

LEARNING COMMONS STUDENT FOCUS GROUPS--Combined

SERVICES, TECHNOLOGIES, ENVIRONMENT	Important	Somewhat Important	Not Very Important	Worth a visit to the LC?	Multiple Sessions
Human Kiosk (financial aid, registration, barsars, etc.)-circular	X				XX
Open PCs & MACs; Wireless	X				XX
Food, Student lounge--snacks, coffee, room with vending machines; study and eat at tables; room could be set aside; Ucard	17	0	0	X	XX
Quiet, comfortable study space (includes single person seating)	17	0	0		
Group meeting and study rooms	17	0	0		
Comfortable chairs, desks, tables with outlets and ethernet	17	0	0		
Computer labs: scanners, cd, dvd burners, headphones	16	1	0	X	XX
Printing: inexpensive, include some free prints per semester, dedicated stations; color; transparencies	15	0	1	X	XX
Hours: as long as possible, 24/7 room for computers, food, librarian, printers, technology help	14	2	0	X	XX
OIT help: PC repair; software support; access to Internet after virus (combine with SPIRE)	11	5	1	X	XX
Student artwork and plants	9	0	0		
TV for announcements, events, campus news	9	0	0		
Improved signage (particularly entrance floor)	9	0	0		
Textbooks from courses on reserve; on this floor; reserves needs more space for materials; more copies of materials; check-out for longer periods	8	0	0	X	X
Place to relax and take a break; take a short nap (doesn't have to be on this floor)	8	0	0		
Help with SPIRE; representative on site; never open when you need them; evenings and weekends; special dedicated area during registration	7	7	3	X	XX
Someone to assist with finding books	7	2	0		

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Writing Center support (would use it here and don't while it is in Bartlett)	6	7	4		X
Reference and information assistance; one stop desk	5	3	0		X
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Multimedia production/service point (advice and support)	5	2	1		
Periodical reading room: most recent month's magazines	5	X	3		
Media Viewing rooms: DVDs, VHS on Reserve (Amherst College has nice set-up); editing (Open all the hours of the library); lectures on tape, cassette, DVD	4	4	0	X	XX
Check out laptops with wireless cards	4	4	0	X	XX
Tas and faculty--spaces to interact with them; offices; office hours	4	4	0		X
Someone to retrieve books from the stacks for us (email call numbers to library, they would pull them, and we would pick them up at Circ)	4	3	1		
Mini campus store: paper, zip disks, presentation materials	3	5	1		
Microfiche reader/printer	3	4	1		
Faxing, scanning, copying	2	6	0	X	
Statistical software: SAS, SPSS; MathCAD	2	6	0		
Help desk for all levels of computer literacy	2	4	2		
Getting notes from a class: put notes on web or in hard copy (reserves?)	1	1	7		
Projectors to view finished work; projection room	0	8	0	X	X
Review sessions for exams with Tas	0	2	6		
More online databases	X				
Improved lighting					