PART 1: 360° View of UMass Students
Tuesday, May 10, 9 a.m. – noon

Tuesday morning will be a TEDTalk-style, fast-paced session of learning together and searching for answers to these key questions:

- What do we know about our students?
- What kinds of knowledge about students have we been building across SACL, inside our departments and units?
- How have we been using that knowledge in our decisions, programming & planning?
- What are key types of knowledge about students that SACL provides to the university and the community beyond?
- Where can we find answers to questions about students?

PART 2: Maximizing Student Staff Success
Tuesday, May 10, 1 – 4 p.m.
and Wednesday, May 11, 1 – 4 p.m.

Part 2 will be two afternoons of deeper learning and thinking about student staff success within SACL. Working in small cross-unit teams, we will focus specifically on defining, supporting, recognizing and tracking growth and success among student staff members.

On Tuesday afternoon, we’ll tackle these questions:

- What skills & knowledge do SACL student staff members gain “on the job”?
- What skills and knowledge do employers look for when hiring UMass student interns and graduates?
- What should be the trademark core skills and knowledge of every successful SACL student staff member?

On Wednesday afternoon, we’ll work together to answer these questions:

- What are the learning steps to building those trademark qualities, and how do we help student staff members achieve them?
- How can we identify and assess student staff progress and success?

If you would like to participate in ABC 2.0, please register no later than 5 p.m. Thursday, May 5

Register online at: http://studentvoice.com/uom/abc2

Questions? Contact Marcy Clark, (413) 545-3359; mroeclark@umass.edu