

University of Massachusetts, Amherst  
RFB# AA12-RH-4493

Contract: Cable Programming for Residence Life  
Addendum # 1 – Dated 2-3-2012

Below is a listing of vendor questions that were submitted prior to the deadline on RFB # AA12-RH-4493 – Contract: Cable Programming for Residence Life

Due to the nature of these questions the bid opening date will remain as originally scheduled:  
Wednesday, February 15, 2012 @ 1:00 EST

**Question # 1: What company currently provides cable programming services to the University?**

**Answer # 1: Charter Communications**

**Question # 2: Is the current programming being provided by satellite or cable?**

**Answer # 2: Neither. It is currently provided by fiber feed.**

**Question # 3: Is the current programming provided via a head-end?**

**Answer # 3: Yes.**

**Question # 4: If so, does the University own the head-end?**

**Answer # 4: The demodulators are owned by Charter and will be returned to them in the event they are no longer the provider. All other equipment is owned by the University.**

**Question # 5: If so, will the successful vendor be able to use the head-end equipment to distribute the programming?**

**Answer # 5: If the existing equipment is compatible, the successful vendor may use it.**

**Question # 6: Are all the current cable outlets being fed from a common distribution system that originates from one location on campus?**

**Answer # 6: Yes.**

**Question # 7: What is the bandwidth (i.e. 550 mHz; 750 mHz; 860 mHz, etc.) of the current distribution system?**

**Answer # 7: 625 mHz**

**Question # 8: Are the channels labeled “Digital” (i.e. Discovery Science Digital, ESPNU Digital, etc.) currently being broadcast in HD or SD QAM?**

**Answer # 8: SD QAM**

**Question # 9: What company currently provides the satellite programming for CCTV-4, Deutsche Welle and TV Japan?**

**Answer # 9: We currently use our own earth station to receive these channels. No third party is involved.**

**Question # 10: Is it provided via C-Band?**

**Answer # 10: TV Japan and Deutsche Welle are C-Band feeds; CCTV-4 is a Ku-feed**

**Question # 11: Does the University own the Dish and satellite receiving equipment?**

**Answer # 11: Yes.**

**Question # 12: If so, will the successful vendor be able to use it to continue providing the programming?**

**Answer # 12: Yes.**

**Question # 13: How many hotel rooms does the on-Campus hotel (Campus Center) have?**

**Answer # 13: 120 rooms**

**Question # 14: Of the 45 residence halls and 63 Family Housing buildings, please provide the number of residential living units by exterior front door count (this may be different from the number of residence hall rooms, suites, drops, apartments or beds). For the purpose of this question the following are examples of one (1) living unit or one (1) exterior front door:**

- a. An apartment with four (4) bedrooms and one common area, all with coax connections, would be considered one (1) living unit with one (1) exterior front door.
- b. A residence hall room with two (2) beds, each with a coax connection, would be considered one (1) living unit with one (1) exterior front door.
- c. A residence hall suite comprised of five (5) rooms and a shared lounge and bathroom would be considered one (1) living unit with one (1) exterior front door.

**Answer # 14: Each of these examples is being counted as one (1) living unit and collectively are counted as 8-month units, 9-month units, 12-month units and Family Housing on the spreadsheet.**

**Question # 15: Are the staff apartments included in the counts the University will supply for question # 14 above?**

**Answer # 15: No, Staff Apartments are given their own line item in the spreadsheet.**

**Question # 16: I have a question regarding the number of units listed on the RFB.**

**As an example, on page 5 of the RFB for the month of September the spreadsheet lists your total units for that month as 5,520.**

**However, when I look above, I see that there are 5,520 (8 month units) and another 1,254 (9 mo., 12 mo. Family Housing, Staff, and Admin).**

**Shouldn't the total unit number be 6,774 for that particular month?**

**The same trend occurs for the other months in the 2012-2013 academic years as well as the spreadsheet in page 6 (2013 – 2015 academic years).**

**Answer # 16: The top half of the spreadsheet counts units that are occupied for full months. Eight month units are separated at the bottom of the spreadsheet because they are not always occupied for full months.**

**For example, in November there are only 27 days to account for the halls being closed for Thanksgiving break, in December we close the halls after finals, etc.**

**So, in calculating weighted average, the 1254 units you mention may be multiplied by a different number of days each month than the 5520 units. The two results are then added in the column at the right.**