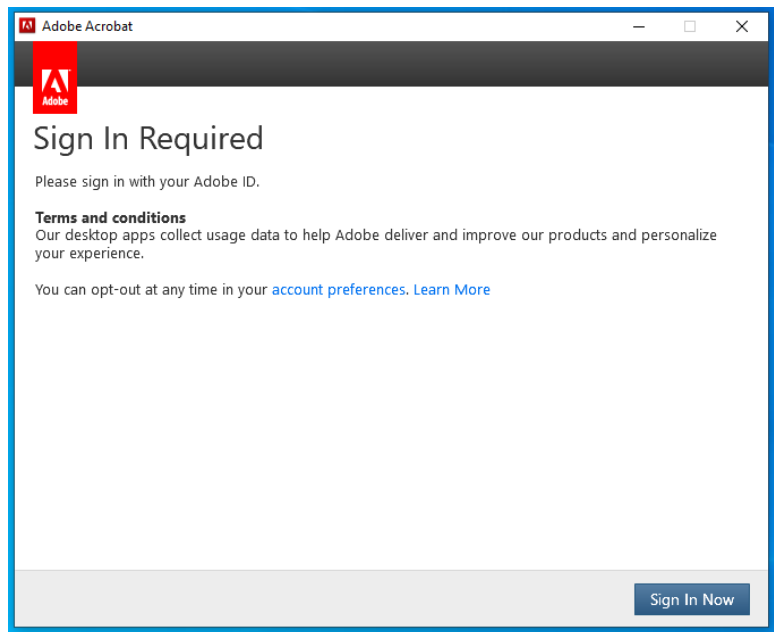


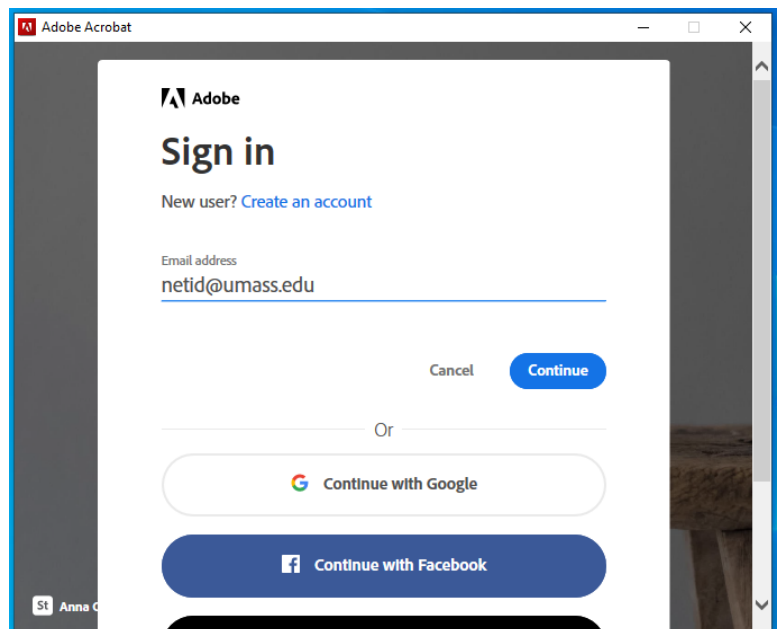
Signing in to Adobe Acrobat or Creative Cloud Desktop with the UMass staff account

When opening Acrobat, you will be notified that you must sign in. The application may skip this step in some instances and move to directly to the login prompt. Logins will be remembered and will not be needed each time you launch the application.

Click “Sign In Now” to continue if prompted.



A new window will prompt asking for the username. Enter in your username in the format NetID@umass.edu, then press “Continue”.



It will then load the UMass Amherst login page that contains our branding. Type in the same NetID@umass.edu and enter your account password when prompted.

If you have Multifactor enabled on your account, you may be prompted to answer the DUO prompt if this is a new login.

