

**Directory**  
**Auxiliary Enterprises**  
Spring 2019

<b>DIRECTOR'S OFFICE, WORCESTER DINING COMMONS</b>			
	<b>Phone #</b>	<b>Phone #</b>	<b>Fax #</b>
Ken Toong, Executive Director Auxiliary Enterprises	5-1504		5-9706
Christine Newman, Assistant	5-1504		5-9706
Lisette Burgos, Clerk IV	5-1504		5-9706
<b>FINANCIAL SERVICES, WORCESTER DINING COMMONS</b>			
Claudia Brown, Director of Finance, Business Services, Auxiliary Enterprises	5-2473		5-9706
Joseph Civello, Finance and Systems Manager	5-2460		5-9706
<b>BUSINESS SERVICES CENTER, CAMPUS CENTER</b>			
Caroline Nofio, Business Services and Operations Manager	7-8025	7-8029	7-0075
Florence Caulton-Bledsoe, A/P Bookkeeper	7-8018		7-0075
Janet Weaver, A/P Bookkeeper	7-8019		7-0075
Terry Devanski, Applications Analyst	7-8025	7-8021	7-0075
Tricia Washington, A/R Bookkeeper	7-8025	7-8022	7-0075
Kimberly McAllister, Accountant	7-8025	7-8024	7-0075
<b>CASH MANAGEMENT AND CASHIER'S OFFICE</b>			
Campus Center Cash Office	7-8053		5-0407
Barbara Picard, Finance Operations Manager	7-8028	413.345.8665	5-0407
Marieke Walter, Finance Operations Analyst	7-8027		5-0407
Andrew Serra, Clerk V	7-8056	413.362.9427	5-0407
<b>HUMAN RESOURCES, 918 CAMPUS CENTER</b>			
Heather Anderson, Interim Manager, Human Resources	7-8071		7-1409
VACANT, Supervisor, Human Resources	7-8077		7-1409
Sophie Stevenson, Clerk IV	7-8073	7-8076	7-1409
Miranda Rowe, Clerk IV	7-8074		
Lisa Kennedy, Clerk III	7-8075		7-1409
VACANT, Clerk III	7-8072		7-1409
<b>PURCHASING DEPARTMENT, WORCESTER DINING COMMONS</b>			
Christopher Howland, Director, Procurement, Marketing & Logistics	5-4740	5-5385	5-1642
Laura Snyder, Assistant Manager, Purchasing & Special Projects	5-4740	5-6529	5-1642
Laurinda Johnston, Buyer I	5-4740	5-4797	5-1642
Lirong Wen, Buyer I, Campus Center	7-8249		
Elizabeth Smith, Clerk III	5-4740	7-1379	
<b>AUXILIARY ENTERPRISE WAREHOUSE</b>			
Glenn Cavanaugh, Storekeeper III	5-0085	5-1777	7-0422
<b>AUXILIARY ENTERPRISES APPLICATION SUPPORT, CAMPUS CENTER</b>			
Auxiliary Enterprises IT Help Desk	7-8030	5-1956 Ext. 2	
Genti Lagji, Assistant Director, Auxiliary Enterprises IT	7-8037		7-0075
Vacant, Applications Analyst	7-8031		7-0075
David Hawkins, EDP Programmer	7-8032		7-0075
Edgort Jonathan Oliva, EDP Programmer	7-8033		
AF IT Information Help Desk	5-1956	Ext. 1	
<b>FACILITIES SERVICES, CAMPUS CENTER</b>			
Justin Campbell	7-8225		
Agnes Ting, Assistant	7-8225	7-8220	5-2043
Owen Graves, Supervisor of Janitors	7-8225	7-8211	5-2043
Corey John, Supervisor of Janitors 3 <sup>rd</sup> shift	78225		5-2043
<b>CAMPUS CENTER HOTEL</b>			
	<b>Phone #</b>	<b>Phone #</b>	<b>Fax #</b>
LaMar Cook, Hotel Manager	7-8044		5-1210
Rachelle Allen, Assistant Manager	7-8042		5-1210
<b>CONFERENCE SERVICES AND SALES OFFICE, CAMPUS CENTER</b>			
Justin Campbell, Summer Conference Housing Coord. / Sr. Conference Coord.	7-8095		7-8130
Jena Igel, Conference Coordinator/Registrar	7-8096		7-0014
Laura Judd, Conference Coordinator/Registrar	7-8098		7-0014

