Potential Sites for
Clinical/Counseling Internships

How to Use this List. The list below includes a combination of two types of sites you may search to get leads for potential Internships. The first type of site, illustrated by the site entitled *Behavioral Health Network*, is a set of “umbrella agencies.” These “umbrella agencies” are very, very large, and they fund, staff, and supervise many smaller agencies that provide many different types of specific services, to a wide variety of different specific populations and age groups of consumers/clients/patients, typically at many different locations spread all throughout Western Massachusetts. When looking to find Internships at one of these “umbrella agencies,” you should take the time to search their websites very thoroughly, so that you can see all the many, many different options they have available before you identify a specific program, population, type of service, and location to pursue. The other type of site is a set of small local agencies. These small agencies, illustrated by the site entitled *Craig’s Doors*, typically have a narrower focus, either in terms of type of service provided or type of population served. For these smaller agencies, essentially all of the information you will need to make a decision about whether you would like to pursue an Internship with them will be immediately available without further searching when you click on the website address given below.

The Amherst Survival Center
https://amherstsurvival.org/
Programs to assist low income persons.
Contact: Carleen Basler – carleen@amherstsurvival.org, or 413.549.3968 ext 111

The Amherst Senior Center
https://www.amherstma.gov/269/Senior-Center
Provides a broad array of support services to elders who are living independently
Contact: Nancy Pagano, 413.586.2000, paganon@amherstma.gov

Atkinson Family Practice
http://atkinsonfamilypractice.com/
A medical practice with an integrated behavioral health component staffed with psychologists and social workers who provide diagnostic testing, individual and group psychotherapy services, and biofeedback.
Contact: Erik Muten, 413.549.8400, office@doctorkate.net
Baystate Medical Center
http://www.baystatehealth.org/services/behavioral-health
Behavioral health services provided at or by Baystate Hospital, the largest health care facility in Western Massachusetts.
Contact sites for specific services:
  Alcohol and Drug Treatment:
    http://www.baystatehealth.org/services/behavioral-health/alcohol-drug-treatment
  Adult Partial Hospitalization Programs:
    http://www.baystatehealth.org/services/behavioral-health/adult-partial-hospitalization-service
  Adult Psychiatric Inpatient Treatment:
    http://www.baystatehealth.org/services/behavioral-health/adult-psychiatric-treatment-unit
    and http://www.baystatehealth.org/services/behavioral-health/behavioral-health-at-baystate-franklin-medical-center
  Children’s Partial Hospitalization Program:
    http://www.baystatehealth.org/services/behavioral-health/child-partial-hospitalization-program
  Neuropsychological Evaluations and Services:
    http://www.baystatehealth.org/services/behavioral-health/neuropsychology-services
  Psychiatric Evaluation and Consultation Services:
    http://www.baystatehealth.org/services/behavioral-health/psychiatry-consultation-service
  Psychiatric Emergency Evaluations and Consultation:
    http://www.baystatehealth.org/services/behavioral-health/psychiatric-emergency-services
  Student Crisis Evaluation and Stabilization:
    http://www.baystatehealth.org/services/behavioral-health/student-clinical-intervention-program

Behavioral Health Network
http://bhninc.org/
Behavioral Health Network, Inc. (BHN) is a community behavioral health service agency that provides comprehensive, outcome-driven behavioral healthcare services to children, adult, families, and communities in Western Mass.
Contacts for specific Programs:
Community Day Support for Elders: 413.582.7961
In – home support for independent living (adults): 413.582.7961
Residential Programs for Adults with Mental Illness: 413.737.5376 and
413.737.5376
Mental Health Crisis Services: 413.733.6661
Addiction Services: 413.733.7891, 413.739.4732, 413.733.1431
Adult Forensic Services: 413.748.7701, 413.538.6006, 413.586.8413
Juvenile Court Clinics: 413.748.7698, 413.532.3632, 413.584.7686,
413.775.0014
Mental Health Services to Jails: 413.547.8000 ext. 2364, 413.730.6800

Berkshire Children and Families
http://berkshirechildren.org/
Programs to provide support to children in foster care and adoptive families.
Hampshire County Contact Number: 413.584.5690

The Center for Human Development
http://chd.org/
A broad spectrum human services agency providing a wide array of support services to
children, adolescents, adults, and families struggling with mental illness and / or
poverty.
Contact to find links to specific volunteer opportunities: http://chd.org/volunteer/

