

## RESEARCH LIBRARY COUNCIL

### Minutes of the September 23, 2009 Meeting 4<sup>th</sup> Floor Conference Room Du Bois Library

**Present:** Billings, Bulzacchelli, Choi, Ganz, Hill, Kinney, May, Ogilvie, Pangallo, Rothstein, Schafer, Schmidt, Wilcox

**Absent:** Alderman, Breed, Degenhardt, Mullin, Rudman, Schweik

**Guests:** Button, Reed (representing Faculty Senate office), Silverman, Warner, Williams

#### A. Comments of the Chair

- Prof. Kinney called the meeting to order, introduced himself, and asked others present to introduce themselves also.
- Prof. Kinney commented that he went to an art show in ISEL and found a wonderful brochure about ISEL which he passed around for RLC members to see.
- The final report of the Ad Hoc Committee on the Impact and Implications of Digital Scholarship has been distributed to RLC members. Prof. Kinney said that he had hoped to bring this report to the Faculty Senate for discussion and a vote. It did go to the Rules Committee and was approved. Mr. Schafer added that at the Faculty Senate meeting on September 17 there was one blanket vote to approve a bundle of reports, including that of the Ad Hoc Committee, all at one time and without discussion. Mr. Schafer was able to make some comments about the report during the Faculty Senate meeting. Prof. Kinney added that the Ad Hoc Committee will meet again to draft an additional report.
- Prof. Kinney noted that the University of Kansas was the first public university in the U.S. to adopt a policy to ensure free and open access to the results of the institution's research outputs. Ms. Billings commented that the keynote speakers at our Digital Scholarship program tomorrow will continue the conversation. Mr. Schafer distributed flyers for the event and added that the Provost will say a few words and other faculty members will react to the speakers. Mr. Schafer noted that Provost Staros has published in open access journals.

#### B. Election of the Chair

- Prof. May opened the nominations. Prof. Kinney was nominated and the nomination was seconded. There were no further nominations and Prof. Kinney was re-elected unanimously.

#### C. Approval of the April 14, 2009 Minutes

- There were several corrections suggested. There was a motion to approve the minutes as amended, which was seconded, and the minutes were approved.

#### D. Comments of the Director of Libraries – Jay Schafer

- Mr. Schafer welcomed all present to the Research Library Council. He added that as Director of Libraries and speaking for the Library's Senior Management Group, we depend on this body to help us move forward with new initiatives and make decisions on the governance of the library. We try to let this group know what is going on in the libraries, both on this campus and in the larger library community. We value the comments and suggestions of RLC members.
- Mr. Schafer displayed the UMass Press fall catalog and congratulated Mr. Wilcox on it.
- Mr. Schafer noted that there are a plethora of new administrators on campus this semester. Part of the Director's job is to introduce them to the library. The new provost has been in the building several times, once for his first Deans' Meeting and again for a meeting with SMG and a tour of the building. Provost Staros told Mr. Schafer that he was very impressed with the Learning Commons when he came for his interview. Mr. Schafer has also had his first "direct report" meeting with the provost and told him about the various issues facing the library, including our position in the Association of Research Libraries (ARL), where we are currently 95 out of 113, based on expenditures. The new Vice Chancellor for Research and Engagement, Mike Malone, was a good friend of the library as dean of the College of Engineering and has met with Mr. Schafer and Ms. Billings about how ScholarWorks can help present the research of the university to the public. He is very interested in a virtual research commons, since we don't have the space for an actual research commons. The new Vice Chancellor for Development and Alumni Relations, Mike Leto, has been here to meet with Mr. Schafer and Ms. Silverman and discuss development and communication products the library has put out for the

campus. The new Vice Chancellor for Student Affairs and Campus Life, Jean Kim, has also visited the library to see the services we provide to students. It is important for these folks to come to the library to see what we do here.

