

# Learning Commons, Learning W.E.B., Learning Courtyard

## Master List of Services, Technology, and Social Environment Features

### **Resources**

Enrich knowledge, skills, and inquiry-based learning by improving access to resources (e.g., library collections, digital databases) and technology.

- Current Periodicals\*
- Reserves (with shelving area)
- Interlibrary Loan\*
- Reference/Information (with small collection)\*
- Circulation (with shelving area for items held for pick-up)
- Software to include standard OIT lab package, Instant Messenger, specialized software needed for testing and academic programs
- Virtual Learning Commons (website)

### **Support**

Maximize the efficient delivery of academic support services (e.g., training, tutoring) by increasing visibility and student use.

- Reference/Information (with small collection)\*
- Circulation (with shelving area for items held for pick-up)
- Reserves (with shelving area)
- Interlibrary Loan\*
- Disability Services\*
- Foreign language lab
- Academic Tutoring (Learning Support Services)
- Supplemental Instruction (includes review sessions for 2-35 people)
- TAs meet with students from a particular course or discipline
- Statistical package (SPSS, SAS) support
- Software support
- Laptop check-out
- PC troubleshooting, repair, and upgrade
- OIT account distribution and troubleshooting
- OIT help desk
- Writing/Term Paper support with evening tutoring
- Testing support
- Multimedia software, equipment, and support
- Self-service copying\*
- Large scale print operation (copy shop)
- Pay for Print\*
- UCard transfer station\*
- Academic advising (seasonal)
- Career Services (seasonal)
- Bursar's Office (seasonal)
- SPIRE support (seasonal)
- Academic subject pods (biology, mathematics, physics)
- A variety of training options
- Staffing

- Services for community, 5 Colleges, and Massachusetts users
- Services for faculty
- Virtual Learning Commons (website)

## ***Innovation***

Support development, evaluation, and diffusion of innovative pedagogy and instructional technology across all disciplines.

- Student computer and library research space
- Flexible individual and group work spaces
- Electronic classrooms
- Projection spaces for collaboration
- Portable classrooms with laptops (perhaps laptops with wireless could be checked out and used on tables for a variety of small group purposes; movable walls could be used to quickly divide up space)
- Software to include standard OIT lab package, Instant Messenger, specialized software needed for testing and academic programs
- Academic subject pods (biology, mathematics, physics)
- TAs meet with students from a particular course or discipline
- Video Conference Room
- Virtual Learning Commons (website)

## ***Community***

Promote student-student and student-faculty interaction in an inviting social and cultural environment (e.g., café, theater).

- Hours (all 24/7 or just part)
- Casual seating
- Role of the Courtyard
- Queue management
- Quiet and noisy areas
- White noise
- Student tours and orientations (seasonal)
- Food Service (meal plan)
- Late night shuttle service to dorms
- Escort service
- Parking
- Validate parking for garage
- Egress/ADA/Disabled access
- Child-friendly space
- Staff space
- Student computer and library research space
- Flexible individual and group work spaces
- Electronic classrooms
- Projection spaces for collaboration
- Portable classrooms with laptops (perhaps laptops with wireless could be checked out and used on tables for a variety of small group purposes; movable walls could be used to quickly divide up space)
- Virtual Learning Commons (website)