HAVE YOU EXPERIENCED AN INCIDENT OF MISTREATMENT, BIAS OR DISCRIMINATION?

If so, there are resources available for immediate care & offices to address these issues:

**Equal Opportunity & Access (EOA)**
- EOA administers the UMass policy against discrimination, harassment, and related interpersonal violence.

**Title IX**
- Title IX oversees policy and processes prohibiting gender-based discrimination.

**Office of Equity & Inclusion (OEI)**
- OEI guides UMass efforts related to diversity, equity, & inclusion, and handles climate incident reports.

**OMBUDS**
- OMBUDS provides resolution services for conflicts and concerns. Confidential appts available by phone, videoconference, or in person.

**DOSO (the Dean of Students Office)**
- DOSO (the Dean of Students Office) manages student conduct violations and responds to individual student needs & concerns.

**How to be an ACTIVE BYSTANDER**