

Guidance for Travelers

As of March 4, 2020, the University has disallowed all international university-related travel to CDC Level 3 warning countries. The University also discourages non-essential international travel to CDC Level 2 warning countries.

The international situation is fluid and more countries may be added to either categories with very short notice.

Travellers with current or upcoming travel registered in the UMass Travel Registry will receive a message informing them of these new restrictions and providing directions to withdraw their travel registration and request. Pre-travel expenses incurred for cancelled university related travel may be reimbursed in accordance with University policy by the appropriate College, Department, or administrative unit. This includes travel to events that were canceled or if you chose not to travel due to health concerns. Airline tickets that are cancelled are generally allowed to be used at a future date. Please reach out to your travel agency/airline for a refund or credit toward future travel. The University's policy is to reimburse for expenses relating to cancelled travel in extenuating circumstances if a refund is not possible. If the travel is grant funded, please check with your grant accountant to see if expenses related to travel cancellations are allowable. If not allowable on the grant, the reimbursement must come from non-sponsored funds. Documentation corresponding to the cancelled travel should be attached to the expense report in addition to receipts. A brief explanation in the comments/notes section regarding the expenses should be included as well.

Travellers who are seeking a case-by-case approval for travel to a Level 2 country will be directed to seek approval from Kalpen Trivedi, Associate Provost for International Programs.

All updates relating to travel and other issues as a result of the global CoVID-19 (Novel Coronavirus) pandemic will continue to be made available on this [website](#).