individual for documentation supporting the claim that there was no significant use of University resources. As described below, if there was no significant use of University resources, the University will give the Covered Individual a written acknowledgment that the University has no ownership interest in that Intellectual Property.
2. University-Commissioned Works - The University will own any Intellectual Property (including Exempted Scholarly Works) that is made, discovered, or created by a Covered Individual who is specifically hired or commissioned by the University for that purpose, unless otherwise provided by written agreement between such individual and the University.

3. Intellectual Property Subject to Contractual Obligations - Ownership of any Intellectual Property (including Exempted Scholarly Works) that is made, discovered, or created in the course of research funded by a sponsor pursuant to a grant or research agreement, or which is subject to a materials transfer agreement, confidential disclosure agreement or other legal obligation affecting ownership, will be governed by the terms of such grant or agreement, as approved by the University, although the University will ordinarily claim ownership.

4. student Works
a. Generally - As with other Covered Individuals, students shall own any Intellectual Property that they make, discover, or create in the course of research (e.g., thesis or dissertation research) unless (i) the student received financial support from the University in the form of wages, salary, stipend, or grant funds for the research, (ii) the student made significant use of University resources (including University-administered funds or University-funded time, facilities, or equipment) in connection with the research, or (iii) the research was funded by a sponsor pursuant to a grant or sponsored research agreement or is subject to a materials transfer agreement, confidential disclosure agreement, or other legal obligation that restricts ownership of Intellectual Property.

b. Theses and Dissertations - The texts of all student theses and dissertations, and derivative works of these works, are considered Exempted Scholarly Works; therefore, the student will own copyright to the Scholarly Work (unless Sections III.B.2. or III.B.3. apply), subject to a royalty-free license to the University to reproduce and publish the Scholarly Work. As described below, students are allowed to publish their theses and dissertations unless they have agreed in writing to restrictions that preclude or delay publication.

Under certain circumstances, as described in Section III.C.3. below, the University will relinquish its rights in Intellectual Property to the inventor or creator of that Intellectual Property at his or her request.

C. Administrative Procedures - Inventions and Copyrightable Works
A primary goal of the University is the discovery and free dissemination of knowledge for the benefit of the public. The University recognizes, however, that in certain instances the public will only benefit from knowledge that is protected under the patent or copyright laws, which provide an incentive for economic development of that knowledge. The University therefore request that all Covered Individuals disclose Inventions and Copyrightable Works (other than Exempted Scholarly Works) promptly, in order to allow the University an opportunity to evaluate their commercial potential, and to preserve or enhance their value by filing a patent application or obtaining a copyright registration. The University has established the following procedures in order to accomplish the dual objectives of disseminating knowledge and maximizing the economic value of that knowledge.

1. Disclosure to the University - Disclosure forms should be submitted to the CVIP or the Vice Chancellor for Research. The Vice Chancellor for Research and the CVIP will exchange copies of all disclosure forms that each receives. The Vice Chancellor for Research will also make available to the campus Office of Grants and Contracts appropriate information to permit required disclosures to research sponsors (e.g., federal agencies). The CVIP will make available
appropriate disclosure forms. The treatment of different categories of Intellectual Property is set forth below.

a. Intellectual Property Developed with University Resources or Closely Resembling a Specific University Research Project - All Covered Individuals are encouraged to disclose promptly all Inventions and Copyrightable Works (except Exempted Scholarly Works) that (i) are developed with significant use of University resources or (ii) closely resemble a specific research project in which that faculty member is engaged at the University (see Section III.B.1. above). Although the disclosure of such Inventions and Copyrightable Works is voluntary, if the Covered Individual intends to commercialize such Intellectual Property, disclosure is required reasonably before the Covered Individual takes any action to commercialize such Intellectual Property. Examples of commercial actions include, without limitation, seeking patent or copyright protection, commencing discussions with potential investors or licensees, or transferring the Intellectual Property to a third party.

If a Copyrightable Work is an Exempted Scholarly Work, no disclosure is required under any circumstances. In other cases in which a Covered Individual desires treatment of a Copyrightable Work as a Scholarly Work, the Covered Individual should submit to the CVIP or Vice Chancellor for Research, in addition to the disclosure form, a request for treatment of the work as a Scholarly Work and a brief explanation of why the work should be a Scholarly Work.

In the case of an Invention or Copyrightable Work that the Covered Individual claims is not subject to University ownership because the Intellectual Property was developed without significant use of University resources, the Covered Individual should submit to the CVIP or Vice Chancellor for Research, in addition to the disclosure form, a request for confirmation of individual ownership together with documentary evidence which clearly establishes that fact.

b. University-Commissioned Works - In the case of Inventions and Copyrightable Works (including Exempted Scholarly Works) that a Covered Individual is specifically hired or commissioned by the University to develop (see Section III.B.2. above), disclosure of the Intellectual Property is required unless otherwise provided by written agreement between such individual and the University.

c. Intellectual Property Subject to Contractual Obligations (e.g., Sponsored Research Agreements) - In the case of Inventions and Copyrightable Works (including Exempted Scholarly Works) developed in the course of research funded by a sponsor pursuant to a grant or research agreement, or which is subject to a materials transfer agreement, confidential disclosure agreement or other legal obligation requiring disclosure, the disclosure of such Intellectual Property will be governed by the terms of such grant or agreement, as approved by the University, if such terms differ from this Policy.

2. Evaluation and Disposition of Disclosures - The Director and the Vice Chancellor for Research will review, evaluate, and make a disposition of all disclosure forms, and will promptly notify the Covered Individual of their disposition. The evaluation and disposition of a disclosure will be completed as soon as possible, but for Inventions (and computer software) ordinarily no later than ninety (90) days, and for Copyrightable Works (other than software) ordinarily no later than thirty (30) days after the CVIP or the Vice Chancellor for Research receives a complete and accurate disclosure form and any other information that the CVIP or the Vice Chancellor for Research request in order to make an informed evaluation of an Invention or Copyrightable Work. Disclosure forms will be evaluated for one of more of the following dispositions, subject to the appeals process described in Section III.C.4. below:
a. Scholarly Work - In the case of a Copyrightable Work that is claimed as a Scholarly Work (but is not an Exempted Scholarly Work), the Director and the Vice Chancellor for Research will decide whether that work is in fact a Scholarly Work.

b. No Use of University Resources - In the case of an Invention or Copyrightable Work that the Covered Individual claims is not subject to University ownership because the Intellectual Property was developed without significant use of University resources, the Director and the Vice Chancellor for Research will decide whether there was in fact significant use of University resources.

c. Evaluation of Commercial Potential: The Evaluation Committees - In the case of an Intellectual Property that the Covered Individual discloses for possible commercialization by the University, the Director and the Vice Chancellor for Research will determine its commercial potential. To assist in this determination, the Director and the Vice Chancellor for Research may consult with patent or copyright counsel and outside experts in particular fields.

In addition to these resources, the Director and the Vice Chancellor for Research may seek the advice of various Evaluation Committees with expertise in various fields of research, which Committees the President shall have authority to establish at his or her discretion. Each Committee will be composed of faculty members with relevant expertise, appointed by the Chancellors in consultation with the Director and the Vice Chancellors for Research; a representative from the CVIP; and a Committee Chair, selected by vote of the whole Committee. The Director may invite to any Committee meeting one or more individuals from outside the University with relevant industry experience to advise the Committee.

All intellectual property disclosures shall be considered confidential by the University. The University will inform all members of the Evaluation Committee and all outside experts that the information contained in the disclosures is confidential, and that breach of confidentiality is a violation of University policy that could lead to personnel or other available sanctions or actions and will obtain written acknowledgment of such obligations from these individuals. The Evaluation Committees will establish recusal procedures for members who have a conflict of interest in a particular case.

d. Intellectual Property Subject to Contractual Obligations (e.g., Sponsored Research Agreements) - In the case of Inventions or Copyrightable Works (including Exempted Scholarly Works) that arise in the course of research funded by a sponsor under a grant or research agreement, or which are subject to a materials transfer agreement, confidential disclosure agreement, or other legal obligation affecting evaluation of disclosures, the evaluation process will be governed by the terms of such grant or agreement, as approved by the University, if such terms differ from this Policy.

In the unlikely event that the Director and the Vice Chancellor for Research disagree on the disposition of a disclosed Invention or Copyrightable Work, a final decision shall be made by the President.

3. Request for Relinquishment of Rights - Under certain circumstances, as described below, the University may relinquish its ownership rights in an Invention or Copyrightable Work to the inventor or creator of the Intellectual Property at his or her request.

a. Intellectual Property Developed With University Resources - The University automatically waives its rights in Exempted Scholarly Works. In all other cases, the University will ordinarily
waive its ownership rights in favor of the inventor or creator of an Intellectual Property if the Covered Individual has made complete and accurate disclosure of such Intellectual Property in accordance with this Policy and the Director and Vice Chancellor for Research have determined that the Intellectual Property comes under one or more of the following categories (as described in detail in this Policy):

- Copyrightable Work that is a Scholarly Work
- Intellectual Property developed without significant use of University resources
- Intellectual Property that the University has decided not to commercialize
- Intellectual Property that the University ceases to use diligent efforts to commercialize

b. University-Commissioned Works - The University will not ordinarily waive its ownership rights in any Intellectual Property (including Exempted Scholarly Works) that is developed by a Covered Individual who is specifically hired or commissioned by the University for that purpose, unless otherwise provided by written agreement between such individual and the University.

c. Intellectual Property Subject to Contractual Obligations - In the case of Intellectual Property (including Exempted Scholarly Works) that is developed in the course of research funded by a sponsor pursuant to a grant or research agreement, or which is subject to a materials transfer agreement, confidential disclosure agreement, or other legal obligation affecting ownership, the relinquishment of any University rights in the Intellectual Property will be governed by the terms of the relevant grant or agreement, as approved by the University, if such terms differ from this Policy. This includes research carried out by faculty members within a center of the University when a separate agreement with the University, approved by the Vice Chancellor for Research and the Director, has been executed by the center. Before a change is made in an ongoing research contract between the center and an outside entity, the Vice Chancellor for Research will consult with faculty members who participate in the contract. A Covered Individual may need a separate waiver or assignment of rights from the other party in order to acquire complete rights to the Intellectual Property.

If certain Intellectual Property is available for relinquishment by the University (as set forth above), the inventor or creator of the Intellectual Property may request in writing that the Director grant a release or assignment of rights. The Director in consultation with the Vice Chancellor for Research will promptly respond to this request. The University will retain a royalty-free, non-exclusive license to use any such Inventions or Copyrightable Works for academic research and teaching. If the University has incurred expenses to obtain legal protection for Intellectual Property (e.g., patent-related expenses), the University may condition its relinquishment of rights to that Intellectual Property through a contract with the Covered Individual to reimburse the University from commercialization revenues.

4. Appeals - If a Covered Individual disagrees with a decision of the Director and the Vice Chancellor for Research under Section III.C.2., such individual may ask for reconsideration by the appropriate Evaluation Committee. The Committee shall review the matter and make its recommendation to the Director and the Vice Chancellor for Research who shall reconsider the matter.

D. Administrative Procedures - Tangible Research Materials
While potential commercial value should not inhibit the free exchange of University-owned Tangible Research Materials for research purposes, the University nonetheless recognizes that such Materials may have significant commercial value. In addition, Tangible Research Materials received by Covered Individuals may be subject to contractual restrictions that severely limit the
use and transfer of such Materials, to the detriment of University researchers. The University has therefore established the following procedures to allow the free exchange of Tangible Research Materials, while at the same time respecting the ownership rights of the University, protecting the rights of its researchers, and limiting the liability of the University and its researchers.

(1) **Transfer to Outside Researcher for Basic Research** - If a Covered Individual desires to transfer Materials to an Outside Researcher for use in internal basic research, and not for the development or sale of commercial products, the Covered Individual must use the appropriate University form of Materials Transfer Agreement ("MTA"), which will be provided by the CVIP together with instructions for the use of each form. The various forms of MTA will establish rights and responsibilities regarding the Materials among the University and the Outside Researcher and his or her employer and will minimize future confusion and controversy regarding the use and transfer of the Materials and ownership of Inventions or Materials based on the supplied Materials. Faculty members (but not other Covered Individuals) are authorized to sign these MTAs on behalf of the University provided that (i) the University-form MTA is not altered or revised in any manner and (ii) a signed original of the MTA is sent to the CVIP when the Materials are sent to the Outside Researcher. Alternatively, CVIP representatives are authorized to approve and sign MTAs, even with revisions. If a Covered Individual is involved in a project that requires frequent exchanges of material with an Outside Researcher, the CVIP representative, in consultation with the General Counsel's office, may develop a blanket MTA to cover all exchanges between the Covered Individual and the Outside Researcher for a specific period.

If Materials are developed by a Covered Individual in the course of sponsored research, or are otherwise subject to contractual restrictions (e.g., a materials transfer agreement or confidential disclosure agreement), the transfer of such Materials to an Outside Researcher will be governed by the terms of the relevant agreement, if such terms differ from this Policy.

These procedures also apply to students who leave the University and desire to bring with them Materials that they developed or discovered in the course of their work at the University.

2. **Transfer for Commercial Use** - Materials may not be transferred to any Outside Researcher for any use other than internal basic research unless the Outside Researcher has obtained a license from the University through the CVIP under the procedures set forth in this Policy. Materials with commercial uses should be disclosed to the CVIP or Vice Chancellor for Research in the same manner as Inventions and will be treated in the same manner as Inventions.