Center for Extended Care in Amherst
http://www.cecaa.com/
Recognized nationally for the quality of its care, the Center for Extended Care at
Amherst provides rehabilitation and skilled nursing services to elders. There is a
specialty Dharma Unit, providing specialty care to persons experiencing Alzheimer’s
Disease as well as other forms of dementia.
Contact: 413.356.8185

Center for Women and Community
https://www.umass.edu/cwc/sexual-assault-services
Provides a broad range of services, including a hotline staffed 24/7, for survivors of
sexual assault.
Contact: 413.545.0883, or email: cwc@umass.edu
City of Northampton Human Resources Department
http://www.northamptonma.gov/288/Human-Resources
A full services human resources department dealing with recruitment, hiring, benefit and salary administration, employee training, and unemployment and worker’s compensation benefits.
Contact: Glenda Stoddard, gstoddard@northamptonma.gov, 413.587.1257

City of Northampton Senior Services Center
http://www.northamptonma.gov/713/Senior-Services
A broad spectrum human services agency for the elderly.
Contact: Patricia Shaughnessy, pshaughnessy@northamptonma.gov, 413.587.1231

Clinical and Support Options
http://www.csoinc.org/
A full services mental health agency providing trauma – informed care at multiple sites throughout Hampshire County.
Contact: info@csoinc.org, 413.586.5555, 844.788.6470, and 413.773.1314

Community Action
http://www.communityaction.us/index.html
A broad – spectrum anti – poverty agency
Contacts for specific Programs:
   Child Care and Head Start – Marianne Bouthilette
      mbouthilette@communityaction.us, 413.584.4900 x 5963
   Youth Counseling and Support – Myck LeMay
      MLeMay@communityaction.us
   LGBTQ Youth Support – Tanisha Arena
      TArena@communityaction.us or V Andreani
      VAndreani@communityaction.us
   Troubled Youth Support – V Andreani
      VAndreani@communityaction.us
   Mediation / Conflict Resolution – mediation@communityaction.us
      413.774.7469
Cooley Dickinson Hospital
Cooley Dickinson Hospital is affiliated with Mass General Hospital and offers two settings for work with psychiatric patients: a locked ward providing adults with short–term treatment directed toward stabilization, and a mental health pod housed within the Emergency Room.
Contact: Robin Kline, 413.582.2251, Robin_Kline@cooley-dickinson.org

Craig’s Doors
http://www.craigsdoors.org/programs/
A local human services agency, staffed largely by UMass students, that provides temporary housing (from November 1 to April 30), a weekly community hot breakfast, and advocacy for homeless individuals.
Contact: 413.437.0776, volunteers@craigsdoors.org

Crossroads
http://www.crossroads-agency.com/
A substance abuse, mental health counseling, and medication management agency.
Contact: 413 739-1611

Cutchins Programs
http://cutchins.org/
Residential and outpatient programs serving the mental health and educational needs of children and youth. Three Rivers, one of the Cutchins Programs, provides the most intensive residential treatment setting available in Massachusetts for children under 13 years of age.
Contacts for specific Programs:
  The Children’s Clinic – clinic@cutchins.org or 413.587.3265
  Three Rivers – 3rivers@cutchins.org
  Cutchins Programs for Children and Families – 413.584.1310

The Elaine Center at Hadley
The Elaine Center at Hadley, affiliated with Genesis Health Care, is a 154 – bed center which provides post – acute skilled care as well as long – term and respite services, to elders. There is a secure dementia unit which offers person – centered care with an activity focus and specially trained staff.
Contact: 413.584.5057
Family Outreach of Amherst
Family Outreach of Amherst (FOA) is the safety net for low-income families in Amherst and the surrounding communities. We are unique in our ability to address all the issues struggling families face: mental health, domestic violence, addiction, housing, and life skills. We believe the families we work with are experts in their own lives and should be active participants in creating change in their lives.
Contact: 413.549.5548

Friends of Children
http://www.friendsofchildreninc.org/
A local agency founded in 1980 and dedicated to advocacy for vulnerable children in Western Massachusetts.
Contact: Jane Lyons, 413.586.0011, jane@friendsofchildreninc.org

