Below are the vendor questions that were submitted prior to the deadline listed in the RFP. University responses follow each of the vendor questions. All vendors responding to this RFP must incorporate these items into their response. Failure to do so may disqualify the vendor.

Q1. List of Items, Schedule of Requirements, Scope of Work, Terms of Reference, Bill of Materials required?

Q2. Soft Copy of the Tender Document through email?
A2. See answer of question 1 above.

Q3. Names of countries that will be eligible to participate in this tender?
A3. No restrictions.

Q4. Information about the Tendering Procedure and Guidelines?
   A4. See answer of question 1 above.

Q5. Estimated Budget for this Purchase?
   A5. Not Applicable

Q6. Any extension of bidding deadline?
   A6. See answer of question 1 above.

Q7. Any Addendum or Pre Bid meeting minutes?
   A7. We didn’t have a Pre Bid meeting. Watch the web site for any addendum.

Q8. Is UHS looking to replace its existing EyeCare EMR system? Or is UHS looking to integrate with a Practice Management system?
   A8. No, UHS does not have a current Eyecare EMR. Yes, we are interested in integrating where possible with the UHS EMR system. (i.e. Medicat, go-live is anticipated fall 2015).

Q9. Please elaborate on your current EyeCare workflow from EMR to PM.
   A9. Eye services are charted into the UHS EMR (currently GE centricity system, changing to Medicat fall 2015). Appointments are made in the GE PM system and currently not integrated.

Q10. Please explain your requirements for Billing.
   A10. We want the ability to utilize the eye care system as a turn-key system, utilizing a billing clearing house service. The software should also include reporting functionality, claims and statement processing, and accounts receivable management.
Q11. Will you require an interface to an HIE, if so, which one?
   A11. No

Q12. Do you have an IT staff?
   A12. Yes

Q13. Do you require that the solution provide hardware as well as the software?
   A13. UHS has workstations (PC’s, and peripherals), only hardware needed is any specialized hardware that is required to operate your system. If you include hardware in your bid insure the costs are itemized and easy to determine from the software costs.