Rebecca Johnson, Conference Coordinator/Registrar	7-8104	7-8101	7-8130
VACANT, Conference Coordinator/Registrar	7-8093	5-2551	
Victoria Quill, Conference Coordinator/Registrar	7-8099		
<b>CONFERENCE SALES</b>			
Jennylyn Fontaine, Director of Sales & Marketing	7-8094		7-0014
Amber Paluk, Conference Sales Manager	7-8097		7-0014
Vacant, Conference Sales Manager	7-8232		7-0014
William Trzpit, Technical Assistant	7-8092		7-0014
<b>UNIVERSITY STORE</b>			
Scott Wrigley, Director, UMass Store	7-6654	5-2619	5-3850
<b>RECEIVING DOCK, CAMPUS CENTER</b>			
William Arnold, Storekeeper III	7-8228	7-8229	7-1291
<b>RETAIL DINING SERVICES AT CAMPUS CENTER</b>			
David Eichstaedt, General Manager, UMass Club Boston	413.687.1725		
Garett DiStefano, Director, Residential Dining & Retail Services	5-2472		5-9673
Alina Carcea, Associate Director Retail Food Services	7-8240		7-0014
Lynn Pelkey, Interim General Manager, Retail Dining	7-8116		
Tunde Gyorgy, Food Services Operations Manager	7-8112		7-0015
Paul MacGregor, Asst. Retail Food Services Manager	7-8112		7-0015
Adrienne Kaio, Manager, Campus Markets	7-8116		
Stephanie Stacey, Manager Cafes	413.262.1838	5-1522	
Richard Callender, Cook III	7-8114		7-0015
Renier Estevez Quintana, Departmental Assistant	7-8112		
Vacant, Chef de Cuisine, Retail Food Services	7-8108		5-4084
Catering Sales	7-8200	7-8235	7-0014
Vacant, Assistant Manager, Catering	7-8237		7-0014
Laura Kroll, Assistant Manager, Catering	7-8200		7-0014
Betse Curtis, Interim Director, UMass Catering	7-8200		
Christopher Fisher, Manager, Commissary/Food Truck	7-1365		
Michael Kacprzyk, Interim Assistant Manager, Catering	7-8237		
<b>UMASS SYSTEM TRADEMARK AND LICENSING ADMINISTRATION</b>			
Evelin Szymborn, Director, Licensing & Trademark Administration	7-8126		7-0033
<b>UNIVERSITY FOOD SERVICES ADMINISTRATION, WORCESTER DINING COMMONS</b>			
Garett DiStefano, Director, Residential Dining & Retail Services	5-2472		5-9673
Susan Sibley, Assistant	5-2472	5-5381	5-9673
Rochelle Feyrer	5-2472	7-8002/7-0303	5-9673
Tina Kielec, Receptionist	5-2472		5-9673
Alex Ong, Director, Culinary Excellence	7-8023		7-0015
Dianne Sutherland, Nutrition Manager	5-2472	5-5379	5-9673
Sabrina Hafner, Department Assistant/Nutritionist	5-9686		5-9673
Robert Bankert, Executive Chef, Residential Dining	5-2472	5-5356	5-9673
Anthony Jung, Chef de Cuisine, Residential Dining	5-2472	5-5850	5-9673
Martha Monaghan, Special Events Manager	5-2472	7-0302	5-9673
Brandy Sullivan, Clerk IV	5-5380	5-1362	5-9673
Meal Plan Office	5-2472		5-9673
<b>DINING COMMON MANAGERS</b>			
<b>BERKSHIRE DINING COMMONS</b>			
Heather Scoble, Interim Manager	7-0961		5-0251
VACANT, Assistant Manager	5-0985		
Alex Rizzo, Interim Assistant Manager	5-0259		5-0251
<b>FRANKLIN DINING COMMONS</b>			
Marc Morrissette, Manager	5-1588		7-0031
Tim Lane, Assistant Manager	5-0695		7-0031
Emily Boudreau, Assistant Manager	5-0375		
Kosher Dining, Franklin Dining Commons	5-1588		
<b>HAMPSHIRE DINING COMMONS</b>			
Selina Fournier, Manager	5-5323		7-0011

Keren Yu, Assistant Manager	7-5163		7-0011
Peter Allard, Assistant Manager	7-5162		7-0011
<b>WORCESTER DINING COMMONS</b>			
Tim Woods, Manager	5-9426		7-0012
David Kushi, Assistant Manager	5-2474		7-0012
Luanne Wu, Assistant Manager	5-2143		7-0012
<b>BAKESHOP AT HAMPDEN</b>			
Simon Stevenson, Director, Bakeshop Operations/Executive Pastry Chef	7-1679	5-0774	7-2868
Pamela Adams, Assistant Bakeshop Manager & Pastry Chef	5-3012		7-2868
<b>CAFÉS</b>			
Chicken & Co @ Southwest (Old Southwest Café at Hampden)	5-2039		7-2868
Chicken and Co @ Worcester	5-0347	5-0706	
Whitmore Café	5-0423	7-0634	5-0426
ISB Café at Integrated Sciences Building	7-2199		
Peet's Coffee	5-2570		
Herter Café	7-0856		
Procrastination Station, Library	7-2182		
Quad Café at Marcus Hall	5-1522		
Morrill Life & Earth Café at Morrill Science Center	5-7629		
The Progress Bar at Lederle Graduate Research Center	5-1522		
Snack Overflow at Computer Science Building	7-1495		
The Hub at Furcolo Building	5-2720		
Courtside Café at UMass Campus Recreation Center	5-8423		
Roots Café at Commonwealth Honors College	5-8405		
Argo Tea at Hampden Building	7-0270		
Hampshire Café at Hampshire Dining Common	7-5214		
Newman Café at Newman Catholic Center	413.230.3314		
Post & Bean Café at Design Building	5-1522		
<b>UNIVERSITY CLUB</b>			
Valerie Maurer, Manager	5-2551	5-2558	7-0196
<b>SUSTAINABILITY AT WORCESTER</b>			
Kathy Wicks, Director, Sustainability	5-8680		
Daniel Bensonoff, Sustainability Coordinator of Campus Gardens	5-8682		5-9706
Jonathan Gregory, Regional Food Systems Coordinator	5-3268		
<b>MARKETING</b>			
Marlene Navarro, Asst. Marketing & Communications Manager	5-5384	5-0716/5-1238	
<b>FACILITIES SERVICES DINING SERVICES, BERKSHIRE DINING COMMONS</b>			
Carolyn Parker, Clerk III	5-5321		7-0327
Donald Ducharme, Institutional Foreman	5-5322		7-0327
Bill Stafford, Institutional Foreman	7-0440		
Eric Ladd, Refrigeration	5-5321	7-0102	5-9706
Stephen Strong, Institutional Foreman	5-5393		5-9706
David Fill, Departmental Assistant	5-3607		
<b>JANITORIAL SERVICES, BERKSHIRE DINING COMMONS</b>			
Sudath Wijesundara, Supervisor of Janitors	7-1220		5-9706

Updated 9/2018