Full Circle Adoption Agency
http://fullcircleadoptions.org/
A full services adoption agency serving birth, pre – adoptive, and adoptive parents and families.
Contact: Marla Allison, 800.452.3678, team@fullcircleadoptions.com

Full of Grace Farm
http://fullofgracefarm.org/
An equine assisted learning facility that offers life coaching and equine assisted psychotherapy.
Contact: Joanne Huff, 413.695.0470, fullofgracefarm@gmail.com

The Gandara Center
https://gandaracenter.org/
The Gandara Center is a full services mental health agency providing a very braod range of inpatient and outpatient services to children, adolescents, adults, and families. It was founded in the Hispanic community and emphasizes providing culturally sensitive residential, mental health, substance abuse and preventive services to a culturally diverse population of children, adults and families across the Pioneer Valley.
Contact sites to identify telephone number contacts for specific programs:
Counseling and Therapeutic Services (outpatient):
https://gandaracenter.org/counseling-therapeutic-services/
Child and Adolescent Services (residential and outpatient):
https://gandaracenter.org/child-adolescent-family-services/
Adult Services (residential and outpatient):
https://gandaracenter.org/adult-services/

**Highland Valley Elder Services** http://www.highlandvalley.org/
Provides a broad array of support services to elders enabling them to live independently and remain in their own homes.
Contact:  413.586.2000

**Holyoke Medical Center Behavioral Health Services**
Behavioral health services provided at or by Holyoke Hospital.
Contact numbers (and urls, where available) for specific Programs:
  Adult, Child, and Adolescent Bilingual Outpatient Services:  (413) 540-1234  www.rvcc-inc.org
  Inpatient services for adults:  413.534.2627
  Partial hospitalization Programs and Intensive Outpatient Services for Adults:  413.534.2627 and (413) 540-1223  www.rvcc-inc.org
  Adult Outpatient Services:  413.534.2698
  Employee Assistance Programs (EAPs):  (413) 534-2625  www.concerneaprvcc-inc.org

**Hospice Services**
A variety of Hospice Programs throughout Western Massachusetts serve patients with a life – limiting illness and their families. All have as their mission enabling patients and their loved ones to live each day as fully and comfortably as possible. Teams of caring, professional staff and volunteers pay careful attention to the medical, emotional, social, and spiritual needs of patients, their families, and their friends. Hospice staff are committed to working closely with patients, families and caregivers to assist them in understanding the end of life process, identifying what they can expect at the end of life, and empowering them to provide care when the Hospice Team is not present.
Contact:  Baystate Health Palliative and Hospice Care 413.794.6411
        413.794.6411, http://www.baystatehealth.org/services/hospice
        Hospice of Central and Western Massachusetts 877.786.4004, http://www.hospiceservicesofma.com/
Cooley Dickinson VNA and Hospice  
Mercy Medical Center Hospice Care  
413.540.0140, http://www.mercycares.com/hospice
The Fisher Home  

The Key Programs  
http://www.key.org/behavioral_health.asp
Grounded in a strength-based philosophy, Key serves adolescents from the child welfare, mental health, juvenile justice, and educational systems. The Key Programs provides intensive (3 – 18 month) residential treatment for girls and boys.
Contact: http://www.key.org/internships.asp Natalie Beaulieu, nbeaulieu@key.org, 413.781.6485

The Massachusetts Clubhouse Coalition  
http://www.massclubs.org/MAClubhouses.php
A voluntary day program for persons with chronic and severe mental illness who come together to find companionship, and to receive support in finding employment, housing, and other necessary support services (medical care, financial assistance, etc.). There are sites all over the state; contact information for sites in Western Massachusetts is given below.
Contact: Northampton, Evan Kerke at the Star Light Center, 413.586.8255, ekerke@hru.org; Springfield, Vernon Carter at the Lighthouse (http://www.hru.org/site/services/lighthouse/), 413.736.8974, Vcarter@hru.org; Westfield, Mike Forest at The Forum House, 413.562.5293, Mforest@hru.org

Massachusetts Department of Children and Families  
http://www.mass.gov/eohhs/gov/departments/dcf/
The Department of Children and Families is the Massachusetts state agency charged with the responsibility for protecting children from abuse and neglect and strengthening families. DCF conducts risk assessments, provides family monitoring and support services, manages the foster care system, and provides reunification and placement planning and adoption services.
Contact: DCF has offices all throughout the Commonwealth (see http://www.mass.gov/eohhs/gov/departments/dcf/contact-us/dss-directory.html). Local area office may be contacted by calling:
Massachusetts Department of Youth Services

