Ticket Appeals

What You Need to Know

Appeals should only be filed with Parking Services if a legitimate basis exists. Reasons for appeal that may NOT be considered appropriate, and will result in the appeal being denied, include but are not limited to the following:

• Lack of knowledge of parking regulations.
• Disagreement with parking regulations.
• Did not see the posted parking signs.
• Only parked temporarily or for a short period of time.
• Could not find available parking spaces.
• Late to a class/meeting/appointment etc.
• Had previously parked in specific location without receiving a citation.
• Inability to pay fine.
• Was given incorrect information from friend/faculty/department or any source other than UMass Parking Services.
• Personal “restroom” emergency or any medical issue.
• An authorized person drove your vehicle and parked illegally.
• Not displaying or improperly displaying a permit.

If a person is requesting an appeal based on documentation then those documents must also be submitted along with the appeal.

Some examples of proper documentation are: Pictures, Receipts, Police Reports.