

Effective: 7/1/2022

# **WELCOME UMASS POST-DOCTORAL RESEARCHER**



## **GET THE MOST OUT OF YOUR PLAN**

## **PLAN OPTIONS**

#### Medical

Blue Care Elect Ded \$250

Summary <u>4</u>



View SBC



#### **HELPFUL RESOURCES**



Quick Start - PPO Well Connection ahealthyme rewards 2022 Fitness \$150 Reimbursement Blue Card Program Brochure MyBlue App Mail Service Brochure and Form Medication Look-up Tool Fact Sheet

**Emergency Room Alternatives** 24/7 Nurse Line Let's Beat Flu. Again! 2022 Weight-Loss \$150 Reimbursement Commitment To Confidentiality MyBlue Fact Sheet \$9 Generic Medications List 2022 Pharmacy Formulary

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# **BLUE CARE ELECT** \$250 DEDUCTIBLE

Plan-Year Deductible: \$250/\$500

Umass Post-Doctoral Researchers

# UNLOCK THE POWER OF YOUR PLAN

MyBlue gives you an instant snapshot of your plan:







DIGITAL ID CARD

Sign in

Download the app, or create an account at bluecrossma.org.





## YOUR CHOICE

#### Your Deductible

Your deductible is the amount of money you pay out-of-pocket each plan year before you can receive coverage for most benefits under this plan. If you are not sure when your plan year begins, contact Blue Cross Blue Shield of Massachusetts. Your deductibles are \$250 per member (or \$500 per family) for in-network services and \$250 per member (or \$500 per family) for out-of-network services.

#### When You Choose Preferred Providers

You receive the highest level of benefits under your health care plan when you obtain covered services from preferred providers. These are called your "in-network" benefits. See the charts for your cost share.

Note: If a preferred provider refers you to another provider for covered services (such as a lab or specialist), make sure the provider is a preferred provider in order to receive benefits at the in-network level. If the provider you use is not a preferred provider, you're still covered, but your benefits, in most situations, will be covered at the out-of-network level, even if the preferred provider refers you.

#### How to Find a Preferred Provider

To find a preferred provider:

- Look up a provider on Find a Doctor at bluecrossma.com/findadoctor. If you need a copy of your directory or help choosing a provider, call the Member Service number on your ID card.
- Visit the Blue Cross Blue Shield of Massachusetts website at bluecrossma.org

#### When You Choose Non-Preferred Providers

You can also obtain covered services from non-preferred providers, but your out-of-pocket costs are higher. These are called your "out-of-network" benefits. See the charts for your cost share.

Payments for out-of-network benefits are based on the Blue Cross Blue Shield allowed charge as defined in your subscriber certificate. You may be responsible for any difference between the allowed charge and the provider's actual billed charge (this is in addition to your deductible and/or your coinsurance).

#### Your Out-of-Pocket Maximum

Your out-of-pocket maximum is the most that you could pay during a plan year for deductible, copayments (including prescription drug copayments), and coinsurance for covered services. Your out-of-pocket maximums are \$1,000 per member (or \$2,500 per family) for in-network services and \$3,500 per member (or \$7,000 per family) for out-of-network services.

#### **Emergency Room Services**

In an emergency, such as a suspected heart attack, stroke, or poisoning, you should go directly to the nearest medical facility or call 911 (or the local emergency phone number). You pay a copayment per visit for in-network or out-of-network emergency room services. The copayment is waived if you are admitted to the hospital or for an observation stay. See the chart for your cost share.

#### **Telehealth Services**

Telehealth services are covered when the same in-person service would be covered by the health plan and the use of telehealth is appropriate. Your health care provider will work with you to determine if a telehealth visit is medically appropriate for your health care needs or if an in-person visit is required. For a list of telehealth providers, visit the Blue Cross Blue Shield of Massachusetts website at **bluecrossma.org**, consult Find a Doctor, or call the Member Service number on your ID card.

#### **Utilization Review Requirements**

Certain services require pre-approval/prior authorization through Blue Cross Blue Shield of Massachusetts for you to have benefit coverage; this includes non-emergency and non-maternity hospitalization and may include certain outpatient services, therapies, procedures, and drugs. You should work with your health care provider to determine if pre-approval is required for any service your provider is suggesting. If your provider, or you, don't get pre-approval when it's required, your benefits will be denied, and you may be fully responsible for payment to the provider of the service. Refer to your subscriber certificate for requirements and the process you should follow for Utilization Review, including Pre-Admission Review, Pre-Service Approval, Concurrent Review and Discharge Planning, and Individual Case Management.

#### **Dependent Benefits**

This plan covers dependents until the end of the calendar month in which they turn age 26, regardless of their financial dependency, student status, or employment status. See your subscriber certificate (and riders, if any) for exact coverage details.

#### **Domestic Partner Coverage**

Domestic partner coverage may be available for eligible dependents. Contact your plan sponsor for more information.

vered Services	Your Cost In-Network	Your Cost Out-of-Network
eventive Care		
III-child care exams, including routine tests, according to age-based schedule as follows:  D visits during the first year of life hree visits during the second year of life (age 1 to age 2) wo visits for age 2 Due visit per calendar year for age 3 and older	Nothing, no deductible	20% coinsurance after deductible
utine adult physical exams, including related tests (one per calendar year)	Nothing, no deductible	20% coinsurance after deductible
utine GYN exams, including related lab tests (one per calendar year)	Nothing, no deductible	20% coinsurance after deductible
utine hearing exams, including routine tests	Nothing, no deductible	20% coinsurance after deductible
aring aids (up to \$2,000 per ear every 36 months for a member age 21 or younger)	All charges beyond the maximum, no deductible	20% coinsurance after deductible and all charges beyond the maximum
utine vision exams (one every 24 months)	Nothing, no deductible	20% coinsurance after deductible
nily planning services—office visits	Nothing, no deductible	20% coinsurance after deductible
tpatient Care		
ergency room visits	\$50 per visit, no deductible (waived if admitted or for an observation stay)	\$50 per visit, no deductible (waived if admitted or for an observation stay)
ice or health center visits	\$10 per visit, no deductible	20% coinsurance after deductible
ntal health or substance use treatment	\$10 per visit, no deductible	20% coinsurance after deductible
tpatient telehealth services Vith a covered provider Vith the designated telehealth vendor	Same as in-person visit \$10 per visit, no deductible	Same as in-person visit Not applicable
ropractors' office visits	\$10 per visit, no deductible	20% coinsurance after deductible
upuncture visits (up to 12 visits per calendar year)	\$10 per visit, no deductible	20% coinsurance after deductible
ort-term rehabilitation therapy—physical and occupational (up to 100 visits per calendar year*)	\$10 per visit, no deductible	20% coinsurance after deductible
eech, hearing, and language disorder treatment—speech therapy	\$10 per visit, no deductible	20% coinsurance after deductible
gnostic X-rays and lab tests, including CT scans, MRIs, PET scans, d nuclear cardiac imaging tests	Nothing after deductible	20% coinsurance after deductible
me health care and hospice services	Nothing after deductible	20% coinsurance after deductible
ygen and equipment for its administration	Nothing after deductible	20% coinsurance after deductible
rable medical equipment—such as wheelchairs, crutches, hospital beds	20% coinsurance after deductible**	40% coinsurance after deductible**
sthetic devices	20% coinsurance after deductible	40% coinsurance after deductible
gery and related anesthesia Office or health center services Ambulatory surgical facility, hospital outpatient department, or surgical day care unit	\$10 per visit***, no deductible Nothing after deductible	20% coinsurance after deductible 20% coinsurance after deductible
patient Care (including maternity care)		
neral or chronic disease hospital care (as many days as medically necessary)	Nothing after deductible	20% coinsurance after deductible
ntal hospital or substance use facility care (as many days as medically necessary)	Nothing after deductible	20% coinsurance after deductible
nabilitation hospital care (up to 60 days per calendar year)	Nothing after deductible	20% coinsurance after deductible
lled nursing facility care (up to 100 days per calendar year)	Nothing after deductible	20% coinsurance after deductible
Iled nursing facility care (up to 100 days per calendar year)  No visit limit applies when short-term rehabilitation therapy is furnished as part of covered home health care or	NOTHING after deductible	- dor

<sup>\*</sup> No visit limit applies when short-term rehabilitation therapy is furnished as part of covered home health care or for the treatment of autism spectrum disorders.

\*\* In-network cost share waived for one breast pump per birth (20% coinsurance after deductible out-of-network).

\*\*\* Copayment waived for restorative dental services and orthodontic treatment or prosthetic management therapy for members under age 18 to treat conditions of cleft lip and cleft palate.

Covered Services	Your Cost In-Network	Your Cost Out-of-Network
Prescription Drug Benefits*		
At designated retail pharmacies (up to a 30-day formulary supply for each prescription or refill)**	No deductible \$5 for Tier 1 \$15 for Tier 2 \$25 for Tier 3	Not covered
Through the designated mail order pharmacy (up to a 90-day formulary supply for each prescription or refill)**	No deductible \$10 for Tier 1*** \$30 for Tier 2 \$50 for Tier 3	Not covered

Generally, Tier 1 refers to generic drugs; Tier 2 refers to preferred brand-name drugs; Tier 3 refers to non-preferred brand-name drugs.

Cost share may be waived for certain covered drugs and supplies. Retail drugs are available in a 90-day supply at three times the standard retail cost share.

Certain generic medications are available through the mail order pharmacy at \$9. For more information, go to bluecrossma.org/mail-order-pharmacy.

Get the Most from Your Plan: Visit us at bluecrossma.org or call 1-800-588-5508 to learn about discounts, savings, resources, and special programs

Wellness Participation Program Fitness Reimbursement: a program that rewards participation in qualified fitness programs or equipment (See your subscriber certificate for details.)	\$150 per calendar year per policy
Weight Loss Reimbursement: a program that rewards participation in a qualified weight loss program (See your subscriber certificate for details.)	\$150 per calendar year per policy

步 24/7 Nurse Line: Speak to a registered nurse, day or night, to get immediate guidance and advice. Call 1-888-247-BLUE (2583). No additional charge.

# **QUESTIONS?**

For questions about Blue Cross Blue Shield of Massachusetts, call 1-800-588-5508, or visit us online at bluecrossma.org.

Limitations and Exclusions. These pages summarize the benefits of your health care plan. Your subscriber certificate and riders define the full terms and conditions in greater detail. Should any questions arise concerning benefits, the subscriber certificate and riders will govern. Some of the services not covered are: cosmetic surgery; custodial care; most dental care; and any services covered by workers' compensation. For a complete list of limitations and exclusions, refer to your subscriber certificate and riders.

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**Umass Post-Doctoral Researchers** 

Coverage Period: on or after 07/01/2022 Coverage for: Individual and Family | Plan Type: PPO

The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, see bluecrossma.org/coverage-info. For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms, see the Glossary. You can view the Glossary at bluecrossma.org/sbcglossary or call 1-800-588-5508 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	\$250 member / \$500 family innetwork; \$250 member / \$500 family out-of-network.	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your <u>deductible</u> ?	Yes. In-network preventive and prenatal care, emergency room, most office visits, mental health visits, therapy visits, prescription drugs.	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <a href="https://www.healthcare.gov/coverage/preventive-care-benefits/">https://www.healthcare.gov/coverage/preventive-care-benefits/</a> .
Are there other deductibles for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	\$1,000 member / \$2,500 family innetwork; \$3,500 member / \$7,000 family out-of-network.	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the out-of-pocket limit?	Premiums, balance-billing charges, and health care this plan doesn't cover.	Even though you pay these expenses, they don't count toward the out-of-pocket limit.
Will you pay less if you use a <u>network provider</u> ?	Yes. See  bluecrossma.com/findadoctor or call the Member Service number on your ID card for a list of network providers.	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays ( <u>balance billing</u> ). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No.	You can see the specialist you choose without a referral.

		What You	ı Will Pay		
Common Medical Event	Services You May Need	In-Network (You will pay the least)	Out-of-Network (You will pay the most)	Limitations, Exceptions, & Other Important Information	
	Primary care visit to treat an injury or illness	\$10 / visit	20% coinsurance	<u>Deductible</u> applies first for out-of- network; a telehealth <u>cost share</u> may be applicable	
If you visit a health care	<u>Specialist</u> visit	\$10 / visit; \$10 / chiropractor visit; \$10 / acupuncture visit	20% coinsurance; 20% coinsurance / chiropractor visit; 20% coinsurance / acupuncture visit	<u>Deductible</u> applies first for out-of- network; limited to 12 acupuncture visits per calendar year; a telehealth <u>cost share</u> may be applicable	
provider's office or clinic	Preventive care/screening/immunization	No charge	20% <u>coinsurance</u>	Deductible applies first for out-of- network; limited to age-based schedule and / or frequency; a telehealth cost share may be applicable. You may have to pay for services that aren't preventive. Ask your provider if the services needed are preventive. Then check what your plan will pay for.	
If you have a test	Diagnostic test (x-ray, blood work)	No charge	20% coinsurance	<u>Deductible</u> applies first; <u>pre-</u> <u>authorization</u> may be required	
	Imaging (CT/PET scans, MRIs)	No charge	20% coinsurance	<u>Deductible</u> applies first; <u>pre-</u> <u>authorization</u> may be required	

		What You Will Pay			
Common Medical Event	Services You May Need	In-Network (You will pay the least)	Out-of-Network (You will pay the most)	Limitations, Exceptions, & Other Important Information	
If you need drugs to treat your illness or condition More information about prescription drug coverage is available at bluecrossma.org/medication	Generic drugs	\$5 / retail supply or \$10 / mail order supply	Not covered	Up to 30-day retail (90-day mail order)	
	Preferred brand drugs	\$15 / retail supply or \$30 / mail order supply	Not covered	supply; cost share may be waived for certain covered drugs and supplies; pre-authorization required for certain	
	Non-preferred brand drugs	\$25 / retail supply or \$50 / mail order supply	Not covered	drugs	
	Specialty drugs	Applicable <u>cost share</u> (generic, preferred, non-preferred)	Not covered	When obtained from a designated specialty pharmacy; pre-authorization required for certain drugs	
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	No charge	20% coinsurance	<u>Deductible</u> applies first; <u>pre-</u> <u>authorization</u> required for certain services	
	Physician/surgeon fees	No charge	20% <u>coinsurance</u>	<u>Deductible</u> applies first; <u>pre-</u> <u>authorization</u> required for certain services	
If you need immediate medical attention	Emergency room care	\$50 / visit; deductible does not apply	\$50 / visit; <u>deductible</u> does not apply	Copayment waived if admitted or for observation stay	
	Emergency medical transportation	No charge	No charge	In-network <u>deductible</u> applies first for in-network and out-of-network services	
	<u>Urgent care</u>	\$10 / visit	20% <u>coinsurance</u>	<u>Deductible</u> applies first for out-of- network; a telehealth <u>cost share</u> may be applicable	

		What You	ı Will Pay	
Common Medical Event	Services You May Need	In-Network (You will pay the least)	Out-of-Network (You will pay the most)	Limitations, Exceptions, & Other Important Information
If you have a hospital stay	Facility fee (e.g., hospital room)	No charge	20% coinsurance	<u>Deductible</u> applies first; <u>pre-</u> <u>authorization</u> required
ii you nave a nospital stay	Physician/surgeon fees	No charge	20% coinsurance	<u>Deductible</u> applies first; <u>pre-</u> <u>authorization</u> required
If you need mental health, behavioral health, or substance abuse services	Outpatient services	\$10 / visit	20% <u>coinsurance</u>	<u>Deductible</u> applies first for out-of- network; a telehealth <u>cost share</u> may be applicable; <u>pre-authorization</u> required for certain services
	Inpatient services	No charge	20% coinsurance	<u>Deductible</u> applies first; <u>pre-</u> <u>authorization</u> required for certain services
	Office visits	No charge	20% coinsurance	Deductible applies first except for in-
If you are pregnant	Childbirth/delivery professional services	No charge	20% coinsurance	network prenatal care; cost sharing
	Childbirth/delivery facility services	No charge	20% coinsurance	does not apply for in-network <u>preventive services</u> ; maternity care  may include tests and services  described elsewhere in the SBC  (i.e. ultrasound); a telehealth <u>cost</u> <u>share</u> may be applicable

		What You Will Pay		
Common Medical Event	Services You May Need	In-Network (You will pay the least)	Out-of-Network (You will pay the most)	Limitations, Exceptions, & Other Important Information
	Home health care	No charge	20% coinsurance	<u>Deductible</u> applies first; <u>pre-</u> <u>authorization</u> required
If you need help recovering or have other special health needs	Rehabilitation services	\$10 / visit for outpatient services; No charge for inpatient services	20% <u>coinsurance</u> for outpatient services; 20% <u>coinsurance</u> for inpatient services	Deductible applies first except for innetwork outpatient services; limited to 100 outpatient visits per calendar year (other than for autism, home health care, and speech therapy); limited to 60 days per calendar year for inpatient admissions; a telehealth cost share may be applicable; preauthorization required for certain services
	Habilitation services	\$10 / visit	20% <u>coinsurance</u>	Deductible applies first for out-of- network; outpatient rehabilitation therapy coverage limits apply; cost share and coverage limits waived for early intervention services for eligible children; a telehealth cost share may be applicable
	Skilled nursing care	No charge	20% coinsurance	Deductible applies first; limited to 100 days per calendar year; pre- authorization required
	Durable medical equipment	20% <u>coinsurance</u>	40% <u>coinsurance</u>	<u>Deductible</u> applies first; in-network <u>cost share</u> waived for one breast pump per birth (20% <u>coinsurance</u> for out-of-network)
	Hospice services	No charge	20% <u>coinsurance</u>	<u>Deductible</u> applies first; <u>pre-</u> <u>authorization</u> required for certain services

Common Medical Event Services You May Need		What You Will Pay		
		In-Network (You will pay the least)	Out-of-Network (You will pay the most)	Limitations, Exceptions, & Other Important Information
	Children's eye exam	No charge	20% coinsurance	<u>Deductible</u> applies first for out-of- network; limited to one exam every 24 months
If your child needs dental	Children's glasses	Not covered	Not covered	None
or eye care	Children's dental check-up	No charge for members with a cleft palate / cleft lip condition	20% <u>coinsurance</u> for members with a cleft palate / cleft lip condition	<u>Deductible</u> applies first for out-of- network; limited to members under age 18

#### **Excluded Services & Other Covered Services:**

## Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

- Children's glasses
- Cosmetic surgery

- Dental care (Adult)
- Long-term care

Private-duty nursing

### Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

- Acupuncture (12 visits per calendar year)
- Bariatric surgery
- Chiropractic care
- Hearing aids (\$2,000 per ear every 36 months for members age 21 or younger)
- Infertility treatment
- Non-emergency care when traveling outside the U.S.
- Routine eye care adult (one exam every 24 months)
- Routine foot care (only for patients with systemic circulatory disease)
- Weight loss programs (\$150 per calendar year per policy)

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: the U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-EBSA (3272) or <a href="www.dol.gov/ebsa/healthreform">www.dol.gov/ebsa/healthreform</a> and the U.S. Department of Health and Human Services at 1-877-267-2323 x61565 or <a href="www.cciio.cms.gov">www.cciio.cms.gov</a>. Your state insurance department might also be able to help. If you are a Massachusetts resident, you can contact the Massachusetts Division of Insurance at 1-877-563-4467 or <a href="www.mass.gov/doi">www.mass.gov/doi</a>. Other coverage options may be available to you too, including buying individual insurance coverage through the <a href="Health Insurance Marketplace">Health Insurance Marketplace</a>. For more information about the <a href="Marketplace">Marketplace</a>, visit <a href="www.HealthCare.gov">www.HealthCare.gov</a> or call 1-800-318-2596. For more information about possibly buying individual coverage through a state exchange, you can contact your state's <a href="marketplace">marketplace</a>, if applicable. If you are a Massachusetts resident, contact the Massachusetts Health Connector by visiting <a href="www.mahealthconnector.org">www.mahealthconnector.org</a>. For more information on your rights to continue your employer coverage, contact your <a href="pull-new manage-pull-new mana

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information on how to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, call 1-800-472-2689 or contact your <u>plan</u> sponsor. (A <u>plan</u> sponsor is usually the member's employer or organization that provides group health coverage to the member.) You may also contact The Office of Patient Protection at 1-800-436-7757 or <u>www.mass.gov/hpc/opp</u>.

#### Does this plan provide Minimum Essential Coverage? Yes.

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

#### Does this plan meet the Minimum Value Standards? Yes.

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

**Disclaimer:** This document contains only a partial description of the benefits, limitations, exclusions and other provisions of this health care <u>plan</u>. It is not a policy. It is a general overview only. It does not provide all the details of this coverage, including benefits, exclusions and policy limitations. In the event there are discrepancies between this document and the policy, the terms and conditions of the policy will govern.

To see examples of how this plan might cover costs for a sample medical situation, see the next section.

#### **About these Coverage Examples:**



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health plans. Please note these coverage examples are based on self-only coverage.

