
UHS VPN Connection Guide

The first, and recommended way to connect to the UHS VPNs, is through the web portal. The other method is to install and set up the client directly on the computer without going through the web portal. This second method should be used for laptops and people who want to access files off campus often.

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Realm Info for Application Access:

UHS_Admin is the recommended realm for all cases including the following:

- UHS User Profile and Documents (Off-Campus/Wifi Access)
- UHS Department Share (Off-Campus/Wifi Access)
- CCPH User Profile and Documents (Off-Campus/Wifi Access)
- CCPH Department Share (Off-Campus/Wifi Access)
- GE EMR Or BC (Off-Campus/Wifi Access)
- CCPH Titanium Schedule (On and Off Campus)

Note: CCPH previously used the UHS_Admin and AF_SQL realms. This has been adjusted to use just the UHS_Admin for both functions.

Method 1: VPN Web Portal

1. Open your preferred web browser and enter in the URL:

<https://sslvpn.umass.edu/af-admin>

This will bring you to a page that looks like:



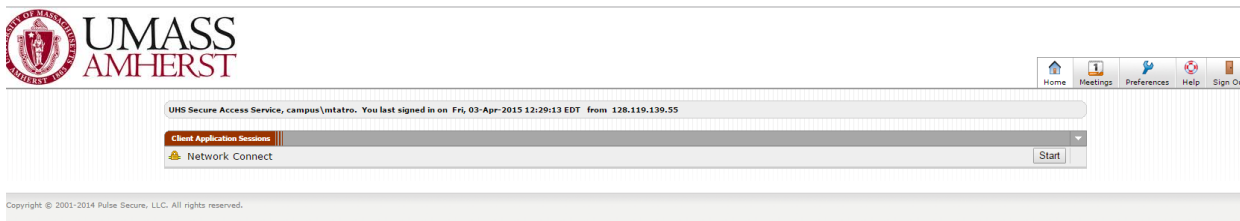
UMass Amherst Secure Access Service

Username Unauthorized access prohibited. This system is subject to monitoring.

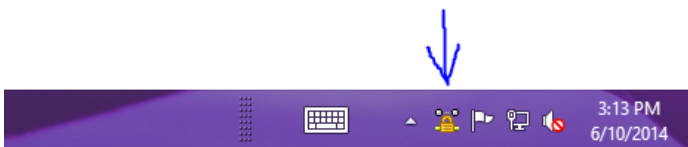
Password

Realm

2. Fill in the 'Username' and 'Password' fields with your regular **NetID credentials** and make sure the 'Realm' is set to the correct variable (generally **UHS_Admin**). If you've logged in, the home screen should look something like:



3. If you're looking to remotely connect to a service, under the category 'Client Application Sessions' you should see an option to start 'Network Connect'.
4. Continue through the installation/start-up by clicking Yes, Next, or Finish when prompted. If everything went accordingly, you should see an icon on your task bar that looks like a **lock with two blinking green lights above it**. If you see this icon, and hovering over it gives a 'Connected' text box, then you are all set to use the VPN and connected services.



Method 2: Pulse Secure VPN

This guide adopted from OIT: <http://www.oit.umass.edu/support/vpn/clone-install-configure-junos-pulse-vpn-client-windows-beta>

Step 1: Obtain & Install Pulse Secure VPN Software

Please consult with the IT professional in your department before making changes to your University-owned computer.

1. **Step 1:** Open the [Pulse Secure VPN Client](#) (Previously known as Junos Pulse) software page. From the *Download* box (on right), click the **Pulse Secure VPN Client** file (32-bit or 64-bit depending on machine, most are 64-bit). The Web Login screen will appear.
2. **Step 2:** In the *Web Login screen*, enter your **NetID** and **NetID password**. The *Pulse Installer* will automatically download.
3. **Step 3:** Find the **Pulse Secure** file in your *Downloads* folder and **double-click** the file to install. The *Pulse Installer* will open.
4. **Step 4:** Follow the steps in the installer. If you are asked to input administrative credentials, please contact your IT helpdesk.

Step 2: Connect to VPN

1. **Step 1:** To open Pulse Secure:
Windows 7: connect to VPN by going to **Start > All Programs > Pulse Secure > Pulse Secure**.
Windows 8: connect to VPN by going to **Start screen > Pulse Secure**.
2. **Step 2:** In the *Pulse Secure window*, click the **plus sign (+)** next to *Connections* to add a new connection.
3. **Step 3:** In the *Add Connection window*:
 - In the *Type drop-down*, make sure **UAC or VPN** is selected.
 - In the *Name field*, enter a **name** for this VPN connection (recommend something like UHS VPN).
 - In the *Server URL field*, enter **sslvpn.umass.edu/af-admin**.
 - Click **Add**. You will return to the *Pulse Secure window*.
4. **Step 4:** Next to your new VPN connection, click **Connect**.
5. **Step 5:** In the next screen, select the **Realm or Group** desired for application/file-share. Click **Connect**.
6. **Step 6:** In the *Sign in screen*:
 - In the *User name field*, enter your **NetID**.
 - In the *Password field*, enter your **NetID password**.
 - Click **Connect**.
7. **Step 7:** To end your VPN session, click **Disconnect**.