The AIG Benefits Travel AssistSM Advantage

With today’s political, environmental, cultural and technical instabilities, the world is riskier than ever. From crime and health hazards to natural disasters and social unrest, you can experience a range of threats during business travel.

With the AIG Benefits Travel AssistSM program, you can feel confident knowing that your employer has the flexibility and global reach to respond to a full range of traveler needs.

Supplemental Out-of-Country Accident & Sickness Medical Coverage with 24/7 Assistance Services

As part of your company’s business travel accident program, you also have supplemental out-of-country accident and sickness medical coverage. If you suffer a covered injury or contract an emergency sickness that requires you to be treated by a physician while traveling outside of your country of permanent residence during any trip as defined by the policy, the company will pay the usual and customary charges incurred for covered medical services received due to that injury or emergency sickness up to the benefit maximum. This supplemental benefit is payable for such charges after the deductible has been met.

Benefit Maximum: $300,000
Deductible: $0
Benefit Period: 26 weeks
Maximum Trip Length: 365 days

This benefit may impact the tax treatment of Healthcare Savings Accounts under High-Deductible Health Plans. Please consult with your tax and legal advisors to learn about any potential impact.

1. Travel Guard Group, Inc., internal audit.
2. Identity theft services are not available for residents in New York or outside the United States.

Insurance underwritten by:
New York, New York
Policy form series: C11860DBG-B44

www.aigbenefits.com

AIG BENEFITS TRAVEL ASSIST™ ID CARD
Ambassador (Business Travel Accident) Supplemental Out-of-Country Accident & Sickness Medical Coverage 24/7 Assistance Services
Policyholder: University of Massachusetts
Policy Number: GTP 0009126798-8

To access your assistance website services, visit www.aigbenefits.com/travelassist. Click “Sign In” and register with your policy number (using numerals only).

AIG Benefi ts Travel AssistSM with Supplemental Out-of-Country Medical Services
The confident way to travel

University of Massachusetts

Insurance underwritten by:
Travel Medical Assistance
- Emergency medical evacuation
- Referrals to hospitals and providers
- Emergency prescription replacement
- Medical case management
- Medical payment arrangements

Worldwide Travel Assistance
- Lost/stolen baggage assistance
- Lost passport/travel documents
- ATM locator
- Roadside assistance
- Emergency telephone interpretation
- Legal referrals/bail bond

Security Assistance Services
- Security evacuation assistance with immediate, on-the-ground physical response
- 24-hour response services to assist employees and their families during an incident
- Security and safety advisories
- Global risk analysis
- Up-to-the-minute information on current world situations

In 2012, AIG Benefits Travel Assist responded to more than 4.9 million calls from customers around the world, handled more than 705,000 cases and processed more than 313,000 claims.1