## Peg is Having a Baby

(9 months of in-network prenatal care and a hospital delivery)

■The <u>plan</u> 's overall <u>deductible</u>	\$250
■ Delivery fee copay	\$0
■Facility fee copay	\$0
■ Diagnostic tests copay	\$0

#### This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

Total Evenuela Coat	¢40.700
Total Example Cost	\$12,700

In this example,	Peg would pay:
	Cost Sharing

2 2 3 4 3 7 3 7 3	
<u>Deductibles</u>	\$250
<u>Copayments</u>	\$10
Coinsurance	\$0
What isn't covered	
Limits or exclusions	\$60
The total Peg would pay is	\$320

## **Managing Joe's Type 2 Diabetes**

(a year of routine in-network care of a well-controlled condition)

■The <u>plan</u> 's overall <u>deductible</u>	\$250
■Specialist visit copay	\$10
■Primary care visit <u>copay</u>	\$10
■ Diagnostic tests copay	\$0

#### This EXAMPLE event includes services like:

<u>Primary care physician</u> office visits (including disease education)

Diagnostic tests (blood work)

Prescription drugs

<u>Durable medical equipment</u> (glucose meter)

# Total Example Cost \$5,600

#### In this example, Joe would pay:

Cost Sharing			
<u>Deductibles</u>	\$100		
Copayments	\$700		
Coinsurance	\$0		
What isn't covered			
Limits or exclusions	\$20		
The total Joe would pay is	\$820		

### **Mia's Simple Fracture**

(in-network emergency room visit and follow-up care)

■The plan's overall deductible	\$250
■ Specialist visit copay	\$10
■ Emergency room <u>copay</u>	\$50
■ Ambulance services conav	\$0

#### This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

Diagnostic test (x-ray)

<u>Durable medical equipment</u> (crutches)

Rehabilitation services (physical therapy)

# Total Example Cost \$2,800

### In this example, Mia would pay:

in the example, the would pay:	
Cost Sharing	
<u>Deductibles</u>	\$250
<u>Copayments</u>	\$100
Coinsurance	\$0
What isn't covered	
Limits or exclusions	\$0
The total Mia would pay is	\$350







This health plan meets Minimum Creditable Coverage Standards for Massachusetts residents that went into effect January 1, 2014, as part of the Massachusetts Health Care Reform Law.



# PREFERRED PROVIDER ORGANIZATION (PPO)

## IMPORTANT INFORMATION ABOUT YOUR PLAN

Your health plan lets you get care from providers who participate in a Blue Cross Blue Shield PPO Network (preferred), as well as from providers who are out of our network. You'll pay a lower cost for care when you see an in-network provider, and a higher cost when you see an out-of-network provider. For help finding a provider, visit myfindadoctor.bluecrossma.com and sign in to select the following network: PPO or EPO.







REFERRA

IN NETWORK



# **HOW TO ACCESS IMPORTANT RESOURCES**

We're committed to your health—that's why we offer additional programs, benefits, and discounts beyond traditional health care coverage. Use these tools and resources to monitor your health and overall wellness.

**Get Connected with Message Wire:** We can send you important information about your health and wellness, relevant discounts, and plan information directly to your phone. Text **bluecrossma** to **73529**, or call **1-844-779-8813** to join with your Blue Cross member ID number.

Visit ahealthyme®': Learn about your health and set personal goals for a healthy life. You can take a health

assessment, sign up for wellness workshops, access health tools and resources, and more. Sign in to **myblue.bluecrossma.com** and select **AHealthyMe** from the drop-down menu in the top right corner for more information about ahealthyme.

Take Advantage of Discounts: Use Blue365®, a members-only website that offers local health and wellness deals, for discounts on health and fitness products, family events, spa services, and more. Sign in to myblue.bluecrossma.com, and select My Plan and then Discounts & Savings from the drop-down menu in the top right corner for more information about Blue365.

# Sign In

Visit **myblue.bluecrossma.com** to create an account, or download the app from the App Store®" or Google Play $^{TM}$ .

# **HOW TO GET CARE**

Routine annual checkups are one of the best ways you and your doctor can stay on top of your health. When selecting a doctor, consider the hospital where that doctor has admitting privileges.

Finding a Provider: You don't have to choose a primary care provider (PCP) to help manage your care, but you should see in-network doctors to pay the lowest cost. You can also see out-of-network doctors, but you'll pay higher out-of-pocket costs.

**Seeing a Specialist:** You don't need a referral from your PCP to see a specialist. However, you should talk with your doctor about the specialty care you may need.

Understanding Prior Authorization: We require prior authorization (pre-approval) before we cover certain services, procedures, or drugs. Prior authorization ensures that you get the care that is medically necessary for you and covered by your health plan. Your doctor should submit

any requests for prior authorization to us. If you or your doctor don't get prior authorization when it's needed, the care may not be covered and you may be financially responsible. Talk to your doctor to see if prior authorization is needed before you receive any services, procedures, or drugs.

**Taking Action in an Emergency:** In case of a medical or behavioral health emergency, call **911** or your local emergency number, or go directly to the nearest medical facility. Be sure to notify your PCP, if applicable, within 48 hours to coordinate any follow-up care.

Getting Care Worldwide with BlueCard®: Your Blue Cross member ID card is widely recognized and lets you get urgent and emergency care worldwide. If you're traveling within the U.S. or abroad and need emergency medical care, go to the nearest hospital. Once you get care, call 1-800-810-BLUE (2583) or 1-804-673-1177 for 24/7 assistance.

# **HOW TO READ YOUR ID CARD**

ER: Emergency room (waived if admitted)

Your Blue Cross member ID card contains our Member Service telephone number and your member ID number, and sometimes lists the costs you'll pay for certain health services. You should always carry your ID card with you when you visit the doctor or download the MyBlue App to keep a digital copy of your ID card.



# **HOW TO CONTACT US**

General questions about your health plan coverage?

Member Service: Call the number on the front of your
member ID card (TTY: 711) Monday—Friday. 8:00 a.m.—6:00 p.m.

ET. Or sign in to bluecrossma.com and select Review My
Benefits to check what your plan covers and your costs.

Health questions if you're hurt or sick? 24/7 Nurse Line: 1-888-247-BLUE (2583) Registered nurses are available at no cost.

Questions about your prescription drug coverage? Mail Order Pharmacy: 1-800-892-5119 Available 24/7

Order a new Blue Cross member ID card? Lost member ID card? Call 1-800-253-5210 Monday-Friday, 8:00 a.m.-6:00 p.m. ET.

Blue Cross Blue Shield of Massachusetts complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, sex, sexual orientation, or gender identity.

ATTENTION: If you don't speak English, language assistance services, free of charge, are available to you. Call Member Service at the number on your ID card (TTY: 711).

ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia con el idioma. Llame al número de Servicio al Cliente que figura en su tarjeta de identificación (TTY: 711).

ATENÇÃO: Se fala português, são-lhe disponibilizados gratuitamente serviços de assistência de idiomas. Telefone para os Serviços aos Membros, através do número no seu cartão ID (TTY: 711).

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# **Mail Order Pharmacy**



# The Mail Order Pharmacy Saves You Time and Money

You can get 90-day prescriptions for certain maintenance medications delivered right to your door, and for a fraction of the cost, when you order them through the mail order pharmacy. Maintenance medications, also known as long-term medications, are prescribed to treat chronic or ongoing conditions, such as high blood pressure or diabetes.

# Advantages of Using the Mail Order Pharmacy

- You'll pay less for a 90-day supply than you would for three 30-day supplies of your maintenance medications
- Medications are shipped to you at no additional cost for standard shipping
- With fewer refills and no trips to the pharmacy, you'll be less likely to miss a dose
- · Get your prescriptions on time, every time with automatic refills

#### **How to Order Prescriptions**

Express Scripts®, an independent company that administers your pharmacy benefits on behalf of Blue Cross Blue Shield of Massachusetts, will deliver your prescriptions straight to your door. To order prescriptions, choose one of the following options. In most cases, Express Scripts will contact your doctor directly to arrange 90-day prescriptions, plus refills.

- Visit Express Scripts at express-scripts.com /starthd, and select Register
- Download the Express Scripts mobile app and select Register
- Call Express Scripts at 1-800-892-5119 (TTY: 1-800-305-5376)
- Ask your doctor to e-prescribe a new, 90-day prescription to Express Scripts, or fax it to 1-800-837-0959
- Fill out the order form\* and mail it to: Home Delivery Service
   PO Box 66566
   St Louis, MO 63166-9967

#### How to Order Refills

- Log in to Express Scripts at express-scripts.com, select the medications to be filled, then click Add to Cart
- Call Express Scripts at 1-800-892-5119 (TTY: 1-800-305-5376), 24 hours a day

## Have Your Prescriptions Refilled Automatically

Worry Free Fills® are available for qualifying maintenance medications. When enrolled, Express Scripts will calculate when you'll need your prescriptions and deliver them on time. They'll contact you before processing each fill to confirm delivery, and the delivery date. Enroll in Worry Free Fills by choosing one of the following methods:

- Visit Express Scripts at express-scripts.com, and select Automatic Refills
- When refilling a prescription, answer yes when asked to enroll in Worry Free Fills
- Call Express Scripts at 1-800-892-5119 (TTY: 1-800-305-5376)

Save up to

When you use the mail order pharmacy.\*\*

<sup>\*</sup>You can download and print a copy of the mail order form at express-scripts.com.

<sup>\*\*</sup>Compared to three 30-day prescriptions purchased at a retail pharmacy.



# Blue Cross Blue Shield of Massachusetts Formulary: \$9 Generic Medication List

Last Updated: January 1, 2022 Valid Until: July 1, 2022

The following list includes generic medications covered by plans with the Blue Cross Blue Shield of Massachusetts Formulary. Members can get these medications in 90–day supplies for \$9¹ when they order them through the mail order pharmacy available through Express Scripts®, an independent company that administers your pharmacy benefits on behalf of Blue Cross Blue Shield of Massachusetts.

Normal prescription guidelines apply, which in some cases result in prescription supplies for less than 90 days. If your copayment for a 90–day supply through the mail order pharmacy is less than \$9, you'll pay the lesser amount. The \$9–or–less price is based only on a 90–day supply of each generic medication.<sup>2</sup> The price of the medication may differ if the quantity purchased is different.

This isn't a complete list of covered medications, and inclusion on the list doesn't guarantee coverage.<sup>3</sup> You must have a valid prescription from a licensed health provider to receive coverage for these medications. Some medications may also be subject to pharmacy management programs, such as Step Therapy, Prior Authorization, or Quality Care Dosing, or have other coverage requirements.

# \$9 Generic Medications Included in the National Preferred Formulary (NPF)

The generic medications listed in this document are also included in the National Preferred Formulary (NPF), which is available through Express Scripts. Pharmacy management program requirements apply to generic medications included in the NPF.

# **Learn More About Your Coverage**

For more information about your pharmacy benefits, including the NPF and the medications listed in this document, sign in to your MyBlue account at **bluecrossma.org**.

<sup>1.</sup> Medications and pricing are subject to change without notice, so you should always confirm your cost prior to filling a prescription. A processing fee may apply. In applicable states, sales tax may be added to the cost of your prescriptions. Cost of standard shipping is included as part of your prescription plan. The coverage and prices of certain medications are also subject to the specific terms of your plan. Changes are made available to your Plan Sponsor.

<sup>2.</sup> Pre-packaged medications are only available for \$9 in the package sizes specified.

<sup>3.</sup> Not all medications listed are covered by all prescription plans. Check your benefit materials for details.

Drug Class	Medication Name	Strength	Form	\$9 Quantity
Antibiotics/Antifungals/	ACYCLOVIR	200 MG	CAPSULE	180
Antivirals	AMOXICILLIN	500 MG	TABLET	180
	AMOXICILLIN TR/POTASSIUM CLAVULANATE	200 MG-28.5 MG	CHEW TABLET	60
	AMOXICILLIN TR/POTASSIUM CLAVULANATE	400 MG-57 MG	CHEW TABLET	60
	AMOXICILLIN TR/POTASSIUM CLAVULANATE	250 MG-125 MG	TABLET	30
	AMOXICILLIN TR/POTASSIUM CLAVULANATE	500 MG-125 MG	TABLET	60
	AMOXICILLIN TR/POTASSIUM CLAVULANATE	875 MG-125 MG	TABLET	60
	AMOXICILLIN TRIHYDRATE	250 MG	CAPSULE	180
	AMOXICILLIN TRIHYDRATE	500 MG	CAPSULE	180
	AMOXICILLIN TRIHYDRATE	125 MG/5 ML	SUSPENSION, RECONSTITUTED, ORAL	300
	AMOXICILLIN TRIHYDRATE	200 MG/5 ML	SUSPENSION, RECONSTITUTED, ORAL	300
	AMOXICILLIN TRIHYDRATE	250 MG/5 ML	SUSPENSION, RECONSTITUTED, ORAL	240
	AMOXICILLIN TRIHYDRATE	250 MG/5 ML	SUSPENSION, RECONSTITUTED, ORAL	300
	AMOXICILLIN TRIHYDRATE	250 MG/5 ML	SUSPENSION, RECONSTITUTED, ORAL	450
	AMOXICILLIN TRIHYDRATE	400 MG/5 ML	SUSPENSION, RECONSTITUTED, ORAL	300
	CEPHALEXIN MONOHYDRATE	250 MG	CAPSULE	90
	CEPHALEXIN MONOHYDRATE	500 MG	CAPSULE	180
	CIPROFLOXACIN HCL	250 MG	TABLET	90
	CIPROFLOXACIN HCL	500 MG	TABLET	180
	FLUCONAZOLE	150 MG	TABLET	3
	METRONIDAZOLE	250 MG	TABLET	270
	METRONIDAZOLE	500 MG	TABLET	42
	PENICILLIN V POTASSIUM	250 MG/5 ML	SUSPENSION, RECONSTITUTED	400
	PENICILLIN V POTASSIUM	250 MG/5 ML	SUSPENSION, RECONSTITUTED	900
	PENICILLIN V POTASSIUM	250 MG	TABLET	180

Drug Class	Medication Name	Strength	Form	\$9 Quantity
Antibiotics/Antifungals/ Antivirals (Cont.)	PENICILLIN V POTASSIUM	500 MG	TABLET	180
	SULFAMETHOXAZOLE/TRIMETHOPRIM	400 MG-80 MG	TABLET	90
	SULFAMETHOXAZOLE/TRIMETHOPRIM	800 MG-160 MG	TABLET	180
	TERBINAFINE	250 MG	TABLET	90
Antiseizure Medications	ZONISAMIDE	25 MG	CAPSULE	180
Arthritis/Pain	DICLOFENAC SODIUM	50 MG	TABLET DR	180
	DICLOFENAC SODIUM	75 MG	TABLET DR	180
	IBUPROFEN	400 MG	TABLET	270
	IBUPROFEN	600 MG	TABLET	270
	IBUPROFEN	800 MG	TABLET	270
	INDOMETHACIN	25 MG	CAPSULE	270
	MELOXICAM	7.5 MG	TABLET	90
	MELOXICAM	15 MG	TABLET	90
	NAPROXEN	250 MG	TABLET	180
	NAPROXEN	375 MG	TABLET	180
	NAPROXEN	500 MG	TABLET	180
	NAPROXEN SODIUM	220 MG	TABLET	72
	NAPROXEN SODIUM	275 MG	TABLET	180
Asthma/Respiratory	ALBUTEROL SULFATE	0.83 MG/ML	SOLUTION	225
Behavioral Health	BENZTROPINE MESYLATE	0.5 MG	TABLET	180
	BENZTROPINE MESYLATE	2 MG	TABLET	180
	BUSPIRONE HCL	5 MG	TABLET	180
	BUSPIRONE HCL	10 MG	TABLET	180
	BUSPIRONE HCL	15 MG	TABLET	180
	CHLORDIAZEPOXIDE HCL	5 MG	CAPSULE	180
	CHLORDIAZEPOXIDE HCL	10 MG	CAPSULE	180
	CHLORDIAZEPOXIDE HCL	25 MG	CAPSULE	180
	CITALOPRAM HYDROBROMIDE	10 MG	TABLET	90
	CITALOPRAM HYDROBROMIDE	20 MG	TABLET	90
	CITALOPRAM HYDROBROMIDE	40 MG	TABLET	90
	CLONIDINE HCL	0.3 MG	TABLET	90
	DONEPEZIL HCL	5 MG	TABLET	90
	DONEPEZIL HCL	10 MG	TABLET	90
	DONEPEZIL HCL	5 MG	TABLET ODT	90

Drug Class	Medication Name	Strength	Form	\$9 Quantity
Behavioral Health (Cont.)	DONEPEZIL HCL	10 MG	TABLET ODT	90
	DOXEPIN HCL	10 MG	CAPSULE	90
	DOXEPIN HCL	25 MG	CAPSULE	90
	FLUOXETINE HCL	10 MG	CAPSULE	90
	FLUOXETINE HCL	20 MG	CAPSULE	90
	FLUOXETINE HCL	40 MG	CAPSULE	90
	HYDROXYZINE PAMOATE	25 MG	CAPSULE	180
	IMIPRAMINE HCL	10 MG	TABLET	90
	IMIPRAMINE HCL	25 MG	TABLET	90
	IMIPRAMINE HCL	50 MG	TABLET	90
	LITHIUM CARBONATE	150 MG	CAPSULE	90
	LITHIUM CARBONATE	300 MG	CAPSULE	180
	LITHIUM CARBONATE	600 MG	CAPSULE	180
	LITHIUM CARBONATE	300 MG	TABLET SA	180
	MIRTAZAPINE	15 MG	TABLET	90
	MIRTAZAPINE	30 MG	TABLET	90
	MIRTAZAPINE	45 MG	TABLET	90
	NORTRIPTYLINE HCL	10 MG	CAPSULE	90
	NORTRIPTYLINE HCL	25 MG	CAPSULE	90
	PAROXETINE HCL	10 MG	TABLET	90
	PAROXETINE HCL	20 MG	TABLET	90
	PAROXETINE HCL	30 MG	TABLET	90
	PAROXETINE HCL	40 MG	TABLET	90
	SERTRALINE HCL	25 MG	TABLET	90
	TRAZODONE HCL	50 MG	TABLET	90
	TRAZODONE HCL	100 MG	TABLET	90
	TRAZODONE HCL	150 MG	TABLET	90
	TRIHEXYPHENIDYL HCL	2 MG	TABLET	180
	TRIHEXYPHENIDYL HCL	5 MG	TABLET	180
Blood Pressure/Heart Health	AMILORIDE-HYDROCHLOROTHIAZIDE	5 MG-50 MG	TABLET	90
	AMIODARONE HCL	200 MG	TABLET	90
	ATENOLOL	25 MG	TABLET	90
	ATENOLOL	50 MG	TABLET	90
	ATENOLOL	100 MG	TABLET	90
	BENAZEPRIL HCL	5 MG	TABLET	90
	BENAZEPRIL HCL	10 MG	TABLET	90

Drug Class	Medication Name	Strength	Form	\$9 Quantity
Blood Pressure/Heart Health	BENAZEPRIL HCL	20 MG	TABLET	90
(Cont.)	BENAZEPRIL HCL	40 MG	TABLET	90
	BISOPROL-HYDROCHLOROTHIAZIDE	2.5 MG-6.25 MG	TABLET	90
	BISOPROL-HYDROCHLOROTHIAZIDE	5 MG-6.25 MG	TABLET	90
	BISOPROL-HYDROCHLOROTHIAZIDE	10 MG-6.25 MG	TABLET	90
	BISOPROLOL FUMARATE	5 MG	TABLET	90
	BISOPROLOL FUMARATE	10 MG	TABLET	90
	CARVEDILOL	3.125 MG	TABLET	180
	CARVEDILOL	6.25 MG	TABLET	180
	CARVEDILOL	12.5 MG	TABLET	180
	CARVEDILOL	25 MG	TABLET	180
	CLONIDINE HCL	0.1 MG	TABLET	90
	CLONIDINE HCL	0.2 MG	TABLET	90
	DILTIAZEM HCL	120 MG	CAPSULE SR	90
	DILTIAZEM HCL	30 MG	TABLET	180
	DILTIAZEM HCL	60 MG	TABLET	180
	DOXAZOSIN MESYLATE	1 MG	TABLET	90
	DOXAZOSIN MESYLATE	2 MG	TABLET	90
	DOXAZOSIN MESYLATE	4 MG	TABLET	90
	DOXAZOSIN MESYLATE	8 MG	TABLET	90
	ENALAPRIL MALEATE	2.5 MG	TABLET	90
	ENALAPRIL MALEATE	5 MG	TABLET	90
	ENALAPRIL MALEATE	10 MG	TABLET	90
	ENALAPRIL MALEATE	20 MG	TABLET	90
	ENALAPRIL-HYDROCHLOROTHIAZIDE	5 MG-12.5 MG	TABLET	90
	ENALAPRIL-HYDROCHLOROTHIAZIDE	10 MG-25 MG	TABLET	90
	FELODIPINE	2.5 MG	TABLET SR	90
	FELODIPINE	5 MG	TABLET SR	90
	FELODIPINE	10 MG	TABLET SR	90
	FUROSEMIDE	20 MG	TABLET	90
	FUROSEMIDE	40 MG	TABLET	90
	FUROSEMIDE	80 MG	TABLET	90
	HYDRALAZINE HCL	10 MG	TABLET	270
	HYDRALAZINE HCL	25 MG	TABLET	270

