Arrival Day Information

MANDATORY INTERNATIONAL STUDENT ORIENTATION (ISO)
Wednesday, August 31 to Sunday, September 4, 2016

1. Arrive at the Haigis Mall bus stop. Orientation check-in is ongoing on Wednesday, August 31, 2016 anytime from 9:00am to 6:00 PM in the Fine Arts Center lobby (adjacent to the Haigis Mall bus stop). For information on how to reach UMass Amherst, click here.

2. You will be greeted by International Programs Office (IPO) staff.
   - You will receive your orientation wrist band at the Fine Arts Center Lobby near the Haigis Mall bus stop. You must have your wrist band to attend any orientation programming.
   - IPO staff will accompany you to the University ID card office (UCard) located in room 168 Whitmore Building. The UCard is your UMass student identification card and is used as the “key” to your housing building. Bring your passport with you as identification.
   - For students with on campus housing: Move-in time on August 31st for the residence halls is from 9:00am to 6:00pm. Please have your printed room assignment boarding pass. IPO staff will transport you to your Residential Service Desk/Residential Hall Assignment.

   Residential Life requires a $50.00 charge ($25.00 per night) for early arrival housing for August 31st and Sept 1st. This charge will appear on your Bursar’s bill at a later date.

ADDITIONAL ARRIVAL INFORMATION FOR STUDENTS WITH ON-CAMPUS HOUSING

- **EARLY ARRIVAL**: If you choose to arrive before August 31st you will need to make hotel arrangements. UMass has reserved a block of rooms at Hotel UMass at a discounted price for August 29 and/or August 30. Students may reserve a room either online at www.hotelumass.com or by calling 877-822-2110 and using group code: ISO16C. If you choose to stay at the Hotel UMass, International Orientation move-in instructions will be available upon your arrival. See other accommodation suggestions here. For transportation suggestions click here.

- **LATE ARRIVAL**: The International Programs Office staff can only assist with your move-in process on Wednesday, August 31st from 9:00am to 6:00pm. If you arrive late you will have to make hotel arrangements; for accommodation suggestions click here. For transportation suggestions click here. If you have questions please contact Residential Life at 413-545-2100.