The Massachusetts Department of Youth Services is a multi–faceted agency serving youth committed as juvenile delinquents or youthful offenders. The Department employs a "continuum" model of services and supervision. All DYS programs address the educational, psychological and health needs of each youth in its custody. DYS operates (as of February 2015) 63 residential programs, ranging from staff secure programs to hardware secure programs, and has 22 district offices strategically located across Massachusetts to provide supervision and support to the DYS committed population who are living in their home communities. DYS also has a Juvenile Crime Victim Services Unit which provides information, support and notification to victims of juvenile crime whose offenders are in the custody of the Department of Youth Services.

Contact: DYS has offices all throughout the Commonwealth (see http://www.mass.gov/eohhs/gov/departments/dys/contact-numbers-for-central-and-regional-offices-1.html). The Western Massachusetts Regional Office may be contacted by calling: Ja’Net Smith, 413.783.0781.

Massachusetts Rehabilitation Commission Vocational Rehabilitation Services

A state agency that helps individuals with psychiatric disabilities face the challenges of the modern workplace so that they may successfully obtain and maintain gainful employment. MRC provides comprehensive career counseling, employment planning, job search assistance, and employment support.

Contact: Greenfield: 413.774.2326, Holyoke 413.536.8200, Springfield 413.736.7296

Mercy Behavioral Health Care
http://www.mercycares.com/behavioral-health

Affiliated with the Mercy Hospital in Springfield, Mercy Behavioral Health Care is the largest provider of behavioral health services in western Massachusetts. BHC offers an
entire continuum of high–quality inpatient and outpatient care for people of all ages, from children and adolescents to adults and seniors. Inpatient services are provided at the 104-bed Providence Behavioral Health Hospital in Holyoke; outpatient services are located in both Holyoke and Springfield.
Contact: Volunteer Services, 413.748.9074

Northeast Center for Youth and Families
http://www.ncyf.org/about
A broad spectrum agency providing a range of services to troubled youth and their families, including the services listed below.
Contacts for specific Programs:
- Residential Treatment and Group Homes – http://www.ncyf.org/how-we-help/residential-services
- Foster Care – http://www.ncyf.org/how-we-help/foster
- After School Programs – http://www.ncyf.org/how-we-help/after-school-program
- In–home family support services – http://www.ncyf.org/how-we-help/family-support-services
- Clinical Services – http://www.ncyf.org/how-we-help/clinical-services

Office of the Northwestern District Attorney
http://www.northwesternda.org/
The District Attorney’s Office, located in Northampton, offers Internships in its Victim / Witness Services Program.
Contact:  http://www.northwesternda.org/internships

Pathways
http://www.servicenet.org/content/pathways-0
Pathways is an intensive after–school treatment program for youth ages 8-18 who have been referred by the Department of Mental Health. This program offers structured therapeutic activities for children with emotional, social, and behavioral challenges, has locations in both Northampton and Greenfield, and is designed to be an alternative to out-of-home placement.
Contact:  413.586.0390 or 413.772.6298
Roca
http://rocainc.org/who-we-are/
Founded in 1988 by Molly Baldwin, a UMass Amherst graduate, Roca is an outcomes–
driven organization dedicated to transforming the lives of the most high-risk young
people ages 17 – 24 (street, court, and gang-involved; drop-outs; young parents). Roca
combines relentless outreach with data-driven evaluation to produce consistent, positive
outcomes for young people in the Springfield area. Through transformational
relationships – an intensive case management model and a nationally acclaimed vehicle
for youth development – Roca has helped more than 18,000 young people make
positive, profound changes in their lives.
Contact: 413.846.4301, http://rocainc.org/get-involved/volunteer/
HR@rocainc.com.

