Listed below are vendor questions that were received prior to the requested deadline and their corresponding answers to RFB# AA16-RH-5047 – Contract: Pay-By-Cell System for Parking Services per the following specifications or approved equal.

The bid opening date will remain as originally scheduled for – June 9, 2015 @ 1:00 pm EDT

Question #1: Will vendors use the University’s merchant account?
Answer #1: Yes

Question #2: What credit cards are vendors required to accept?
Answer #2: Visa, MasterCard and American Express

Question #3: How many cash transactions for parking did you have in the previous year? Off-street? On-street?
Answer #3: Individual transition numbers are unavailable. Total collected for fiscal year meters and Paystation is $233,080

Question #4: How many credit card transactions for parking in the previous year? Off-street? On-street?
Answer #4: $94,618.00

Question #5: What is the average credit card transaction for on-street? For off-street?
Answer #5: $1.72

Question #6: What is the average cash transaction for on-street? Off-street?
Answer #6: No data is available.

Question #7: How many parking meters accept credit cards?
Answer #7: Five (5) Paystations (Digital Luke Paystations)

Question #8: Do any of the single space meters parking meters accept credit cards? If yes, how many?
Answer #8: No

Question #9: What is the average rate for parking?
Answer #9: Meter parking is $1.00 per hour.
Question # 10: What is the hourly rate for parking on-street? Off-Street?

Answer # 10: Meter parking is $1.00 per hour on-street. Off-street parking requires a one-day permit which has a $5.00 minimum charge.

Question # 11: Will the University pay the credit card fees?

Answer # 11: No

Question # 12: Is UMass willing to work with partners for web development and mobile app development? Our company will be providing backend services and payments.

Answer # 12: No.

Question # 13: Is UMass interested in other value added business services in addition to parking? Such as:

1. Location services where they can render valuable messages and notification via the app based on location.
2. Scheduling services for games, events, etc.
3. Payments for games, events, etc.
4. Campaign / messages / notifications

Answer # 13: Yes.

Question # 14: Does UMass do mass security alerts today? Any thoughts about adding it as push messages via the app?

Answer # 14: UMass has an alert system. We will review options that are made available.

Question # 15: Is UMass looking to add student insurance signup and waiver as part of the student app? Our company can provide services for it.

Answer # 15: No.

Question # 16: How would UMass integrate parking functions into their broader mobile experience for students and staff?

Answer # 16: We will review options that are made available.

Question # 17: Is UMass looking for suggestions from our company on technology partners to build apps, websites, call center, etc.?

Answer # 17: No.