(2) **Receiving Materials from Outside Researchers** - If a Covered Individual receives Materials from an Outside Researcher at another organization (non-profit or commercial), the other organization or researcher may impose serious use and transfer restrictions on the Materials and may claim an ownership interest in Inventions, Copyrightable Works, or Materials that arise in the course of research performed with such Materials. For this reason, only CVIP representatives are authorized to approve and sign agreements governing receipt of Materials from other organizations. Covered Individuals are encouraged to consult with the CVIP regarding the restrictions applicable to a particular Material from an Outside Researcher before planning to use that Material in their research. Covered Individuals should be aware that, in some instances, these restrictions may be so onerous (e.g., no publications, assignment of inventions) that the CVIP will require modification of the agreement before approval. The CVIP will make available a University-form MTA for receipt of Materials, although the organization supplying the Materials will usually require use of its own MTA.
If Materials are received by a Covered Individual in the course of sponsored research, the transfer of such Materials will be governed by the terms of the applicable sponsored research agreement, if such terms differ from this Policy. If any MTA restrictions would apply to research performed by students, the effected students must agree to such restrictions in writing.

4. Administrative Procedures - In instances where the approval and signature of a CVIP representative is required for minor changes in the University form, every attempt will be made to complete this process within three business days. If the approval process extends beyond three business days, the Covered Individual may request the intervention of the Vice Chancellor for Research, who will attempt to expedite the process. For more material changes a CVIP representative in consultation with the General Counsel’s office will complete the process as soon as practicable. The Vice Chancellor for Research will maintain a record of any such request and their disposition.

E. Administrative Procedures - Confidential Treatment of Information

While the academic tradition of free dissemination of knowledge for the public benefit is recognized by the University to be of paramount importance, it may be necessary or desirable, under some circumstances, to restrict disclosure of Confidential Information received from a sponsor company or to delay Public Disclosure of an Invention. The University has developed the following procedures to balance these competing interests. The University will ordinarily not agree to maintain University- generated research results as trade secrets.

1. Guidelines Regarding Public Disclosure of Inventions - Internal disclosure of an Invention to the CVIP or Vice Chancellor for Research will not interfere with the ability to patent the Invention. However, Public Disclosure of an Invention prior to filing for a patent application (even one day before) will preclude the availability of patent protection in most countries. This legal rule applies to any non-confidential written or oral disclosure that describes the Invention (e.g., at a scientific meeting, in a journal, or even in an informal discussion with colleagues outside the University).

Accordingly, the University strongly encourages Covered Individuals to disclose Inventions to the CVIP as soon as possible, and to delay Public Disclosure of the Invention until the evaluation process is completed and a patent application is filed. The CVIP and Vice Chancellor for Research will attempt to minimize delays in publication, but a delay of up to ninety days is often necessary for evaluation. The CVIP and Vice Chancellor for Research will make every effort to expedite the evaluation process when a Covered Individual indicates that there is a compelling need for rapid publication.

During this interim period, an Invention may be safely disclosed outside of the University under the protection of a Confidential Disclosure Agreement ("CDA"), because disclosures made under an appropriate CDA are not considered Public Disclosures. The University therefore recommends that all Covered Individuals use the University-form CDA whenever they disclose information relating to an Invention while the Invention is under evaluation by the University, and the University strongly recommends use of the University-form CDA and consultation with the CVIP if a Covered Individual wishes to disclose an Invention to an Outside Researcher associated with a company or other for-profit organization, or directly to such an organization. The CVIP will make available appropriate forms of CDA. Faculty members have authority to sign the University-form CDA on behalf of the University when they will disclose information (but will not receive information), provided they send a fully signed original of the CDA to the CVIP as
soon as possible. Alternatively, CVIP representatives are authorized to approve and sign CDAs on behalf of the University.

Covered Individuals should be aware that Public Disclosure of an Invention prior to completion of the evaluation process and filing of a patent application will adversely affect the commercial value of the Invention and therefore may decrease the likelihood that the University will proceed with commercialization of that Invention.

In the case of an Invention or Copyrightable Work that arises in the course of sponsored research or a grant, or which is subject to a materials transfer agreement (MTA), confidential disclosure agreement, or other contractual restriction affecting Public Disclosure, any restrictions on Public Disclosure will be governed by the terms of the grant or agreement with the other party, as approved by the University. If such restrictions would prevent or delay the publication of a student thesis or dissertation, then he or she must agree to such restrictions in writing.

2. Receiving Confidential Information from Outside Researchers - If a Covered Individual receives Confidential Information from an Outside Researcher or organization (non-profit or commercial) in relation to research performed by the Covered Individual at the University, the other organization or researcher may impose serious non-disclosure and non-use obligations on the Confidential Information and may claim an ownership interest in Inventions, Copyrightable Works, or Materials that arise in the course of research performed with such Confidential Information. For this reason, only CVIP representatives are authorized to approve and sign CDAs from other researchers or organizations on behalf of the University. The CVIP will make available a University-form CDA for receipt of Confidential Information, although the organization disclosing the Confidential Information will usually require use of its own form of CDA.

When Confidential Information is received by a Covered Individual in the course of sponsored research, the treatment of such Confidential Information will be governed by the terms of the applicable sponsored research agreement, if such terms differ from this Policy.

If any CDA restrictions would apply to research performed by students, the affected students must agree to such restrictions in writing.

F. Administrative Procedures - Sponsored Research with Commercial Organizations
The Vice Chancellor for Research in consultation with the CVIP shall have responsibility for negotiating, executing, and administering funded research agreements between the University and commercial organizations, in accordance with the University policies on sponsored research. The Vice Chancellor for Research may delegate all or some of these responsibilities to the CVIP. CVIP approval is required for any terms of such agreements that affect rights to Intellectual Property (e.g., option rights, license rights, or assignment of ownership). If any restrictions in a funded research agreement (such as publication delays) would apply to research performed by students, the affected students must agree to such restrictions in writing.

G. Commercialization of University-Owned Intellectual Property
The CVIP in consultation with the Vice Chancellor for Research shall have responsibility for commercial development and administration of all University-owned Intellectual Property. This commercial development will ordinarily occur through licensing of Inventions, Copyrightable Works, or Materials to a company. The CVIP will regularly consult with, seek the advice of, and inform the inventor or creator of the Intellectual Property throughout the commercialization
process. The University recognizes that involvement of the inventor or creator at every step of the commercialization process is essential for the successful commercialization of Intellectual Property. The CVIP will use diligent efforts to commercialize the Intellectual Property. If the CVIP is successful in its commercialization efforts, the inventor or creator will share in the economic rewards, as will the department and campus.

The University acknowledges the possibility that, in some situations, a Covered Individual and the University may each have ownership of an important element of Intellectual Property. In these situations, the University and the Covered Individual may achieve the highest value only if the combined Intellectual Property is commercialized. This Policy is not intended to limit the ability of a Covered Individual to contract with the CVIP to accomplish this result, even if the terms of that contract differ from this Policy. In any event, the University and the Covered Individual may each license their respective Intellectual Property separately if they cannot agree on contract terms.

1. **Distribution of Non-Equity Revenue Derived from Commercialization** - Royalty income and other non-equity revenue derived from the licensing of University-owned Intellectual Property will best distributed at the end of each accounting period as follows:

a. The University will be reimbursed for any out-of-pocket expenses incurred in obtaining and maintaining patent or copyright protection for a specific item of Intellectual Property, and in evaluating and marketing such Intellectual Property.

b. The remaining net income will best distributed as follows:

- Fifteen percent (15%) to the CVIP to fund patents, CVIP operations, and research grants
- Thirty percent (30%) to the inventor or creator
- Fifteen percent (15%) to the University entity or entities that provided the resources for development of the Intellectual Property, to fund research and scholarship
- Forty percent (40%) to the campus of the inventor or creator to fund research and scholarship

In the case of multiple inventors or creators of commercialized Intellectual Property, their shares will best distributed as they unanimously agree or, in the absence of agreement, in equal portions. If multiple departments or programs are involved, their shares will best distributed in the same manner as the distributions to the inventors or creators within such departments or programs.

At the written request of a Covered Individual, the University will furnish an accounting of these expenses and payments, but not more frequently than once each year. Covered Individuals are free to receive additional non-equity compensation directly from a commercial organization (e.g., through a consulting agreement), provided that the Covered Individual complies with other applicable University policies and procedures.

2. **Acceptance of Equity** - The University may accept an equity interest in a corporation, provided that before the CVIP agrees to accept equity, it must receive the approval of the Vice Chancellor for Research, the Vice President for Economic Development, and the University Treasurer. A Covered Individual must choose either of the following approaches when negotiations commence between the University and the corporation, but the choice is final once selected. If a transaction is completed before the Covered Individual makes a choice of these approaches, the approach in paragraph b shall apply.
a. Covered Individuals may elect to receive thirty percent (30%) of the equity that the University would otherwise receive in connection with the commercialization of Intellectual Property, in which case the Covered Individual agrees not to receive any other equity interest from the corporation. The Director may waive this restriction in his or her discretion. The University will not receive or hold this equity on behalf of a Covered Individual, but will instruct the corporation to issue the equity directly to the Covered Individual. Covered Individuals must sign any documents required by the corporation (e.g., stock restriction agreements) and must agree to comply with any restrictions placed on the stock by the corporation. If the corporation refuses to issue the stock directly to the Covered Individual, or if the Covered Individual does not sign the necessary documentation, the University will instruct the corporation to issue the equity directly to the University. In such event, the Covered Individual may ill receive equity independent of the University.

b. Covered Individuals may elect to receive equity directly from the corporation independent of the University, in which case the Covered Individual agrees not to receive any share of equity that the University may receive in that transaction. Covered Individuals selecting this approach may negotiate with the corporation to receive equity by means of, for example, a consulting agreement or founders stock. Such arrangements may be subject to the University Policy on Conflict of Interest Relating to Intellectual Property and Commercial Ventures.

3. Distribution of Equity Revenue Derived From Commercialization - The University will not receive and hold equity until liquidation on behalf of a Covered Individual. Instead, as explained in the preceding section, a Covered Individual may receive equity directly from a company (either together with the University or independent of the University). The equity received by the University in connection with the commercialization of Intellectual Property will be held until liquidation, with the proceeds distributed as follows:

a. First, to the extent the University is not fully reimbursed for out-of-pocket expenses from non-equity revenue, the University will be reimbursed for any remaining out-of-pocket expenses incurred in obtaining and maintaining patent or copyright protection for a specific item of Intellectual Property, and in evaluating and marketing such Intellectual Property.

b. The remaining proceeds from equity liquidation will best distributed as follows:

- Twenty percent (20%) to the CVIP to fund patents, CVIP operations, and research grants
- Twenty percent (20%) to the University entity or entities that provided the resources for development of the Intellectual Property, to fund research and scholarship
- Sixty percent (60%) to the campus of the inventor or creator to fund research and scholarship

Equity held within the University will be managed by the Treasurer. Equity may also be held on behalf of the University by the University of Massachusetts Foundation, Inc. or another outside investment advisor to minimize potential institutional conflicts of interest.

H. Enforcement
The Director, the Vice Chancellor for Research, or the President may refer any matter to the appropriate University official for disciplinary or other appropriate action.

I. Appeals
If a faculty member disagrees with any decision by the Vice Chancellor for Research or the Director, the faculty member may request an advisory opinion from an ad hoc faculty committee.
composed of three members appointed by the Chancellor for that campus and three members appointed by the Faculty Senate. The faculty member and the Vice Chancellor for Research will each present their views to the committee. The committee will adopt an opinion by vote of a majority of its members. In the event of a deadlock, the committee may adopt two opinions. The committee will transmit its written opinion to the faculty member, the Vice Chancellor for Research, and the Director.

If the disagreement persists, the faculty member may appeal the matter to the President (or his or her designee). The President will consider written statements by the faculty member, the Vice Chancellor for Research, and the Director, as well as the advisory opinion rendered by the ad hoc committee. The decision of the President shall be final within the University.

In the case of Covered Individuals other than faculty members, the President shall have authority to overrule any decision of a Vice Chancellor or the Director. The decision of the President shall be final within the University.

If a Covered Individual disagrees with the final University decision, the Covered Individual may exercise his or her individual legal rights to pursue the matter in a court of law located in the Commonwealth of Massachusetts. This acknowledgment by the University that a Faculty Member has the right to pursue a legal claim is not an admission by the University that any Faculty Member actually has any actionable legal claim. Rather, the University seeks to preserve the legal rights of a Faculty Member outside of the collective bargaining process after internal appeals are exhausted.

J. Interpretation of Policy; Exceptions
The Director shall administrate this Policy in regular consultation with the Vice Chancellors for Research and the President. The President shall have authority to interpret this Policy and, upon recommendation of the Vice President for Economic Development and in consultation with the General Counsel, may grant exceptions to the Policy in appropriate cases.

K. Reports
The Vice Chancellor for Research shall file with the Faculty Senate an annual report on disclosures and materials transfer agreements, indicating the number received, time involved in processing, and disposition. The report shall present summary statistics and shall maintain the confidentiality of individual disclosures.

(Amherst/Boston Version, 2/3/97 revised 3/24/97)-106. - (UMA & UMB)
UNIVERSITY OF MASSACHUSETTS
NON-DISCRIMINATION AND HARASSMENT POLICY

PURPOSE

The University of Massachusetts complies with applicable state and federal laws on non-discrimination, harassment, and retaliation including Title IX of the Education Amendments of 1972, Title VII of the Civil Rights Act of 1964, the Violence Against Women Act of 1994, and the Massachusetts anti-discrimination law. This policy states the University’s commitment to assure compliance.

I. INTRODUCTION

This policy affirms the University of Massachusetts’ (“University’s”) commitment to provide a welcoming and respectful work and educational environment, in which all individuals within the University community may benefit from each other’s experiences and foster mutual respect and appreciation of divergent views. The University will not be tolerant of conduct which violates rights guaranteed by the law or University policies. Accordingly, the University prohibits unlawful discrimination and harassment based upon protected characteristics, and related retaliatory conduct, in accordance with state and federal non-discrimination laws, including Title IX of the Education Amendments of 1972, Title VII of the Civil Rights Act of 1964, the Violence Against Women Act of 1994, and the Massachusetts anti-discrimination laws.