Drug Class	Medication Name	Strength	Form	\$9 Quantity
Blood Pressure/Heart Health	HYDRALAZINE HCL	50 MG	TABLET	270
(Cont.)	HYDRALAZINE HCL	100 MG	TABLET	270
	HYDROCHLOROTHIAZIDE	12.5 MG	CAPSULE	90
	HYDROCHLOROTHIAZIDE	25 MG	TABLET	90
	HYDROCHLOROTHIAZIDE	50 MG	TABLET	90
	INDAPAMIDE	1.25 MG	TABLET	90
	INDAPAMIDE	2.5 MG	TABLET	90
	ISOSORBIDE MONONITRATE	30 MG	TABLET SR 24H	90
	ISOSORBIDE MONONITRATE	60 MG	TABLET SR 24H	90
	LABETALOL HCL	100 MG	TABLET	180
	LABETALOL HCL	200 MG	TABLET	180
	LABETALOL HCL	300 MG	TABLET	180
	LISINOPRIL	2.5 MG	TABLET	90
	LISINOPRIL	5 MG	TABLET	90
	LISINOPRIL	10 MG	TABLET	90
	LISINOPRIL	20 MG	TABLET	90
	LISINOPRIL	30 MG	TABLET	90
	LISINOPRIL	40 MG	TABLET	90
	LISINOPRIL-HYDROCHLOROTHIAZIDE	10 MG-12.5 MG	TABLET	90
	LISINOPRIL-HYDROCHLOROTHIAZIDE	20 MG-12.5 MG	TABLET	90
	LISINOPRIL-HYDROCHLOROTHIAZIDE	20 MG-25 MG	TABLET	90
	METHYLDOPA	250 MG	TABLET	180
	METOPROLOL TARTRATE	50 MG	TABLET	180
	METOPROLOL TARTRATE	100 MG	TABLET	180
	MINOXIDIL	2.5 MG	TABLET	180
	MINOXIDIL	10 MG	TABLET	90
	PRAZOSIN HCL	1 MG	CAPSULE	90
	PROPRANOLOL HCL	10 MG	TABLET	180
	PROPRANOLOL HCL	20 MG	TABLET	180
	PROPRANOLOL HCL	40 MG	TABLET	180
	PROPRANOLOL HCL	60 MG	TABLET	180
	PROPRANOLOL HCL	80 MG	TABLET	180
	QUINAPRIL HCL	5 MG	TABLET	90
	QUINAPRIL HCL	10 MG	TABLET	90
	QUINAPRIL HCL	20 MG	TABLET	90
	QUINAPRIL HCL	40 MG	TABLET	90
	QUINAPRIL-HYDROCHLOROTHIAZIDE	10 MG-12.5 MG	TABLET	90

Drug Class	Medication Name	Strength	Form	\$9 Quantity
Blood Pressure/Heart Health	QUINAPRIL-HYDROCHLOROTHIAZIDE	20 MG-12.5 MG	TABLET	90
(Cont.)	QUINAPRIL-HYDROCHLOROTHIAZIDE	20 MG-25 MG	TABLET	90
	RAMIPRIL	1.25 MG	CAPSULE	90
	RAMIPRIL	2.5 MG	CAPSULE	90
	RAMIPRIL	5 MG	CAPSULE	90
	RAMIPRIL	10 MG	CAPSULE	90
	SOTALOL HCL	80 MG	TABLET	180
	SOTALOL HCL	240 MG	TABLET	180
	SPIRONOLACTONE	25 MG	TABLET	90
	TERAZOSIN HCL	1 MG	CAPSULE	90
	TERAZOSIN HCL	2 MG	CAPSULE	90
	TERAZOSIN HCL	5 MG	CAPSULE	90
	TERAZOSIN HCL	10 MG	CAPSULE	90
	TORSEMIDE	5 MG	TABLET	90
	TORSEMIDE	10 MG	TABLET	90
	TORSEMIDE	20 MG	TABLET	90
	TORSEMIDE	100 MG	TABLET	90
	TRANDOLAPRIL	1 MG	TABLET	90
	TRANDOLAPRIL	2 MG	TABLET	90
	TRANDOLAPRIL	4 MG	TABLET	90
	TRIAMTERENE- HYDROCHLOROTHIAZIDE	37.5 MG–25 MG	CAPSULE	90
	TRIAMTERENE- HYDROCHLOROTHIAZIDE	37.5 MG–25 MG	TABLET	90
	TRIAMTERENE- HYDROCHLOROTHIAZIDE	75 MG–50 MG	TABLET	90
	VERAPAMIL HCL	80 MG	TABLET	270
	VERAPAMIL HCL	120 MG	TABLET	90
	VERAPAMIL HCL	120 MG	TABLET SA	90
	VERAPAMIL HCL	180 MG	TABLET SA	90
	VERAPAMIL HCL	240 MG	TABLET SA	90
	WARFARIN SODIUM	1 MG	TABLET	90
	WARFARIN SODIUM	2 MG	TABLET	90
	WARFARIN SODIUM	2.5 MG	TABLET	90
	WARFARIN SODIUM	3 MG	TABLET	90
	WARFARIN SODIUM	4 MG	TABLET	90
	WARFARIN SODIUM	5 MG	TABLET	90

Drug Class	Medication Name	Strength	Form	\$9 Quantity
Blood Pressure/Heart Health (Cont.)	WARFARIN SODIUM	6 MG	TABLET	90
	WARFARIN SODIUM	7.5 MG	TABLET	90
	WARFARIN SODIUM	10 MG	TABLET	90
Cold and Allergy Therapy	BENZONATATE	100 MG	CAPSULE	270
	CYPROHEPTADINE HCL	4 MG	TABLET	90
	DEXTROMETHORPHAN HBR/ PROMETHAZINE HCL	15 MG- 6.25 MG/5 ML	SYRUP	360
	PROMETHAZINE HCL	6.25 MG/5 ML	SYRUP	360
	PROMETHAZINE HCL	12.5 MG	TABLET	90
	PROMETHAZINE HCL	25 MG	TABLET	90
	PROMETHAZINE HCL	50 MG	TABLET	270
Diabetes	GLIMEPIRIDE	1 MG	TABLET	90
	GLIMEPIRIDE	2 MG	TABLET	90
	GLIMEPIRIDE	4 MG	TABLET	180
	GLIPIZIDE	5 MG	TABLET	180
	GLIPIZIDE	10 MG	TABLET	180
	GLIPIZIDE	5 MG	TABLET OSM 24HR	90
	GLYBURIDE	1.25 MG	TABLET	90
	GLYBURIDE	2.5 MG	TABLET	90
	GLYBURIDE	5 MG	TABLET	180
	GLYBURIDE/METFORMIN HCL	5 MG-500 MG	TABLET	360
	METFORMIN HCL	500 MG	TABLET	180
	METFORMIN HCL	850 MG	TABLET	180
	METFORMIN HCL	1000 MG	TABLET	180
	METFORMIN HCL	500 MG	TABLET SR 24H	180
	METOPROLOL TARTRATE	25 MG	TABLET	180
Eye Health	BACITRACIN-POLYMYXIN B SULFATE	500-10KU/G	OINTMENT	10.5
	ERYTHROMYCIN BASE	5 MG/G	OINTMENT	10.5
	GENTAMICIN SULFATE	0.3%	DROPS	15
	NEOMYCIN POLYMYXIN B SULFATE DEXAMETHASONE	3.5–10 K–0.1	OINTMENT	10.5
	POLYMYXIN B SULFATE/TMP	10 K U-0.1%	DROPS	30
GI Drugs	HYOSCYAMINE SULFATE	0.125 MG	TABLET	270
	METOCLOPRAMIDE HCL	5 MG	TABLET	360
	METOCLOPRAMIDE HCL	10 MG	TABLET	360

Drug Class	Medication Name	Strength	Form	\$9 Quantity
Heartburn/Ulcer	FAMOTIDINE	40 MG	TABLET	90
	RANITIDINE HCL	300 MG	TABLET	90
High Cholesterol	LOVASTATIN	10 MG	TABLET	90
	LOVASTATIN	20 MG	TABLET	90
	LOVASTATIN	40 MG	TABLET	90
	PRAVASTATIN SODIUM	10 MG	TABLET	90
	PRAVASTATIN SODIUM	20 MG	TABLET	90
	PRAVASTATIN SODIUM	40 MG	TABLET	90
Muscle Relaxants	BACLOFEN	10 MG	TABLET	270
	CYCLOBENZAPRINE HCL	5 MG	TABLET	90
	CYCLOBENZAPRINE HCL	10 MG	TABLET	90
	ORPHENADRINE CITRATE	100 MG	TABLET SA	180
	TIZANIDINE HCL	2 MG	TABLET	270
	TIZANIDINE HCL	4 MG	TABLET	270
Parkinson's Disease	BENZTROPINE MESYLATE	1 MG	TABLET	180
Skin Conditions	HYDROCORTISONE	2.5%	CREAM	90
	TRIAMCINOLONE ACETONIDE	0.5%	CREAM	180
Thyroid Therapy	LEVOTHYROXINE SODIUM	25 MCG	TABLET	90
	LEVOTHYROXINE SODIUM	50 MCG	TABLET	90
	LEVOTHYROXINE SODIUM	75 MCG	TABLET	90
	LEVOTHYROXINE SODIUM	88 MCG	TABLET	90
	LEVOTHYROXINE SODIUM	100 MCG	TABLET	90
	LEVOTHYROXINE SODIUM	112 MCG	TABLET	90
	LEVOTHYROXINE SODIUM	125 MCG	TABLET	90
	LEVOTHYROXINE SODIUM	137 MCG	TABLET	90
	LEVOTHYROXINE SODIUM	150 MCG	TABLET	90
	LEVOTHYROXINE SODIUM	175 MCG	TABLET	90
	LEVOTHYROXINE SODIUM	200 MCG	TABLET	90
	METHIMAZOLE	5 MG	TABLET	90
	METHIMAZOLE	10 MG	TABLET	90
Vitamins and Electrolytes	FOLIC ACID	1 MG	TABLET	90
	POTASSIUM CHLORIDE	10 MEQ	TABLET SR	90
Women's Health	ESTRADIOL	0.5 MG	TABLET	90
	ESTRADIOL	1 MG	TABLET	90
	ESTRADIOL	2 MG	TABLET	90

Drug Class	Medication Name	Strength	Form	\$9 Quantity
Women's Health (Cont.)	LEVONORGESTREL-ETHINYL ESTRADIOL	0.15 MG- 0.03 MG	TABLET	84
	MEDROXYPROGESTERONE ACETATE	2.5 MG	TABLET	90
	MEDROXYPROGESTERONE ACETATE	5 MG	TABLET	90
	MEDROXYPROGESTERONE ACETATE	10 MG	TABLET	90
	NORGESTIMATE-ETHINYL ESTRADIOL	7 DAYS X 3 28	TABLET	84
Other Medications	ALENDRONATE SODIUM	5 MG	TABLET	90
	ALENDRONATE SODIUM	10 MG	TABLET	90
	ALENDRONATE SODIUM	35 MG	TABLET	12
	ALENDRONATE SODIUM	70 MG	TABLET	12
	ALLOPURINOL	100 MG	TABLET	90
	ALLOPURINOL	300 MG	TABLET	90
	CHLORHEXIDINE GLUCONATE	0.12%	MOUTHWASH	1,419
	DEXAMETHASONE	0.5 MG	TABLET	90
	DEXAMETHASONE	0.75 MG	TABLET	90
	FLUDROCORTISONE ACETATE	0.1 MG	TABLET	90
	ISONIAZID	300 MG	TABLET	90
	LIDOCAINE HCL	20 MG/ML	SOLUTION	300
	MEGESTROL ACETATE	20 MG	TABLET	90
	METHYLPREDNISOLONE	4 MG	TABLET DS PK	63
	OXYBUTYNIN CHLORIDE	5 MG	TABLET	180
	PREDNISONE	1 MG	TABLET	360
	PREDNISONE	2.5 MG	TABLET	90
	PREDNISONE	5 MG	TABLET	90
	PREDNISONE	10 MG	TABLET	90
	PREDNISONE	20 MG	TABLET	90

Blue Cross Blue Shield of Massachusetts complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, sex, sexual orientation, or gender identity.

ATTENTION: If you don't speak English, language assistance services, free of charge, are available to you. Call Member Service at the number on your ID card (TTY: 711).

ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia con el idioma. Llame al número de Servicio al Cliente que figura en su tarjeta de identificación (TTY: 711).

ATENÇÃO: Se fala português, são-lhe disponibilizados gratuitamente serviços de assistência de idiomas. Telefone para os Serviços aos Membros, através do número no seu cartão ID (TTY: 711).





# GET TO KNOW THE MEDICATION LOOKUP TOOL

With a simple search, you can see which medications your plan covers.

Our **Medication Lookup** tool lets you easily learn more about your coverage for prescription medications, including those with additional requirements like Prior Authorization. Search anytime, anywhere at **bluecrossma.org** or using the MyBlue app.



# **KEY FEATURES**

Using the tool, you can:



# SEARCH FOR ANY MEDICATION

See if it's covered by your plan



# GET DETAILED INFORMATION

Including the medication's strength, tier, and how it's dispensed



# VIEW ADDITIONAL COVERAGE REQUIREMENTS

Such as Prior Authorization, Step Therapy, and Quality Care Dosing



# SEE COVERED ALTERNATIVES

For non-covered medications

## **Start Searching**

For more information about your prescription coverage, sign in to MyBlue at **bluecrossma.org** or open the MyBlue app, and go to **Medication Lookup Tool** under **My Medications**. If you're not a member, you can get more information by visiting **bluecrossma.org/medication**.

# **GETTING COVERAGE INFORMATION, SIMPLIFIED**

We're making it easier than ever for everyone to learn more about our medication coverage.

#### PERSONALIZED SEARCH

When you're signed in to your MyBlue account, your plan's formulary and tier structure will be automatically displayed in the tool. That way, you'll know you're getting the most accurate search results for your plan.

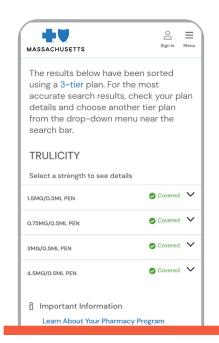
#### **ANYONE CAN USE IT**

The Medication Lookup tool is available to everyone, even if you aren't a member yet. You can easily find out if your medication is covered, or see covered alternatives, before you enroll.

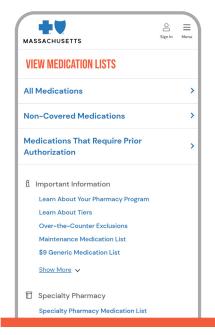
# **HOW TO USE THE TOOL**



Sign in to MyBlue and go to the Medication Lookup Tool under My Medications. If you're not a member, go to bluecrossma.org/medication and choose the formulary you want to search. When not signed in, the tool will default to a 3-tier plan.



Select a medication to see if it's covered and get even more information, including strength and additional coverage requirements. Plus, if it's not covered, you can see covered alternatives.



Access important resources, like medication lists and Specialty Pharmacy Contact Information lists, in the Important Information and Specialty Pharmacy sections. If you're signed in to MyBlue, this list will be customized to match your benefits.

#### Learn More

To learn more about your pharmacy benefits, including which tier structure your plan uses, sign in to your MyBlue account at bluecrossma.org or check your plan materials for details.

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ATTENTION: If you don't speak English, language assistance services, free of charge, are available to you. Call Member Service at the number on your ID card (TTY: 711). ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia con el idioma. L'lame al número de Servicio al Cliente que figura en su tarjeta de identificación (TTY: 711). ATENÇÃO: Se fala português, são-lhe disponibilizados gratuitamente serviços de assistência de idiomas. Telefone para os Serviços aos Membros, através do número no seu cartão ID (TTY: 711). Left Blank Intentionally

#### **Covered Medications (Formulary)**

# Learn About Your Pharmacy Program

#### Effective January 1, 2022

This guide provides an overview of your pharmacy program, lists some of the medications covered under your plan, lists medications not covered under your plan, and includes other important information about your pharmacy coverage.

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### Pharmacy Program Overview

Your pharmacy program is designed to provide you and your doctor with access to a wide variety of safe, clinically effective medications. We've carefully developed a substantial covered medications list, also known as a formulary, that includes many medications that are available at affordable out-of-pocket costs.

#### **About This Guide**

This guide is up to date as of January 1, 2022, and is subject to change. Use it as a reference whenever you need coverage information about your pharmacy program. For the most current and complete information about covered medications, use our **Medication Lookup** tool at **bluecrossma.org/medication**.

#### Mail Order Pharmacy

You can have certain prescriptions delivered right to your door when you order them through Express Scripts<sup>®</sup>, an independent company that administers your pharmacy benefits on behalf of Blue Cross Blue Shield of Massachusetts. With Mail Order Pharmacy, most maintenance medications (also known as long-term medications) can be automatically refilled and shipped every 90 days at a lower cost. No more running out of medicine or last-minute trips to the pharmacy.

To get started with the Mail Order Pharmacy, sign in to MyBlue, then select **90-Day Mail Order Pharmacy** in the drop-down menu under **My Medications**. You can also call Express Scripts at **1-800-892-5119**.

#### Unlock the Power of Your Plan

MyBlue is your key to more features and savings. Sign in to your account at **bluecrossma.org** or open the MyBlue app to review claims, track medications, look up plan information, and get easy access to these online resources:

#### **Medication Lookup Tool**

Use this tool to search, quickly and easily, for prescription medications, and find out how they're covered. To start, go to Medication Lookup Tool under My Medications.

#### **Express Scripts**

Go to Express Scripts® under My Medications to get detailed information about your pharmacy coverage, including the cost of medications. You can also search for a local pharmacy, or sign up for the Mail Order Pharmacy and have your prescriptions shipped directly to you.

#### How Tiers Determine What You Pay for Medications

Our list of covered medications is based on a tiered cost structure. When you fill a prescription, the amount you pay the pharmacy is determined by the tier your medication is in and your benefits. The amount you pay may also include your copayment, co-insurance, and deductibles. The pharmacist will tell you how much you owe. To find your out-of-pocket costs for specific prescriptions, sign in to **MyBlue**, then select **Express Scripts**<sup>®</sup> under **My Medications** on your MyBlue home page.

#### **How Covered Medications Are Placed in Tiers**

Medications are placed in tiers according to a variety of factors, including what they're used for, their cost, and whether equivalent or alternative medications are available. Lower-tier medications typically cost less than higher-tier medications. For example, in a 3-tier structure, you'll likely pay the least for Tier 1 medications and the most for Tier 3 medications.

Pharmacy plans can use one of the five different tier structures outlined below. Check your plan materials to see which tier structure your plan uses, and learn more about how medications are covered.\*

2-Tier	
Tier 1: Generics	Generic medications are effective, low-cost alternatives to brand-name medications. They're expected to work the same as brand-name medications, and meet the same Food and Drug Administration (FDA) requirements.
Tier 2: Brands	Brand-name medications cost more than generic medications, so you'll <b>pay more</b> if you use them.

3-Tier	
Tier 1: Generics	Generic medications are effective, low-cost alternatives to brand-name medications. They're expected to work the same as brand-name medications, and meet the same FDA requirements.
Tier 2: Preferred Brands	These are preferred brand-name medications because they're safe, effective alternatives to more expensive brands.
Tier 3: Non-Preferred Brands	Non-preferred brand-name medications cost more than preferred brands, so you'll <b>pay more</b> if you use them instead of any generics or preferred brands.

4-Tier	
Tier 1: Preferred Generics	These medications are preferred because they cost less than other generic medications.
Tier 2: Non-Preferred Generics	Non-preferred generic medications cost more than preferred generics, so you'll <b>pay more</b> if you use them instead of preferred generics.
Tier 3: Preferred Brands	These are preferred brand-name medications because they're safe, effective alternatives to more expensive brands.
Tier 4: Non-Preferred Brands	Non-preferred brand-name medications cost more than preferred brands, so you'll <b>pay more</b> if you use them instead of any generics or preferred brands.

<sup>\*</sup>Exceptions may apply. For example, the brands and preferred-brands tiers could include some generic medications in addition to brand-name medications.

2

5-Tier	
Tier 1: Generics	Generic medications are effective, low-cost alternatives to brand- name medications. They're expected to work the same as brand- name medications, and meet the same FDA requirements.
Tier 2: Preferred Brands	These are preferred brand-name medications because they're safe, effective alternatives to more expensive brands.
Tier 3: Non-Preferred Brands	Non-preferred brand-name medications cost more than preferred brands, so you'll <b>pay more</b> if you use them instead of any generics or preferred brands.
Tier 4: Preferred Brand Specialty	These specialty medications are preferred because they're safe, effective alternatives to more expensive brand-name specialty medications.
Tier 5: Non-Preferred Brand Specialty	Non-preferred brand-name medications cost more than preferred brands, so you'll <b>pay more</b> if you use them instead of any generics or preferred-brand specialty medications.

6-Tier	
Tier 1: Preferred Generics	These medications are preferred because they cost less than other generic medications.
Tier 2: Non-Preferred Generics	Non-preferred generic medications cost more than preferred generics, so you'll <b>pay more</b> if you use them instead of preferred generics.
Tier 3: Preferred Brands	These are preferred brand-name medications because they're safe, effective alternatives to more expensive brands.
Tier 4: Non-Preferred Brands	Non-preferred brand-name medications cost more than preferred brands, so you'll <b>pay more</b> if you use them instead of any generics or preferred brands.
Tier 5: Preferred Brand Specialty	These specialty medications are preferred because they're safe, effective alternatives to more expensive brand-name specialty medications.
Tier 6: Non-Preferred Brand Specialty	Non-preferred brand-name medications cost more than preferred-brands, so you'll <b>pay more</b> if you use them instead of any generics or preferred-brands specialty medications.

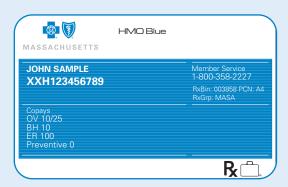
For more information about your pharmacy benefit, sign in to your MyBlue account at bluecrossma.org.

#### **Compounded Medications**

Covered compounded medications that require a prescription will be processed at your highest pharmacy benefit tier, regardless of the ingredients in the medication. Compounded medications are made to order by a pharmacist when existing, commercially available medications don't meet your specific needs as determined by your doctor. Some compounded medications may need Prior Authorization, have Quality Care Dosing guidelines, or require an exception.