- Mr. Schafer observed that space is an issue for the campus and we are working on a master plan for the libraries. We have four facilities: Du Bois, ISEL, the Image Collection, and the Music Reserve Lab. There has been discussion about other ways to use the space in the tower to benefit the campus. It is a large facility, but it is full of books; some lesser used materials could be moved. ISEL has been discussed in relation to reusing space in the Graduate Research Center. The campus has commissioned a library space consultant/architect to look at the libraries' needs and space and the needs of the campus, and to come up with a long-range plan to make the best use of the space we have. Prof. Ganz asked whether the library has space to store the physical collections and whether there is a drive to digitize the collections to save space. Mr. Schafer replied that we subscribe to electronic publications and have moved some collections to the depository. We are committed to providing digital access to our collections where possible. However, some disciplines are more print-oriented. Prof. May asked about faculty representation in this planning process. He noted that the library is a significant part of the learning environment on the campus and a strong faculty presence is needed in planning. Mr. Schafer said he will bring that up with the group doing the study. Prof. Ogilvie inquired about the timetable for the process. Mr. Schafer said he is not yet sure about it, but will keep RLC informed.
- The Boston Library Consortium (BLC) has sent a letter to the Department of Justice regarding the Google Book settlement. BLC is very committed to open access and the Google settlement represents some threat to open access. There is concern about the proprietary nature of Google. The biggest concern is with orphan works (out-of-print but not out of copyright). A discussion on the pros and cons of this issue followed.
- Mr. Schafer announced that Maurice Hobson has been hired for a one-year position as managing director of the W.E.B. Du Bois Center.

#### **E. Comments of RLC Members**

- Prof. Rothstein commented that he is concerned about the New Books Shelf and about monographic purchasing. Mr. Schafer replied that he will cover that in the budget update.

#### **F. Budget Update – Jay Schafer**

- Mr. Schafer explained that there are fewer new books on the New Book Shelf in the summer due to the fact that there is less publishing at that time of year, and because it is the end of the fiscal year. Our budget for FY10 is down only 2%, which is largely a gift of the former provost, so we have not seen serious reductions or layoffs. The acquisitions base budget was not cut, but \$600,000 in FY09 was onetime money from the provost. We have not yet received any onetime money in FY10. We are working with the provost on the rollover of funds from FY09 to FY10. In the past, the provost gave continuing education money to the library, which we saved in FY09, but we don't know yet if we can spend that in FY10. Without it, there will be a significant reduction to the book budget. Faculty requests for Reserve are the first priority. Other faculty requests are also high priority. Mr. Pangallo asked about requests from graduate students for their research. Ms. Button replied that we have honored those in the past. Mr. Schafer added that as much as possible, we will honor those requests, especially for teaching. Mr. Schafer also stated that we are trying to build up our borrowing and lending through ILL. We hope to have the BLC WorldCat Local catalog up by spring semester, which should compensate for any reduction in purchasing. The concern is FY11, after the stimulus money is gone, when there could be an 8%-10% cut in addition to the 2% which is already gone. A 10% reduction would be very difficult. Overall our budget is \$15 million, so 10% is significant. We will look to RLC for advice if that comes to pass.

#### **G. NEASC Report – Jay Schafer**

- NEASC is the New England Association of Schools and Colleges. Their 10-year accreditation visit to campus is this fall. A report has been put together in preparation for that visit. Standard 7 is the section pertaining to the library. Prof. May stated that when the accreditation team comes to campus, people will be assigned to each standard. Faculty members can get involved. NEASC is a time when advocacy can be made for the campus because the report will be read in the President's office and by other external state groups. The assessment part is very important. The library serves the whole campus. Prof. May said to let him know if RLC members are interested in meeting with the NEASC visitors. Prof. Rothstein and Prof. Ogilvie volunteered to meet with NEASC group.