II. POLICY STATEMENT

The University prohibits unlawful discrimination, harassment (including sexual harassment), and retaliation against anyone based on religion or religious belief, color, race, marital status, veteran or military status, age, sex, gender identity or expression, sexual orientation, national origin, ethnicity, disability, genetic information, or any other legally protected class, in education, admission, access to or treatment in, its programs, services, benefits, activities, and terms and conditions of employment at the University.

III. DEFINITIONS

For the purposes of this policy, the following definitions apply.

a. Unlawful discrimination is conduct that is directed at a specific person or persons that subjects them to treatment that adversely affects their employment, application
for employment, education, admissions, University benefits, programs, or activities, because of their religion or religious belief, color, race, marital status, veteran or military status, age, sex (including sexual harassment), gender identity or expression, sexual orientation, national origin, ethnicity, disability, genetic information, or any other legally protected class.

b. **Harassment** is conduct by a person or persons against another person or persons based upon their legally protected class that adversely has the effect of:

(i) unreasonably interfering with a person or person’s employment, educational benefits, academic grades or opportunities, or participation in University programs or activities; or

(ii) unreasonably interfering with a person or person’s work or academic performance; or

(iii) creating an intimidating, hostile, or offensive working or academic environment.

c. **Sexual Harassment** is unwelcome conduct of a sexual nature when:

(i) submission to such conduct is made either explicitly or implicitly a term or condition of an individual’s employment, education, or participation in University programs or activities; or

(ii) submission to or rejection of such conduct by a person or persons is used as a basis for employment or educational decisions affecting such person or persons, or participation in University programs or activities; or

(iii) such conduct unreasonably interferes with a person or person’s work or academic performance; interferes with or limits a person or person’s ability to participate in or benefit from a work or academic program or activity; or creates an intimidating, hostile, or offensive working or academic environment.

d. **Retaliation** is the interference through intimidation, including threats, coercion, or unlawful discrimination, with an individual’s right or privilege secured under the law [Title IX of the Education Amendments of 1972, Title VII of the Civil Rights Act of 1964, the Violence Against Women Act of 1994, the Massachusetts anti-discrimination laws, or other laws] or interfering with an individual’s right to make a complaint, testify, assist, or participate in any manner in an investigation, proceeding or hearing, or to intervene to prevent a violation of this policy.

Any member of the University community who engages in unlawful discrimination, harassment (including sexual harassment), or retaliation in violation of this policy may be subject to disciplinary or other action. The campuses shall develop campus policies and
complaint and investigatory procedures that will provide an equitable and prompt resolution of a complaint and make recommendations for disciplinary or other action.

This policy applies to all members of the University community, including students, employees, faculty, applicants for admissions and employment, contractors, volunteers, and visitors.

IV. RESPONSIBILITIES

Chancellors and the Senior Vice President for Administration & Finance and Treasurer for the President’s Office are directed to disseminate this policy within their communities.

V. STANDARDS

The President or designee, in consultation with the General Counsel and Senior Vice President for Administration & Finance and Treasurer, will issue administrative standards to implement this policy. Campuses shall establish campus policies and procedures, within the scope of this policy and the administrative standards.
UNIVERSITY OF MASSACHUSETTS
RESOLUTION IN SUPPORT OF PLURALISM

The Board of Trustees affirms its commitment to maintaining an academic environment in which all individuals benefit from each other's experiences through pluralism, mutual respect, appreciation of divergent views, and awareness of the importance of individual rights. To this end, we reassert the importance of civility and the valuable contribution that individuals of all backgrounds bring to the University community.
UNIVERSITY OF MASSACHUSETTS
POLICY AGAINST INTOLERANCE

The Board of Trustees denounces intolerance which interferes with those rights guaranteed by law or policy, and insists that such conduct has no place in a community of learning. We also recognize the obligation of the University to protect the rights of free inquiry and expression, and nothing in the Resolution in Support of Pluralism or Policy Against Intolerance shall best construed or applied so as to abridge the exercise of rights under the Constitution of the United States and other Federal and State laws.
PEDESTRIAN CROSSWALK POLICY
PART I. ADMINISTRATION OF THE GOVERNMENT
TITLE XIV. PUBLIC WAYS AND WORKS
CHAPTER 89. LAW OF THE ROAD

Chapter 89: Section 11. Marked crosswalks; yielding right of way to pedestrians; penalty

Section 11. When traffic control signals are not in place or not in operation the driver of a vehicle shall yield the right of way, slowing down or stopping if need best so to yield, to a pedestrian crossing the roadway within a crosswalk marked in accordance with standards established by the department of highways if the pedestrian is on that half of the traveled part of the way on which the vehicle is traveling or if the pedestrian approaches from the opposite half of the traveled part of the way to within 10 feet of that half of the traveled part of the way on which said vehicle is traveling.

No driver of a vehicle shall pass any other vehicle which has stopped at a marked crosswalk to permit a pedestrian to cross, nor shall any such operator enter a marked crosswalk while a pedestrian is crossing or until there is a sufficient space beyond the crosswalk to accommodate the vehicle he is operating, notwithstanding that a traffic control signal may indicate that vehicles may proceed.

Whoever violates any provision of this section shall be punished by a fine of not more than $200.

Whenever a pedestrian is injured by a motor vehicle in a marked crosswalk, the department of state police or the municipal police department with jurisdiction of the Street, in consultation with department of state police if deemed appropriate, shall conduct an investigation into the cause of the injury and any violation of this section or other law or ordinance and shall issue the appropriate civil or criminal citation or file an application for the appropriate criminal complaint, if any. This section shall not limit the ability of a district attorney or the attorney general to seek an indictment in connection with the operation of a motor vehicle which causes injury or death and which violates this section.
PRINCIPLES OF EMPLOYEE CONDUCT
UNIVERSITY OF MASSACHUSETTS

Institutions of higher education are entrusted with great resources and commensurably great responsibilities. They must meet their mission of research, teaching, and service in ways that truly enrich the society that supports them and truly serve the students, parents, and alumni who in joining the university community become life-long members of the extended university learning family. College and university leaders play a key role in assuring that high standards of ethical practice attend to the delivery of services to their various constituents and to the custody and use by all their faculty, staff and students of the resources entrusted to them. The University of Massachusetts embraces the values expressed in these Principles of Employee Conduct and expects their observance by all its employees.

University employees are entrusted with public resources and are expected to understand their responsibilities with respect to conflicts of interest and to behave in ways consistent both with law and with University policy.

University employees are expected to be competent and to strive to advance competence both in themselves and in others.

The conduct of University employees is expected to be characterized by integrity and dignity, and they should expect and encourage such conduct by others.

University employees are expected to be hone and conduct themselves in ways that accord respect to themselves and others.

University employees are expected to accept full responsibility for their actions and to strive to serve others and accord fair and just treatment to all.

University employees are expected to conduct themselves in ways that foster forthright expression of opinion and tolerance for the view of others.

University employees are expected to best of awareness and understand those institutional objectives and policies relevant to their job responsibilities, best capable of appropriately interpreting them within and beyond the institution, and contribute constructively to their ongoing evaluation and reformulation.

The University is responsible for communicating to University employees the content of these Principles of Employee Conduct and for ensuring that the standards of conduct contained herein are met.

The University expects to provide its employees:

a work environment that is professional and supportive;

a clear sense of the duties of their job, the procedures for performance review, and access to relevant University policies and procedures;
within the scope of each employee's assigned areas of authority and responsibility, the duty to
exercise appropriate judgment and initiative in performing duties;

the right to seek appropriate review of matters that violate the ethical principles contained in these
Principles.
Effective July 1, 1976, the Commonwealth's Fair Information Practices Act became law. This statute's intent is to insure that all personal data maintained by the Commonwealth or any of its operating agencies be accurate, pertinent, relevant and confidential.

On February 2, 1977, the Board of Trustees of the University of Massachusetts voted to adopt a final set of regulations pertaining to this Act and published them under the title "University Fair Information Practices Regulations." Their purpose is to regulate the collection, maintenance and dissemination of personal data, with the object of protecting the confidentiality and rights of individuals who could be identified in any way by persons who have access to these records. The official set of regulations is available in the Personnel Office to anyone who would like to read them, but because they are so technical, this brief summary of the general policies and procedures to which the Personnel Office will adhere in regard to disseminating information and keeping files is being made available to you.

I. Certain information about individuals, defined as "Public Information" can, by virtue of these Regulations, best disseminated without restriction. "Public Information" includes name, position title, job description, salary, office location and telephone number, and dates of employment at the University.

II. A second group of information, defined as "Directory Information" consists of several categories of data which can best restricted from dissemination at your request. "Directory Information" includes home address and telephone number, date and place of birth, education, social security number, marital status, and citizenship.

III. If you, as a data subject, wish to request that some or all of this information not be disseminated or published, you must file a directive form with the Personnel Office specifying those categories of information that you do not want disseminated. A directive form concerning dissemination of "Directory Information" is attached to this memorandum. WE REQUE THAT YOU COMPLETE THIS FORM AND RETURN IT TO THE PERSONNEL OFFICE AS SOON AS POSSIBLE, REGARDLESS OF WHETHER OR NOT YOU DESIRE TO RERICT THE DISSEMINATION OF CERTAIN CATEGORIES OF INFORMATION.

IV. The Personnel Office will honor your directive unless dissemination of this information is required by statute, regulation, or legitimate University purpose. In the case of a court order or subpoena which mandates access to personal data, the Personnel Office will make every reasonable effort to notify you in advance of compliance therewith.

V. All other personal data will be held in confidence and not made available to other than those University officers or employees with a legitimate operational need and such other agencies or officials as may be authorized by law to have access, unless the Personnel Office has received written permission from you.

VI. Any data subject may look at his/her personal file during regular office hours provided reasonable advance notice is received by the Personnel Office from the data subject. (Arrangements can be made by contacting the Personnel Office at 545-0380.)
VII. The file may be looked at only in the presence of a Personnel Office supervisory employee and copies of personal data may be made for a reasonable fee. The regulations specifically state, however, that letters of reference and statements of evaluation received before July 1, 1976 may not be made available to any data subject.

VIII. It should be noted that the individual's personal data file maintained by the Personnel Office is the official University file; however, similar data may also be maintained at the departmental or Dean's Office level.

IX. An "Audit Trail" will be maintained for each data subject listing any agency or person from outside the University given information (excluding "Public Information") from a file. Records will be kept for a three month period. If you desire to know who has accessed information in your file, you may do so by inquiring in the Personnel Office.

X. Data subjects objecting to the collection, maintenance, dissemination, use, accuracy, completeness or type of personal data held may exercise their right to appeal as outlined in the official University Fair Information Practices Regulations, a copy of which may be obtained from the Personnel Office.

The University of Massachusetts at Amherst intends to conform to these regulations to the best of its ability. Surveys, reports, and statements must, of course, be disseminated outside the University, but no names will be used. Naturally, there has to be some communication of personal data within the University, but confidentiality and individual rights will be protected to the greatest practicable extent.
All UMass Amherst employees are Public Employees. Public employees can be full-time, part-time, permanent, temporary, grant-funded, state-funded, unionized and/or non-unit. Students who receive paychecks from the University are Public Employees.

In your role as a Public Employee, every record you create or receive is a public record and is eligible for public disclosure unless a specific statutory exemption permits or requires it to be withheld. This includes all emails sent from or received by your UMass email address.

Frequently Asked Questions

- **What should I do if I receive a public records request?**
  - All requests for public records should be immediately forwarded to recordsadmin@umass.edu. The University has 10 days to respond to all requests. If someone asks you how to submit a request, direct them to www.umass.edu/records.

- **Who is our campus Records Access Officer?**
  - Michelle Goncalves | 347 Whitmore | 413-545-2211 | recordsadmin@umass.edu

- **How long do I have to retain certain records?**
  - The campus’ records retention schedule is available at www.umass.edu/records. You are responsible for adhering to this schedule and ensuring that records in your possession are destroyed according to the timeline posted. If you have questions about the schedule, please contact the Records Access Officer.

- **What are the conditions under which a record may be withheld or redacted?**
  - Records may be withheld or redacted if required by law (e.g. FERPA requires the University to withhold student records), or if the record falls under one of the exemptions listed in the MA Public Records Law. More information about the exemptions is available through the Secretary of State’s Office.

- **Can someone request a copy of my email if I use a personal email account?**
  - Yes. All email sent from or received by your UMass email address is eligible for public disclosure. If you use your personal email address to do University business or if you have your UMass email forwarded to a personal email, that personal email may also be disclosed, though the personal email address itself may be redacted.
Massachusetts Right to Know

The Right to Know law, Chapter 111F of the Massachusetts General Laws, outlines the rights of employees and community residents regarding the communication of information on toxic and hazardous substances. The law does several things:

- It covers all employees and community residents who might foreseeably be exposed to hazardous substances used in the workplace.
- It requires that WORKPLACE NOTICES informing employees of their rights be posted in a central location in the workplace.
- It required the Massachusetts Department of Public Health to establish the Massachusetts Substance list and it allows the listing of additional substances on evidence of risk to health. Copies of this list are on reserve at campus libraries and at departments utilizing hazardous or toxic substances.
- It mandates that each hazardous or toxic substance best LABELED and that MATERIAL SAFETY DATA SHEETS (MSDS) be available upon written request. MSDS provides general information on the substance, safe use instructions, and known risks to health.

Massachusetts Division of Occupational Safety regulations require annual training on “Right-to-Know for employees who work with toxic or hazardous substances. The Amherst campus has an on-line training program, developed by the Environmental Health and Safety (EH&S) Department. The OWL program can be accessed at http://ehrain.ehs.umass.edu. Right-to-Know training can also be taken through the EH&S Laboratory Safety Training and other classroom training opportunities.