#### **Covered Medications List Changes**

Our covered medications list may change from time to time. This may include changing medications to a non-covered status, changing medication tier status, applying Quality Care Dosing limitations, and/or moving medications to a specialty pharmacy. We notify any affected members of these changes via direct mail at least 30 days in advance of the change.



Sample ID card for illustrative purposes only.

#### **Your ID Card**

Your ID card contains important information about your pharmacy benefits. Be sure to bring the card with you and give it to your pharmacist when you fill a prescription.

### **Over-the-Counter Medications**

For non-grandfathered health plans under the Affordable Care Act (ACA), the following list includes over-the-counter medications that are covered at no cost to you when they're prescribed by your doctor. This list is up to date as of January 1, 2022, and may change from time to time.

- Generic Aspirin (81mg)
- Generic Contraceptives (such as female condoms, sponges, and spermicide) are covered
- Generic Folic Acid is covered for people up to age 50
- Generic Iron is covered for infants up to 12 months old
- Generic Smoking Cessation (such as nicotine gum, lozenges, and patches) is covered for up to two 90-day supplies per calendar year
- Generic Vitamin D is covered for people aged 65 and older

### **Benefit Exclusions**

The following are considered benefit exclusions under your policy. This means these medications and other health products aren't covered, and exceptions aren't available. Some medications within these categories have over-the-counter alternatives available.

- Anorexiants
- Cough and cold products that contain one or more of the following ingredients in equivalent over-the-counter doses: guaifenesin, chlorpheniramine, pseudoephedrine, phenylephrine, clemastine, dextromethorphan, and pyrilamine
- Non-sedating antihistamines
- Ophthalmic drug solutions to treat allergies
- Inhaled nasal steroids
- Proton pump inhibitors (PPIs), except for prescription PPIs that are prescribed for members under age 18 or prescribed as part of a combination drug used to treat helicobacter pylori
- Topical acne medications (benzoyl peroxide products in 10% strength or less, and some combinations)
- Pharmaceuticals that you can buy without a prescription, except as described in this Pharmacy Program booklet
- Medical supplies such as dressings and antiseptics
- Combination vitamins that require a prescription, except for prescription prenatal vitamins and pediatric vitamins with fluoride

This list is up to date as of January 1, 2022. See your subscriber certificate for additional exclusions.

Our Quality Care Dosing program helps to ensure that the quantity and dosage of the medications you receive meet the Food and Drug Administration (FDA)'s regulations, clinical standards, and manufacturer's guidelines. When you fill a prescription for one of the following medications, it's checked electronically in two ways:

#### **Dose Consolidation**

Checks to see whether you're taking two or more pills a day that can be replaced with one pill providing the same daily dosage

#### **Recommended Monthly Dosing Level**

Checks to see that your monthly dosage is consistent with the FDA's and manufacturer's monthly dosing recommendations and clinical information

You may fill a quantity up to the allowed limit, but quantities greater than the allowed limit will be denied.

Note: Your doctor may request an exception for medications that are subject to Quality Care Dosing when medically necessary. Some medications on this list may also be subject to Step Therapy and/or Prior Authorization requirements, be considered non-covered, or be considered a specialty medication. Please check the corresponding pages to determine coverage requirements.

This list of medications in our Quality Care Dosing program is up to date as of January 1, 2022, and may change from time to time.

For the most current list of medications subject to Quality Care Dosing, along with associated dosing limits, use our **Medication Lookup** tool at **bluecrossma.org/medication**.

Abilify Mycite	Ambien CR	Belsomra	Cholbam
Abstral	Amethia	Betaseron	Ciclodin solution/kit
AcipHex (excluded for 18	Amethia Lo	Bevespi AeroSphere	Ciclopirox cream
years and older)	Amerge	Bevyxxa	Ciclopirox gel
AcipHex Sprinkle (excluded for 18 years and older)	Amitiza	Bijuva	Ciclopirox nail lacquer
Actemra	Amlodipine	Binosto	Ciclopirox shampoo
Actiq	Amlodipine-Atorvastatin	Boniva tablets	Ciclopirox topical suspension
Actonel	Ampyra	Breo Ellipta	Cimzia
ACTOplus Met	Anzemet	Breztri Aerosphere	Citalopram
ACTOplus Met XR	Apidra	Brexafemme	Climara
	Apidra Solostar	Brisdelle	Climara Pro
Actos	Aplenzin ER	Bronchitol	Clindamycin 1% gel
Acular	Aprepitant	Brovana	Clindamycin 1% solution
Acular LS	Aptenzio XR	Brukinsa	Clindamycin 1% lotion
Acular PF	Aranesp	Budeprion SR	Clindamycin 1% foam
Acyclovir cream	Arava	Budeprion XL	Clindamycin 2% vaginal
Adderall XR	Arcapta Neohaler	Budesonide (nebules)	Clonidine patch
Adhansia XR	Arformoterol	Budesonide/Formoterol	Combivent
Adlyxin	Arikayce	Bunavail	Combivent Respimat
Admelog	ArmonAir DigiHaler	Buprenorphine	Concerta
Admelog Solostar	ArmonAir RespiClick	Buprenorphine-Naloxone	Conjupri
Advair Diskus	Arnuity Ellipta	Buprenorphine film	Cotempla XR ODT
Advair HFA	Arixtra	Buprenorphine patch	Contrave ER
Adyphren	Arymo ER	Bupropion SR	Copaxone
Adyphren II	Ashlyna	Bupropion XL	Cosentyx
Adyphren Amp	Asmanex HFA	Butorphanol NS	Crestor
Adyphren Amp II	Asmanex Twisthaler	Butrans	Cromolyn ophthalmic
Adzenys XR	Aspirin/Omeprazole (excluded	Bydureon	Cymbalta
Aemcolo	for 18 years and older)	Bydureon Bcise	Daklinza
Aerospan	Astepro		
Aimovig	Atelvia DR	Byetta	Dalfampridine
AirDuo DigiHaler	Atomoxetine	Cabergoline	Daurismo
AirDuo RespiClick	Atorvastatin	Cabometyx	Daysee
Ajovy	Atrovent (nasal spray)	Caduet	Dayvigo
Akynzeo	Atrovent HFA	Calcipotriene	Denavir
Albuterol Sulfate HFA	Auvi-Q	Calcipotriene/Betamethasone	Desvenlafaxine ER
Alendronate Sodium	Avandia	Calypta	Dexilant (excluded for 18 years and older)
Alinia	Avinza	Camrese	Dexmethylphenidate ER
Almotriptan	Avonex	Camrese Lo	Dexmethylphenidate XR
Alora	Avert	Cardura	Dextroamphetamine/
Alosetron		Cardura XL	Amphetamine ER
Alrex	Azelastine (nasal spray)	Catapres TTS	Diabetic Testing Strips (all)
Alsuma	Azstarys	Celebrex	Diclofenac 3% gel
Altoprev	Baqsimi	Celecoxib	Diclofenac solution
Alvesco	Basaglar	Celexa	Diflorasone cream
Ambien	Belbuca	Cesamet	Diflucan (150 mg only)

Dihydroergotamine	Extavia	Glyxambi	Kerendia
(nasal spray)	Ezallor Sprinkle	Granisetron	Kerydin
DM 2 Kit	Ezetimibe	Granix	Ketoconazole 2%
Doptelet	Ezetimibe/Simvastatin	Grastek	Ketorolac ophthalmic
Dotti	Famciclovir	Halobetasol cream	Keveyis
Dovonex	Farydak	Halobetasol ointment	Kevzara
Doxazosin	Farxiga	Harvoni	Khedezla
Doxepin cream	Fasenra	Hetlioz	Kineret
Doxepin tablets	Fayosim	Humalog	Klisyri
Drizalma Sprinkle	Fentanyl Citrate	Humalog Jr.	Kloxxado
Duaklir Pressair	Fentanyl oral/mucosal	Humulin	Krintafel
Dulera	Fentanyl patch	Humira	Kynmobi
Duloxetine DR	Fentora	Humira CF	Lamisil
Duragesic	Fetzima	Hydrocodone ER	Lansoprazole (excluded for 1
Econazole cream	Fiasp	Hydromorphone ER	years and older)
Edluar	Flovent Diskus	Hysingla ER	Lansoprazole ODT (excluded
Effexor XR	Flovent HFA	Ibandronate	for 18 years and older)
Eletriptan	Fluconazole (150 mg only)	Ibrance	Lansoprazole/Amoxicillin/ Clarithromycin
Embeda	Fluoxetine	Ilumya	Lantus
Emend	Fluoxetine DR	Imitrex	-
Emgality	Fluticasone/Salmeterol	Impavido	Lazanda Leflunomide
Emverm	Fluvastatin	Incruse Ellipta	
Enbrel	Fluvastatin XR	Indomethacin 20mg	Ledipasvir/Sofosbuvir
Enoxaparin	Fluvoxamine	Infergen	Lescol
Epclusa	Fluvoxamine CR	Ingrezza	Lescol XL
Epinephrine injection	Focalin XR	Insulins (all)	Levalbuterol HFA
Epinephrine Professional kit	Fondaparinux	Insulins Lispro	Levemir
Epinephrine Professional	Forfivo XL	Intermezzo	Levonorgestrel/ Ethinyl Estradiol
EMS kit	Formoterol	Introvale	Levonorgestrel/Ethinyl
Epi-Pen Auto-Injector	Forteo	Invokamet	Estradiol/Ethinyl Estradiol
Epogen		Invokamet XR	Lexapro
Escitalopram	Fosamax Plus D		Lidociane 5% cream
Esomep-EZS (excluded for 18	Fosamax Plus D	Invokana	Lidocaine 5% ointment
years and older)	Fotivda	lodoquinol/Hydrocortisone/ Aloe	Lidocaine Patch
Esomeprazole (excluded for 18 years and older)	Fragmin	Ipratropium NS	Lidoderm
Esomeprazole Strontium	Frova	Irenka DR	Linzess
(excluded for 18 years	Frovatriptan	Itraconazole	Lipitor
and older)	Fulphila	Jakafi	Livalo
Estradiol patch	Gatifloxacin	Jardiance	Lonhala Magnair
Estrogel	Gavreto	Jolessa	LoSeasonique
Eszopiclone	Gemtesa	Jornay PM	Lotronex
Evamist	Gentimicin cream	Jynarque	Lovastatin
Evenity	Gentimicin ointment	Kadian	Lovenox
Evzio	Glatiramer	Kalydeco	Lubriprotone
Exalgo	Glatopa	Kenalog aerosol	Lucemyra
Exkivity	Glucose testing strips (all)	Renaiog actosol	Lacomyra

Lumakras	Nocdurna	Pantoprazole (excluded for 18	Quartette
Lunesta	Norvasc	years and older)	Quasense
Lybalvi	Novolin	Paroxetine	Qulipta
Lyllana	Novolog	Paroxetine CR	Quillichew
Lyrica CR	Nucynta ER	Patanase	Quinine Sulfate
Lysteda	Nuplazid	Paxil	Qutenza
Lyumjev	Nurtec ODT	Paxil CR	QVAR
Mavyret	Nyamyc powder	Pegasys	Rabeprazole (excluded for 18
Maxalt	Nystatin powder	PEG-Intron	years and older)
Maxalt-MLT	Nystop powder	Penlac	Ramelteon
Meloxicam	Nyvepria	Pennsaid	Ragwitek
Meloxicam submicronized	Ocaliva	Perforomist	Rebif
Menostar	Odomzo	Pexeva	RediTrex
Methylphenidate CD	Olanzepine-Fluoxetine	Pimecrolimus cream	Relexxii ER
Methylphenidate ER	Olopatadine Nasal	Plegridy	Relpax
Methylphenidate LA	Olumiant	Pomalyst	Remeron
Methylphenidate 72 mg	Olysio	Ponvory	Remeron Soltab
Migranal	Omeprazole (excluded for 18	Praluent	Repatha
Migranow Kit	years and older)	Pravachol	Restasis
Minivelle	Omeprazole-Sodium	Pravastatin	Retacrit
Mirtazapine	Bicarbonate (excluded for 18	Pregabalin CR	Rexulti
Mirtazapine Rapid Dissolve	years and older)	Prevacid (excluded for 18	Reyvow
Mobic Mobic	OmePPI (excluded for 18 years and older)	years and older)	Rezurock
Morphabond ER	Omontys	PrevPac	Rhopressa
Morphine Sulfate ER	Ondansetron	Prilosec (excluded for 18	Rinvoq ER
Movantik	Ondansetron ODT	years and older)	Risedronate
Moxifloxacin	Onmel	Pristiq	Ritalin LA
Moxeza	Onsolis	Pristiq ER	Rivelsa
MS Contin	Onzetra Xsail	ProAir DigiHaler	Rizatriptan
Mupirocin	Opana ER	ProAir HFA	Rizatriptan ODT
Mulpleta	Opzelura	ProAir RespiClick	Rocklatan
Mydayis	Oralair	Procrit	Rosuvastatin
Myfembree	Oramorph SR	Protonix (excluded for 18 years and older)	Rosuvastatin/Ezetimibe
Naloxone	Orencia	Proventil HFA	Roszet
Naratriptan	Orkambi	Prozac	Rozerem
Narcan	Orladeyo	Prozac Weekly	Rybelsus
NebuPent	Otezla	Prudoxin	Sancuso
Neulasta	Oxbryta	Pulmicort Flexhaler	Sarafem
	Oxiconazole Nitrate	Pulmicort Respules	Saxenda
Neupogen	Oxistat		Seasonique
Nexium (excluded for 18 years and older)	Oxycodone ER	Qbrexxa Qelbree	Secuado
Nexletol	OxyContin	Qinlock	Seebri Neohaler
Nexlizet	Oxymorphone ER	Qmiiz ODT	Segluromet
Nitazoxanide			Semglee
Nivestym	Ozempic	Qtern	Serevent Diskus

Sertraline
Setlakin
Silenor
Siliq
Simponi
Simvastatin
Skyrizi
Sofosbuvir/Velpatasvir
Soliqua
Solosec
Sonata
Sovaldi
Spiriva HandiHaler
Spiriva RespiMat
Sporanox
Stelara
Steglatro
Steglujan
Stiolto Respimat
Strattera
Striverdi Respimat
Suboxone
Subsys
Sumatriptan
Sumavel Dosepro
Symbicort
Symbyax
Symdeko
Symjepi
Symproic
Synjardy
Synjardy XR
Tagrisso
Talicia DR
Taltz
Tanzeum
Tavaborole
Tazverik
Technivie
Tegsedi
Tepmetko
Teriparatide
Terazosin
Terbinafine
Tivorbex

Tolsura
Tosymra
Toujeo Solostar
Toujeo Max Solostar
Tranexamic Acid
Trelegy Ellipta
Tremfya
Tresiba
Treximet
Triamcinolone spray
Trijardy XR
Trikafta
Trintellix
Triptodur
Trudhesa
Trulance
Trulicity
Truseltiq
Tudorza
Tukysa
Tymlos
Ubrelvy
Undenyca
Ukoniq
Utibron Neohaler
Valacylovir
Valtrex
Varubi
Venlafaxine ER capsule
Venlafaxine ER tablet
Ventolin HFA
Verquvo
Verzenio
Viberzi
Victoza
Viekira PAK
Viekira XR
Vigamox
Viibryd
Vitrakvi
Vivelle
Vivelle-Dot
Vivitrol
Vivlodex

Voltaren 1%

Vosevi
Vumerity DR
Vyleesi
Vyndaqel
Vyndamax
Vytorin
Vyvanse
Wakix
Wegovy
Wellbutrin SR
Wellbutrin XL
Wixela Inhub
Xartemis XR
Xeljanz
Xeljanz XR
Xenleta
Xermelo
Xiidra
Xifaxan
Xigduo
Xigduo XR
Xopenex HFA
Xospata
Xtampza ER
Xultophy
Xuriden
Yupelri
Yosprala
Zaleplon
Zarxio
Zegerid (excluded for 18 years and older)
Zembrace Symtouch
Zepatier
Zeposia
Zetia
Ziextenzo
Zinbryta
Zocor
Zofran
Zofran ODT
Zohydro ER
Zoladex
Zolmitriptan
Zelmitrintan nasal

Zolmitriptan ODT
Zoloft
Zolpidem
Zolpidem CR
Zolpidem SL
Zolpimist
Zomig
Zomig nasal
Zomig ZMT
Zonalon
Zovirax cream
Zubsolv
Zuplenz
Zydelig
Zymaxid
Zypitamag

Zolmitriptan nasal

Your doctor is required to obtain Prior Authorization before prescribing specific medications. This ensures that your doctor has determined that this medication is necessary to treat you, based on specific medical standards.

Our Prior Authorization program includes Step Therapy. Please refer to the Step Therapy section in this booklet for more information.

Note: Some medications on this list may also be subject to Step Therapy and/or Quality Care Dosing requirements, be considered non-covered, or be considered a specialty medication. Please check the corresponding pages to determine coverage requirements.

This list of medications that require Prior Authorization is up to date as of January 1, 2022, and may change from time to time.

For the most current list of medications that require Prior Authorization, use our **Medication Lookup** tool at **bluecrossma.org/medication**.

Abstral	Budesonide/Formoterol	Entyvio	Humatrope
AcipHex (excluded for 18	Buprenorphine film	Epclusa	Humira
years and older)	Buprenorphine patch	Epogen	Hyalgan
Actemra	Butrans	Erlotinib	Hycet
Acthar	Bylvay	Esomeprazole (excluded for	Hydrocodone ER
Actimmune	Capital and Codeine	18 years and older)	Hydrogesic
Actiq	Cequa	Esomeprazole Strontium	Hydromorphone ER
Adakveo	Cerezyme	<ul><li>(excluded for 18 years and older)</li></ul>	Hydroxyprogesterone
Adcirca	Cimzia	Esomep-EZS (excluded for 18	Hymovis
Addyi	Cinqair	years and older)	Hysingla ER
Advair Diskus	Cinryze	Euflexxa	Ibandronate injection/syringe
Advair HFA	Cocet/Plus	Evekeo	Ibrance
Air Duo	Co-gesic	Evenity	Ibudone
Aimovig	Copkitra	Evkeeza	Idhifa
Ajovy	Contrave	Evrysdi	Ilaris
Alecensa	Cotellic	Exalgo	llumya
Alfenta	Cosentyx	Exondys 51	Imcivree
Alunbrig	Daklinza	Eysuvis	Increlex
Alyq	Dalfampridine	Factor VIII, VIIIa, IX, XIII	Incruse Ellipta
Amondys 45	Demerol	(medical benefit only)	Inflectra
Amphetamines (e.g	Desoxyn	Farydak	Infumorph
Amphetamine, Methamphetamine, Liquadd,	Dexilant (excluded for 18	Fasenra	Inrebic
Procentra)	years and older)	Fentanyl Citrate	Interferons (alpha, gamma)
Ampyra	Dexedrine	Fentanyl patch	Iressa
Apadaz	Dextroamphetamines	Fentanyl oral/mucosal	Isturisa
Aralast	Dificid	Fentora	IV Immunoglobulin
Armodafinil	Dilaudid	Firazyr	Juxtapid
Aranesp	Diskets	Firdapse	Kadian
Arikayce	Dolophine	Fluticasone/Salmeterol	Kalbitor
Arymo ER	Dujolvi	Forteo	Kalydeco
Aspirin/Omeprazole (excluded	Dulera	Fulphila	Kanuma
for 18 years and older)	Dupixent	Galafold	Kevzara
Astramorph/PF	Duragesic	Gamifant	Kineret
Avinza	Doramorph	Gavreto	Kisqali
Avsola	Durolane	Gel-One	Kisqali Femara
Ayvakit	Dvorah	Gelsyn-3	Kynamro
Balversa	Dysport	Genotropin	Lazanda
Belbuca	Egrifta	Genvisc	Ledipasvir/Sofosbuvir
Benzhydrocodone/APAP	Elidel	Gilotrif	Lemtrada
Berinert	Embeda	Givlaari	Lenvima
Boniva syringe	Emgality	Granix	Liquadd
Botox/Botulinum Toxin	Empaveli	Grastek	Lorbrena
Braftovi	Enbrel	Harvoni	Lorcet
Breo Ellipta	Enspryng	Haegarda	Lumakras
Breztri	Enteral formula	Hetlioz	Lynparza

Lyrica	Onsolis	Respiratory	Tagrisso
Lyrica CR	Opana ER	SyncytialVirus IG/Synagis	Taltz
Magnacet	Oralair	Retacrit	Talzenna
Mavyret	Oramorph SR	Restasis	Technivie
Maxidone	Orencia	Retevmo	Tegsedi
Makena	Orkambi	Revatio	Tepezza
Margesic-H	Orladeyo	Rezurock	Tepmetko
Mekinist	Orthovisc	Riabni	Teriparatide
Mektovi	Otezla	Rinvoq ER	Tev-Tropin
Meperitab	Oxbryta	Rituxan	Tibsovo
Methadone	Oxecta	Roxybond	Topical Retinoic Acid
Methadose	Oxervate	Rozlytrek	Derivatives and Combinations
Methamphetamine	Oxlumo	Ruconest	(e.g. Retin-A)
Modafinil	Oxycodone ER	Ruxience	TPN (total parenteral nutrition) (medical benefit only)
Monovisc	Oxycontin	Rydapt	Trelegy Ellipta
Morphabond ER	Oxymorphone ER	Saizen	Tremfya
Morphine Sulfate CR	Panlor SS	SaizenPrep	Trezix
Morphine Sulfate ER	Pemazyre	Sajazir	Trikafta
MS Contin	Percocet	Saxenda	Triluron
Myalept	Percodan	Serostim	Trivisc
Myobloc	Pimecrolimus	Sildenafil (antihypertensive)	Truseltiq
Nalocet	Piqray	Siliq	Truxima
Natrecor	Polygesic	Simponi	Tylenol with Codeine
Nexium (excluded for 18 years	Praluent	Simponi Aria	Tylox
and older)	Pregabalin	Skyrizi	Tymlos
Neulasta	Pregabalin CR	Sodium Hyaluronate 1%	Tysabri
Neupogen	Prevacid (excluded for 18	Syringe	Udenyca
Nexlitol	years and older)	Sofosbuvir/Velpatasvir	Verdrocet
Nexlizet	Prilosec (excluded for 18	Sovaldi	Verzenio
Norco	years and older)	Spinraza	Vicodin
Norditropin	Primlev	Stagesic	Vicoprofen
Nucala	Procentra	Stelara	Viekira XR
Nucynta ER	Procrit	Subsys	Viekira PAK
Nulibry	Prolate	Sunosi	Viltepso
Nutritional Supplements	Proleukin	Supartz	Visco-3
Nutropin	Prolia	Symbicort	Vitrakvi
Nuvigil	Protonix (excluded for 18 years and older)	Symdeko	Vizimpro
Olumiant	Protopic	Synalgos-DC	Vosevi
Olysio	Provigil	Synvisc	Vyepti
Omeprazole-Sodium	Ragwitek	Synvisc One	Vyleesi
Bicarbonate (excluded for 18 years and older)	Reblozyl	Tabrecta	Vyndamax
OmePPI (excluded for 18		Tacrolimus (topical)	
years and older)	Regranex Remicade	Tadalafil (antihypertensive)	Vyndaqel Vyondys-53
Omnitrope	Renflexis	Tafinlar	Wakix
Onpattro		Takhzyro	
•	Repatha	Tarceva	Wegovy

Wixela Inhub
Xalkori
Xartemis XR
Xeljanz
Xeljanz XR
Xeomin
Xgeva
Xiaflex
Xiidra
Xodol
Xolair
Xospata
Xtampza ER
Yosprala
Zamicet
Zarxio
Zegerid (excluded for 18 years and older)
Zelboraf
Zenzedi
Zepatier
Zeposia
Zerlor
Zohydro ER
Zokinvy
Zolvit
Zomacton
Zorbtive
Zydelig
Zydone
Zykadia

### **Step Therapy**

Step Therapy is a key part of our Prior Authorization program, allowing us to help your doctor provide you with an appropriate and affordable medication treatment. Before coverage is allowed for certain costly "second-step" medications, we require that you first try an effective, but less expensive, "first-step" medication. Some medications may have multiple steps.

