

Small Business Self-Employed

Stakeholder Liaison Division

**IRS Directory for Practitioners
Massachusetts Directory**

Tax Exempt/Government Entities (TG/GE) Federal, State & Local Government

Program Manager Sunita Lough 202-283-9818

Appeals

Team Manager, SB/SE Collection Matthew McLaughlin 860-290-4052

Team Manager, SB/SE Exam Joanne Betts-MacDonald 617-788-0606

Team Manager, SB/SE Exam Edwin Arcaro 617-788-0636

Team Manager, LMSB Robert Kabacinski 973-468-3233

Area Counsel

Area Counsel - LMSB Roland Barral 917-421-4667

Area Counsel - SB/SE Frances Regan 917-421-4755

Area Counsel - Criminal Linda Bednarz 215-597-3442

Bankruptcy Cases

Territory Manager James Spinale 617-316-2636

Criminal Investigation Special Agent in Charge (*may be more than one contact name per area)

Supv Criminal Investigator (SAC) Susan Dukes 617-316-2078

Assistant SAC JoAnn Zuniga 617-316-2088

Large & Mid-Size Business (LMSB) Territory Manager (Financial Services)

Team Manager Mark Chan 617-316-2246

Lien Cases

Lien Releases Lien Releases 1-800-913-6050

LMSB Territory Manager (Heavy Manufacturing & Transportation)

Territory Manager Mark Chan 617-316-2246

LMSB Territory Manager (Natural Resources & Construction)

Territory Manager Mark Chan 617-316-2246

LMSB Territory Manager (Retailers, Food, Pharmaceuticals and Healthcare)

Territory Manager Mark Chan 617-316-2246

SB/SE Collection Division Territory Manager

Territory Manager Peter Bousnakis 603-594-4077

SB/SE Communications, Liaison and Disclosure, Disclosure Officer

Disclosure Supervisor Susan Marks 518-427-4118

SB/SE Communications, Liaison and Disclosure, Governmental Liaison

Governmental Liaison Fred Messuri 617-316-2255

SB/SE Communications, Liaison and Disclosure, Stakeholder Liaison Area Manager

Area Manager Joseph M. Wynne 203-781-3133

SB/SE Examination Division Territory Manager

Territory Manager Jerry Lucente 781-835-4078

Territory Manager Joan Ferraro 617-316-3373

SB/SE Specialty Programs Employment Tax Territory Manager

Territory Manager James Twisdale 304-561-3001

Tax Exempt/Government Entities (TE/GE) Employee Plans Group Manager

| | | |
|-------------------------|--------------|--------------|
| Group Manager | Mitch Waters | 617-788-0772 |
| Group Manager | Rick Holcomb | 617-788-0749 |
| Customer Ed. & Outreach | Doug Jordan | 603-580-1081 |

Taxpayer Advocate

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|--|---------------------|--------------|
| Local Taxpayer Advocate, Massachusetts | Betsy Fallacaro | 617-316-2692 |
| TAS Toll Free | Hotline | 877-777-4778 |
| Local Taxpayer Advocate, Andover Campus | Stephanie A. Seeley | 978-474-9560 |

TE/GE Exempt Organization Group Manager

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|-----------------|---------------|--------------|
| Program Manager | William Dolce | 860-258-2020 |
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Wage & Investment Field Assistance Territory Manager

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|-------------------|-------------|--------------|
| Territory Manager | Marty Tuohy | 617-316-2657 |
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Wage & Investment Stakeholder Partnership, Education & Communication Territory Manager

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|-------------------|---------------|--------------|
| Territory Manager | William Smits | 617-316-2145 |
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