If you have any questions about the EH&S on-line training, please contact Robert LaFord at Environmental Health and Safety at 545-2682.
SEXUAL HARASSMENT
POLICY AND
PROCEDURES

UNIVERSITY OF MASSACHUSETTS AMHERST

EQUAL OPPORTUNITY & DIVERSITY OFFICE
243 LEDERLE GRC LOWRISE
TELEPHONE: (413) 545-3464 (v/tty)
EMAIL: eod@admin.umass.edu
WEB: www.umass.edu/eod

Updated: March, 2014
The University of Massachusetts Amherst is committed to providing faculty, staff and students with an environment where they may pursue their careers or studies without being sexually harassed. Sexual harassment of or by any member of the University community is unacceptable and will not be tolerated. It is illegal and constitutes a violation of Title VII of the Civil Rights Act of 1964, Title IX of the Education Amendments of 1972, and Massachusetts G.L.c.151B and 151C.

For the purposes of this policy, it is defined as follows:

Unwelcomed sexual advances, requests for sexual favors, and other verbal or physical conduct of a sexual nature constitute sexual harassment when:

1) submission to or rejection of such conduct is made either explicitly or implicitly a term or condition of an individual's employment or academic work; or
2) submission to or rejection of such conduct by an individual is used as the basis for employment or academic decisions affecting such individual; or
3) such conduct has the purpose or effect of unreasonably interfering with an individual's performance or creating an intimidating, hostile or sexually offensive working or academic environment.

Examples of sexual harassment include, but are not limited to the following:

- repeated unwanted sexual flirtations, advances or propositions;
- continued or repeated verbal abuse or innuendo of a sexual nature;
- uninvited physical contact such as touching, hugging, patting, brushing or pinching;
- verbal comments of a sexual nature about an individual's body or sexual terms used to describe an individual;
- display of pictures, posters or cartoons that a reasonable person would find offensive or sexually suggestive;
- continued or repeated jokes, language, epithets or remarks of a sexual nature;
- prolonged staring or leering;
- making obscene gestures or suggestive or insulting sounds;
- demand for sexual favors accompanied by an implied or overt threat concerning an individual’s employment or academic status or promises of preferential treatment;
- indecent exposure.

In determining whether an alleged incident constitutes sexual harassment, those entrusted with administering this policy will look at the totality of the circumstances, such as the nature of the sexual advances and the context in which the alleged incidents occurred. The final decision regarding a suitable penalty will be made from the finding of fact on a case-by-case basis and from any record of previous sexual harassment by the Respondent.

The Equal Opportunity and Diversity Office, 243 Lederle GRC Lowrise (545-3464) will be responsible for administering this policy and its procedures. The Executive Director for Equal
Opportunity and Diversity will serve as Chair of the Sexual Harassment Board (see Section VIII.A. for a description of this Board and its responsibilities) but may delegate all or part of this role to a designee. In such instances, overall decision making authority for matters related to this policy and procedures will continue to rest with the Executive Director for Equal Opportunity and Diversity. The Equal Opportunity and Diversity Office, in concert with the Chancellor, the Deputy Chancellor, and Vice Chancellors will see that all supervisors on the Amherst campus receive information and training concerning sexual harassment and the responsibilities of supervisors when complaints are received.

**PROCEDURES**

**I. Purpose and Scope**

This grievance procedure is intended to provide a fair, prompt and reliable determination about whether the University's sexual harassment policy has been violated. Anyone who, at the time of the alleged harassment, was either employed by or enrolled at the University of Massachusetts Amherst may file a complaint alleging violation of this policy. Specific procedures for complaint processing will be determined consistent with the exceptions noted in the last paragraph of this section. No University employee or student is exempt from the jurisdiction of this policy.

In most instances, complaints will be initiated by the target of the alleged harassment. However, the University reserves the right to initiate a formal grievance (or to continue processing a complaint even after a request to withdraw has been submitted by the Complainant in accordance with Section IV) when, in the opinion of the Chair of the Sexual Harassment Board, it is appropriate to do so. In such instances the Chair of the Sexual Harassment Board, in consultation with the Chancellor, will designate who will present the University's case.

As in any grievance procedure justice requires that the legal rights, as well as the right to academic freedom, of the Complainant and the Respondent be fully assured. The University will make every effort to protect these rights and will knowingly undertake no action that threatens or compromises them. Notwithstanding, nothing in these procedures is intended to prevent the University administration from taking appropriate interim measures to protect one or more of the parties until such time final adjudication regarding the complaint has been reached.

This procedure is not intended to impair or limit the right of anyone to seek a remedy available under state or federal law. A Complainant may file a complaint with an external agency to meet state and federal agency deadlines without jeopardizing his or her right to a University hearing. (See Section XI.) Upon official notification that an individual has filed with an external agency, the University will inquire if the Complainant wishes to continue with the internal grievance process. Should the Complainant seek to discontinue the internal process, the University will nonetheless continue to fact find and take appropriate measures.

If the Respondent is a member of the Chancellor’s staff, the Deputy Chancellor will serve the role described for the Respondent’s Vice Chancellor in this procedure. If the Respondent is the Deputy Chancellor, the Chancellor will serve the role described for the Respondent’s Vice
Chancellor. If the Respondent is the Chancellor, the matter shall be referred to the President’s Office. [Note: In all instances throughout this document where the term Vice Chancellor is used, it will be understood that the term also refers to the Deputy Chancellor or Chancellor, whichever is appropriate.]

When the Respondent in a formal grievance is an undergraduate or graduate student, the Complainant should contact the Dean of Students Office, 227 Whitmore Building (545-2684); all such complaints will be handled in accordance with procedures as described in the Code of Student Conduct. In instances in which a Respondent is both a student and an employee, the Chair of the Sexual Harassment Board shall review the circumstances of the case and determine which grievance procedure is appropriate.

II. Confidentiality

All parties involved in any aspect of this process will act at all times to preserve the confidentiality of these proceedings. Information will be shared with those individuals who have a legitimate and operational need to be informed, and to the extent that it is necessary to maintain the effectiveness of this process. Individuals found to have violated the confidentiality of this process may be subject to disciplinary proceedings consistent with the provisions of their collective bargaining agreement or other applicable administrative rules and regulations.

III. Deadlines

A Complainant will have twelve months following an incident to initiate a complaint under this policy and procedures unless he or she can show good reason for having that deadline waived. Requests for exceptions to the filing deadline must be made in writing to the Chair of the Sexual Harassment Board who will render a decision in writing following his or her review of the request. Legal counsel may be consulted in making this determination.

In some instances, particularly when a pattern of behavior is the subject of the complaint, supporting evidence may include reports of behavior that occurred outside of the twelve month filing deadline. In these instances, a written request for an exception is not required; however, the Chair of the Sexual Harassment Board may be asked by the Respondent to rule on the admissibility of such evidence. The decision of the Chair in these instances is final.

Failure to meet any of the deadlines stipulated in this procedure will not result in a decision by default or prevent the process from continuing.

IV. Requirements for Participation & Withdrawals

If a Respondent fails to answer a charge or to participate in this process, the Chair of the Sexual Harassment Board will notify his or her Vice Chancellor of that fact. Failure to respond to a claim or to appear at a hearing will be considered a breach of responsibility and could result in disciplinary action. Furthermore, a Respondent will not prevent this process from proceeding by
his or her silence or absence; failure to respond to a complaint or to appear at a hearing may result in the process proceeding solely on the basis of the Complainant's testimony and evidence.

A Complainant may request to withdraw a formal grievance after it has been filed by submitting written reasons for the withdrawal to the Chair of the Sexual Harassment Board. The Chair will be responsible for notifying the Respondent of the request to withdraw. The Respondent must provide written agreement to the withdrawal before the charges are dropped. A Respondent who does not agree to the withdrawal request must provide written reasons to the Chair of the Sexual Harassment Board who, after consultation with appropriate administrators including, where necessary, legal counsel, will issue a written determination to the parties regarding the status of the claim. A Complainant may not interrupt the process simply by failing to appear at the hearing or other required meetings. Failure to appear may result in the hearing proceeding solely on the basis of the Respondent’s testimony and evidence.

None of the above actions should be construed to impinge upon the right of the University to initiate or continue a claim in spite of a request to withdraw when, in the opinion of the Chair of the Sexual Harassment Board, the allegations are sufficiently egregious to merit further action on the part of the University. The alleged victim will be relied upon to serve as a witness under these circumstances.

V. Retaliation

No individual shall be retaliated or discriminated against for participating in these procedures. Any act of retaliation directed against person(s) participating in these procedures is illegal. Complaints of retaliation should be addressed to the Executive Director for Equal Opportunity & Diversity who will determine the appropriate action.

VI. Penalties

The penalties for those found to have violated this policy may include, but will not be limited to, any one or combination of the following: verbal admonition, written warning placed in the personnel file, probation, suspension without pay, demotion, removal from administrative duties, and dismissal. Any disciplinary measures imposed will be consistent with applicable union contractual provisions.

VII. Filing Sexual Harassment Complaints

The University recognizes that it has a responsibility to provide a procedure for rapid and equitable resolution of all sexual harassment complaints. In many instances, resolution can be reached without the need for formal measures. The goal in all instances is to ensure that inappropriate and offensive behavior is stopped. To assist Complainants in resolving sexual harassment complaints, the University has established both informal and formal procedures, and has identified a group of individuals, “Complaint Handlers”, (see Appendix A) who can advise parties of appropriate options and procedures. In addition, the University has identified volunteers from the University community who are willing to serve as “Support and Referral Contacts” (see
Appendix B); Support and Referral Contacts, who can serve the needs of either Complainants or Respondents, are available to accompany participants to meetings or formal hearings and can provide support throughout the process.

VII.A. Initiating a Complaint

Complainants may initially consult with a Support and Referral Contact (see Appendix B) who can provide information about the complaint handling system and options available for resolution. Individuals may alternatively initiate discussions regarding a potential complaint directly with their departmental supervisor; department head or chair; or similarly situated administrator with line authority (these individuals may collectively be referred to as “Complaint Handlers”; see Appendix A of this document); or Complainants may directly contact the Equal Opportunity & Diversity Office (EO&D). [Note: The Appendices referred to in this paragraph will be updated annually and widely published.] All of the above-named individuals can provide advice regarding available options and procedures, and assist in determining how to proceed with the complaint (i.e. informally or formally).

The Complaint Handler (initial intake person as identified in the preceding paragraph) will assess the matter; determine what immediate action must be taken; and advise the Complainant about how to proceed – informally, using one of the methods described in Section VII.B.1-3 or formally, using the methods described in Sections VII.C and VIII.

The Complaint Handler may also consult with the Chair of the Sexual Harassment Board to determine the appropriateness of proceeding under these procedures. The Chair of the Sexual Harassment Board has the authority to discontinue processing a complaint. This decision is final and not subject to appeal.

The Complaint Handler, in consultation with the Chair of the Sexual Harassment Board, will identify the appropriate fact finding mechanism. Fact-finding will be done either internally (by a University staff member) or externally (by a person whose services will be retained specifically for this purpose). When fact-finding results in a written report, this report will be forwarded to the Chair of the Sexual Harassment Board and may later be introduced into the record during a formal hearing process.

Complaint Handlers must file a written report of all complaints, regardless of their disposition, with the Equal Opportunity and Diversity Office who will maintain a record of all informal complaints and formal grievances. Such record will include Complainants' and Respondents' names and the outcome of proceedings, including sanctions imposed if any. At the end of every academic year the EO&D Office will prepare an annual report of statistics and relevant commentary for the Chancellor. The annual report will be available to faculty, staff and students upon written request to the Equal Opportunity and Diversity Office. The annual report will not contain names, but may contain other relevant statistical data including, but not limited to, status of the parties (e.g. undergraduate or graduate student; classified or professional staff; or faculty); department or other campus affiliation; nature of the complaint; and outcome.
VII.B. Informal Resolution

In some circumstances informal resolution of a complaint prior to or instead of initiating the formal process may be more satisfactory than directly proceeding to a formal grievance. Informal resolution options include, but are not limited to, self-help; consultation and action at the department level; or mediation through the Ombuds Office.

Further information regarding the informal resolution process may be obtained from Support and Referral Contacts (see Appendix B); Complaint Handlers (see Appendix A); or by contacting the Equal Opportunity and Diversity Office (EO&D).

VII.B.1 Self-Help

The goal in any complaint process is to stop the harassing behavior. If a Complainant believes he or she is experiencing inappropriate conduct and can comfortably confront the individual responsible for the inappropriate conduct, then the following steps may be taken:

- confront the person(s) promptly;
- inform the person(s) that the conduct is offensive, intimidating, or embarrassing;
- describe the effect of this behavior;
- request that the behavior stop immediately.

The Complainant should have the above conversation with a witness present who can corroborate the exchange. If this is not possible or practical, the Complainant may write a letter incorporating the above points and give it to the person in front of a witness. The Complainant should retain a copy of this letter.

In all instances, the Complainant should document the event(s), including dates, times, places and witnesses.

If this action fails to provide the Complainant with the appropriate relief, or as an alternative to using this approach, the measures described below may be considered.

VII.B.2 Consultation and Action at the Department Level

When the Complainant cannot comfortably and directly confront the Respondent, or the behavior has continued in spite of direct confrontation, then the Complainant should report the behavior to someone in a position of authority who can intervene. Such persons include an immediate supervisor, department head or chair, or similarly situated supervisory personnel (see Section VII.A.).

VII.B.3 Mediation

It is sometimes the case that the issue under contention can be resolved through mediation. The Ombuds Office, located in Room 823 Campus Center, is available to provide mediation
services. The Ombuds Office is also prepared to provide referrals for more formal measures when circumstances warrant it.

