



# University of Massachusetts Amherst

Procurement Department  
407 Goodell Building  
140 Hicks Way  
Amherst, MA 01003-9334

Voice: 413.545.0361  
fax: 413.545.1643  
email: [procurement@admin.umass.edu](mailto:procurement@admin.umass.edu)  
[www.umass.edu/procurement](http://www.umass.edu/procurement)

## **RFB AA10-JM-3560 University UCard Stock Amendment #1 Vendor Questions & University Responses**

Vendors must incorporate these questions and responses into their bid response.

Q1. For the individualized pre-printed cards, will each card need a different photo on it or will they all be the same?

A1. Each card will include the individual's unique photo in addition to a standard background.

Q2. Will you be using any card printers to print any additional cards or re-prints? Would there be an opportunity for us to help with those supplies or accessories as well?

A2. Yes, we will be using DataCard SP75+ card printers to print additional cards. We would be happy to look at your ribbon, laminate, and cleaning kit pricing for these printers should you provide them, but printer supplies are not being considered as a part of this bid.

Q3. Please confirm the oerstead reading of the mag stripe: 2750 oerstead or 4000 oerstead.

A3. They will be 2750 oerstead.

Q4. Is the library number on front a human readable number or a number just printed somewhere on the front?

A4. The 15-digit library number will be printed twice on the front of the card – once in Arabic numbers and a second time in a barcode format.

Q5. On the Individualized Pre-Printed Student/Employee iClass cards where will the information be coming from or provided?

A5. The information will be coming from our UMass Amherst Blackboard and DataCard systems.

Q6. On the Individualized Pre-Printed Student/Employee iClass cards confirm that these cards will also have a 4 color front / 1 color black on back?

A6. Yes, this is correct.

Q7. On the Individualized Pre-Printed Student/Employee iClass cards is the 4 color graphic a bleed?

A7. Yes, the front imaging is 4/C Bleed (CMYK).

END OF AMENDMENT 1