IMPORTANT INFORMATION REGARDING GATEWAY COMPUTERS

We have received information that Gateway Computers has filed for protection under a Chapter 11 within the US Bankruptcy Courts for District of Delaware.

According to the representative from Gateway: “This action was taken in order to protect the ongoing viability of our business. We have been working for some time to resolve financial difficulties brought about by the unforeseen impacts of integrating the Gateway operations in Tennessee and adapting the manufacturing operations in Juarez, Mexico to our customized requirements. These factors have proven more challenging than originally anticipated and have contributed to extensive losses, resulting in filing a Chapter 11 restructuring.

The restructuring will protect our current operations while it allows for us to continue working with our customers. We are working diligently to maintain positive relationships with our customers, partners, and suppliers. We want you to know how critical you are to the future of our company. We are counting on your ongoing support through this process, and we appreciate the relationship we have developed with you.”

The University currently has orders with gateway and we have not received the product. According to Gateway, “All operations are frozen until a decision is received from the court. I’ll provide any additional information as soon as it is available.”

Since Gateway is experiencing trouble with supplying products and service, even after accepting the order, I recommend that departments do not place any new orders with Gateway until such time as we can be sure that the company will be able to supply and service the products on a long term basis.

If you have any questions, please contact the Procurement Office at 545-0361.