**VII.C Formal Resolution (Filing a formal grievance)**

Complainants who are dissatisfied with or do not wish to utilize informal resolution should consult directly with the EO&D Office to determine the appropriateness of filing a formal grievance. Although informal resolution attempts are not required prior to filing a formal grievance, they are nonetheless encouraged.

Any individual who chooses to file a formal sexual harassment grievance may do so immediately following the incident giving rise to the complaint, or following efforts to reach an informal settlement. In no event will it be filed greater than twelve months following the incident which gave rise to the complaint unless the provisions of Section III have been met. After initially meeting with the Complainant to assess the complaint, including the appropriateness of the complaint being filed under this Policy and Procedures (see Section VII.A.), the EO&D Office will advise the Complainant of appropriate next steps.

**VIII. Formal Grievance Procedure**

Following appropriate initial consultation with the EO&D Office, the grievance must be submitted in writing to the Chair of the Sexual Harassment Board on an official grievance form (obtainable from the EO&D Office). The grievance must clearly and concisely state a description of the matter being complained about; it may also indicate any remedy sought. The complaint form must be signed and dated by the Complainant. The Chair of the Sexual Harassment Board will provide the Respondent and the Respondent’s Vice Chancellor with a copy of the complaint in a timely manner.

The Respondent will have ten working days to submit a written response to the EO&D Office. This statement, which must be submitted on the official form provided by the EO&D Office, will contain full and specific responses to each claim in the grievance, admitting, denying or providing a full explanation of the allegations. The response must be signed and dated by the Respondent. The Chair of the Sexual Harassment Board will forward a copy of the response to the Complainant and the Respondent's Vice Chancellor. If an investigation has not already taken place and a fact-finder’s report completed, then one will immediately commence. The Chair of the Sexual Harassment Board will appoint the fact-finder and provide the fact-finder with a copy of the response and the complaint.

The fact-finder will conduct a thorough investigation and forward a written report to the Chair of the Sexual Harassment Board as quickly as possible. The Chair of the Sexual Harassment Board will review the report to determine next steps.

When a hearing is to be held, it will be conducted in accordance with the procedures outlined below.
If, consistent with Section VII.A (paragraph 3), the Chair of the Sexual Harassment Board determines that the complaint should be dismissed and a hearing should not be held, the Chair will provide written notification of this decision to the Complainant, the Respondent, and the Respondent’s Vice Chancellor. This decision is final and not subject to appeal under these procedures.

The Chair of the Sexual Harassment Board will provide copies of the fact-finder’s report to the Complainant and the Respondent.

VIII.A. The Sexual Harassment Board

The Sexual Harassment Board consists of fifty members of the University community, appointed by the Chancellor, each for a term of three years, which may be renewed. Every effort will be made to ensure a widely representative and diverse group. The Board will include at least eight members from each of the campus’ five constituent groups, namely classified employees, faculty, graduate students, professional staff, and undergraduate students. The Chancellor will appoint remaining Board members without regard to constituent group.

Following their appointment, Board members will participate in a workshop designed to educate them about sexual harassment as well as the procedures for conducting a sexual harassment hearing.

VIII.B. The Hearing Panel

When a hearing is to be held, the Chair of the Sexual Harassment Board will appoint a three member Hearing Panel. At least one member of each Hearing Panel will be drawn from the Complainant's and Respondent's respective constituencies (that is, classified employee, faculty member, graduate or undergraduate student, or professional staff). The Chair will designate one member to serve as the Presiding Officer.

Prior to their participation in a hearing, the Chair of the Sexual Harassment Board will meet with the Hearing Panel to review sexual harassment issues and the hearing procedures.

Before the hearing is convened, the parties will receive written notification of the Panel’s appointment from the Chair of the Sexual Harassment Board. Each party to the proceeding will have the right to object to the appointment of any panel member on the grounds that that member's participation would jeopardize the party's right to a fair and reliable hearing. All objections must be submitted in writing to the Chair of the Sexual Harassment Board. The Chair of the Sexual Harassment Board will determine whether objections have merit; will judge whether a panel member will be seated; and will provide the objecting party with a written decision. This decision will be final.

The Hearing Panel will hear testimony and consider evidence related to the complaint, including the written findings of fact as prepared by the fact-finder. (These findings will be provided to the Panel along with copies of the complaint and the response prior to the hearing.)
The Panel will, on the basis of all relevant information and testimony before them, make a determination about whether the University policy on sexual harassment has been violated and, if so, will submit a recommendation for appropriate penalty and relief to the Chair of the Sexual Harassment Board. The Chair will review the Panel’s recommendation and forward it, along with appropriate commentary, to the Respondent’s Vice Chancellor.

**Duties and Powers of the Presiding Officer and the Hearing Panel**

**The Presiding Officer will:**

1. ensure an orderly presentation of all evidence;

2. ensure that the proceedings are accurately recorded; and

3. see that a fair and impartial decision based on the issues and evidence presented at the hearing is issued by the Hearing Panel.

**The Hearing Panel will:**

1. define issues of contention;

2. conduct a fair and impartial hearing which ensures the rights of all parties involved;

3. receive and consider all relevant evidence which reasonable people customarily rely upon in the conduct of serious business;

4. ensure that the Complainant and Respondent have full opportunity to present their positions and to present witnesses and evidence which support their positions; further, the Hearing Panel may also name individuals to appear as witnesses;

5. ask relevant questions of the Complainant, Respondent, and witnesses to elicit information which may assist the Hearing Panel in making a decision; members of the University community have a responsibility to fully cooperate with this process;

6. continue the hearing to a subsequent date if necessary to permit either party or the Panel to produce additional evidence, witnesses, or other relevant materials;

7. change the date, time or place of the hearing on its own motion or for good reason shown by either party, and with due notice to all parties;

8. permit both parties to submit written arguments following the conclusion of the hearing;
9. rule by majority vote on all questions of fact, interpretations of rules, regulations and policies, recommendations for penalties and relief, and any requests that are made during the hearing.

The Hearing Panel may consult with or have the assistance of University Legal Counsel throughout this process.

VIII.C. The Hearing

The Hearing is intended to provide a forum within which a panel of peers determines whether University policy has been violated. Both parties will be given a full and fair hearing. The proceeding, although formal, is not a court proceeding and the Hearing Panel will not be bound by the procedures and rules of evidence of a court of law. In most instances, Complainants and Respondents will be expected to speak for themselves. The Hearing Panel will hear and admit evidence which it believes is pertinent to the case.

The Hearing Panel will conduct the hearing by the following procedures:

1. The Chair of the Sexual Harassment Board will initially provide the Hearing Panel with copies of the complaint, the response, and the fact-finder’s report; the Chair will also work with the Hearing Panel and the parties to coordinate the scheduling of the hearing. A closed hearing will be held as soon as possible following the final appointment of the Hearing Panel. The Complainant and the Respondent must submit all documents they intend to introduce at the hearing, as well as the names and affiliations of their witnesses and advocates (see Section VIII.C.5) in reasonable advance of the hearing date. Actual deadlines for submissions of these materials will be established once a hearing date has been set. The Chair of the Sexual Harassment Board will ensure that the parties and the Hearing Panel receive copies of all submitted materials. Documents not submitted in advance of the hearing may be introduced into the record on the day of the hearing provided all parties and the Panel are accorded sufficient time to review the documents and respond accordingly. In this case, the party submitting the documents must provide sufficient copies for all relevant parties.

2. The Hearing Panel will convene prior to the hearing date to review the complaint, the response, the fact-finder’s report and all materials submitted by the parties. The Panel may, upon review of materials and witness lists submitted by the parties, identify additional witnesses they wish to call on the day of the hearing or request that the parties provide additional materials. The Presiding Officer will provide the parties with the names of additional witnesses and copies of all additional materials requested by the Panel as far in advance of the hearing as possible.

3. The Presiding Officer may meet with the parties prior to the hearing to review hearing procedures and to respond to any procedural matters that have arisen.
4. The Complainant and Respondent will have the opportunity to hear and respond to all testimony, to examine all evidence, and to present evidence and witnesses which advance arguments relevant to the issues in contention.

5. Each party will have the right to be accompanied and advised by two people at any stage of the proceedings. Advisors are not restricted to Support and Referral Contacts. Either one of the advisors may be an attorney. In most instances, Complainants and Respondents will be expected to speak for themselves. Advisors, including legal counsel, will not address the Hearing Panel directly except with the permission of the Panel.

6. The Chair of the Sexual Harassment Board must be advised as soon as possible, but in no event less than five working days in advance of the hearing date if either party will be accompanied by an attorney.

7. Each of the parties is responsible for informing their respective advocates and witnesses of the date, time, and place of the hearing.

8. If either party is a member of a collective bargaining unit, the advisors mentioned above may, upon the request of the party, be representatives of his or her union. However, neither party will be required to be advised by a union representative. When there is no request for union representation, the Chair of the Sexual Harassment Board will notify the appropriate union in writing that a hearing has been scheduled; the union will be allowed to send an observer.

9. The hearing will be recorded on tape by the Hearing Panel and the tapes will become the property of the University. Following the completion of the hearing, either party may have supervised access to the tapes by submitting a written request to the Chair of the Sexual Harassment Board.

The proceedings before the Hearing Panel will be as follows:

Following opening remarks, the Presiding Officer will summarize the charge(s) and ask the Respondent to either admit or challenge the allegation(s).

The Complainant will present a brief opening statement, followed by the same from the Respondent. Each party will then present their evidence and witnesses, followed by witnesses called by the Hearing Panel. Questions may be posed at any stage of the proceedings consistent with the protocol established by the Presiding Officer at the onset of the hearing process. Each party may make a brief concluding statement to the Hearing Panel.

Either party may submit a written argument following the hearing, provided he or she notifies the Presiding Officer no later than two working days after the hearing. The written argument may not introduce new information, but rather must be a summary of the information already introduced and presented. The Parties will have ten working days to submit written
arguments to the Presiding Officer. The Presiding Officer will send copies of written arguments to each party.

A Hearing Panel, by a majority vote of its members, may make other rules concerning the procedure of a hearing which it deems appropriate and consistent with this Sexual Harassment Policy.

VIII.D. Decision of the Hearing Panel

Following the hearing and submission of written arguments, if any, the Hearing Panel will convene for private deliberations to determine whether the University's policy on sexual harassment has been violated. The Panel will prepare a detailed report noting its conclusion; this report will clearly state the facts of the case and the supporting evidence; the conclusion must be fully supported by the evidence elicited at the hearing. The decision of the Hearing Panel will be submitted to the Chair of the Sexual Harassment Board as soon as possible following the completion of the Panel’s deliberations.

When the Panel finds no violation, the Chair of the Sexual Harassment Board will forward the Hearing Panel’s report along with appropriate commentary to the Respondent’s Vice Chancellor. The Vice Chancellor will review the materials and submit his or her final decision in a timely manner to the Complainant, the Respondent, and the Chair of the Sexual Harassment Board. The fact that there has been no violation will be registered in all University records pertaining to the case.

When the Panel finds a violation of the Sexual Harassment Policy has occurred, the Hearing Panel will recommend a penalty for the Respondent and relief for the Complainant if appropriate. The Chair of the Sexual Harassment Board will review the Panel’s decision and provide appropriate commentary to the Vice Chancellor. This commentary may include an adjustment to the recommended penalty if, upon review of University records, it is determined that there have been past violations of this Policy by the Respondent; specific written reasons for the adjusted penalty must be provided. The Chair will subsequently forward the Hearing Panel’s report, the complete record of the hearing, and appropriate commentary to the Respondent’s Vice Chancellor.

The Vice Chancellor will render his or her decision in writing directly to the Complainant, the Respondent, and the Chair of the Sexual Harassment Board immediately following review of all of the materials noted above. When a violation has been found, the Vice Chancellor will be responsible for determining and implementing both the penalty and relief. The Vice Chancellor's determination of penalty and relief (including the dates by which each will be implemented) will be included in the written decision submitted to the Complainant, the Respondent, and the Chair of the Sexual Harassment Board. The Chair will notify the Hearing Panel of the final decision.

Following receipt of the Vice Chancellor’s decision, the parties may request copies of any written record. Requests must be submitted in writing to the Chair of the Sexual Harassment Board.
VIII.E. Review

Within thirty days after receiving a written copy of the Vice Chancellor's decision, the Respondent, the Complainant, or the Chair of the Sexual Harassment Board may request a review by submitting a written petition to the Chancellor (who may appoint a designee to handle the review). The petition for review will set forth in detail the specific grounds upon which review is sought. The Chancellor will ensure that the Respondent’s Vice Chancellor, Chair of the Sexual Harassment Board, the Hearing Panel, and the parties receive a copy of the petition. The Chancellor will review the record of the case, which includes the taped record of the hearing; documents considered by the Panel; the Panel's findings and recommendations; and any record of previous offenses. Based upon this review, the Chancellor may modify or vacate a Vice Chancellor's decision. The Chancellor may, for example, decide that the Panel's findings are unsupported by a preponderance of evidence, or that some aspect of the process violated an individual's legal rights, academic freedom, or these procedures.

The Chancellor or designee may: a) affirm or revise the decision of the Vice Chancellor; b) request specific findings from the Panel; or c) remand the case to the Chair of the Sexual Harassment Board for a new hearing before a new Hearing Panel. In the course of review, the Chancellor may consult with University Legal Counsel who will have access to the complete record of the case.

The Chancellor or designee will render a written decision in as timely a manner as possible following receipt of the petition for review and all materials relating to the grievance. The Chancellor's decision will be sent to the Respondent’s Vice Chancellor, the Complainant, the Respondent, the Hearing Panel, and the Chair of the Sexual Harassment Board. The Chancellor's decision will constitute final University disposition of the matter.

