

**Directory**  
**Auxiliary Enterprises**  
 Fall 2021

	Phone #	Phone #	Fax #
<b>DIRECTOR'S OFFICE, WORCESTER COMMONS</b>			
Ken Toong, Executive Director Auxiliary Enterprises	5-1504		5-9706
Christine Newman, Executive Assistant	5-1504		5-9706
<b>FINANCIAL SERVICES, WORCESTER COMMONS</b>			
Joseph Civello, Interim Director of Finance, Auxiliary Enterprises	5-2460		5-9706
<b>BUSINESS SERVICES CENTER, CAMPUS CENTER</b>			
VACANT, Business Services and Operations Manager	7-8025	7-8029	7-0075
Terry Devanski, Applications Analyst	7-8025	7-8021	7-0075
Kimberly McAllister, Accountant	7-8025	7-8024	7-0075
<b>CASH MANAGEMENT AND CASHIER'S OFFICE</b>			
Campus Center Cash Office	7-8113		5-0407
Barbara Picard, Finance Operations Manager	7-8028	413.345.8665	5-0407
Andrew Serra, Clerk V	7-8056	413.362.9427	5-0407
<b>HUMAN RESOURCES, 918 CAMPUS CENTER</b>			
AE Human Resources Office	413-577-8070		7-1409
Tanzania Cannon-Eckerle, Director, Human Resources	7-8071		7-1409
VACANT, Manager, Human Resources	7-8077		7-1409
Katty Calderon, Clerk IV	7-8073		7-1409
Miranda Rowe, Clerk IV	7-8074		7-1409
Lissette Burgos, Clerk IV	7-8070		7-1409
Diana Lin, Clerk IV	7-8076		7-1409
<b>PURCHASING DEPARTMENT, WORCESTER COMMONS</b>			
Christopher Howland, Director, Procurement, Marketing & Logistics	5-4740	5-5385	5-1642
Laura Snyder, Assistant Manager, Purchasing & Special Projects	5-4740	5-6529	5-1642
Laurinda Johnston, Buyer I	5-4740	5-4797	5-1642
Elizabeth Smith, Clerk IV	5-4740	7-1379	
<b>AUXILIARY ENTERPRISES WAREHOUSE</b>			
Richard Varady, Storekeeper III	5-0085	5-1777	7-0422
<b>AUXILIARY ENTERPRISES APPLICATION SUPPORT, CAMPUS CENTER</b>			
Auxiliary Enterprises IT Help Desk	5-1956 Ext. 2		
Darrell Troie, Assistant Director, Auxiliary Enterprises IT	7-8037		7-0075
David Hawkins, Applications Support Specialist	5-1956		7-0075
John Folliard, Applications Support Specialist	5-1956		
Jairo Lopez, Junior IT Applications Analyst	5-1956		
Steven Rodriguez, Applications Support Analyst	5-1956		
AF IT Information Help Desk	5-1956	Ext. 1	
<b>FACILITIES SERVICES, CAMPUS CENTER</b>			
Justin Campbell	7-8225	7-8218	5-2043
Owen Graves, Supervisor of Janitors	7-8225	7-8211	5-2043
Lenworth Parker, Supervisor of Janitors	78225		5-2043
Damion Reid, Supervisor of Janitors	78225		5-2043
<b>HOTEL UMASS, CAMPUS CENTER</b>			
LaMar Cook, Hotel Manager	7-8044		5-1210
<b>CONFERENCE SERVICES, EVENTS &amp; SALES OFFICE, CAMPUS CENTER</b>			
Ashley Maisonet, Conference Coordinator/Registrar	7-8099		7-0014
Laura Judd, Conference Coordinator/Registrar	7-8098		7-0014
Rebecca Johnson, Conference Coordinator/Registrar	7-8104	7-8101	7-8130
Chelsea Jeronimo, Conference Coordinator/Registrar	7-8099		
Heidi Edwards, Conference Coordinator/Registrar	7-8091		

