

## RESEARCH LIBRARY COUNCIL

Minutes – December 1, 2004  
Du Bois Library – 4<sup>th</sup> Floor Conference Room

*Present:* Cary, Donohue, Harris, Hilbink, Jackson, Ridenour, Rothstein, Rudman, Schafer, Sullivan, Wilcox

*Absent:* Anderson (sabbatical), Begay, Breed, Brigham-Grette, Carter, Debevec, May, Osterweil

*Guests:* Button, Moore, Silverman, Warner, Williams

*Comments of the Chair – Professor Stephen Harris*

- Prof. Harris opened the meeting.

*Approval of the November 3, 2004 minutes*

- A motion to approve the minutes of the November 3 meeting was seconded and passed.

*Comments of the Director of Libraries – Jay Schafer*

- Jay noted that we are making good progress on plans for the next colloquium, to be held on March 3, on open access. This issue is in the news because of the NIH proposal to require NIH-funded publications to be publicly available on PubMed. There are implications for scholarly publishing and communications, so it is a very timely topic. We are looking at speakers for the colloquium now.
- Jay asked Emily Silverman to give a brief update on development efforts. Emily stated that the most notable occurrence in the development arena on campus right now is the state's gift match program. What it does is to set aside \$9 million of state money which can be used to match other gifts (at 50% of the original gift). It is particularly good news that multiple donor gifts are now eligible for the 50% match. The Library is in the queue for these matching funds. There is a \$10,000 minimum for the 50% state match. A number of people who attended the Cosby Gala named the Library as the beneficiary of their donation, and then the Library's Senior Management Group made up the remaining funds to qualify the Library for its first matching gift. The Library has three funds that have met the \$10,000 minimum: The Oswald Tipppo Library Endowment Fund (for special materials to build the collections); the Randolph W. Bromery Library Endowment Fund (for initiatives that build awareness and understanding of the intellectualism of W.E.B. Du Bois); and the Library Staff Development and Training Fund. The Friends of the Library Endowment Fund (to support the collections) will meet the minimum soon. We hope that two additional funds will meet also the minimum (donations welcome!): the Ann Elder Bestor Memorial Library Endowment for Business Reference (for the acquisition of business materials for the collection); and the Pauline Collins Latin American Collection Endowment (for acquisition of books and related materials on Latin America).
- Anne C. Moore announced the trial of the new self check-out unit starting on Friday. They looked at 6 different machines and are interested to see how people like this one.

*Deck replacement update – Terry Warner*

- Work on waterproofing the deck continues. The majority of the work is completed but they have run into temperature and precipitation issues. So far, the waterproofing is

working. The contract has been extended to July 1. Prof. Donohue asked how staff are coping with the construction noise, etc. Jay replied that this varies by person and by area, but in general the staff have been tolerant and understanding; everyone wants to get this over with so we can go on with the good projects to come.

- Jay commented that there will be renovation work in the lobby during intersession. We will be removing the large desks and adding a coffee bar. We are also moving Maps to the second floor and on the north side of that floor we will create a quiet study area.

#### *Google Scholar Program – Bruce Wilcox*

- Bruce said that the University Press is participating in the Google Print program so their books will be available through Google searches. 750 University Press books will be scanned and available through a Google search. A book can be partially searched so a user can see if its contents are useful, and if so can then buy the book. There will be a link to the UPress website. Google Scholar is a parallel development. The *Chronicle of Higher Education* had a big piece on this (see handout). Bruce said it is not clear to him whether this will supplement or compete with research libraries. Jay commented that an interesting part of this effort is that what Google is doing does provide a greater access to some information, but does not provide the user with the ability to search as specifically as we think they will want to search. We have several tools that allow users to search across several databases at a time and to access our proprietary databases. The best way to access high quality, specific information is to search each database individually, because each database is constructed differently. Proprietary databases have a variety of ways to modify searches. We see the Google Scholar effort as more attractive to undergrads. This will not make libraries obsolete. Even after you identify information in Google Scholar, you still have to get it and pay for it. Bruce commented that Google Scholar is seductive from a publisher's point of view because they receive payment for hits on their citations. Google is pretty aggressively seeking publishers to provide books to be scanned. Google Print is not yet linked to Google Scholar.