IX. Records

Records of all proceedings under this Policy will be kept by the Equal Opportunity and Diversity Office and may be accessible to authorized staff as necessary. For example, records may be accessed when determining an appropriate penalty for a subsequent sexual harassment complaint; when a complaint of retaliation is made; when a decision is reviewed; or when a Respondent is a candidate for a supervisory position.

The records will also be available to University Legal Counsel for any proceeding related to these policies or procedures, whether internal to the University or in any judicial or administrative proceeding in which the University, its trustees, officers, employees or agents are a party.

X. Standard of Proof

A violation of this Sexual Harassment Policy will be found only where there is a preponderance of evidence that a violation has occurred. The Hearing Panel, the Vice Chancellors,
the Deputy Chancellor and the Chancellor will be bound to make their determinations based on this standard of proof.

**XI. State and Federal Remedies**

In addition, complaints of sexual harassment may be filed with one or more of the government agencies set forth below.

1. **EEOC - Equal Employment Opportunity Commission**
   
   John F. Kennedy Federal Building
   
   475 Government Center
   
   Boston, MA 02203
   
   (800) 669-4000
   
   TTY (800) 669-6820

2. **MCAD - Massachusetts Commission Against Discrimination**
   
   Boston Office: One Ashburton Place, Room 601
   
   Boston, MA 02108
   
   (617) 994-6000
   
   TTY (617) 994-6196
   
   Springfield Office: 436 Dwight Street, Room 220
   
   Springfield, MA 01103
   
   (413) 739-2145

3. **OCR - Office for Civil Rights**
   
   United States Department of Education
   
   5 Post Office Square, 8th Floor/Suite 900
   
   Boston, MA 02109-3921
   
   Telephone: (617) 289-0111
   
   TTY: (800) 877-8339

**Appendix A**

**Complaint Handlers**

*Complaint Handlers* are those individuals who have been specially trained to receive complaints of sexual harassment and to advise Complainants about, and assist them in choosing, the appropriate option(s) for handling their complaint. Complaint Handlers are empowered to fact find or delegate fact-finding, and resolve complaints. Complaint Handlers will also provide information to all parties (i.e. Complainant(s) and Respondent(s)) regarding the availability of *Support and Referral Contacts* and will encourage their use.

Complaint Handlers include the following individuals: Department Heads and Chairs, Managers, Directors, Deans, Vice Chancellors and all other administrators with line authority.
Complaint Handlers will:
1. receive complaints;
2. advise Complainants about available options;
3. assist Complainants in implementing options;
4. consult with and report complaints to the EO&D Office;
5. identify and ensure the appropriate fact finding strategy;
6. make recommendations about or impose discipline as appropriate in informal cases;
7. provide recommendations to the parties about support and available resources, including the availability of Support and Referral Contacts;
8. do appropriate follow-up to ensure non-retaliation.

Appendix B

Support & Referral Contacts

Support and Referral Contacts are members of the University community who have either been nominated or volunteered to perform this function. They have been specially trained to be initial points of contact for individuals who have complaints of sexual harassment; to facilitate Complainants and Respondents in competently engaging the complaint handling system; and to provide information and advice about available resources when other areas of an individual’s life have been affected by the existence of a complaint. Support and Referral Contacts are NOT finders of fact or case managers. The names of these individuals will be published regularly in a variety of places throughout the campus.

Support and Referral Contacts will:
1. serve as the first point of contact;
2. make appropriate referrals;
3. do appropriate follow-up;
4. serve as a resource;
5. be available throughout the entire process.

These individuals can provide support and information to either Complainants or Respondents, although each will be represented by a different Support and Referral Contact. Support and Referral Contacts are available as the first point of contact whenever a complaint of sexual harassment arises and, as such, will be responsible for referring Complainants to the appropriate Complaint Handler. (Conversely, Complaint Handlers will be responsible for ensuring that the parties are aware of the support and referral services available through this group.) It is intended that Support & Referral Contacts are available to the parties throughout the entire complaint resolution process, including when a formal grievance is initiated.
Smoke-Free Policy

The University of Massachusetts Amherst shall be smoke-free in all public and individual work areas.

The following areas shall be smoke-free:

a. All classrooms, stairwells, rest rooms, public areas, food service areas, food preparation areas, waiting rooms, visitor reception areas, lobbies, entrance ways and auditoriums or similar large congregating areas.
b. All work sites, including individual faculty and administrative offices.
c. All rooms in which business meetings are regularly conducted, or in which a business meeting is in progress.
d. University Health Services, which is entirely smoke-free as of June 1, 1992, consistent with the appropriate accreditation standards for health-care facilities.
e. State vehicles in which any occupant is a non-smoker.

Smoking is allowed only in:

a. Designated guest rooms of the Campus Center hotel.
b. Certain university-owned or leased individual rooms and apartments, in accordance with policy established by Housing and Residence Life.

Compliance

The Chancellor, through the Deputy Chancellor, Vice Chancellors, Deans, Directors and Department Heads, is responsible for compliance with this policy. The Division of Human Resources is available to assist Department Heads in addressing related personnel issues. The Division of Environmental Health and Safety may be contacted for consultation regarding the interpretation and implementation of the policy.

The University is committed to resolving all issues of non-compliance. Individuals do have the right, as provided by state law, to file a written complaint with the responsible Director or Department Head. The Director or Department Head has fifteen days to respond in writing to the complainant, including a statement about how the problem will be resolved. The Director or Department Head shall file a copy of both the complaint and the response with the Division of Human Resources of the University and with the Office of Public Health, 150 Tremont Street, Boston, MA 02111.

(Commonwealth of Massachusetts, Chapter 270, Section 21 & 22, as amended 1988).
University of Massachusetts Amherst
Tobacco Free Campus Policy
Effective July 1, 2013

The University of Massachusetts Amherst shall prohibit tobacco use starting July 1, 2013. For the purpose of this policy, ‘tobacco’ refers to any and all tobacco products, whether inhaled or ingested, as well as electronic cigarettes. The use of tobacco products shall be prohibited everywhere on campus, inside buildings and throughout the grounds. This policy applies to everyone and anyone on campus, including students, staff, faculty, contractors, and visitors.

(1) The use of tobacco will be prohibited in all buildings and vehicles owned or leased by UMass Amherst, regardless of location.

(2) The use of tobacco will also be prohibited on all University grounds and in any outdoor area controlled by the University. This includes all University land, parking lots and parking ramps, athletic fields, tennis courts, and recreational areas.

(3) The use of tobacco will be prohibited inside any vehicle located on University grounds.

(4) When any person enters the grounds of the University, any smoking material shall be extinguished and disposed of in an appropriate receptacle at the perimeter of the grounds of the University.”

The University’s goal is to achieve voluntary compliance with this policy, and we anticipate that this effort will be successful. We plan to engage in extensive educational efforts over the next several months to make students and employees fully aware of the rationale for this policy and the importance of compliance. We will also rely on all members of the campus community to engage with each other and encourage compliance. In instances where voluntary compliance is not successful, students and employees will be subject to disciplinary action through the established procedures for violations of University policies.

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The University of Massachusetts Amherst has resources for students and employees who are thinking of or planning to quit their use of tobacco products or who wish to get through the workday without nicotine withdrawal symptoms. Information about these resources is available at: http://www.umass.edu/uhs/health/topicsatoz/tobacco/
Statement on Freedom of Speech
The Rights and Responsibilities of Speakers at UMass Amherst

General statement
We recognize the need for all members of the University community—administrators, faculty, staff, and students—to reaffirm formally their profound commitment to freedom of speech and to clarify the implications of that commitment. In this context, freedom of speech encompasses all forms of communication as well as the freedom to lien, watch, protest, or otherwise participate in such communication. We believe it is our responsibility to espouse an atmosphere of free speech and free inquiry and to advocate for the timely discussion of a wide variety of issues. We believe, further, that vital intellectual discourse is essential to democracy and to ensuring a just society.

- Believing speech to be false, deleterious, or in any other way odious cannot be cause for its suppression except for speech as specified under allowable exemptions below.
- Preventing speech from occurring by disruptive protest also constitutes an attack on freedom of speech.
- Ensuring the rights of free speech and expression for protestors is a concomitant responsibility for upholding First Amendment prescriptions while acknowledging allowable exemptions for:
  - speech that poses a clear and present danger of serious harm;
  - obscenity;
  - some forms of libel;
  - sexual exploitation and other abuses of children;
  - fighting words or face-to-face insults that are likely to bring disputants to blows;
  - time, place and manner.
- Abiding by all reasonable University regulations regarding the time, place, and manner of the speech is an expectation of the sponsoring organization.
- Protection of the rights of freedom of expression herein described refers to speech directed at an assembled audience or occurring at a public setting at the University.

The following guidelines address the most effective means of protecting the freedom of expression for members of the University community: students, faculty, staff, and administrators and their invited guests.

Guidelines

- It is the right of members of the University community (administrators, faculty, staff, students) and others invited by members of the University community to express their views and opinions at the University.
• It is the responsibility of the University, insofar as it is within its lawful authority to do so, to protect the right of any member of the University community or invited speaker to speak, and to protect the rights of those members of the University community who wish to hear and/or communicate with an invited speaker.

• It is the responsibility of the University to ensure the protection of the rights of protestors, taking care to avoid any undue interference unless the continuation of a speech is at risk.

• It is the responsibility of protestors to avoid abusing their rights of expression in order to harass or intimidate speakers in ways that unduly interfere with free expression or communication.

• It is the responsibility of the sponsoring organization to provide for the cost of the invited speaker event.

• It is the responsibility of the University to accept no stipulation by invited speakers that compromises the full freedom of expression allowed by the members of the University community.

• It is the responsibility of the University to insure access to public events.

• It is the responsibility of the University to provide for the security of members of the University community and invited speakers.

• It is the responsibility of the University through the sponsoring organization to encourage speakers to engage ideas with the members of the audience or to seek alternative means of addressing issues and concerns raised by the audience.

• It is the responsibility of the organizers of the event or University representative, in the event of any undue interference with freedom of expression or communication, to put such parties on notice that they are interfering unduly with such rights. If the notified parties do not cease their undue interference, the organizers or University representative should proceed with those measures deemed necessary to op it, which may include the physical removal of individuals from the area. In the event of a disruption of free expression, the overarching goal of the organizers or University representative should best to reestablish with deliberate speed an atmosphere conducive to communication between speaker and audience and to respect fully the rights of all parties.

• It is the responsibility of all members of the University community to observe and facilitate these Guidelines.

Notes:
4. Protection of Children Again Sexual Exploitation Act
7. In settings of classrooms the appropriate rights and responsibilities are governed by principles of academic freedom. Further, this statement does not cover acts of physical violence, verbal harassment, or that directed at individuals in which there is no intent to communicate publicly or with a wider audience.

Permission was granted by the General Counsel of the University of Michigan on November 22, 1994 to borrow extensively from the phrases and ideas that constitute their “statement on Freedom and Artistic Expression: The Rights and Obligations of Speakers, Performers, Audience Members, and Protestors at the University of Michigan,” Civil Liberties Board, July 1988.
STATEMENT ON BULLYING

Shortly after my arrival on campus last year, I learned of the disturbing results of a survey about workplace bullying that had been administered to all faculty and staff members. While the numbers were consistent with those found at workplaces of all types throughout the country, this is clearly an area in which UMass Amherst aspires to be something much better than average. Although bullying has received a lot of national attention in recent years, most of that attention has been focused on bullying of schoolchildren. But the survey results here, and especially the poignant comments that survey respondents submitted, point to the very serious effects that workplace bullying can have as well. Such behavior is antithetical to the values we espouse as a place where all should be free to take full advantage of the learning and employment opportunities the campus offers. And it violates Trustee policy, which provides that,

* The conduct of University employees is expected to be characterized by integrity and dignity, and they should expect and encourage such conduct by others.
* University employees are expected to be honest and conduct themselves in ways that accord respect to themselves and others.
* University employees are expected to accept full responsibility for their actions and to strive to serve others and accord fair and just treatment to all.
* University employees are expected to conduct themselves in ways that foster forthright expression of opinion and tolerance for the view of others.

As many of you know, the workplace bullying survey was designed and administered by a grass-roots Campus Coalition Against Workplace Bullying that included representatives of AFSCME, GEO, MSP, PSU, USA/MTA, the Office of Equal Opportunity and Diversity, the Faculty and Staff Assistance Program, the Labor/Management Workplace Education program, the Ombuds Office, and the College of Social and Behavioral Sciences. Building on the work of that group, a Committee on Workplace Climate and Bullying, which includes representatives of those organizations and offices, as well as several campus administrators and is chaired by a representative of my office, has been working for the past year on how best to address the serious problem that has been identified.

On the recommendation of that committee, the campus will begin in the fall of this year a comprehensive educational campaign aimed at increasing understanding of the problem of workplace bullying, minimizing its occurrence, and clarifying the responsibility of supervisors for ensuring a productive workplace in which all can contribute to their maximum potential. This effort will kick off with a one-day symposium organized by the Committee and jointly sponsored by the participating unions and the campus administration. Additionally, there will be a series of workshops on the topic of workplace bullying for all faculty members and staff. Details about both of these activities will be forthcoming.

In the meantime, I hope all members of the campus community will consider carefully the ways in which we interact with fellow faculty and staff members and will ensure that those interactions are characterized by mutual respect and civility.

Kumble R. Subbaswamy, Chancellor
05/17/2013
POLICIES, GUIDELINES AND REGULATIONS RELATED TO
THE APPROPRIATE USE OF UNIVERSITY &
STATE RESOURCES & PROPERTY
Approved: 7/13/05

University of Massachusetts
Acceptable Use Summary

This Summary is provided to give students, faculty, and staff an outline of the University’s data and computing policies and guidelines. All users are advised to review the University’s Data and Computing Policies/Guidelines/standards/Procedures for complete acceptable use and other data and computing requirements. Definitions related to this Summary and all Data and Computing Policies/Guidelines/standards/Procedures are in University Data and Computing Guidelines/standards Definitions.