Safe Passage
http://www.safepass.org/
An agency providing clinical and support services to victims of domestic violence.
Contact: http://www.safepass.org/index.php/get-involved/volunteer-
opportunities

ServiceNet
http://www.servicenet.org/
A broad spectrum mental health agency providing the full range of trauma–informed
mental health services, including outpatient, residential, and outreach, to children,
adolescents, adults, and families.
Contact: 413.585.1300

Tapestry Health
http://www.tapestryhealth.org/index.php/services/health/hiv-counseling-and-testing
Provides confidential safer sex and HIV/AIDS counseling, and STD and HIV/AIDS
testing.
Contact: Greenfield, 413.773.8888; Springfield, 413.363.9472; Northampton,
413.586.2016

Thayercare
http://thayercare.com/
A comprehensive daycare program for the elderly and disabled.
Contact: Betty Thayer, 413.584.0300, bthayer@thayercare.com
The Stonewall Center
http://www.umass.edu/stonewall/about/
A Lesbian, Gay, Bisexual, Trans, Queer, Intersex, and Asexual (LGBTQIA+) Resource Center
Contact: 413.545.4824, stonewall@stuaf.umass.edu

Valley Medical Group Behavioral Health Care
http://www.vmgma.com/services.aspx#behavioral_health
An interdisciplinary team including psychiatrists, psychologists, social workers and therapists working within a group practice to provide the full range of outpatient treatments for patients of all ages with all mental health concerns including depression, anxiety, relationship and family/marital issues, stress, and substance abuse problems. Individual, family, couples and marital therapies are offered.
Contact: In Amherst – 413.256.8561
In Easthampton – 413.529.9300
In Northampton – 413.586.8400
In Greenfield – 413.774.6301

The Veterans’ Administration Medical Center
http://www.centralwesternmass.va.gov/giving/index.asp
The first hospital in the nation established to provide comprehensive inpatient psychiatric care for Veterans, both men and women, who served in all branches of the services (Army, Navy, Air Force, and Marines).
Contact: Anne Murray, 413.582.3042 Christina Bertrand, 413.584.4040 ext. 2340

Veterans’ Administration Outpatient Clinics
http://www.centralwesternmass.va.gov/locations/springfield.asp
Provides PTSD, substance abuse, and mental health outpatient services including diagnostic evaluations and individual, group and family psychotherapy, to veterans returning from Afghanistan and Iraq.
Contacts: Greenfield, 413.773.8428, Springfield, 413.731.6000

VIBRA Health Care (Formerly Park View Specialty Hospital)
http://www.vhspringfield.com/home.aspx
VIBRA specializes in providing long – term care to complex cases. Among their units is one funded by DMH and dedicated to providing long – term inpatient treatment for persons struggling with severe chronic mental illness. This fact is not well publicized in the community; if you would like to Intern here, when you call the contact number, you should be prepared to explain to the receptionist who answers that you are a student interested in Interning in the psychiatric ward.

Contact: 413.787.6700

ADDITIONAL WEBSITES TO SEARCH
You are certainly not restricted to Interning only in one of the Agencies listed above. An Internship in any site that allows you to develop skills and learn lessons that will serve you in the career you are pursuing will be acceptable. Especially if you are looking for an Internship outside of the Amherst / Northampton area, you should GOOGLE “human services agencies in [name of the town or county where you want to find one],” “social services agencies in [name of the town or county where you want to find one],” and “mental health agencies in [name of the town or county where you want to find one].” The websites below are among those that showed up when GOOGLING using those search terms for the Amherst/Western Massachusetts area. And while there is some redundancy, different agencies turn up on the different lists, so you really should be sure to conduct GOOGLE searches using several different search terms.

ADDITIONAL SITES TO SEARCH FOR WESTERN MASSACHUSETTS
http://businessfinder.masslive.com/MA-Amherst/Social-Services
  A listing of 200 agencies providing human services in Amherst and the surrounding area.
http://www.yellowpages.com/amherst-ma/social-service-organizations
  A listing of 251 agencies providing human services in Amherst and the surrounding area.
http://www.yellowpages.com/springfield-ma/mental-health-services
  A listing of 340 agencies providing mental health services throughout Western Massachusetts.

ALSO: Almost every major hospital and medical center has a social services department that helps patients manage problems in living that have come up as a consequence of the medical condition that brought them to the hospital. Typically staffed by Social Workers, these Departments can provide a broad exposure to case management work. Searchable listings of all the hospitals in Massachusetts are available at these sites:
  http://theagapecenter.com/Hospitals/Massachusetts.htm
  https://www.mhalink.org/AM/Template.cfm?Section=Hospital_Directory
EPILOGUE

This is a living list. If you know of Internship sites not included, or if you find an error in a listing, please notify Prof. Marian L. MacDonald at macdonal@psych.umass.edu.