#### **H. Library Reorganization – Jay Schafer**

- A year ago at this time, we had two associate directors. After Anne C. Moore left, we did two national searches for an associate director to replace her and both failed. During that year, Ms. Button did a magnificent job taking on both areas. With two associate directors there is some built-in competition between the “technical services” and “public services” areas, which can create a schism in the organization. After one year with one associate director, SMG discussed reorganization, had retreats, and held meetings with staff in a process which resulted in a new organization chart. Jay reviewed the changes which were made. Prof. Bulzacchelli asked how many librarians there are and Ms. Williams replied that there are 39 librarians and a total staff of 135. Prof. Rothstein asked where the vacancies are; Mr. Schafer replied that there are vacancies in both the professional and classified staff.
- There is a Five Colleges’ initiative to consolidate the five technical services areas into one, which will have implications for staff but not for service. Prof. May asked whether the Smith College music library is available to UMass faculty and students and whether UMass borrowers can take out materials. Mr. Schafer replied that the music library is open, but he is not sure about borrowing. It may be that UMass borrowers can take out books, but not scores or audio. Prof. May commented that full access would be advantageous to our graduate students. Mr. Schafer said that we now have full reciprocal borrowing of art books and will work on music materials.
- Prof. Ganz commented that she likes our website and asked how much of our budget is allocated to Systems. Mr. Schafer said that there are six staff members in Systems: two work on our web presence and other digitization projects, one oversees ILS hardware for Five Colleges, one deals primarily with desktops in the library, one works with the desktop group, and one is the coordinator for Systems and Web Management. OIT does networking in the building but our servers are standalone. Prof. Ganz noted that this is a small staff for the services we provide. She volunteered to be a resource if needed.

#### **I. Teaching Commons – Jay Schafer**

- The space on the 26<sup>th</sup> floor was completed over the summer. We are now looking at how the space can be used and funded. At the moment, it is falling between two provosts. The hope is that service providers can work with faculty there to enhance the integration of technology into their course work. Mr. Pangallo asked whether it will be open to graduate students also. Mr. Schafer said that is not yet known.

#### **J. Events – Emily Silverman**

- Our events are opportunities for advocacy for the library and all RLC members are always invited. The second item on the list, included in the packet of handouts, is an FOL event with many donors and prospective donors in attendance.
- Ms. Silverman reviewed the other events on the list and gave background about them. She said this is not a comprehensive list – just highlights. The Dinner with Friends would be the one event that she would love to have RLC members attend.
- FY09 was our best fundraising year ever. We have a lot of work to do, but it is very gratifying. Prof. Kinney said he hopes to see a lot of RLC members at the October 4<sup>th</sup> event as advocates for the library.

#### **K. Gen Ed Course Expansion – Leslie Button**

- The Library’s involvement in this consists of working with faculty on information literacy and how students can develop critical thinking skills, particularly as they look at resources available on the web. We have been helping faculty integrate information literacy into their course work for a long time. Now we are talking with UWW about developing a one-credit module to integrate into one of their courses. There will be drop-in sessions on the 26<sup>th</sup> floor to show how librarians can help faculty with integrating information literacy into Gen Ed courses. Ms. Button will send dates of these sessions to RLC members. Ms. Schmidt added that librarians are excited about this because it enables them to do the information literacy piece they have been trying to do for a long time.

#### **L. H1N1 Emergency Response Plan – Jay Schafer**

- We have a plan to keep the libraries open with minimal staffing if there is widespread illness. We are also providing hand sanitizers in elevator lobbies, etc.

#### **M. Ad Hoc Report – Jay Schafer/Arthur Kinney**

- This agenda item will be taken up at a future meeting.

**Handouts (available from Jan Higgins in the Library Office, 5-6868):**

*Agenda of the September 23, 2009, Research Library Council meeting*

*Minutes of the April 14, 2009, Research Library Council meeting*

*Flyer for the Fourth Annual Digital Quadrangle Series event, "The University's Role in the Dissemination of Research and Scholarship: A Call to Action"*

*BLC Letter to the Department of Justice re Google Book Settlement*

*NEASC Standard Seven: Library and Other Information Resources*

*UMass Amherst Libraries Organization, August 2009*

*UMass Amherst Libraries – FY10 Events*

*UMass Amherst Libraries: General Education Instructional Tool*

*Final Report of the Ad Hoc Committee on the Impact and Implications of Digital Scholarship*