In support of the University’s mission of teaching, research, and public service, the University provides networking, computing, and a wide array of information technology to students, faculty and staff. These technology related services provide the foundation and backbone upon which all University business is conducted.

I. General
The University expects all members of the community to use computing and information technology resources in a responsible manner, respecting the public trust through which these resources have been provided, the rights and privacy of others, the integrity of facilities and controls, state and federal laws, and University policies and standards.

The community as a whole and each individual user has an obligation to abide by the following standards of acceptable and ethical use:

- Use only those information technology and computing resources for which they are authorized.
- Implement security in their daily interactions with people, data, systems, and facilities. Each person should be alert and conscious of the environment around them and notify the appropriate security/system administrators if they notice any security vulnerability.
- Use computing and information technology resources only for their intended purposes.
- Safeguard the integrity, accuracy, and confidentiality of University data by taking all reasonable steps to protect University data and computer systems/resources from theft; destruction; unauthorized access, creation, alteration or exposure; or any form of compromise resulting from inappropriate intentional, negligent acts, or omissions.
- Respect the privacy and personal rights of others.
- Protect the confidentiality of personal identification codes and passwords, guard against unauthorized access to computer accounts, software, files, and other IT resources.

II. Individual Responsibility
Authorized users are presumed to be responsible for any activity carried out under their University Logon IDs/Operator IDs/Accounts. All activity should be conducted in accordance with their role and responsibilities at the University.

Individuals accessing University data and/or computer systems shall only access the data and/or computer systems for which they have been given authorization. This access should not be shared, transferred, or delegated.

The University makes e-mail facilities available to both students and staff. Students may use e-mail for personal use. E-mail is made available to employees for the purpose of conducting University-related business. Occasional social/personal use is allowed providing it does not interfere with an employees’ job function or performance.
III. Security
Never share your password with anyone or type your password when someone is watching. Never allow anyone to access computer systems under your Logon/Operator IDs. Never write down passwords or store them in batch files, automatic login scripts, terminal function keys, or in other locations where another person might discover them.

IV. Privacy
The University has the authority and reserves the right to examine material stored on or transmitted through its resources if there is cause to believe that the standards for acceptable and ethical use are being violated by a member of the University community, a trespasser is on its systems or networks, or for other legitimate administrative reasons. The University has the responsibility and authority to release data and information to outside authorities based on bona fide request following due legal process.

The University takes reasonable steps to protect files stored on the university systems from unauthorized access, however, the University cannot guarantee the confidentiality of any of these files.

V. Unauthorized Activities
Individuals shall not:

- Attempt to compromise or tamper with user passwords. This includes, but is not limited to cracking, decoding, copying password files, “sniffing” packets to search for passwords or otherwise attempting to discover passwords belonging to other individuals.
- Attempt to intercept any network communication for purposes including, but not limited to: reading message/file content; rerouting packets; or packet “sniffing”.
- Attempt to or obtain unauthorized access to University data, computer systems/resources, or another’s computer or email account. This includes using computing systems/resources to access any other computer system (on or off-campus) without authorization.
- Perform or assist in the performance of any act that will interfere with the normal operation of computer, terminals, peripherals, networks, or in any activity that interferes with the rights of others such as writing/releasing viruses.
- Illegally solicit or distribute copyrighted software within or outside the University.

VI. Impersonation, Misrepresentation and Anonymity
Individuals shall not provide false or misleading information to obtain access to University computing facilities or resources nor send any electronic messages with a forged sender identity.

VII. Commercial, Political and Illegal Activities
Individuals shall not use University computer systems/resources or networks for monetary gain, political purposes or illegal activities.

VIII. Legal Responsibilities
Individuals shall not use University data or computing resources/systems to violate state or federal laws/regulations.

Violation of University data and computing standards/guidelines may result in the loss of your computer account; disconnection from networks; your being denied or given limited access to University data, applications and/or computer systems. Individuals may be subject to reprimand, suspension, dismissal/termination, or other disciplinary action based on the offence and may be charged with criminal offenses or have civil action taken for computer abuses or violation of law within the confines of law.
University of Massachusetts
Policy statement on Data Security, Electronic Mail, and Computer Policy Development

The President of the University shall ensure that each campus institutes data security, electronic mail and computer policies, and, from time to time, amends them as appropriate or as required by law. If any campus policy conflicts with federal or state statute, the applicable statute shall apply.

The President, together with the Chancellors or their designees, shall establish standards and timetables for data security, electronic mail and computer policy development on the campuses. Campus policies must adhere to these standards.

Acceptable/Responsible Use of Computing and Data Resources Data and Computing standards
Data/System Administrator Responsibilities and System Requirements
Data and Computing Guideline Definitions
POLICIES, GUIDELINES AND REGULATIONS RELATED TO LEAVES OF ABSENCE

Please note that, while generally referenced University-wide policies are contained herein, this manual is not all-encompassing. Additional policies may exist on any given topic, policies contained herein may be updated and information contained in individual and/or bargaining contracts may prevail.
FAMILY LEAVE POLICY

Applicability
This policy shall apply to all eligible non-unit employees of the University of Massachusetts.

Family and Medical Leave
In accordance with the Family and Medical Leave Act of 1993 ("FMLA"), employees of the University are entitled to up to 12 weeks of unpaid leave during any calendar year. Leave may be granted for any of the following reasons:

- the birth of a child and in order to care for a child, provided any such leave concludes within 12 months of the birth of the child;
- the placement of a child with the employee for adoption or foster care, provided any such leave concludes within 12 months of the placement of the child;
- the care of an employee's spouse, child, or parent with a serious health condition; or
- the employee's own serious health condition that makes the employee unable to perform the essential functions of the position.

Leaves covered by this policy will be referred to as "FMLA" leave. Any leave taken by an eligible employee for any of the reasons covered by this policy will be considered FMLA leave and will be credited as such in University records, even if the employee does not specifically identify it as FMLA leave.

Eligibility
To be eligible, employees must have been employed by the University for at least 12 months and have worked at least 1,250 hours during the 12 month period immediately preceding the commencement of the leave.

Duration
FMLA leave may last for a total of up to 12 weeks during any calendar year. Alternatively, leave taken for the serious health condition of a spouse, child, parent, or of the employee may be taken intermittently or on a reduced schedule, if medically necessary. This means, where appropriate, taking leave in blocks of time, or by reducing the normal weekly or daily work schedule, so long as FMLA leave does not exceed a total of 12 weeks during the calendar year. Leave for the birth, adoption, or placement of a child may be taken on an intermittent basis only by prior arrangement with the University.

An employee and spouse both working for the University who are eligible for FMLA leave are permitted to take only a combined total of 12 weeks if the leave is for the birth, adoption, or placement for foster care of a child or to care for a parent with a serious health condition.
Covered Health Conditions
In accordance with the FMLA, a "serious health condition" means one of the following conditions affecting the employee or the employee's child, spouse, or parent:
- an illness, injury, impairment, or physical or mental condition involving inpatient care in a hospital, hospice, or residential medical-care facility;
- any period of incapacity requiring absence of more than three calendar days from work, school, or other regular daily activities for a condition that also requires continuing treatment (that is, being treated two or more times, or one treatment resulting in a regimen of continuing medication or therapy) under the supervision of a health care provider (i.e. doctor, dentist, clinical psychologist);
- continuing treatment by or under the supervision of a health care provider for a chronic or long-term health condition that is incurable or so serious that, if not treated, would likely result in a period of incapacity of more than 3 calendar days; or
- prenatal care.

Leave Arrangements
Employees should submit a leave application to their immediate supervisor, who will forward it to Human Resources.

In instances where leave is foreseeable, employees must provide 30 calendar days advance notice of the leave request. In cases of planned medical treatment, the employee should consult with the immediate supervisor in an attempt to schedule the leave so as not to disrupt unduly the University's operations. Where leave is not foreseeable, such as during a medical emergency, notice must be given as soon as practicable, and ordinarily within one or two business days of when the employee learns of the need for the leave.

Where the leave is for the serious medical condition of the employee or the employee's spouse, child, or parent, the employee must submit a medical certification form supporting the need for the leave. This form will be provided by the Human Resources Department and will be filled in by the employee's health care provider. In certain instances, a second or third medical certification may be required at the University's expense. An employee will not be permitted to commence or remain on a FMLA leave unless a valid medical certification form is provided.

In the case of a foreseeable intermittent leave for planned medical treatment or during a period of recovery from a serious health condition, the University may require an employee to transfer temporarily to an available alternative position, at the equivalent pay and benefits, for which the employee is qualified and which better accommodates recurring periods of leave than does the employee's regular position.

Pay During Leave
Except as provided in this paragraph, all FMLA days are without pay. However, an employee may use accrued vacation and personal days for any covered FMLA leave, may utilize accrued sick days for FMLA leaves due to the employee's own serious health condition, and may use family sick leave for the illness of a spouse, child or parent. The University may, in its discretion, based on the needs of the campus, require an employee to utilize accrued vacation,
personal, or sick days during a covered leave. The Human Resources Office will notify the employee if the University is going to require the use of accrued time during a covered leave.

**Benefits During Leave**
The University will maintain group health insurance coverage during a covered FMLA leave on the same terms as if the employee had continued to work. Employees will be advised by the Human Resources Office about the amount and method of payment of their portion of the health insurance premium.

In the event an employee does not return from a covered FMLA leave, except if the reason is due to the continuation, recurrence, or onset of a serious health condition, or other circumstances beyond the control of the employee, the University will recover any health insurance premiums it paid during the unpaid portion of any leave by deducting any such amounts from amounts due the employee, if any, or by otherwise seeking recovery of the premium through the legal process.

The University will maintain other benefits, such as life and disability insurance, in effect during the paid portion of a covered FMLA leave, and, during any unpaid portion of a covered FMLA leave upon timely payment of the full premium by the employee, as specified by the Human Resources Office.

**Communication By Employee During the Leave**
The University may require the employee to submit medical recertifications during a leave at 30 calendar day intervals, and it may require an employee to report periodically on their status and intent to return to work. In cases of leaves due to the employee's own serious health condition which exceed 60 calendar days, employees must establish their fitness to return to duty in accordance with procedures in effect on their campus.

**Reinstatement Following Leave**
Employees who return from covered FMLA leaves will best reinstated to their same or equivalent job with equivalent pay, benefits, and other employment terms and conditions.

**Coordination With Other statutes**
The FMLA does not supersede any provision of state law that provides greater family or medical leave rights than the rights established under the federal law. Leave entitlements under state law and the FMLA run concurrently where both laws cover the same type of leave. For example, state law provides maternity/adoptive leave; time spent on such leave will simultaneously be counted toward FMLA leave eligibility.

**Implementation**
The President of the University of Massachusetts is hereby delegated authority to implement, amend, or modify this policy for non-unit employees of the University.
Employee’s Family/Medical Leave Request Checklist

Required:

☐ Submit a written, signed, and dated request for leave to your supervisor (faculty should submit to their department chair or dean) indicating:
   - 1) the medical condition that prohibits you from performing your job (or if you are requesting leave to care for another person suffering from a serious health condition),
   - 2) the dates you anticipate being absent from work and the date you intend to return to work,
   - 3) how you are requesting that time and attendance be submitted if your leave is approved (e.g., sick leave, unpaid leave, etc.), and
   - 4) if requesting an intermittent leave, the work schedule you propose.

☐ The letter must be accompanied by a Certification of Health Care Provider (HCP) form completed by your HCP – or - the HCP who is treating the individual you will be caring for while on leave (parent, child, sibling, etc. The list of covered individuals differs from bargaining unit to bargaining unit).

Voluntary:

☐ a completed Sick Leave Bank application to Human Resources (or AFSCME Extension of Sick Leave application) if you will not have enough accrued time to secure income during your leave. Repeat as necessary.

Required:

☐ If requesting an extension of your leave – follow steps above, submitting the required documents to your supervisor for his/her receipt at two weeks prior to the expiration of your currently approved leave. Repeat as necessary.

☐ During your leave you must remain in contact with your supervisor about your medical progress and/or changes in your leave situation and intention to return to your University position.

☐ Prior to returning to your job you must provide your supervisor a written medical document releasing you to return to work and perform the essential functions of your job and any accommodations you are requesting in order to do so, if any.

Note:

☐ if you are on approved, unpaid leave for two or more full payperiods and you carry health insurance through your University position you must complete a Request for Continuation of Part-Co health insurance premium form with Human Resources (545-6113). If you do not the Massachusetts Group Insurance Commission will invoice you for 100% of the health insurance premium in order to maintain coverage.

☐ If you are on parental leave and wish to add your child(ren) to your insurance coverages you must complete the necessary paperwork with Human Resources (HR Service Center, room 325 Whitmore Administration Building, open Monday – Friday, 8:30am – 5:00pm) within thirty (30) days of the child(ren)’s date of birth or adoption.
Family Leave Entitlements

Employees whose spouse, son, daughter or parent is on covered duty or call to covered active duty status may use their 12-week entitlement to address certain qualifying exigencies. Qualifying exigencies may include attending certain military events, arranging for childcare, addressing certain financial and legal arrangements, attending certain counseling sessions, and attending post-deployment briefings.

Family leave also includes a special leave entitlement that permits eligible employees to take up to 26 weeks of leave to care for a covered servicemember or veteran who is undergoing medical treatment, recuperation, or therapy, is otherwise in outpatient status, or is otherwise temporarily retired on a temporary disability retired list, for a serious injury or illness*; or a covered servicemember or veteran who is undergoing medical treatment, recuperation, or therapy, is otherwise in outpatient status, or is otherwise temporarily retired on a temporary disability retired list, for a serious injury or illness.*

Family medical leave is unavailable for serious health conditions involving either an overnight stay in a medical facility or the employee being unable to perform daily activities, the need for hospitalization or continuing treatment by a health care provider, or circumstances supporting medical necessity. Employees must make reasonable efforts to take leave for planned medical treatment so as not to unduly disrupt the employer’s operations. Leave due to qualifying exigencies may be taken on an intermittent basis.