Note: Some medications on this list may also be subject to Quality Care Dosing requirements, be considered non-covered, or be considered a specialty medication. Please check the corresponding pages to determine coverage requirements.

This list of medications in our Step Therapy program is up to date as of January 1, 2022, and may change from time to time.

For the most current list of medications that require Step Therapy, use our **Medication Lookup** tool at **bluecrossma.org/medication**.

### **Step Therapy**

Anti-Migraine
Almotriptan
Amerge
Axert
Dihydroergotamine
Eletriptan
Frova
Frovatriptan
Imitrex
Maxalt
Maxalt-MLT
Migranal
Nurtec
Onzetra Xsail
Replax
Sumatriptan/Naproxen
Tosymra
Treximet
Trudhesa
Ubrelvy
Zembrace Symtouch
Zolmitriptan
Zolmitriptan nasal
Zomig
Zomig Nasal
Zomig ZMT
Cardiovascular
Entresto
Farxiga
Jardiance
Verquvo
Diabetes Management
Adlyxin
Alogliptin
Alogliptin/Metformin
Alogliptin/Pioglitazone
ACTOplus Met
ACTOplus Met XR

Actos Afrezza Avandaryl

Avandia

Bydureon
Byetta
Duetact
Farxiga
Fortamet
Glucophage
Glucophage XR
Glumetza
Glyxambi
Invokana
Invokamet
Invokamet XR
Janumet
Janumet XR
Januvia
Jardiance
Jentadueto
Jentadueto XR
Kazano
Kerendia
Kombiglyze XR
Metformin Film Coated ER
(generic for Glumetza)
Metformin ER (generic for Fortamet)
Nesina
Onglyza
Oseni
Ozempic
Pioglitazone
Pioglitazone-Glimepiride
Pioglitazone-Metformin
Prandin
Qtern
Riomet
Riomet ER
Rybelsus
Segluromet
Soliqua
Steglatro
Steglujan
Synjardy
Synjardy XR
Tanzeum
Tradjenta
Trijardy XR
, .,

### Plegridy Ponvory Rebif Tecfidera Vumerity DR Zeposia Osteoporosis

### Treatment (Oral) Actonel

, 10101101	
Atelvia DR	
Binosto	
Boniva tablets	
Fosamax	

Overactive	Bladde

Fosamax Plus D

Treatment

Detrol
Detrol LA
Ditropan XL
Enablex
Gelnique
Gemtesa
Myrbetriq
Oxytrol
Toviaz
Vesicare

#### Pain Relievers (Cox II Inhibitors)

(5 571 11 11 11 11 11 15 15 15)
Capxib
Celebrex
Celecoxib
Lidovih

#### Parkinson's Disease Management

manageme.	
Inbrija	
Nourianz	
Ongentys	

#### **Prostate Treatment**

Avodart	
Jalyn	
Proscar	

#### **Topical Antibiotics**

Mupirocin cream

Topical Testosterone
Androgel
Axiron
Fortesta
Natesto Nasal
Testim
Testosterone gel (Fortesta Authorized product)
Testosterone gel (Testim Authorized product)
Testosterone gel (Vogelxo Authorized product)

### **Step Therapy**

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Testosterone CIK Kit

Vogelxo

In our formulary, some medications are classified as specialty medications. These medications are usually used to treat complex health conditions. We've developed a network of specialty pharmacies that are experienced in dispensing these medications. Members are required to fill most specialty medications through one of the pharmacies listed below. However, if a highly specialized medication isn't available at one of our specialty pharmacies, we'll cover the cost of the medication when it's filled at an in-network pharmacy. For a list of specialty medications, see the following pages.

### Specialty Network Pharmacy Contact Information

#### AcariaHealth<sup>™</sup>

1-866-892-1202 Fax: 1-877-541-1503 acariahealth.com

#### Accredo®

1-877-988-0058 Fax: 1-800-391-9707 accredo.com

#### CVS Specialty™

1-866-846-3096 Fax: 1-800-323-2445 cvsspecialty.com

#### Specialty Network Pharmacy Contact Information for Fertility Medications

#### Freedom Fertility Pharmacy

1-866-297-9452 Fax: 1-888-660-4283 freedomfertility.com

#### **Metro Drugs**

1-888-258-0106 Fax: 1-201-253-1101 metrodrugs.com/fertility

#### Village Fertility Pharmacy

1-877-334-1610 Fax: 1-866-935-0719 vfppharmacygroup.com

Note: Some medications on this list may also be subject to Step Therapy, Prior Authorization, and/or Quality Care Dosing requirements, or be considered non-covered. Please check the corresponding pages to determine coverage requirements.

This list of Specialty Medications is up to date as of January 1, 2022, and may change from time to time. For the most current specialty medication and specialty pharmacy network information, use our **Medication Lookup** tool at **bluecrossma.org/medication**.

Injectable
Medications
Required to Be Filled
at an In-Network
Specialty Pharmacy

Actemra
Acthar
Actimmune
Adakveo
Adriamycin
Adrucil
Alferon-N
Alkeran
Apokyn
Aranesp
Arcalyst
Asceniv
Aveed
Avonex
Avsola
Beleodaq
Berinert
Besponsa
Betaseron
BiCNu
Bivigam
Bleomycin Sulfate
Blincyto
Boniva
Bortezomib
Botox
Busulfex
Bynfezia
Calcium Folinate
Camptosar
Carboplatin
Carimune
Carmustine
Cerezyme
Cimzia
Cinqair
Cinryze
Cisplatin
Cladribine

Copaxone

Cosentyx
Cosmegen
Crysvita
Cuvitru
Cyclophosphamide
Cytarabine
Cytogam
Dacarbazine
Dactinomycin
Daunorubicin HCL
DDAVP
Desmopressin Acetate
Dexrazoxane
Docefrez
Docetaxel
Dupixent
Dysport
Egrifta
Eligard
Ellence
Enbrel
Enspryng
Entyvio
Epirubicin
Epogen
Ethyol
Etopophos
Etoposide
Evenity
Extavia
Fasenra
Faslodex
Fensolvi
Firazyr
Firmagon
Flebogamma
Floxuridine
Fludarabine phosphate
Fluorouracil
Forteo
Fulphila
Fulvestrant
Fuzeon
GamaSTAN

Gammagard

Gammagard Liquid
Gammaked
Gammaplex
Gamunex
Gattex
Gemcitabine
Gemzar
Genotropin
Givlaari
Glatiramer
Glatopa
Granix
Haegarda
Hizentra
Humatrope
Humira
Hycamtin
Hydroxyprogesterone
HyQvia
Ibandronate injection/syringe
Icatibant
Idamycin PFS
Idarubicin
Ifex
Ifosfamide
Ifosfamide/Mesna
Ilaris
llumya
Increlex
Inflectra
Intron A
Irinotecan
Istodax
Kalbitor
Kenalog
Kesimpta
Kevzara
Kynamro
Lartruvo
Lemtrada
Leucovorin Calcium
Leukine
Leuprolide Acetate
Levoleucovorin
Levoleucovoriii

Lupron	Depot
Lupron	Depot-Ped
Makena	
Mepsev	ii
Mesna	
Mesnex	
Methotr	exate
Mitomy	cin
Mitoxan	trone
Mozobil	
Mustarç	en
Mylotar	9
Myoblo	
Naptara	
Navelbi	ne
Neulast	a
Neupog	en
Nexviaz	yme
Nipent	
Nivestyı	n
Norditro	pin
Norditro	pin Flexpro
Norditro	pin Nordiflex
Nplate	
Nucala	
Nutropii	n AQ Nuspin
Nyvepri	a
Ocrevus	3
Octagar	n
Octreot	de injection
Omnitro	pe
Oncasp	ar
Orencia	
Otrexup	ı
Oxalipla	tin
Paclitax	el
Palynzio	1
Pamidro	onate
Pamidro	nate disodium
Panzyga	a
Pegasys	3
Pegasys	s Proclick
Peg-Inti	on

Plegridy	Thiotepa	Ceftazadime	Xiaflex
Privigen	Thyrogen	Cutaquig	Yondelis
Procrit	Toposar	Cuvposa	Oral Madiantians
Prolia	Totect	Delestrogen	Oral Medications
Radicava	Trelstar	Depo-Estradiol	Required to Be Filled at an In-Network
Rebif	Trelstar Depot	Desferal	
RediTrex	Trelstar LA	Desferoxamine	Specialty Pharmacy
Remicade	Tremfya	Empaveli	Abiraterone
Renflexis	Truxima	Evkeeza	Adcirca
Retacrit	Tymlos	Evomela	Adempas
Revatio	Tysabri	Exondys	Afinitor
Riabni	Udenyca	Fintepla	Afinitor Disperz
Rituxan	Valrubicin	Fortaz	Alecensa
Ruconest	Valstar	Gamifant	Alkeran
Ruxience	Velcade	Imcivree	Alunbrig
Saizen	Vimizim	Kanuma	Alyq
SaizenPrep	Vinblastine	Kineret	Ambrisentan
Sandostatin	Vincristine	Libtayo	Ampyra
Sandostatin-LAR	Vinorelbine	Margibo	Aubagio
Serostim	Vivitrol	Nabi-HB	Bafiertam
Signafor	Xembify	Neulasta Onpro	Bethkis
Signafor LAR	Xeomin	Nulibry	Bosentan
Siliq	Xgeva	Onpattro	Bosulif
Simponi	Xolair	Oxlumo	Bronchitol
Simponi Aria	Zaltrap	Portrazza	Bylvay
Skyrizi	Zanosar	Revcovi	Cabometyx
Somatuline	Zarxio	Rimso-50	Capecitabine
Somavert	Ziextenzo	Rocephin	Carbaglu
Spinraza	Zilretta	Romidepsin	Cayston
Stelara	Zinecard	Sajazir	Cerdelga
Sublocade	Zoladex	Saphnelo	Copegus
Sylatron	Zomacton	Sandimmune	Cotellic
Sylvant	Zorbtive	Sildenafil antihypertensive	Cyclophosphamide
Synagis		Strensiq	Cystagon
Takhzyro	— Injectable	Synribo	Daklinza
Taltz	Medications That	Tazicef	Dalfampridine
Taxotere	Can Be Filled at	Testosterone Enanthate	Daurismo
Tegsedi	Other In-Network	Triptodur	Deferasirox
Temodar	— Pharmacies	Unituxin	Dimethyl Fumarate
Teniposide	Acetadote	Uptravi	Dojolvi
Tepadina	Amondys 45	Viltepso	Doptelet
Tepezza	Arikayce	Vyepti	Droxidopa
Teriparatide	Benlysta Autoinject/syringe	Vyleesi	Duopa
Tev-Tropin	Bicillin	Vyondys-53	Epclusa
TheraCys	Bleo 15	Vyxeos	Erivedge
	Cablivi	- 1	Erleada

Erlotinib	Mycapssa DR	Sildenafil antihypertensive	Xeljanz XR
Esbriet	Nerlynx	Sofosbuvir/Velpatasvir	Xeloda
Etoposide	Nexavar	Sovaldi	Xenazine
Everolimus	Ninlaro	Sprycel	Xtandi
Evrysdi	Northera	Stivarga	Xyrem
Exjade	Nourianz	Sunitinib	Zavesca
Farydak	Nubeqa	Sutent	Zelboraf
Galafold	Nuplazid	Symdeko	Zepatier
Gilenya	Ocaliva	Tabrecta	Zeposia
Gilotrif	Odomzo	Tadalafil antihypertensive	Zolinza
Gleevec	Ofev	Tafinlar	Zykadia
Harvoni	Olumiant	Tagrisso	Zytiga
Hetlioz	Olysio	Talzenna	Oral Medications
Hetlioz LQ	Onureg	Tarceva	That Can Be Filled at
Hycamtin	Opsumit	Tasigna	Other In-Network
Ibrance	Orenitram	Tecfidera	Pharmacies
Idhifa	Orkambi	Technivie	
Imatinib	Otezla	Temodar	8-Mop
Inlyta	Otezla Starter Pack	Temozolamide	Austedo
Inqovi	Oxbryta	Tetrabenazine	Ayvakit
Inrebic	Palforzia	Thalomid	Balversa
Iressa	Piqray	TOBI ampules	Boniva 150mg
Jadenu	Pomalyst	TOBI-Podhaler	Calquence
Jakafi	Ponvory	Tobramycin ampules	Chenodal
Juxtapid	Procysbi	Tolvaptan	Cholbam
Kalydeco	Promacta	Tracleer	Cometriq
Kisqali	Pulmozyme	Trikafta	Copiktra
Kisqali Femara	Pyrimethamine	Tykerb	Daraprim
Kitabis PAK	Ravicti	Tyvaso	DDAVP
Kuvan	Rebetol	Uptravi	Diacomit
Lapatinib	Retevmo	Veltassa	Emflaza
Ledipasvir/Sofosbuvir	Revatio	Verzenio	Exkivity
Lenvima	Revlimid	Viekira PAK	Exservan
Letairis	Ribasphere	Viekira XR	Firdapse
Lonsurf	Ribasphere Ribapak	Vigabatrin	Fotivda
Lorbrena	Ribavirin	Vitrakvi	Gavreto
Lumakras	Rilutek	Vizimpro	Gocovri ER
Mavenclad	Riluzole	Vosevi	Iclusig
Mavyret	Rinvoq ER	Votrient	Imbruvica
Mayzent	Rozlytrek	Vumerity DR	Inbrija 
Mekinist	Rubraca	Vyndamax	Ingrezza
Mesnex	Rydapt	Vyndaqel	Isturisa .
Miglustat	Sabril	Wakix	Jynarque
Moderiba	Samsca	Xalkori	Keveyis
Mulpleta	Sapropterin	Xeljanz	Korlym

Livmarli	Cystaran
Lupkynis	Qutenza
Nityr	Synarel
Orfadin	Fortility Madigations
Orgovyx	Fertility Medications Required to be Filled
Pemazyre	at an In-Network
Qinlock	Specialty Fertility
Rezurock	Pharmacy
Ruzurgi	•
Sucraid	Bravelle Cetrotide
Tavalisse	
Tepmetko	Clomid
Thiola	Clomiphene
Tiglutik	Crinone
Truseltiq	Endometrin
Tukysa	Follistim AQ
Turalio	Ganirelix
Ukoniq	Gonal-F/Gonal-F RFF
Venclexta	Gonal-F RFF Redi-Ject
Vigadrone	Human Chorionic Gonadotropin (hCG)
Vistogard	Hydroxyprogesterone
Welireg	Leuprolide
Xermelo	Lupron Depot
Xospata	Lupron Depot-Ped
Xpovio	Luveris
Xuriden	Makena
Xywav	Menopur
Yonsa	Novarel
Zejula	Ovidrel
Zokinvy	Pregnyl
Zydelig	Serophene

#### Topical Medications Required to Be Filled at an In-Network Specialty Pharmacy

Mugard	
Oxervate	
Panretin	
Valchlor	

Topical Medications That Can Be Filled at Other In-Network Pharmacies

Cystadrops

Your pharmacy program provides coverage for more than 4,000 prescription medications. This section lists medications that aren't covered under your benefits. Most medications on our non-covered list have covered alternatives that have been proven to be equally safe and effective for treating the same medical conditions. If a non-covered medication is approved, it will be covered at the highest tier.

Check with your doctor about appropriate alternatives if you currently take any of these medications. Your doctor may request coverage for a non-covered medication if no covered alternative is appropriate for treating your condition.

Note: Some medications on this list may also be subject to Prior Authorization, Quality Care Dosing and/or Step Therapy requirements, or be considered a specialty medication. Please check the corresponding pages to determine coverage requirements.

This list of non-covered medications is up to date as of January 1, 2022, and may change from time to time.

For the most current list of non-covered medications, and to see covered alternatives, use our Medication Lookup tool at bluecrossma.org/medication.

