Members Present: Pam Monn, Greg Wheeler, Jeri Baker, Glenn Barrington, Jennifer Bennett, Rob Hendry, Juanita Holler, Stefan Herlitz, Niels La Cour, Sgt. Tom O’Donnell, Marios Philippides, Martin Konowitch, Ann Carr, Andy Steinberg, Martha Patrick

Guests Present: Allen Brooks, Veteran Student Representative; Meghan Fish, Student undergrad; Darol Bishop, UVC/TV-19 Advisor, CSD; Koni Denham, Director of CEPA, CSD

Motion to approve November and April minutes, Seconded

November and February minutes approved

Allen Brooks, Veteran student Parking Discussion

- Accommodation for student veterans
- Most student veterans are not traditional students (age, live off campus, multiple jobs, families)
- Request for 10% discount for parking pass for vaccine
- Maximum 150 people request this
- Loss of 3 to 4 thousand dollars
- Asking for PTAB Support
- Niels Le Cour asked what the impact would be
- Jeri Baker: Parking is self funded, nothing from tuition. So loss of revenue is concerning. Fee reduction for limited number of people and how to make it up through permit sales so that expenditures and income balance. She would like to hear other
- Jennifer Bennett: Do we do this for other groups? Setting precedence
- Jeri: no discounts per se, but have groups on campus with other rates, such as fire fighter group
- Logistics? How would we know they are a veteran
- Allen Brooks: Federal document veterans are given when they leave the military. DD-214 It has identifying information on it, it is a federal legal document which identifies them
- Jeri: just for students or all veteran staff?
- Allen: ideally all persons who have served, 10% for anyone, even faculty
- Niels: is 10% enough?
- Allen: We wanted to be practical and not ask for too much, but anything helps
- Jeri: ask for proposal with comments. Next meeting September. Soonest would go into effect would be July 1 2016

Greg Wheeler, Parking Update

- Soft open for permit renewal.
- Expenses are up due to snow removal
- Citation revenue is regular
- Pay by cell system is moving to a vendor – should provide better service to our customers
- Jon working with VRB (Vehicle Request Board), to help move vehicles out of the center core of campus
- Garage is undergoing a condition assessment and will be repaired in a phases
- 43 Arnold is slated for lot repairs this summer
- Stephan Herlitz: After 5pm campus fees
- Jeri: Administration is looking at that. September 1st start date
- Stephan: Is there a student representation in the chancellor’s meeting?
- Juanita Holler: no, but you can request it, but it’s the Chancellor’s meeting
- Jennifer: Pay by cell, would you no longer be able to pay by coin?
- Jeri: we built our own system, so we are RFP getting an industry more scalable system. Won’t be the only way to pay.
- Stephan: increase pay by cell?
- Greg Wheeler: it’s getting a lot use, lots of positive feedback, want to have a more robust system that will be expandable as we need
- Niels: operational savings?
- Jeri: when the system has problems, the company will be responsible, not our programmers. Savings in staffing cost
- Niels: turnover rate effect?
- Jeri: people use spots as they use them, and we can control how long they can feed the meter. Keep some spots as rapid turn over and some spots as longer term. Raising revenue: faculty, staff, and students during the day, or spread it out to everyone who parks here throughout the 24 hour system. The parking garage system is on Windows 95 platform.
- Rob Hendry: Pay By Cell vendors offer a unique system that can enhance the customer experience

Glenn Barrington, Transit Update
- Finally got last shelter up! Tempered glass, larger, more modern
- Changes in ridership, major increase
- 26 buses from 6am to 8pm, used to decrease at 6pm
- increased service to help get late class folks home
- 16% increase in ridership
- may hit 3 million pax mid may, HUGE milestone
- usually 12 million in PVTA, providing 25% service using 10% of resources
- Pam Monn: PVTA designate where shelters go at the stop? University drive, base of southwest is mud hole.
- Glenn: the community provides the land and pours the pad, and PVTA provides the shelter. It would be nice to put pull ins there
- Jeri: Asphalt company may be able to put a pull in
- Glenn: have 2 extra shelters, one for Mass Ave
- Pam: close to bike lane, need design help
- Glenn: we need 120 ft for a pull in. Due to B43 constant flow of traffic pull ins and shelters would be nice

Robert Hendry, Commuter Options Program updates
- Car pooling, bike and pedestrian
- Events: Off campus student housing event: big tent by Student Union
- Report community numbers 3 commuters for every 1 employee
- Sustainability fair earth day Wednesday 22\textsuperscript{nd}, raffle and survey. Will give away fancy locks for biking
- Rob: Baystate bike week in May, usually students finals week, now the week after the students leave, still having bike week for staff. Town of Amherst does nice bike breakfast that morning May 15\textsuperscript{th} on the town common.
- Rob: @UMass_Parking twitter account – have a social media intern
- Nu Ride – car pool matching program
- Green Ride: Calculate CO2 and get discounts and coupons.

Next meeting: September 16\textsuperscript{th}, 2015 12-2 pm Campus Center, Room TBD

Meeting adjourned at 12:36 pm