Bicycle Welcome! PVTA buses are equipped with bike racks for customers on a first-come, first-served basis. Non-motorized two-wheel bikes only. Customers use bike racks at their own risk and are responsible for loading and unlading.

Inclement Weather For schedule changes during severe weather, check:
• twitter.com/umasstransit
• www.umass.edu/bus
• facebook.com/pvta and twitter.com/umasstransit
• (413) 545-0056

Strollers and Carts Folding strollers, carts and bicycles are welcome on buses. These must be folded before boarding and kept out of the aisle if possible.

Customer Courtesy The following are not permitted on PVTA buses:
• Smoking
• Food, drinks or alcoholic beverages
• Loud music players without headphones
• Loud or lengthy cell phone conversations
• Louder conversation, threats or profanity
• Pets (service animals are permitted)
• Riding without shoes or shirt

For complete riding rules, request a copy of “Riding PVTA Buses” at 413-781-7882 or download from www.pvta.com.

Lost & Found: (413) 545-0056

Schedules Available on all PVTA buses and at:
• www.pvta.com
• m.pvta.com/ (for mobile phones)
• UMass Campus Information Desk
• UMass Whitmore Information Desk
• Amherst Bangs Community Center
• Amherst Public Libraries

For the latest information, visit
• www.pvta.com
• www.umass.edu/bus
• twitter.com/umasstransit

Plan Your Trip Online at www.google.com/transit

Travel Training PVTA now offers Travel Training for seniors and people with mobility impairments who are motivated to learn how to safely and independently use the fixed route system. Our Travel Trainers provide personalized, one-on-one instruction which takes each trainee’s unique needs and abilities into account. Travel Training is provided free-of-charge except for the trainee’s bus fare while training is taking place. For further information please check our website at www.pvta.com or contact PVTA’s Mobility Services Coordinator at (413) 732-6248 ext. 235.

TITLE VI In compliance with Title VI of the Civil Rights Act of 1964, PVTA is obligated and committed to operating programs and services without regard to race, color and national origin. For information on PVTA’s Title VI Complaint Procedure, visit www.pvta.com or contact Customer Service in person, by mail, or by calling 413-781-7882.