Abilify	Albuterol HFA (Ventolin	Arformoterol	Balcoltra
Abilify Discmelt	Authorized Product)	Arimidex	Basadrox
Abilify Mycite	Alcortin-A	Arixtra	B-D Testing Strips
Absorica	Alveicyn Antipruritic SG gel	ArmonAir DigiHaler	Belsomra
Absorica LD	Alevicyn Plus Kit	ArmonAir RespiClick	Benicar
Abstral	Alinia	Aromasin	Benicar HCT
canya	Alkindi	Arthrotec	Benzaclin
Accolate	Alodox	Arymo ER	Benzaclin Kit
Accucaine	Alogliptin	Arze-Ject-A Kit	Benzhydrocodone/
Accu-Chek Diabetic	Alogliptin/Metformin	Asacol HD	Acetaminophen
esting Supplies	Alogliptin/Pioglitazone	Ascensia Test Strips	Benzonatate 150mg
ccupril	Aloquin	Asmanex HFA	Beser
ccuretic	Alora	Asmanex Twisthaler	Besivance
ciphex (excluded for 18	Alphagan P	Aspirin/Omeprazole (excluded	Betaloan Suik
ears and older)	Alrex	for 18 years and older)	Betimol
Acticlate	Alsuma	Assure Diabetic	Betoptic S
ctigall	Altabax	Testing Supplies	Bevespi Aerosphere
ctiq	Altace	Astepro	Bg-Star Diabetic
active Injection D	Altoprev	Atacand	Testing Supplies
ctivella	Alvesco	Atacand HCT	Bijuva
ctive-Pac	Alzital	Atelvia	Binosto
ctoPlus Met	Ambien	Ativan	Bionect
ctoPlus Met XR	- Ambien CR	Atopaderm	Boniva
cular	Amrix	Atopavo	Bravelle
cular LS	Amzeeq	Atopiclair	Breo Ellipta
cuvail	- Anafranil	Atralin	Brevicon
czone	- Ana-Lex	Atrapo Dermal Spray	Brexafemme
dalat CC	- Angeliq	Atrapro CP	Brilinta
dazin	Anodyne LPT	Atrapro Hydrogel	Brisdelle
dderall	- Antara	Atropen	Bromsite
ddyi	- Anusol HC suppository	Augmentin XR	Brovana
dhansia XR	- Anzemet	Auryxia	BSP 0820
dlyxin	- Apadaz	Auvi-Q	Brylhali
dmelog	- Apidra	Avalide	Budesonide/Formoterol
Advanced Allergy	Aplenzin	Avapro	(Symbicort
Collection Kit	- Apriso	Avelox	Authorized Product)
dvocate Diabetic	Aprizio Pak	Avidoxy	Bunavail
esting Supplies	Aprizio Pak II	Avidoxy DK	Bystolic
dyphren	_	Avita	Byvalson
dzenys XR	Aptensio XR	Axert	Caduet
emcolo DR	Aqua Glycolic HC	Azasite	Calcipotriene Foam (Sorilu:
erospan	Arakoda	Azeschew	Authorized Product)
goneaze	Aranesp	Azesco	Calcitriol Topical
irDuo DigiHaler	Arava	Azopt	Cambia Powder
irDuo RespiClick	Arazlo	Azor	Caphosol
kynzeo	Arcapta Neohaler	Azstarys	Caplyta

Capsfenac	Consensi	DermacinRx Prizopak	Ditropan XL
Capxib	Contour Diabetic	DermacinRx Silapk	Divigel
Carac	Testing Supplies	DermacinRx	DM2 kit
Cardene	Conzip	Surgical Pharmpak	DMT Suik
Cardizem CD	Cool Diabetic	DermacinRx Therazole Pak	Dolotranz
Cardizem LA	Testing Supplies	DermacinRx ZRM	Doryx DR 80mg
Cardura XL	- Copaxone	Dermalid	Doubledex
Careone Diabetic	- Coreg	Dermasorb-AF	Doxycycline DR 80mg
Testing Supplies	Coreg CR	Dermasorb-HC	Doxycycline DR 200mg
Caresens Diabetic	Corlanor	Dermasorb-TA	Doxycycline Hyclate
Testing Supplies	Cosentyx	Dermasorb-XM	50mg tablets
Caretouch Diabetic Testing Supplies	Cosopt PF	Dermawerx SDS	Drizalma Sprinkle
Cataflam	Contempla XR ODT	Dermawerx Surgical	Duac
Cedax	Cozaar	Plus Pack	Duac CS
Celexa	Crestor	Dermazone	Duaklir Pressair
	CVS Advanced Diabetic	Dermazyl	Duavee
Cem-Urea	testing supplies	Dermotic	Duexis
Centany	Cyclobenzaprine 7.5mg	Desowen Kit	Duobrii
Centany AT	Cyclopak Kit	Desvenlafaxine ER	Duragesic
Cequa	Cymbalta	Detrol	Durezol
Ceracade Skin Barrier	Daklinza	Detrol LA	Durlaza
Ceramax	Daliresp	Dexedrine	Durolane
Cesamet	Dapsone 7.5%	Dexilant (Kapidex) (excluded	Duzallo
Cetraxal	Daxbia	for 18 years and older)	Dyloject
Chenodal	Daypro	Diclo Gel	Easy Step Diabetic
Chorionic Gonadotropin	Daytrana	Diclofenac Epolamine	Testing Supplies
Cialis	D-Care 100X	Diclofenac Potassium 25mg	Easy Talk Diabetic
Cipro XR	DDAVP	Diclofenac Submicronized	Testing Supplies
Clenia Plus	Deluo	Diclofono	Easy Touch Diabetic
Clenpiq	Delzicol	Dicloheal-60	Testing Supplies
Cleocin T	Delzicol XR	Diclopak	Easy Trak Diabetic Testing Supplies
Clever Choice Diabetic	Depakote	Diclopr Combo Pack	Easymax Diabetic
Testing Supplies	_ Depakote ER	Diclotral	Testing Supplies
Clindcin ETZ Kit	_ Depakote Sprinkle	Diclotrex	EC-Naprosyn
Clindacin PAC	Depo-Sub Q Provera 104	Diclovix	Econasil
Clindagel	_ Derma-Smoothe/FS Body Oil	Diclovix M	Edarbi
Clindavix	_ Derma-Smoothe/FS Scalp Oil	Diclo-Xrylix Sheet Kit	Edarbyclor
Clobetavix	Dermacin	Diclozor	Edluar
Clobex	Silazone Pharmapak	Differin	Effexor
Clodan Kit	Dermacin Cinolone-1 CPI	Dificid	Effexor XR
Colazal	DermacinRx Clorhexacin	Dilaudid	Elepsia XR
Colchicine Capsules	DermacinRx Empricaine	Dimentho	Elestrin
Colcrys	DermacinRx PHN	Diovan	
Colyte	DermacinRx Prenatrix	Diovan HCT	Eletone
Combigan	DermacinRx Prenatryl	Dipentum	Ellzia
	- <del> </del>	Piperituiri	Embeda

Embrace Diabetic	Fazaclo	Fusilev I.V.	Hydrocortisone-Lidocaine
Testing Supplies	Femring	Gabacaine	Hylaguard
Empraciane II	Fenofibrate 50mg	Gabapal	Hylatopic
Emsam	Fenofibrate 150mg	Ganirelix	Hylatopic Plus
Enablex	Fenoglide	GE 110 Diabetic	Hylatopic Plus-Aurstat
Entresto	Fentanyl Citrate	Testing Supplies	Hymovis
Epaned	Fentora	Gelclair	Hysingla ER
Epiceram	Fetzima	Gelnique	Hyzaar
Epiduo	Fexmid	Gel-One	Ibupak
Epiduo Forte	Fiasp	Gelsyn-3	Ibuprofen/Famotidine
Epinephrine Autoinject	Fibricor	Gelx	Iglucose Diabetic
(Amneal Authorized Product For Adrenaclick)	Fifty50 Diabetic	Genotropin	Testing Supplies
Epinephrine Snap-V	Testing Supplies	Genstrip Diabetic	llevro
Episil	Finacea Plus	Testing Supplies	Imitrex Kit Refill
Episnap Convenience Kit	Fiorinal	Geodon	Imitrex Pen Injector
<u> </u>	Fiorinal /Codeine #3	Gialax	Imitrex Vial
Epogen	Flagyl	Giazo	Impeklo
EQ Diabetic Testing Supplies	Flagyl ER	Gimoti	Imvexxy
Equetro	Flagyl I.V.	Gleevec	Inavix
Ertaczo	Flagyl I.V. RTU Vialflex	Gloperba	Inderal LA
Esomeprazole Stronum (excluded for 18 years	Flarex	Glucocard Diabetic	Inderal XL
and older)	Flector	Testing Supplies	Indomethacin 20Mg
Esomeprazole-EZS Kit	Flexipak	Glucometer Diabetic Testing Supplies	(Branded Product)
(excluded for 18 years	Flolipid	Glucophage	Inflamma-K
and older)	Fluopar	Glucophage XR	Inflatherm
Estrace	Fluoroplex	Glumetza	Innopran XL
Estrogel	Fluovix	Gmate Diabetic	Insulin Aspart
Eucrisa	Fluovix Plus	Testing Supplies	Insulin Glargine
Euflexxa	Fluoxetine Tablets	Gnp Diabetic Testing Supplies	Insulin Lispro
Evamist	FML Forte	Gocovri ER	Insulin Lispro Jr.
Evekeo	FML Liquifilm	Golytely	Insulin Lispro Mix 75-25
Evencare Diabetic Tetsing Supplies	FML S.O.P.	Halobetasol Foam	Intermezzo
Evoclin	Focalin	Harmony Diabetic	Intuniv
Exactech Diabetic	Focalin XR	Testing Supplies	Invega
Testing Supplies	Follistim	Healthpro Diabetic	Inveltys
Exalgo	Fora Diabetic Testing Supplies	Testing Supplies	Invokana
Exforge	Forfivo XL	Helidac Therapy Pak	Invokamet
Exforge HCT	Fortamet	Hemady	Invokamet XR
Exservan	Fortesta	Horizant	Irenka DR
Extavia	Fortiscare Diabetic	<u>HPR</u>	Istalol
Extina	Testing Supplies	HPR Plus	Jentadueto
EZ Use Joint Tunnel-Trigger	Fosamax	HPR Plus Hydrogel	Jentadueto XR
Ezallor Sprinkle	Fragmin	Humana True Metrix Diabetic	Journay PM
Fabior	Freestyle Diabetic	Testing Supplies	Jublia
Factive	Testing Supplies	Hyalgan	Kadian
Fanapt	Frova	Hydrocodone ER (persion Pharmaceuticals)	Kapvay
anapt		(Poroion i narmaocaticais)	

Kapzin DC	Lidocort	Mac Patch	Moxeza
Kaspargo Sprinkle	Lidoderm	Marvona Suik	Mulpleta
Katerzia	Lidomark	Mas Care-Pak	Mydayis
Kazano	Lidopac	Mavyret	Myfembree
Keppra	Lidopril	Maxalt	Nalfon
Keppra XR	Lido-Prilo Caine Pack	Maxalt-Mlt	Namzaric
Keralyt Scalp 6% Kit	Lidotin	Maxaquin	Naprelan
Kerydin	Lidotrans 5 Pak	Maxidex	Naprelan CR Dose Card
Ketoprofen 25mg	Lidotrex	Maxipime	Naprosyn
Ketorolac Nasal Spray	Lidovix	Mb Hydrogel	Naproxen/Esomeprazole
(Branded Product)	_ Lidoxib	Medolor Kit	Nascobal
Khedezla	_ Lipitor	Medrolan II Suik	Natazia
Kitabis Pak	_ Lipofen	Medroloan Suik	Natesto Nasal
Klonopin	_ Lipritin	Megace ES	Neocera Advanced
Krintafel	Lipritin II	Menostar	Neosalus
Kiristalose	Liprozonepak	Mentho-Caine Kit	Neosalus CP
KRO premium Diabetic supplies	Livalo	Mesalamine DR	Neo-Synalar Kit
Kuvan	Livixil Pak	Metformin ER (Fortamet	Nesina
Lamictal	Livostin	Authroized product)	Neuac Kit
Lamictal ODT	LMR Plus Kit	Metformin ER (Glumetza  Authroized product)	Neumaxin
Lamictal XR	Lodine	Methylphenidate ER (Aptensio	Neupogen
	Lodine XL	XR Authorized product)	Neupro
Lamisil	- Lokelma	Micardis	Neurcaine
Lamisil Granules	Lonhala Magnair	Micardis HCT	Neurontin
Lancet Diabetic Testing Supplies	Lopressor	Microdot Diabetic	Nevanac
Latuda	Loprox Kit	Testing Supplies	Nexiclon XR
Lazanda	Loreev XR	Microvix LP	Nexium (excluded for 18 years
Ledipasvir/Sofosbuvir	Lorzone	Migranow	and older)
Lemtrada	Loseasonique	Minastrin Fe	Niravam
Lescol	Lotemax	Minocin	Nitro-Dur
Lescol XL	Lotemax SM	Minocin Combo Pack	Nocdurna
Leva Set	 Lotensin	Minocycline Tablets	Noctiva
Levalbuterol HFA	Lotensin HCT	Minocycline ER	Nopioid-LMC
Levaquin	Lotrel	(Branded product)	Nopioid-TC
Levemir	Loutrex	Minolira ER	Norditropin
Levicyn Antipruritic SG	Lovaza (Omacor)	Mirapex	Norgesic Forte
Levitra	Lovenox	Mirapex ER	Northera
Levothyroxine capsules	Lubiprostone	Mobic	Norvasc
Lexapro	Luliconazole	Monodox	Nova Max Diabetic
Lexette	 Lunesta	Monovisc	Testing Supplies
Lexixryl	 Luzu	Morgidox Kit	Novacort
Liberty Diabetic	 Lyumjev	Morphabond ER	Novolin
Testing Supplies	Lyrica	Motegrity	Novolog
Licart	Lyrica CR	Moviprep	Noxipak
Lidocidex I	Lysteda	Moxatag	Nucaraclinpak

Nucort	Paingo KFT	Precision Diabetic	Pylera
Nucynta	Pamelor	Testing Supplies	Qbrelis
Nucynta ER	Pancreaze	Pred Mild	Qbrexza
Nudermrxpack	Panixine	Prefest	- Qdolo
Nudiclo Solupak	Patanase	Pregnyl	- Qmiiz ODT
Nudiclo Tabpak	Paxil	Premium Diabetic	Qtern
Nulytely	Paxil CR	Testing Supplies	Quartette
Nusurgepak Surgical Prep	P-Care	Prepopik	- Quillichew ER
Nutraseb	P-Care K	Presera	- Quillivant XR
Nutria Rx	P-Care M	Prestalia	- Quinixil
NuvaRing	P-Care MG	Prestige Diabetic Testing Supplies	Quinja
Nuvakaan	P-Care X	Prevacid (excluded for 18	Quinosone Combo Pack
Nuvakaan II	PCE	years and older)	Radiaplex Rx
Nuvessa	PCE Dispertab	Prevpac	Radigel
Nuvigil	Pedizol	Prikaan	Rapaflo
Ocudox Kit	Penetrex	Prilo Patch Kit	Raxar
Olux	Penlac	Prilo Patch II Kit	Rayaldee
Olysio	Pennsaicin	Prilolid	Rayos
Omeclamox	Pennsaid	Prilosec (excluded for 18	Readysharp Betamethasone
Omnitrope	Pentican	years and older)	- Readysharp Bupivicaine
Onexton	Pepcid	Prilovix	- Readysharp Dexamethasone
Onmel	Percocet	Prilovixil	- Readysharp Ketorolac
Onsolis	Pergonal	Prinivil	- Readysharp Lidocaine
Onzetra Xsail	Perseris	Pristiq	- Readysharp Methylprednisolone
Opana	Pertzye	Prozopak II	- Readysharp Triamcinolone
Opana ER	Pexeva	Prizotral	- Realheal-1
Optium Diabetic	Pharmacist Choice Diabetic	Prizotral II	- Recothrom
Testing Supplies	Testing Supplies	ProAir DigiHaler	- Reditrex
Oracea	Physicians EX USE B12 Kit	ProAir HFA	- Regenecare
Oramorph SR	Physicians USE EZ M-	ProAir RespiClick	- Relador PAK
Orapred ODT	Pred Kit	Procentra	- Relador PAK Plus
Oravig	Picato	Procort	- Relafen DS
Oriahnn	Plaquenil	Procrit	- Relexxii ER
Orilissa	Plixda	Prodigy Diabetic	Relion Diabetic
Orphendrine/Aspirin/Caffeine	PNV 20-1	Testing Supplies	- Testing Supplies
Orthovisc	Pod-Care 100C	Prolensa	- Relpax
Oseni	Pod-Care 100CG	Promiseb	- Remeron
Osmolex ER	Pod-Care 100K	Protonix (excluded for 18 years and older)	Remeron Soltab
Osmoprep	Pod-Care 100KG	Proventil HFA	Repatha
Osphena	Pogo Diabetic	Proventil Inhaler	Requip
Oxaydo	Testing Supplies Pradaxa	Provigil	Requip XL
Oxycodone ER		Pro-Voice Diabetic	Rescula
OxyContin	Pram-HCA	Testing Supplies	Restoril
Oxytrol	Pramosone E	Prozac	Retin-A Cream
Ozempic	Pravachol PR-Cream	Prozac Weekly	Retin-A Micro

Revatio	Simvastatin Suspension	Sumaxin CP	Tindamax
Rexulti	(Flolipid Authorized Product)	Sumaxin TS	Tirosint
Rhopressa	Sinemet 25/100	Supartz	Tivorbex
Rightest Diabetic	Singulair	Suprep	Tobradex
Testing Supplies	Sitavig	Sure Result Tac Pak	Tobradex ST
Risperdal M-Tab	Skyaderm-LP	Sustol	Tofranil
Ritalin	Sklice	Suvicort	Tolak
Ritalin LA	Smart Sense Diabetic	Sympazan	Tolsura
Ritalin SR	Testing Supplies	Symproic	Topamax
Rocklatan	SmartRx Gabakit	Synalar Combo-Pack	Toronova II Suik
Rosadan	SmartRx Gaba-V	Synalar TS	Toronova Suik
Rosuvastatin/Ezetimibe	Sodium Hyaluronate	Synvexia TC	Tovet Kit
Roszet	Sofosbuvir/Velpatasvir	Synvisc	Toviaz
Roxybond	Sof-Tact Diabetic Testing Supplies	Synvisc-One	Tradjenta
Rytary ER	Solaice	Talcia DR	Tramadol 100Mg Tablets
Rythmol	Solaravix	Tanzeum	(Branded Product)
Ryvent	Solaraze	Targadox	Tramadol ER Capsules
Saizen	Soliqua	Tarka	Tranxene -T
Salicylic Acid 6% Kit	Solodyn	Tasoprol	Tresiba
Salicylic Acid/Ceramide Kit	Solosec	Tavaborole	Tretin-X
Salkera	Soltamox	Taytulla	Treximet
Salvax Duo	Solupak	Tazorac	Trezix
Salvax Duo Plus	Solus Diabetic	Tecfidera	Triadime-80
SanadermRx Skin Repair	Testing Supplies	Technivie	Triamcinolone 0.05%
Sancuso	Soma	Teczem	Trianex
Saphris	Sonata	Tekturna	Tribenzor
Sarafem	Soolantra	Tekturna HCT	Tricor
Savaysa	Sovaldi	Tenormin	Triglide
Savella	Spectracef	Teguin	Triheal-80
Scalacort	Sporanox	Teriparatide	Trileptal
Seasonique	Spritam	Tersi	Trilipix
Sebuderm	Sprix	Test N'Go Diabetic	Trilipx DR
Secuado	Stalevo	Testing Supplies	Triloan II Suik
Seebri Neohaler	Staxyn	Testim	Triloan Suik
Segluromet	Steglatro	Testone CIK	TriloCiclo Kit
Sernivo	Steglujan	Testosterone (Testim	Triluron
Seroquel	Stendra	Authorized Product)	Trinaz
Seroquel XR	Striant	Testosterone (Vogelxo	Tri-Norinyl
Seysara	Suboxone	Authorized Product)	Trintellix (Formerly Brintellix)
Sila III	Subsys	Testosterone CIK Kit	Tritocin
Silalite Pak	Suclear	Testosterone Gel (Fortesta Authorized Product)	Tri-Sila Topical
Silazone-II	Sular	Tev-Tropin	Trivisc
Silenor	Sumadan	Tiazac	Trivix
Silvrstat	Sumavel Dosepro	Timoptic	Trixylitral
Simbrinza	Sumaxin	Timoptic Ocudose	Trudhesa

True Metrix Diabetic
Testing Supplies
Truetest Diabetic
Testing Supplies
Truetrack Diabetic Testing Supplies
Trulance
Twynsta
Ultracet
Ultram
Ultram ER
Ultrasal ER
Ultravate PAC
Ultravate X
Unistrip Diabetic
Testing Supplies
Up & Up Diabetic Testing Supplies
Uramaxin
Urea Kit
Utibron Neohaler
Vacustim Silver Kit
Valium
Vanos
Varophen Kit
Vascepa
Vaseretic
Vasotec
Vectical
Velphoro
Veltassa
Veltin
Venlafaxine ER Tablets
Ventolin
Ventolin HFA
Verasens Diabetic
Testing Supplies
Veregen
Vesicare
Vexa
Vexasyn Wound Gel
Viagra
Viberzi
Victoza
Viekira
Viekira PAK
Vigamox
3

Viibryd
Vimovo
Virasal
Visco-3
Vivaguard Ino Diabetic
Testing Supplies
Vivlodex
Vogelxo
Voltaren
Voltaren-XR
Vopac MDS
Vraylar
Vumerity DR
Vusion
Vytorin
Vyvanse
Vyzulta
Wavesense Diabetic Testing Supplies
Welchol
Wellbutrin
Wellbutrin SR
Wellbutrin XL
Whytederm Surgipak
Whytederm Trilasil Pak
Winlevi
Wound Debride 4% Lidocaine
WPR Plus
Wynzora
Xadago
Xalix
Xanax
Xanax XR
Xartemis XR
X-Clair
Xelpros
Xepi
Xerese
Xifaxan
Xilapak
Ximino ER
Xolegel
Xopenex HFA

Xopenex Nebules

Xryliderm Xrylix

Week and been
Xultophy
Xyosted
Xywav
Yosprala DR
Yupelri
Zagam
Zanaflex
Zantac
Zegerid (excluded for 18 years and older)
Zelapar
Zelnorm
Zembrace Symtouch
Zepatier
Zestril
Zetia
Zeyocaine
Ziana
Zilacaine
Zilxi
Zinbryta
Zioptan
Zipsor
Zithromax
Zmax
Zocor
Zofran
Zofran ODT
Zohydro ER
Zoloft
Zolpak
Zolpimist
Zomacton
Zomig
Zomig ZMT
Zonegran
Zontivity
Zorvolex
Zovirax
Ztlido
Zubsolv
Zuplenz
Zurampic
Zyban
Zyclara

Zyflo
Zyflo CR
Zylet
Zymaxid
Zypitamag
Zypram
Zyprexa
Zyprexa Intramuscular
Zyprexa Relprevv
Zyprexa Zydis

## How to Request Coverage for Non-Covered Medications

To request coverage for non-covered medications, your doctor will need to contact our Pharmacy Operations department using one of the following methods, and provide the Massachusetts Standard Form for Medication for Prior Authorization Requests, along with any additional supporting documentation:

#### **Phone**

1-800-366-7778

#### Fax

1-800-583-6289

Phone and fax are recommended for faster service.

#### Mail

Blue Cross Blue Shield of Massachusetts Pharmacy Operations Department 25 Technology Place Hingham, MA 02043

#### **Turnaround Time**

Standard requests are reviewed within 48 hours of receipt. In certain life-threatening situations, your doctor may request an expedited review, which we'll respond to within 24 hours of receipt.

#### **Criteria for Exception Requests**

We may authorize coverage based on one of the following criteria:

- You have documented treatment failures with two covered medications.\*
- You have documented adverse effects to two covered medications, which are significant enough to stop taking the medication.
- There is another specified clinical basis.

Note: If a non-covered medication is approved, it will be covered at the highest tier, and you'll pay the highest out-of-pocket costs for the medication.

<sup>\*</sup>Or if there is only one covered alternative available for the requested medication, and the alternative medication fails.

#### **Appealing a Coverage Decision**

A coverage decision is a ruling we make about your health care and pharmacy coverage, or the amount of money we pay for health care services and medications. In some cases, we may decide that a service or medication isn't covered, or is no longer covered for you. If you're not satisfied with a coverage decision, you, your doctor, or an authorized representative can appeal the decision within 180 days of the date of the service, or when you receive a notice of the decision, by contacting the Member Appeal and Grievance Program by:

#### Phone

1-800-472-2689

#### Fax

1-617-246-3616

#### **Email**

grievances@bcbsma.com

Phone and fax are recommended for faster service.