#### *Interlibrary Loan/Document Delivery Update – Kathy Ridenour*

- Kathy commented that Interlibrary Loan has been busy and this is a good opportunity to bring RLC up to date on current activities. She passed out several documents.
- *CISTI/RAPID update* – We have had the CISTI service for 2 years and decided it was time to evaluate it. It is pricey and its usage is going down. At the same time, the RAPID project (24-hour turnaround time, 20 members currently) decided to expand and add cost and improved technical services. ILL decided to weigh these two developments and their recommendation is to discontinue CISTI, with its high cost and reduced usage. 89% of items used in CISTI are currently available through RAPID and that number will grow. Jay noted that the library will contact CISTI users and let them know what is happening. In response to a question about whether there was any downside to changing to RAPID, Kathy replied that it is a wonderful, innovative program to participate in. The downside to dropping CISTI is that some users really like the service, which also offers a table of contents alert service (but this is available in other ways). Kathy said that this will be a gradual phase-out; it is not a cut off.
- *Document Delivery* – We are proposing a document delivery service for library-owned materials to campus affiliated users (articles or books, electronically and through campus mail) at a cost of \$10/item. We did a pilot project with users working at a distance from campus and found that the process is very much like the ILL process of sending material to another library. The latest ARL survey showed the cost was \$9.16/item here, which is very close to the national figure. This survey established the

cost-recovery fee we have set. We will begin this service in January. Students will be billed through the Bursar and faculty will be invoiced by the library. Jay stated that the pilot program has been successful with distance students, but if we open this up campus-wide, we need cost recovery. We are not trying to make money from this service, but we need to break even. We do have staff shortages and costs we have to consider. There followed a discussion of the issues of users who are not on campus and the question of library services for such users. The Library gets no funding for serving this special (online) population. Document Delivery is very labor intensive and beyond traditional library services. A lot goes on behind the scenes to make an item appear on your desktop. Traditional ILL has real costs which are charged to other libraries. Some libraries do pass these costs on to their users. Users have to investigate what is the most effective way to obtain the materials needed for their research. In response to a suggestion, Jay will talk to Sharon Fross, Vice Provost for University Outreach, about this.

- *Books on Demand Pilot Project* – We are beginning a pilot project for books on demand. In essence, when we receive an ILL request that fits criteria laid out in the handout, we will purchase the book. This will speed access to material that libraries are reluctant to lend through ILL. This is a cost effective way to serve users and we get to keep the book. There is a \$5000 budget for this semester.

#### *RefWorks – Anne C. Moore*

- Anne C. Moore introduced Reference Librarian Isabel Espinal, who spoke about RefWorks. Isabel distributed some material about RefWorks and said that she will come to the next meeting to present a demo. RefWorks is a new service for librarians and for many of our users. It is a citation management software program, paid for by the library. RefWorks collects, stores, and organizes citations from books, articles, web sites, and other sources. It automatically converts citations into properly formatted bibliographies, with many citation styles offered. RefWorks interfaces with many of the library's databases, as well as databases at other libraries. RefWorks also converts citations from other bibliography programs such as Endnote and Reference Manager. We have workshops for users and are producing training manuals and online guidelines. Would like to hear positive and negative feedback.

#### *Other*

- Dianna Williams will be sending out a survey to find out about members' availability for spring semester meetings.

#### *Handouts (available from Jan Higgins in the Library Office, 5-6868):*

*Agenda of the December 1, 2004, RLC meeting*

*Minutes of the November 3, 2004, RLC meeting*

*“Google Unveils a Search Engine Focused on Scholarly Materials”*

*Google Scholar (Beta) print out*

*DRAFT CISTI Service Analysis*

*DRAFT Document Delivery of Owned Material to Campus Affiliated Users – Justification and Cost*

*Interlibrary Loan Books on Demand Project survey*

*RefWorks handouts*

