HAVE YOU EXPERIENCED AN INCIDENT OF MISTREATMENT, BIAS OR DISCRIMINATION?

If so, there are resources available for immediate care & offices to address these issues:

- **CCPH** (Center for Counseling & Psychological Health) (413) 545-2337
- **ECCO** (Employee Counseling & Consultation Office) (413) 545-0350
- **UHS** (University Health Services) (413) 545-5000
- **UMPD** (UMass Police Department) (413) 545-2121

**Office of Equity & Inclusion (OEI)**
OEI guides UMass efforts related to diversity, equity, & inclusion, and handles climate incident reports.

**Equal Opportunity & Access (EOA)**
EOA administers the UMass policy against discrimination, harassment, and related interpersonal violence.

**Title IX**
Title IX oversees policy and processes prohibiting gender-based discrimination.

**OMBUDS**
OMBUDS provides resolution services for conflicts and concerns. Confidential appts available by phone, videoconference, or in person.

**DOSO (the Dean of Students Office)**
Responds to individual student needs, concerns, & reports of student conduct violations.

**Dean of Students Office (DOSO)**

**How to be an ACTIVE BYSTANDER**

*Have you experienced an incident of mistreatment, bias or discrimination?*