#### Mail

Blue Cross Blue Shield of Massachusetts Member Appeal and Grievance Program One Enterprise Drive Quincy, MA 02171-2126

#### What Happens When an Appeal Is Denied

If your appeal is denied in part or in full, we'll contact you to explain how we reached our decision. We'll also inform you if your appeal qualifies for an external review, and the steps you should take to file the request.

To read your full appeal and grievance rights, please refer to your Evidence of Coverage.

#### For more information:

- 1. Visit bluecrossma.org
- 2. Go to Member Rights at the bottom of the page
- 3. Click Appeals & Grievances

This index is a list of the medications referenced in this guide.

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ACTOplus Met		8.	17
ACTOplus Met XR		8,	17
Abilify			25
Abilify Discmelt			25
Abilify Mycite		8,	_
Abiraterone			21
Absorica			25
Absorica LD			25
Abstral	8.	13,	
Acanya	-,	-,	25
Accolate			25
Accu-Chek Diabetic	Tes	stinc	
Supplies		7	25
Accucaine			25
Accupril			25
Accuretic			25
Acetadote			21
AcipHex		8,	13
AcipHex Sprinkle			8
Aciphex			25
Actemra	8,	13,	20
Acthar		13,	
Acticlate			25
Actigall			25
Actimmune		13,	20
Actiq	8,		
Active Injection D			25
Active-Pac			25
Activella			25
ActoPlus Met			25
ActoPlus Met XR			25
Actonel		8,	
Actos			17
Acular			25
Acular LS		8,	25
Acular PF			3
Acuvail			25
Acyclovir cream			3
Aczone			25
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Adazin			25
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Anodyne LPT	2
Antara	2
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Apadaz 13,	
Apidra 8,	2
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Aplenzin ER	8
Apokyn	20
Aprepitant	8
Apriso	2
Aprizio Pak	2
Aprizio Pak II	2
Aptensio XR	2
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Aqua Glycolic HC			25
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# **New Medication Approval Process**

Our Pharmacy and Therapeutics Committee (the Committee), which is made up of pharmacists and doctors with various specialty backgrounds, reviews the effectiveness and overall value of new medications approved by the FDA on an ongoing basis. The Committee's expertise and advice help us give our members prescription drug options that meet their medical needs and achieve desired treatment goals. Approved medications are added to our list as they're approved by the Committee throughout the year.

While under review, new medications won't be covered by your plan. As with other medications that aren't covered, your doctor may request coverage when medically necessary. If a non-covered drug is approved, it will be covered at the highest tier.





# THE CARE YOU NEED. WHENEVER AND WHEREVER.

Because guidance and advice should happen round the clock. Learn more about your medical care options to save you time and money at **bluecrossma.org**.

You have more ways than ever to get expert medical opinions and advice. Right when you need them.





VIDEO DOCTOR VISIT



DOCTOR'S OFFICE



LIMITED SERVICE CLINICS



URGENT CARE

Learn More

Visit bluecrossma.org to review your medical care options.



When you're uncertain if your symptoms are serious or if an injury needs immediate care, get a nurse's advice 24/7, even on holidays. And get answers at no additional cost to you. Speak to a registered nurse. Call 1-888-247-BLUE (2583).

Cost: Time:

Best for: advice on when to seek care or questions about your symptoms, or whether they might be serious.

Severity:



VISIT

See a licensed doctor online in real time, without leaving home. Doctors on call on your device visit wellconnection.com.

Cost:

Best for: colds, minor cuts, cough, wheezing, sore throat, headache or migraine, mild allergies, fever, skin rash, anxiety, depression.

Severity:

Time:



Go to your doctor's office for scheduled checkups and for urgent health concerns that occur during office hours. Use Find a Doctor & Estimate Costs at bluecrossma.org.

Cost: Time:

Best for: asthma, minor burns, nausea, urination problems, back pain, minor injuries, suspected flu, sinus infection, behavioral health, conjunctivitis or other eye irritation.

Severity:



Go to a nearby clinic located within your local pharmacy for simple medical concerns.

Cost:

Time:

Best for: Cold and flu, bronchitis, sinus and respiratory infections, sore throat, diarrhea, gout, strep throat, urinary tract infections, pinkeye, hypertension, migraines, pneumonia.

Severity:



URGENT CARE

Go to a nearby urgent care center when you need immediate, in-person help for a non-life-threatening problem and you can't see your doctor.

Cost: Time:

Best for: joint/muscle pain or injuries, nausea or diarrhea, respiratory issues, bites, cuts, concussion screening, stitches, asthma attack, X-rays, and suspected strep throat or bronchitis.

Severity:

Always go to the nearest emergency room, or call 911 when you're facing a life-threatening situation or think you could put your health in danger by delaying care.

The information in this document doesn't replace the advice of a health care provider. You should speak to your provider about any specific health concerns.

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# DOCTORS ON CALL, ON YOUR DEVICE.

Get convenient access to telehealth care by using Well Connection. Sign in to MyBlue, or create an account, then click Well Connection Video Visit under My Care.



### REAL DOCTORS. REAL EXPERIENCE. REALLY FAST.



GET MEDICAL CARE 24/7

Speak face to face with a doctor, in the privacy of your home.<sup>1</sup>



THERAPY THAT COMES TO YOU

Talk to a licensed therapist or psychiatrist—on your terms. It's convenient and confidential.



HIGHLY EXPERIENCED, HIGHLY RATED

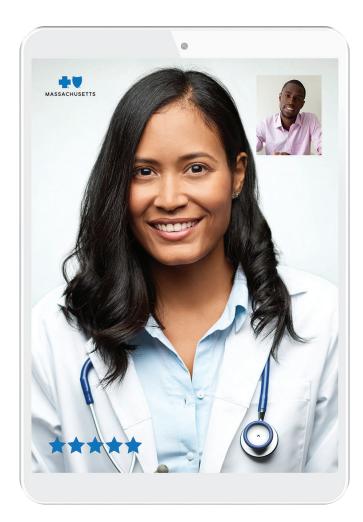
Qualified providers. Rated 4.8/5 stars and averaging 15 years of experience.<sup>2</sup>

### Sign In

Download the MyBlue App from the App Store  $^{\otimes^*}$  or Google Play  $^{\text{TM}}$ , or go to **bluecrossma.org**.

<sup>1.</sup> Medical services are available 24/7. Mental health visits must be made by appointment. If your local doctor in the Blue Cross Blue Shield of Massachusetts network offers covered services using live video visits through a service other than Well Connection, you're still covered. This service is only available in the United States.

<sup>2.</sup> Source: American Well. Amwell Telehealth Report, February 2018. Patient Satisfaction Survey Data compiled December 2017-February 2018. Data, compiled December 2017-February 2018. Data reverified, August 2020.



### IS A VIDEO DOCTOR VISIT RIGHT FOR ME?

You can do a lot over your tablet, laptop, or smartphone. Here's how members are using this service.

### "I'm not feeling well."

Get care for:

- Cold and flu symptoms
- Fever
- Runny nose, sinus pain
- Sore throat
- Pink eye
- Skin rash

### "I need emotional support."

Talk to a therapist about:

- Depression and anxiety
- Substance use disorder
- Loss of a loved one
- Relationship issues
- Emotional trauma
- Stress

You can also schedule a visit with a psychiatrist for medication management services.

### "My loved one is under the weather."

If they're on your plan:

- Get quick, expert family care
- Save time in your busy family schedule



# WELL CONNECTION IS HIGHLY RATED: 4.8 out of 5 Doctor and Provider rating from our members<sup>3</sup>

Licensed doctors and providers in the Well Connection network have an average of 15 years of experience. They can look up your medical history, diagnose and treat your symptoms, and prescribe medication,<sup>4</sup> if necessary.

- 3. Source: American Well. AmWell TeleHealth Report, February 2018. Patient Satisfaction Survey Data, compiled December 2017-February 2018. Data reverified, August 2020.
- 4. Prescription availability is defined by doctor judgment.

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NURSES RIGHT NOW. NO IFS, ANDS, OR BUTS.

Call our 24/7 Nurse Line 1-888-247-BLUE (2583).

Speak to a registered nurse, when you need to, day or night. Because guidance and advice should happen round the clock.



### YES, YOUR PLAN COVERS IT!

Nurses are ready around the clock to answer your questions. Call our Nurse Line 24/7 to determine if you need immediate care.



### GET CONNECTED DIRECTLY TO A NURSE

Immediate advice, no waiting for a callback.



### 365 DAYS A YEAR

Including holidays.
For access that's ready
when you are.



### THERE'S NO ADDITIONAL COST

Because your health comes first.



### EMAIL\* A NURSE 24/7, TOO

Create an account to email a nurse for general questions or advice, day or night.

\*We partner with Carenet Health", an independent health care engagement company, to administer this service. You'll need to create a Carenet Health account or sign in to their secure website When creating your account, you'll need to enter your nine-digit Blue Cross member ID number. Please don't include the letter prefix.

### Questions?

Visit **myblue.bluecrossma.com** and select **Find a Doctor & Estimate Costs** to find a provider near you.

Download the MyBlue App from the App Store® or Google Play™.



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The every day challenge.

# youvs.you

Introducing

ahealthyme REWARDS

The wellness program that rewards you for making smart, healthy choices, every day.



### When you sign up, you'll receive:

- A free Max Buzz<sup>™</sup> health tracker
- Up to \$400 annually in rewards
- Personalized guidance on how to set and meet your health goals
- Motivation through team and individual challenges

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and up to -

\$400

ahealthymerewards.com

\*Program is available to Blue Cross subscribers only.







# THIS YEAR'S FLU SHOT IS CRUCIAL

COVID-19 means getting your flu shot is more important this year than ever.

It will help keep you, your family, and community from getting sick. And it could keep you all out of the doctor's office at a time when so many others may need critical care. Plus, getting your shot is no cost\* and safe.



### LET'S DO THIS! HERE'S WHERE AND HOW TO GET YOUR SHOT



### WHERE TO GET YOUR FLU SHOT

- Your In-network Primary Care Provider
- Limited Service Clinics (such as a MinuteClinic® at CVS)
- Urgent Care Centers
- Community Health Centers
- Public Access Clinics (available in some cities and towns and may be available at no charge)
- Hospital Outpatient Departments
- Skilled Nursing Facilities, for members in outpatient care, like physical or occupational therapy
- Home Health Care Providers (in your home, or at a flu clinic hosted by a home health care provider)
- Certified Nurse/Midwife's Office
- Physician Assistant's Office or Specialist Physician's Office
- Nurse Practitioner's Office
- Pharmacies



### **HOW TO FIND A VACCINE PROVIDER**

- To find a provider, visit vaccinefinder.org
- Verify that the provider is part of our network by signing in to MyBlue at bluecrossma.org, and using the Find a Doctor tool
- To see if a pharmacy is in our network, sign in to your MyBlue account and click Express Scripts<sup>®</sup> under My Pharmacy on the MyBlue home page
- If you need additional help, call Team Blue at 1-800-262-2583

1. cdc.gov/flu/prevent/vaccinesafety.htm

### Myth: "The Flu Shot Will Make Me Sick" -

Learn fact from fiction at bluecrossma.org/flu.

<sup>\*</sup>CDC-recommended flu vaccines are covered in full when administered by an in-network provider. Exceptions may apply. Check your plan materials for details.

### YOUR BEST SHOT AT AVOIDING THE FLU

To prevent getting sick, make the following steps part of your routine.





AVOID CLOSE CONTACT IN PUBLIC AND WITH PEOPLE WHO ARE SICK



WASH YOUR HANDS FREQUENTLY



AVOID TOUCHING YOUR EYES, NOSE, AND MOUTH



GET PLENTY OF REST, EXERCISE, FLUIDS, AND GOOD NUTRITION

### HOW DO I STAY SAFE WHEN I GO FOR MY SHOT?

Here are some tips when heading out:

- Make an appointment ahead of time, if possible, to avoid a wait
- If the location doesn't take appointments, call and ask when slower times of day/week are—try to go then
- Wear a mask and maintain your social distancing practices throughout your visit
- Pharmacies inside big box retail chains and grocery stores, or local independent pharmacies, may be less busy than standalone pharmacies for flu shots



### **LEARN MORE**

Just about everyone 6 months and older should get the flu shot. Talk to your doctor to see if it's right for you, especially if you're 65 or older, or have a chronic health condition. Learn more about the flu and the flu shot at bluecrossma.org/flu.



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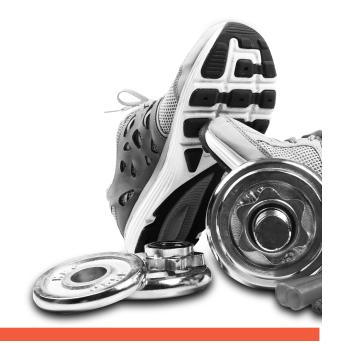


## FITNESS REIMBURSEMENT

Get rewarded for your healthy habits!

Save up to

\$150





### **Qualified for Reimbursement:**

- A full service health club with cardiovascular and strength-training equipment like treadmills, bikes, weight machines, and free weights
- A fitness studio with instructor-led group classes such as yoga, Pilates, Zumba\*, kickboxing, indoor cycling/ spinning, and other exercise programs
- Online fitness memberships, subscriptions, programs, or classes
- Cardiovascular and strength-training equipment for fitness that is purchased for use in the home, such as stationary bikes, weights, exercise bands, treadmills, fitness machines



### **Not Qualified for Reimbursement:**

- One-time initiation or termination fees
- Fees paid for gymnastics, tennis, pool-only facilities, martial arts schools, instructional dance studios, country clubs or social clubs, sports teams or leagues
- Personal trainer sessions
- Fitness clothing

**Get Started** 

To submit your reimbursement, sign in to MyBlue at bluecrossma.org.

Your reimbursement is waiting!

### FITNESS REIMBURSEMENT REQUEST

Please print all information clearly. To verify that this reimbursement is offered within your plan, or for more information, you can sign in to MyBlue at bluecrossma.org or call the Member Service number on your ID card.

All fitness reimbursement requests must be submitted by March 31 of the following year.

Subscriber Information (Policyholder)							
Identification Number on Subscriber ID Card (including first 3 characters)		Subscriber's Last Name	First Name	Middle Initial			
Address – Number and Street		City	State	ZIP Code			
Employer's Name							
Claim Information							
Member's Last Name	First Name		Middle Initial	Date of Birth/			
Claim is for (choose one and color in the entire box):  Subscriber (policyholder)  Spouse (of policyholder)  Ex-Spouse	Name, Address,	and Phone Number of Quali	ified Fitness Expense				
Dependent (up to age 26) Other (specify):	Total Dollars requested for Qualified Fitness Expense: \$  Calendar year that fees were paid:						
Blue Cross Blue Shield of Massachusetts will make a reimbursement decision within 30 calendar days of receiving a completed request form. Reimbursement is sent to the member's address on file with Blue Cross. Reimbursement may be considered taxable income, so you should consult your tax advisor.  Certification and Authorization (This form must be signed and dated below.)  I certify that the information provided in support of this submission is complete and correct, and that I have not previously submitted for these services. I enrolled in the qualified program with the full intention of using such program. I understand that Blue Cross Blue Shield of Massachusetts may require proof of payment for a reimbursement decision. I authorize the release of any information about my qualified fitness program to Blue Cross Blue Shield of Massachusetts.							
Subscriber's or Member's Signature:			Date	/0/0			
Complete this form and mail it to: Blue Cross Blue Shield of Massachusetts, Local Claims Department, PO Box 986030, Boston, MA 02298							

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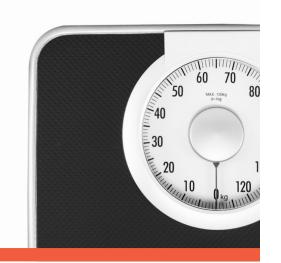
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### **WEIGHT-LOSS REIMBURSEMENT**

### Your reward for healthy behavior:

Receive up to \$150 annually when you participate in a qualified weight-loss program.<sup>1</sup>





### Qualified for Weight-Loss Reimbursement

### Participation fees for:

- Hospital-based programs and Weight Watchers<sup>®</sup> in-person
- Weight Watchers online and other non-hospital programs (in-person or online) that combine healthy eating, exercise, and coaching sessions with certified health professionals such as nutritionists, registered dietitians, or exercise physiologists.



### Not Qualified for Weight-Loss Reimbursement

- One-time initiation or termination fees
- Food, supplements, books, scales, or exercise equipment
- Individual nutrition counseling sessions, doctor/nurse visits, lab tests, or other services that are covered benefits under your medical plan

### **GET REIMBURSED IN THREE EASY STEPS**

1

### Choose

Start by picking a qualified weight-loss program.

2

### Complete

Once you pay for the program, fill out the attached form, or sign in to MyBlue to submit online at member.bluecrossma.com/login.

3

### Mail

Send the completed form to the address listed.

Be sure to check with your doctor before starting any weight-loss program.

Questions?

Contact Member Service by calling the phone number on your member ID card.

To verify this reimbursement is offered for your plan, or for more information, sign in to MyBlue at bluecrossma.com/myblue or call the Member Service number on your ID card. Most plans offer the reimbursement shown, but refer to your plan information for specific details.

### **WEIGHT-LOSS REIMBURSEMENT REQUEST**

Please Print All Information Clearly: To verify this reimbursement is offered within your plan, or for more information, please sign in to MyBlue at bluecrossma.com/myblue or call the Member Service number on your ID card.

All weight-loss reimbursement requests must be submitted by March 31 of the following year.

Complete this form and mail it to: Blue Cross Blue Shield of Massachusetts, Local Claims Department, PO Box 986030, Boston, MA 02298

Subscriber Information (Policyholder)							
Identification Number on Subscriber ID Card (including first 3 characters)		Subscriber's Last Name	First Name	Middle Initial			
Address - Number and Street		City	State	Zip Code			
Employer's Name							
Claim Information							
Member Last Name	First Name	Middle Initial	Gender (color in the entire box)  Male Female	Date of Birth//			
Claim is for (choose one and color in the entire box):  Subscriber (policyholder)  Spouse (of policyholder)  Ex-Spouse  Dependent (up to age 26)  Other (specify):	Name, Address, and Phone Number of Qualified Weight-Loss Program  Total dollars requested: \$  Monthly program participation fee: \$  Calendar Year://						
Blue Cross Blue Shield of Massachusetts will make a reimbursement decision within 30 calendar days of receiving a completed request form. Reimbursement is sent to the member's address on file with Blue Cross. Reimbursement may be considered taxable income, so consult your tax advisor.  Certification and Authorization (This form must be signed and dated below.)  I certify that the information provided in support of this submission is complete and correct and that I have not previously submitted for these services. I understand that Blue Cross Blue Shield of Massachusetts may require proof of payment for a reimbursement decision. I authorize the release of any information about my qualified weight-loss program to Blue Cross Blue Shield of Massachusetts.							
Subscriber's or Member's Signature:  Date:/_							

### Important Information:

- Weight-loss reimbursement can be granted for any single member or combination of members enrolled under the same Blue Cross Blue Shield of Massachusetts health plan. Blue Cross will make a reimbursement decision within 30 days of receiving a completed request.
- Reimbursement requests must be submitted by March 31 of the following year.
- Keep copies of proof of payment in case we request it from you. Proof of payment includes:
  - Receipts (cash/check/credit/electronic) for participation fees clearly documenting your name, the weight-loss program name, and individual amounts charged with date paid.
  - Your weight-loss program membership or participation agreement clearly documenting your name and date of enrollment/participation.
- $^{\bullet}\,$  Your reimbursement may be considered taxable income, so consult a tax advisor.

Blue Cross Blue Shield of Massachusetts complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, sex, sexual orientation, or gender identity.

ATTENTION: If you don't speak English, language assistance services, free of charge, are available to you. Call Member Service at the number on your ID card (TTY: 711).

ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia con el idioma. Llame al número de Servicio al Cliente que figura en su tarjeta de identificación (TTY: 711).

ATENÇÃO: Se fala português, são-lhe disponibilizados gratuitamente serviços de assistência de idiomas. Telefone para os Serviços aos Membros, através do número no seu cartão ID (TTY: 711).



# **Worldwide Coverage**

# For Foreign and Domestic Travelers



# Get quality health care no matter where you are in the world.

Whether you're traveling within the United States or abroad, BlueCard®' and Blue Cross Blue Shield Global® Core make sure you have access to top doctors and hospitals and concierge-level service.

## Call 1-800-810-BLUE (2583)

for a list of participating doctors and hospitals, or to obtain an international claim form.



Take this reference card with you when you travel.

When you need care, you'll be prepared.

TEAR HERE

## **Urgent Care**

- Call 1-800-810-BLUE (2583), or visit bcbs.com to find nearby doctors and hospitals anywhere in the world that participate in the Blue Cross Blue Shield network.
- 2. Show your member ID card when you get care.
- 3. If you're admitted, or if you have questions about your coverage, call Member Service at the number on the front of your ID card.

#### Your Passport to Good Health

Always carry your Blue Cross Blue Shield of Massachusetts ID card.

FOLD HERE

#### **Emergency Care**

For emergency services, call the local emergency number or go to the nearest hospital immediately.

#### Getting Care in the United States

More than 85 percent of all doctors and hospitals in the United States participate in the BlueCard program. If you need care outside your plan's service area, call **1-800-810-BLUE** (**2583**), or visit **bcbs.com** to find a doctor near you. Be sure to show your ID card before you receive service.