Substitution of Paid Leave for Unpaid Leave

Employees may choose or employers may require use of accrued paid leave while taking FMLA leave. In order to use paid leave for FMLA leave, employees must comply with the employer’s normal paid leave policies.

Employee Responsibilities

Employees must provide 30 days advance notice of the need for FMLA leave when the need is foreseeable. When 30 days notice is not possible, the employee must provide notice as soon as practicable.

Covered employers must inform employees requesting leave if the leave may qualify for FMLA protection and the anticipated duration of the leave. Sufficient information may include whether the employee is unable to perform job functions, the family member is undergoing medical treatment, recuperation, or therapy, is otherwise in outpatient status, or is otherwise temporarily retired on a temporary disability retired list, for a serious injury or illness.

Covered employers must inform employees requesting leave if the requested leave is for a reason for which FMLA leave was previously taken or certified. Employees also may be required to provide a current periodic certification supporting the need for leave.

Employer Responsibilities

Covered employers must inform employees requesting leave if they are eligible under FMLA. If they are, the notice must specify additional information required as well as the employees’ responsibilities. If they are not eligible, the employer must provide the reason for the ineligibility.

Covered employers must inform employees if leave will be designated as FMLA-protected and the amount of leave counted against the employee’s FMLA leave entitlement. If the employer determines that the leave is not FMLA-protected, the employer must notify the employee.

Unlawful Acts by Employers

FMLA makes it unlawful for any employer to:

- interferes with, restrains, or denies the exercise of any right guaranteed under FMLA; and
- discharges or discriminates against any person for opposing any practice made unlawful by FMLA or for involvement in any proceeding or relating to FMLA.

Enforcement

An employee may file a complaint with the U.S. Department of Labor or may bring a private lawsuit against an employer.

FMLA does not affect any Federal or State law prohibiting discrimination in employment on the basis of handicap, age, race, color, sex, national origin, religion or any other basis.

Family Leave Entitlements

Employees whose spouse, son, daughter, or parent is on covered duty or call to covered active duty status may use their 12-week leave entitlement to address certain qualifying exigencies. Qualifying exigencies may include attending certain military events, arranging for childcare, addressing certain financial and legal arrangements, attending certain counseling sessions, and attending post-deployment briefings.

Family leave also includes a special leave entitlement that permits eligible employees to take up to 26 weeks of leave to care for a covered servicemember, including a member of the Armed Forces, including a member of the Army, Navy, Air Force, Military, or Marine Corps, who is undergoing medical treatment, recuperation, or therapy, is otherwise in outpatient status, or is otherwise temporarily retired on a temporary disability retired list, for serious injury or illness.

Covered employers must inform employees requesting leave if the leave may qualify for FMLA protection and the anticipated duration of the leave. Employees must provide 30 days advance notice of the need for FMLA leave when the need is foreseeable. When 30 days notice is not possible, the employee must provide notice as soon as practicable.

Covered employers must inform employees requesting leave if the requested leave is for a reason for which FMLA leave was previously taken or certified. Employees also must inform the employer if the leave is for a reason for which FMLA leave was taken or certified. Employees also may be required to provide a current periodic certification supporting the need for leave.

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Covered employers must inform employees if leave will be designated as FMLA-protected and the amount of leave counted against the employee’s FMLA leave entitlement. If the employer determines that the leave is not FMLA-protected, the employer must notify the employee.

Unlawful Acts by Employers

FMLA makes it unlawful for any employer to:

- interferes with, restrains, or denies the exercise of any right guaranteed under FMLA; and
- discharges or discriminates against any person for opposing any practice made unlawful by FMLA or for involvement in any proceeding or relating to FMLA.

Enforcement

An employee may file a complaint with the U.S. Department of Labor or may bring a private lawsuit against an employer.

FMLA does not affect any Federal or State law prohibiting discrimination in employment on the basis of handicap, age, race, color, sex, national origin, religion or any other basis.
UNIVERSITY OF MASSACHUSETTS
SABBATICAL LEAVE POLICY

1. The purpose of the sabbatical leave is to provide uninterrupted opportunity at regular intervals for the professional staff for teaching improvement, writing, research, professional improvement, scholarly pursuits, or to gain new information and experience in order to remain current in one’s field.

2. All members of the professional staff who hold the rank of Instructor or above, and who have given the University at least six years of service, shall be considered eligible for sabbatical leave and may apply. Sabbatical leaves will be awarded after thorough review and evaluation of the merits of the individual leave proposal.

3. Full-time faculty previously on part-time appointments will be given equivalent credit for part-time service (e.g., eight years at ½ time and two years at full time = six years) and will be eligible for sabbatical leave based on current full-time salary. Part-time faculty will be eligible for sabbatical leave based on part-time salary after six years of part-time service.

4. Faculty members with at least six years of full-time service may be granted sabbatical leave as follows. For those on academic year appointments: a) two consecutive semesters at half salary, or b) one semester at full salary, or c) two non-consecutive semesters at half salary. For those on calendar year (or “A”) appointments: a) eleven consecutive months at half salary, or b) five-and-one-half months at full salary, or c) two non-consecutive five-and-one-half month periods at half salary. For teachers, the leave shall coincide with the semesters of the academic calendar.

5. Sabbatical leaves under 4a and 4b shall not best granted more frequently than once in seven years, with two exceptions: first, that a faculty member otherwise eligible for a sabbatical leave who, on the request of the department head and with the approval of the dean, postpones application for one year, will best eligible for a subsequent leave in the sixth year of service after return to the University; and second, that a faculty member serving in an administrative position who, with the approval of the Provost, postpones application for up to three years, will best eligible for subsequent leave in the seventh year of service after the postponed sabbatical leave would otherwise have been taken.

Sabbatical leave under 4c shall not best granted more frequently than once in any three-year period and may best taken within the same three-year period as any leave taken under 4a or 4b unless one of the leaves has been administratively postponed as described above.

6. Members who are on full salary sabbatical leave may not engage in salaried employment in this country or elsewhere, however desirable the experience. This does not preclude acceptance of scholarships, fellowships, or grants for the purpose of research and study for which no services are required, or Fulbright lecturerships when
teaching is combined with research. A faculty member on a half-salary sabbatical leave may, with the prior approval of the Dean and Provost, accept outside remuneration for work directly relevant to his or her teaching, research, creative or professional activity, or service.

7. Recipients of a sabbatical leave must return to duty for at least one year of service immediately following the expiration of the leave. Postponement of the required return may best approved by the Chancellor, with the concurrence of the President, when there are sound reasons for doing so and when the faculty member has acknowledged in writing that his or her obligation to return for a full year of service remains in effect; all such postponements will best reported to the Board of Trustees.

Failure to return will obligate the member to refund the salary received during the sabbatical leave, unless an exception is made by the Board of Trustees.

8. Each recipient shall, upon return, file copies of a report of activities and their results with President, Provost, Dean and Department Head.
Small Necessities Leave Act

The Small Necessities Leave Act permits an employee leave for the following purposes:

- To participate in school activities directly related to the educational advancement of your son or daughter, such as a parent-teacher conference or interviewing for a new school.

- To accompany your son or daughter to routine medical or dental appointments, such as check-ups or vaccinations.

- To accompany an elderly relative to routine medical or dental appointments or appointments for other professional services relating to the elder's care, such as interviewing at nursing or group homes.

Leave benefits available under the Small Necessities Leave Act are legislated as an authorized leave without pay. You may use accrued vacation, sick, personal or compensatory time in accordance with non-unit policies. The 24 hours of available leave time are in addition to the 12 weeks of leave provided for by the FMLA. Small Necessities Leave may be taken incrementally.
VOLUNTARY SERVICES LEAVE

The University of Massachusetts Amherst offers its eligible full-time employees the benefit of Voluntary Services leave (VSL), as an addition to our University Employee Benefits Program. Voluntary Services Leave allows a full-time employee to volunteer during their normal working hours, up to one full workday per month in a Massachusetts public school or school district. The following Guidelines have been provided by the President’s Office of the University of Massachusetts.

VOLUNTARY SERVICES LEAVE GUIDELINES

Section 31E of Chapter 29 of the Massachusetts General Laws authorizes state employees to volunteer up to one work day per month in a public school or school district. The following are intended to provide implementation guidelines for this program at the University of Massachusetts.

ELIGIBILITY
All full time benefited employees who have been employed by the University for 6 months, have received acceptable performance evaluations and have received the approval of their supervisor are eligible.

DEFINITIONS
Public School: any school or school system in the Commonwealth funded through Chapter 70 of the General Laws.

School Volunteer Services: Voluntary services performed in compliance with this program that are performed during an employee’s regular working hours, approved by the supervisor, and which assist in the improvement of public schools or the education of schoolchildren. Examples could include serving on a board or committee, assisting a teacher, computer assistance, or tutoring.

PROCEDURES
An eligible employee must receive the prior approval of his/her supervisor, identify a public elementary, secondary, or vocational school where the employee would like to volunteer, and arrange with the school or district for a program of volunteer services which could be provided during the normal work day. The total time spent in a volunteer capacity shall not exceed one work day per month, including travel time to and from the school.

NOTE: No employee should engage in activities without proper training or skills. No employee should engage in activities prohibited by the State Ethics Commission. No employee should serve in the capacity of a substitute teacher as part of this program.
The employee must complete the Request form and submit it to his/her supervisor. Supervisors shall approve or deny the request depending on the needs of the department and compliance of the request with theses guidelines. Decisions of the supervisor shall not be grievable.

An employee whose request is approved may be required to attend an orientation program conducted by the school district where he/she is volunteering or by the state office coordinating this program.

DOCUMENTATION
An employee must submit a completed Verification Form for each occasion he/she participates in the leave program. The forms will be maintained within each department and departments will be responsible for reporting VSL time via the Weekly Time & Attendance Report.

EMPLOYEE STATUS
An employee who is granted paid release time to volunteer in this program shall not be considered to be acting within the scope of employment for the purposes of Chapter 152 of the general laws. The University shall not be liable for any acts or omissions of said employee while released for volunteer purposes.

Requisite forms should be available within your department or may be obtained from the Human Resources Employee Service Center, 325 Whitmore Administration Building.

For further information, please contact the Total Compensation Unit at 545-0380 or 545-6115.
VOLUNTARY SERVICES LEAVE PROGRAM REQUEST FORM

<table>
<thead>
<tr>
<th>Campus</th>
<th>University of Massachusetts Amherst</th>
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<tbody>
<tr>
<td>Department/Unit</td>
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<tr>
<td>Name</td>
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<td>School/District</td>
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<td>Address</td>
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<td>School Liaison</td>
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<td>School Telephone</td>
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DESCRIPTION OF SERVICES

________________________________________________________________________

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HOURS AND DAYS OF LEAVE

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<th>Day</th>
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Signature of Supervisor ___________________________ Date __________

Signature of Department Head ________________________ Date __________

(Appointing Authority)
VERIFICATION OF SCHOOL VOLUNTEER SERVICES

Name of Volunteer

Campus
University of Massachusetts Amherst

Department/Unit

This is to certify that the above-named employee of the University of Massachusetts Amherst provided the following volunteer services:

________________________________________________________________________

________________________________________________________________________

________________________________________________________________________

________________________________________________________________________

________________________________________________________________________

________________________________________________________________________

________________________________________________________________________

to ______________________ School/District for _______ hours on ____________.  

date

Signature __________________________ Title __________________________

Print Name __________________________ Date __________________________

Address __________________________ Telephone __________________________
University Human Resources Contacts

University of Massachusetts Amherst Human Resources
Employee Service Center, 325 Whitmore Administration Building
Open Monday – Friday, 8:30am – 5:00pm

Employee Orientations 413.545.4549
Employment Office 413.545.1396
Employment Verifications 413.545.6110
Insurance 413.545.6115
Labor Relations 413.545.2736
Retirement 413.545.1478, 413.545.6113, 413.545.6121
Tax Treaties 413.545.0287, 413.545.0391
Workers Compensation 413.545.6114

www.umass.edu/humres

Insurances

Health, Long-term Disability, Basic and Optional Life Insurances
Massachusetts Group Insurance Commission
Telephone: 617.727.2310
Website: www.mass.gov/gic
Please refer to the GIC’s Benefits Decision Guide for plan-specific contact information.

Dental
Mass Public Employees’ Fund (dental/ vision)
Positions represented by AFSCME or PSU/MTA
Telephone: 800.325.5214
Website: www.mpefund.org

Health Plans Inc.
Positions represented by MSP, USA/MTA and non-unit employees
Telephone: 877-906-5939
https://bhe-mta.healthplainsinc.com

Retirement
Massachusetts State Board of Retirement / State Employees’ Retirement System
Telephone: 800.392.6014, 617.367.7770, 413.730.6135
Website: http://www.mass.gov/treasury/retirement/

Optional Retirement Program
Massachusetts Board of Higher Education
Telephone: 617.994.9635
Website: www.mass.edu/forfacstaff/orp/home.asp
403(b) and 457 (SMART) plans
General questions: University of Massachusetts Treasurer’s Office
Telephone: 774.455.7575
Website:
www.umassp.edu/employee-center/elective-deferral-retirement-plans

| 403(b) vendors | TIAA-CREF | 800.842.2776, www.tiaa-ref.org |
| Fidelity       | 800.343.0860, www.mysavingsatwork.com |
| VALIC         | 800.44V.Alic, www.valic.com |

| 457 (SMART) Plan & OBRA | Telephone: 877.457.1900 |
| Website: www.mass.gov/smartplan |
Empower Retirement