	Phone #	Phone #	Fax #
Nicole Morrison, Conference Coordinator/Registrar	7-8100		
Bill Trzpit, Clerk V	7-8092		
ccevents@umass.edu (group tours & meals)	7-8200		7-0014
<b>CONFERENCE SALES &amp; EVENTS</b>			
Jennylyn Fontaine, Director of Sales & Marketing	7-8094		7-0014
Amber Paluk, Conference Sales Manager	7-8097		7-0014
Kelsey Fitzgerald, Conference Sales Manager	7-8232		7-0014
<b>MARKETING</b>			
Marlene Navarro, Director, Marketing & Communications	5-5384	5-0716/5-1238	
Kimberley Thornton, Marketing Coordinator	5-0716		
<b>UMASS STORE</b>			
Courtney Weiland, Co-Director, UMass Store	7-6654	5-2619	5-3850
Scott Swane, Co-Director, UMass Store	7-6654		5-3850
<b>UMASS SYSTEM TRADEMARK AND LICENSING ADMINISTRATION</b>			
Evelin Szymborn, Director, Licensing & Trademark Administration	7-8126		7-0033
John Sliva, Trademark & Licensing Coordinator	7-8124		7-0033
<b>RECEIVING DOCK, CAMPUS CENTER</b>			
Vacant, Storekeeper III	7-8228	7-8229	7-1291
<b>DINING SERVICES ADMINISTRATION, WORCESTER COMMONS</b>			
Garett DiStefano, Director, Residential & Retail Dining	5-2472		5-9673
Kara Leistyna, Executive Assistant	5-2472	5-5381	5-9673
Alex Ong, Director, Culinary Excellence	7-8023		5-9673
Andrew Mankus, Director of Operations, Residential Dining	7-9471		
Dianne Sutherland, Nutrition Manager	5-2472	5-5379	5-9673
Sabrina Hafner, Registered Dietitian	5-9686		5-9673
Robert Bankert, Executive Chef for Residential Dining	5-2472	5-5356	5-9673
Anthony Jung, Executive Chef for Retail Dining	7-8108		5-4084
Martha Monaghan, Special Events Manager	5-2472	7-0302	5-9673
Brandy Sullivan, Clerk IV	5-5380	5-1362	5-9673
Meal Plan Office	5-2472		5-9673
<b>DINING COMMONS</b>			
<b>BERKSHIRE DINING COMMONS</b>			
Heather Scoble, Manager	7-0961		5-0251
Michael Kacprzyk, Assistant Manager	5-0259		5-0251
Adrienne Kaio, Manager, Cafes			
<b>HAMPSHIRE DINING COMMONS</b>			
Selina Fournier, Manager	5-5323		7-0011
Keren Yu, Assistant Manager	7-5163		7-0011
Peter Allard, Assistant Manager	7-5162		
Christopher Fisher, Manager, Concessions, Food Trucks, Commissary	687-1001		7-0011
<b>FRANKLIN DINING COMMONS</b>			
Marc Morrissette, Manager	5-1588		
Tim Lane, Manager, Operations	5-0695		
Paul MacGregor	5-0695		
<b>WORCESTER COMMONS</b>			
Tim Woods, Manager	5-9426		7-0012
Emily Boudreau, Assistant Manager	5-2474		7-0012
Luanne Wu, Assistant Manager	5-2143		7-0012
Stephanie Stacey, Manager, Cafes			
<b>UMASS BAKESHOP, WORCESTER COMMONS</b>			
Pamela Adams, Director of Bakery Operations & Executive Pastry Chef	5-3012		7-2868
<b>RETAIL DINING SERVICES AT CAMPUS CENTER</b>			
Lynn Pelkey, General Manager, Retail Dining	7-8116		
Valerie Maurer, Manager, Worcester Cafe	5-2551	5-2558	7-0196
Richard Callender, Cook III	7-8114		7-0015

	Phone #	Phone #	Fax #
Renier Estevez Quintana, Departmental Assistant	7-8112		
<b>CATERING SALES, CAMPUS CENTER</b>			
Cynthia Nardulli, Director, UMass Catering	7-8237		
Kevin Paul, Executive Sous Chef, UMass Catering	413-427-8799		
Iztayub Valenzuela, Cook III	413-687-8951		
<b>CAFES</b>			
Chicken & Co @ Southwest (Old Southwest Café at Hampden)	5-2039	5-0997	7-2868
Worcester Cafe	5-0347	5-0706	
Whitmore Café	5-0423	7-0634	5-0426
ISB Café at Integrated Sciences Building	7-2199		
Peet's Coffee	5-2570		
Herter Café	7-0856		
Procrastination Station, Library	7-2182		
Quad Café at Marcus Hall	5-1522		
Morrill Life & Earth Café at Morrill Science Center	5-7629		
The Progress Bar at Lederle Graduate Research Center	5-1522		
Snack Overflow at Computer Science Building	7-1495		
The Hub at Furcolo Building	5-2720		
Courtside Café at UMass Campus Recreation Center	5-8423		
Roots Café at Commonwealth Honors College	5-8405		
Argo Tea at Hampden Building	5-1522		
Hampshire Café at Hampshire Dining Common	7-5214		
Newman Café at Newman Catholic Center	413.230.3314		
Post & Bean Café at Design Building	5-1522		
<b>UMASS CLUB BOSTON</b>			
David Eichstaedt, General Manager, UMass Club Boston	413.687.1725		
<b>SUSTAINABILITY, FRANKLIN DINING COMMONS</b>			
Kathy Wicks, Director, Sustainability	5-8680		
Daniel Bensonoff, Sustainability Coordinator of Campus Gardens	5-8682		5-9706
<b>FACILITIES SERVICES DINING SERVICES, BERKSHIRE DINING COMMONS</b>			
Carolyn Parker, Clerk III	5-5321		7-0327
Bill Stafford, Institutional Foreman	7-0440		
Eric Ladd, Refrigeration	5-5321	7-0102	5-9706
Stephen Strong, Institutional Foreman	5-5393		5-9706
<b>JANITORIAL SERVICES, BERKSHIRE DINING COMMONS</b>			
Sudath Wijesundara, Supervisor of Janitors	7-1220		5-9706

Updated 8/2021