#### When you get service:

- There's no paperwork
- · Participating doctors and hospitals submit claims for you
- · All you pay is the copayment, co-insurance, or deductible
- If you receive care from a non-participating doctor or hospital, you may need to pay for the services up front and submit a claim for reimbursement

**BlueCard PPO Members Only:** If you see this symbol, **PPO**, on your ID card, you're a BlueCard PPO member. To save the most money when getting service, use a participating BlueCard PPO doctor or hospital.

#### In Case of Emergency

For emergency services, call the local emergency number or go to the nearest hospital immediately.

#### Getting Care Outside the United States

The Blue Cross Blue Shield Global® Core network gives you access to doctors and hospitals around the world. If you need care, call the Service Center at **1-800-810-BLUE** (2583), or call collect at **1-804-673-1177**, 24 hours a day, 7 days a week. An assistance coordinator, along with a medical professional, will arrange a doctor's appointment or hospitalization if necessary. You can also visit **bcbsglobalcore.com**.

TEAR HERE



An Association of Independent Blue Cross and Blue Shield Plans

FOLD HERE

Doctor's Phone:

Doctor's Hospital Affiliation:

Your Blue Cross Blue Shield Member ID:

Member Service Phone Number (from your ID card):

Primary Care Provider's Name:

#### For Inpatient Services:

- Call the Service Center at 1-800-810-BLUE (2583), or Member Service at the number on your ID card, for precertification or preauthorization
- In most cases, all you pay is the copayment, co-insurance, or deductible
- The hospital should submit the claim on your behalf

#### For Outpatient Services:

- Show your ID card
- · Pay the doctor or hospital
- Fill out a Blue Cross Blue Shield Global® Core International Claim form for reimbursement (Call 1-800-810-BLUE (2583) or visit bcbsglobalcore.com for the form)
- You're only responsible for copayments, co-insurance, or deductible when seeing in-network doctors and hospitals
- You'll pay more when seeing out-of-network doctors and hospitals

#### **Doctors and Hospitals**

In most cases, participating doctors and hospitals will file the claim for you. If they need information about eligibility or your coverage, have them call **1-800-676-BLUE** (2583).

#### Your Member Responsibilities

As a Blue Cross Blue Shield of Massachusetts member, you're still responsible for any copayments, co-insurance, deductible, or non-covered services. For out-of-country services, Blue Cross Blue Shield of Massachusetts payments will be based on the provider's charge.

Blue Cross Blue Shield of Massachusetts complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, sex, sexual orientation, or cender identity.

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ATENÇÃO: Se fala português, são-lhe disponibilizados gratuitamente serviços de assistência de idiomas. Telefone para os Serviços aos Membros, através do número no seu cartão ID (TTY: **711**).

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32-5885 (02/18)



# OUR COMMITMENT TO CONFIDENTIALITY (NOTICE OF PRIVACY PRACTICES) AND WOMEN'S HEALTH AND CANCER RIGHTS ACT (WHCRA) NOTICE

This notice describes how medical and dental information about you may be used and disclosed and how you can get access to this information. Please review it carefully.

Our Commitment: We respect your right to privacy. We will not disclose personally identifiable information about you without your permission, unless the disclosure is necessary to provide our services to you or is otherwise in accordance with the law.

#### **Collection of Information**

We collect only the information about you that we need to operate our business. We collect information from other parties, such as your health care providers and employers. Examples of the information we collect are (i) medical and dental information from health care providers when they submit claims for services and (ii) personal information such as name, address, and date of birth, which is most often supplied by you or your employer when you enroll in a plan.

### **USE AND DISCLOSURE OF INFORMATION**

We are required by law to protect the confidentiality of information about you and to notify you in case of a breach affecting your information. We may use and disclose information about you without your written authorization for the following purposes, to the extent otherwise permitted or required by law:

You or Your Representatives—to you or your "personal representative" upon request or to help you (or your personal representative) understand treatment options, benefits, or the rights available to you. Your "personal representative" is a person who has legal authority to make health-related decisions on your behalf, such as a person with a health-care power of attorney. Your request must be in writing. Please complete the Documentation of Legal Representative Status for Members form available on our website. You also may designate a family member or friend to receive information and interact with us on your behalf. Your designation and any subsequent revocation must be in writing. Please complete the Member's Designation of an Authorized Representative form available on our website. You may also call Member Service for a copy of these forms.

- Treatment—to help health care providers manage or coordinate your health care and related services.
   For example, we may use and disclose information about you to inform providers of medications you take or to remind you of appointments.
- Payment—to obtain payment for your coverage, pay claims for your health benefits, or help another health plan or health care provider in its payment activities.
   For example, we may use or disclose information about you to make coverage determinations, administer claims, or coordinate benefits with other coverage you may have.
- Health Care Operations—to perform other activities necessary for the operation of our business, including customer service, disease management, and determining how to improve the quality of care. For example, we may use or disclose information about you to respond to your call to customer service, arrange for medical review of your claims, or conduct quality assessment and improvement activities.

- Legal Compliance—to comply with applicable law.
   For example, we may be required to use or disclose information about you to respond to regulatory authorities responsible for oversight of government benefit programs or our business operations; to parties or courts in the course of judicial or administrative proceedings; or pursuant to workers' compensation laws.
- Government Agencies—under limited circumstances established by law, to public health authorities, coroners or medical examiners, law enforcement, or other government officials
- Research—for health-related research studies that meet legal standards for protection of the individuals involved in the studies and their personal information. We may also create a database of our members' information that does not include individual identifiers and use the database for research or other purposes, provided that the information cannot be traced back to specific members.
- To Your Employer (or other plan sponsor), if applicable, for administration of its health plan. This applies only if you receive coverage through an employer-sponsored plan (or plan sponsored by your union or other entity).
   For example, we may disclose information about you to your employer (or other plan sponsor) to confirm

enrollment in the plan or (if the employer or other plan sponsor is self-insured) for claim review and audits. We will disclose your information only to designated individuals. That, along with legal prohibitions on use of your personal information for discriminatory purposes, helps protect your information from unauthorized use.

To carry out these purposes, we share information with entities that perform functions for us subject to contracts that limit use and disclosure for intended purposes. We use physical, electronic, and procedural safeguards to protect your privacy. Even when allowed, we limit uses and disclosures of your information to the minimum amount reasonably necessary for the intended task.

The Health Insurance Portability and Accountability Act (HIPAA) generally does not override other laws that give people greater privacy protections. As a result, we must comply with any state or federal privacy laws that require us to provide you with more privacy protections. For example, federal law provides special protections for substance use disorder information; Massachusetts state law restricts the disclosure of HIV and AIDS related information. In addition, we will not use (and are prohibited from using) your genetic information for underwriting purposes.

#### OTHER DISCLOSURES REQUIRE YOUR WRITTEN AUTHORIZATION

Except as provided in this notice, we will not use or disclose information about you without your written authorization. For example, we must have your written authorization to use or disclose your information for marketing purposes or (in most cases) to use or disclose psychotherapy notes. Although we would need written authorization to sell information about you, we do not sell members' information.

You may revoke your authorization at any time. Your authorization must be in writing. Your revocation will not affect any action that we have already taken in reliance on your authorization. If you would like us to disclose information about you to a third party, please complete the Permission for One-Time Disclosure of Information form available on our website or call Member Service for a copy of the form.

#### YOUR PRIVACY RIGHTS

You have the following rights with respect to information about you. You may exercise any of these rights by calling the Member Service number listed on your member ID card or contacting us at the address listed at the end of this notice. The forms listed below are also available on our website.

- You have the right to receive information about privacy protections. Your member-education materials include a notice of your rights, and you may request a paper copy of this notice at any time.
- You have the right to inspect and get copies of information that we use to make decisions about you. This is your designated record set. Your request must be in writing. We may charge a reasonable fee for copying and mailing you this information. Please complete the Request for Access to Copies of Protected Health Information in Designated Record Set form to request copies of your information.
- You have the right to receive an accounting of certain disclosures that we make of information about you.
   Your request must be in writing. Please complete the Members Request for an Accounting of Disclosures form.
   Our response will exclude any disclosures made in support of treatment, payment, and health care operations or that

that would be reported to you is our disclosure of your

you authorized (among others). An example of a disclosure

You have the right to ask us to correct or amend information you believe to be incorrect. Your request to correct or amend information must be in writing.
 Please complete the Members Request to Amend Protected Health Information form. If we deny your request, you may ask us to make your request part

of your records.

• You have the right to ask that we restrict or refuse the disclosure of information about you and that we direct communications to you by alternative means or to alternative locations. While we may not always be able to agree to your request, we will make reasonable efforts to accommodate requests. Unless you've notified us to request a different mailing address, Summary of Health Plan Payments statements for the subscriber, and all members listed on the subscriber's plan, are generally delivered to the subscriber's address. Under certain circumstances, you can request to not receive statements for a particular service, or to have statements delivered through an alternate method or to an alternate address, when required by state law. If you have concerns about protecting the privacy of your medical information in your

statements, you can have these statements delivered to an address other than the plan subscriber's address, or have them delivered only via electronic means. For help understanding your delivery options, please call Member Service at the number listed on your member ID card. Your request and any subsequent revocation must be in writing.

If you believe your privacy rights have been violated, you have the right to complain to us using the grievance process outlined in your benefit materials, or to the Secretary of the U.S. Department of Health and Human Services, without fear of retaliation.

#### **ABOUT THIS NOTICE**

The original effective date of this notice was April 14, 2003. The effective date of the most recent revision is indicated in the footer of this notice. We are required by law to provide you with this notice of our legal duties and privacy practices and to abide by the notice for as long as it is in effect. We reserve the right to change this notice. Any changes will apply to all information that we maintain, regardless of when it was created or received. If we make a material change to this notice, we will post the revised notice on our website and notify you of the change and how to obtain the revised notice in our next regular mailing to you. If you have any questions, please call the Member Service number listed on your member ID card, or write us at:

Blue Cross Blue Shield of Massachusetts Privacy Officer 101 Huntington Ave. Suite 1300 Boston, MA 02199-7611

#### WHCRA NOTICE

Did you know that your medical plan provides benefits for many mastectomy-related services? This is the case even if you were not covered by Blue Cross Blue Shield of Massachusetts at the time of the mastectomy. It's required by the Women's Health and Cancer Rights Act of 1998. If you are covered for a mastectomy and elect breast reconstruction in connection with a mastectomy, then benefits are also provided for:

- All stages of reconstruction of the breast on which the mastectomy has been performed;
- Surgery and reconstruction of the other breast to produce a symmetrical appearance; and
- Prostheses and treatment of physical complications at all stages of the mastectomy, including lymphedemas.

Coverage will be provided as determined in consultation with you and your attending doctor. The costs that you pay for these services are the same as those you pay for other services in the same category. To learn more, please call the Member Service number on your member ID card.

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ATTENTION: If you don't speak English, language assistance services, free of charge, are available to you.

Call Member Service at the number on your ID card (TTY: 711).

Spanish/Español: ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia con el idioma. Llame al número de Servicio al Cliente que figura en su tarjeta de identificación (TTY: 711).

Portuguese/Português: ATENÇÃO: Se fala português, são-lhe disponibilizados gratuitamente serviços de assistência de idiomas. Telefone para os Serviços aos Membros, através do número no seu cartão ID (TTY: **711**).

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# GETTING MORE. NOW THERE'S A PLAN.

Your plan has more benefits than you probably realize. Tap into all of them, all in one place.

MyBlue is your key to more features and savings. Plus, up-to-date status for claims, your deductible, account balances, and more. It's like a free upgrade for the plan you already have.



# UNLOCK THE POWER OF YOUR PLAN

MyBlue gives you an instant snapshot of your plan, including:









CLAIMS AND FITNESS AND WEIGHT-LOSS
BALANCES REIMBURSEMENT

MEDICATION LOOKUP

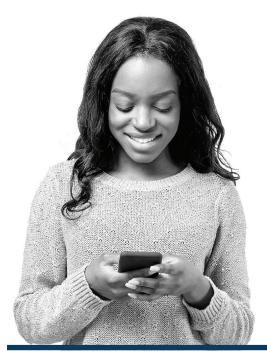
Sign In

Download the app, or create an account at bluecrossma.com.

# STAY ON TOP OF YOUR COVERAGE

It's never been easier, faster, or more convenient.

#### YOUR PLAN IN YOUR HAND



Once you sign in or create a MyBlue App account, you can see all of your benefits, all in one place.

Track your claims, medications, account balances, and more from your device. And, you can easily keep track of reimbursements and savings.



Track claims and benefits Keep up to date on benefits and coverage.



Check deductible balances End the guesswork and know for sure every time.



Fitness and weight-loss reimbursement The online forms are here, along with other savings and offers.



Find a Doctor
Or a specialist,
dentist, or facility. On
your phone and on
the fly.



Your medications at a glance Their names, costs, and prescriptions at your fingertips.



Need your cards Access your ID cards without opening your wallet.



# **GET THE MYBLUE APP**

You can download the MyBlue App from the App Store® or Google Play™.





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MyBlue gives you an instant snapshot of your plan, including:









CLAIMS AND FITNESS AND WEIGHT-LOSS
BALANCES REIMBURSEMENT

MEDICATION LOOKUP

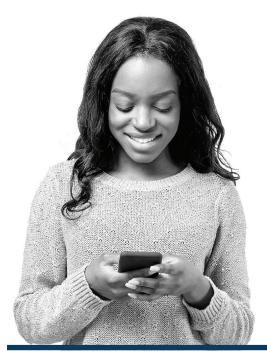
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Track your claims, medications, account balances, and more from your device. And, you can easily keep track of reimbursements and savings.



Track claims and benefits Keep up to date on benefits and coverage.



Check deductible balances End the guesswork and know for sure every time.



Fitness and weight-loss reimbursement The online forms are here, along with other savings and offers.



Find a Doctor
Or a specialist,
dentist, or facility. On
your phone and on
the fly.



Your medications at a glance Their names, costs, and prescriptions at your fingertips.



Need your cards Access your ID cards without opening your wallet.



# **GET THE MYBLUE APP**

You can download the MyBlue App from the App Store® or Google Play™.





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# BLUE CROSS BLUE SHIELD OF MASSACHUSETTS PROVIDES:

- Free aids and services to people with disabilities to communicate effectively with us, such as qualified sign language interpreters and written information in other formats (large print or other formats).
- Free language services to people whose primary language is not English, such as qualified interpreters and information written in other languages.

If you need these services, call Member Service at the number on your ID card.

If you believe that Blue Cross Blue Shield of Massachusetts has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, sex, sexual orientation, or gender identity, you can file a grievance with the Civil Rights Coordinator by mail at Civil Rights Coordinator, Blue Cross Blue Shield of Massachusetts, One Enterprise Drive, Quincy, MA 02171–2126; phone at 1–800–472–2689 (TTY: 711); fax at 1–617–246–3616; or email at civilrightscoordinator@bcbsma.com.

If you need help filing a grievance, the Civil Rights Coordinator is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, online at **ocrportal.hhs.gov**; by mail at U.S. Department of Health and Human Services, 200 Independence Avenue, SW Room 509F, HHH Building, Washington, DC 20201; by phone at **1-800-368-1019** or **1-800-537-7697** (TDD).

Complaint forms are available at hhs.gov.



# PROFICIENCY OF LANGUAGE ASSISTANCE SERVICES

**Spanish/Español:** ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia con el idioma. Llame al número de Servicio al Cliente que figura en su tarjeta de identificación (TTY: **711**).

**Portuguese/Português:** ATENÇÃO: Se fala português, são-lhe disponibilizados gratuitamente serviços de assistência de idiomas. Telefone para os Serviços aos Membros, através do número no seu cartão ID (TTY: **711**).

**Chinese/简体中文:** 注意:如果您讲中文,我们可向您免费提供语言协助服务。请拨打您 □ 卡上的号码联系会员服务部(TTY 号码:**711**)。

Haitian Creole/Kreyòl Ayisyen: ATANSYON: Si ou pale kreyòl ayisyen, sèvis asistans nan lang disponib pou ou gratis. Rele nimewo Sèvis Manm nan ki sou kat Idantitifkasyon w lan (Sèvis pou Malantandan TTY: 711).

**Vietnamese/Tiếng Việt:** LƯU Ý: Nếu quý vị nói Tiếng Việt, các dịch vụ hỗ trợ ngôn ngữ được cung cấp cho quý vị miễn phí. Gọi cho Dịch vụ Hội viên theo số trên thẻ ID của quý vị (TTY: **711**).

**Russian/Русский:** ВНИМАНИЕ: если Вы говорите по-русски, Вы можете воспользоваться бесплатными услугами переводчика. Позвоните в отдел обслуживания клиентов по номеру, указанному в Вашей идентификационной карте (телетайп: **711**).

#### Arabic/ةىر:

انتباه: إذا كنت تتحدث اللغة العربية، فتتوفر خدمات المساعدة اللغوية مجانًا بالنسبة لك. اتصل بخدمات الأعضاء على الرقم الموجود على بطاقة هُويتك (جهاز الهاتف النصى للصم والدكم "٢٦٦": 711).

Mon-Khmer, Cambodian/ខ្មែរ: ការជូនដំណឹង៖ ប្រសិនបើអ្នកនិយាយភាសា ខ្មែរ សេវាជំនួយភាសាឥតគិតថ្លៃ គឺអាចរកបានសម្រាប់អ្នក។ សូមទូរស័ព្ទទៅផ្នែកសេវាសមាជិកតាមលេខ នៅលើប័ណ្ណសម្គាល់ខ្លួនរបស់អ្នក (TTY: **711**)។

French/Français: ATTENTION: si vous parlez français, des services d'assistance linguistique sont disponibles gratuitement. Appelez le Service adhérents au numéro indiqué sur votre carte d'assuré (TTY: 711).

Italian/Italiano: ATTENZIONE: se parlate italiano, sono disponibili per voi servizi gratuiti di assistenza linguistica. Chiamate il Servizio per i membri al numero riportato sulla vostra scheda identificativa (TTY: 711).

Korean/한국어: 주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 귀하의 ID 카드에 있는 전화번호(TTY: **711**)를 사용하여 회원 서비스에 전화하십시오.

**Greek/Ελληνικά:** ΠΡΟΣΟΧΗ: Εάν μιλάτε Ελληνικά, διατίθενται για σας υπηρεσίες γλωσσικής βοήθειας, δωρεάν. Καλέστε την Υπηρεσία Εξυπηρέτησης Μελών στον αριθμό της κάρτας μέλους σας (ID Card) (TTY: **711**).

**Polish/Polski:** UWAGA: Osoby posługujące się językiem polskim mogą bezpłatnie skorzystać z pomocy językowej. Należy zadzwonić do Działu obsługi ubezpieczonych pod numer podany na identyfikatorze (TTY: **711**).

Hindi/हिंदी: ध्यान दें: यदि आप हिन्दी बोलते हैं, तो भाषा सहायता सेवाएँ, आप के लिए नि:शुल्क उपलब्ध हैं। सदस्य सेवाओं को आपके आई.डी. कार्ड पर दिए गए नंबर पर कॉल करें (टी.टी.वाई.: 711).

Gujarati/ગુજરાતી: ધ્યાન આપો: જો તમે ગુજરાતી બોલતા હો, તો તમને ભાષાકીય સહાયતા સેવાઓ વિના મૂલ્યે ઉપલબ્ધ છે. તમારા આઈડી કાર્ડ પર આપેલા નંબર પર Member Service ને કૉલ કરો (TTY: **711**).

**Tagalog/Tagalog:** PAUNAWA: Kung nagsasalita ka ng wikang Tagalog, mayroon kang magagamit na mga libreng serbisyo para sa tulong sa wika. Tawagan ang Mga Serbisyo sa Miyembro sa numerong nasa iyong ID Card (TTY: **711**).

Japanese/日本語: お知らせ:日本語をお話しになる方は無料の言語アシスタンスサービスをご利用いただけます。IDカードに記載の電話番号を使用してメンバーサービスまでお電話ください (TTY: **711**)。

**German/Deutsch:** ACHTUNG: Wenn Sie Deutsche sprechen, steht Ihnen kostenlos fremdsprachliche Unterstützung zur Verfügung. Rufen Sie den Mitgliederdienst unter der Nummer auf Ihrer ID-Karte an (TTY: **711**).

#### :یارسیان/Persian

بهرهان توج: اگر زبان شما فارسی است، خدمات کمک زبانی ب صورت رایگان در اختیار شما قرار می گیرد. با شمار تلفن مندرج بر روی کارت شناسایی خود با بخش «خدمات اعضا» تماس بگیرید (711 : ۲۲۱).

Lao/ພາສາລາວ: ຂໍ້ຄວນໃສ່ໃຈ: ຖ້າເຈົ້າເວົ້າພາສາລາວໄດ້, ມີການບໍລິການຊ່ວຍເຫຼືອດ້ານພາສາໃຫ້ທ່ານໂດຍ ບໍ່ເສຍຄ່າ. ໂທຫາຝ່າຍບໍລິການສະມາຊິກທີ່ໝາຍເລກໂທລະສັບຢູ່ໃນບັດຂອງທ່ານ (TTY: **711**).

Navajo/Diné Bizaad: BAA ÁKOHWIINDZIN DOOÍGÍ: Diné k'ehjí yáníłt'i'go saad bee yát'i' éí t'áájíík'e bee níká'a'doowołgo éí ná'ahoot'i'. Díí bee anítahígí ninaaltsoos bine'déé' nóomba biká'ígíiji' béésh bee hodíílnih (TTY: 711).