Parents Association

Look for Your Parents Association Membership Card Inside!
Dear Parents:

On behalf of the entire campus community, I welcome you to the University of Massachusetts Amherst. As your student pursues academic and personal goals in the coming years, we want that experience to be as enriching, engaging and fulfilling as possible.

In support of that effort, I would like to share a recent initiative that will be part of your student’s experience. UMatter@UMass is a campus-wide effort centered on care, compassion, connection and active engagement. The ability to value a connection and to feel empathy is critical to any society, including our own UMass Amherst community. When we collectively practice active caring, we create a more supportive living and learning environment for everyone. In the coming months, your student will be learning about UMatter@UMass. I encourage you to find out more too at www.umass.edu/umatter.

Communication is also key to success and it is our sincere pleasure to interact with students and their families. I communicate regularly with our students and I welcome your input on matters of importance to your student and the campus community.

The Office of Parent Services is also a wonderful resource for any questions or concerns. They can be reached at (413) 577-4444 or by email at umassparents@umass.edu.

Thank you for the opportunity to support your student’s successful academic and personal development.

Best wishes and GO UMass!

Enku Gelaye

Vice Chancellor for Student Affairs and Campus Life
319 Whitmore Administration Building
181 Presidents Drive, Amherst, MA 01003-9313
Tel: (413) 545-2300 Fax: (413) 545-1838
Email: egelaye@umass.edu
Juggling at the Student Activities Expo.
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Time to settle in, get oriented, get connected and get going. Encourage your student to meet his or her Resident Assistant and Peer Mentor. Make certain they are familiar with the standards for living in the UMass Amherst community. For questions or concerns about life in the residential halls, please call (413) 545-2100 or visit www.housing.umass.edu.

For a complete listing of UMass Arts & Events go to umass.edu/events
UMass Amherst football team storms the field at Gillette Stadium.
There are many opportunities for learning and student engagement with staff and faculty from diverse backgrounds and perspectives—both inside and outside of the classroom at UMass. To learn more about student clubs, events and activities, please visit www.umass.edu/campuspulse.
The Colonial Honor Guard during “Stand for UMass Day” in Boston.
Soon the campus will be closed for winter break. Students living in residence halls or off campus can find checklists online for helping them check out. International or out-of-state students who need break housing should contact Student Services. (413) 545-2100, www.housing.umass.edu/assign.

**Calendar**

**OCTOBER 2014**

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**DECEMBER 2014**

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**Key Events**

- **November 2**
  - UMass Field Hockey vs St. Louis
  - Daylight Savings Time ends

- **November 9**
  - Veterans Day (no classes)

- **November 12**
  - Tuesday class schedule followed
  - Registration for Spring 2015 begins
  - UMass Football vs Ball State at McGuirk Stadium

- **November 16**
  - Residence halls close

- **November 23**
  - Thanksgiving recess begins after last class

- **November 28**
  - UMass Football vs Ball State at McGuirk Stadium

- **December 1**
  - UMass Field Hockey vs Syracuse
W.E.B. Du Bois library on a snowy day.
The end of the semester can be a stressful time for students with many competing pressures weighing on them. If your student needs help, please have him or her contact The Center for Counseling and Psychological Health. (413) 545-2337, www.umass.edu/counseling.

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Campus laboratories produce groundbreaking research.
Looking for transcripts, payment schedules or course catalogs? SPIRE is the university’s online resource for keeping track of students’ coursework. The tool is password protected and your student can access SPIRE wherever he or she has web access.

www.oit.umass.edu/spire

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Cheering on the basketball team at the Mullins Center
One healthy connection in a student's life can make all the difference. There are many places on campus where students can find connection. Whether it’s the Center for Multicultural Advancement & Student Success (CMASS), Center for Women and Community, Office of Religious and Spiritual Life, or the Stonewall Center (a bisexual, gay, lesbian, queer, and transgender educational resource center), opportunities abound for finding a place to connect with community. www.umass.edu/studentlife/support/diversity-and-support
Doing their bit for the cause, bikers ride on Sustainability Day.
Spring break can be a wonderful opportunity to see the world and have new experiences. Please take time to discuss your student’s plans for spring break and remind him or her that wherever they go, the UMass Code of Student Conduct applies.

www.umass.edu/dean_students/codeofconduct
A poster session at Commonwealth Honors College
UMass is situated in a region full of museums, galleries, concert halls, and restaurants along the Connecticut River in Western Massachusetts. We also partner with four other colleges in the area—Mount Holyoke, Hampshire, Amherst, and Smith. They're all accessible through the university’s own bus service, the Pioneer Valley Transit Authority, which is free to students. www.umass.edu/transit
International students with their national flags at Commencement.
Students looking for meaningful work on or off campus or internships during the summer (and beyond) can turn to Career Services for help with their résumé and interviewing skills. They also maintain a database of possible employment opportunities. Graduating seniors can make use of these services for six months after they’ve graduated. (413) 545-2224, www.umass.edu/careers

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**May 2015 Calendar**

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Final examinations begin

Second reading day

Last day of final examinations

Residence halls close

Commencement Weekend

Commencement Weekend

First day of optional Summer Session I classes

Memorial Day

(no Summer Session classes)
A dance class at Totman.
Did you know that many student businesses have been conceived, cultivated, and launched at UMass? If your student has the entrepreneurial bug, The Center for Student Business can help. www.umass.edu/rso/csb
Sunflowers at Wysocki Field.
Students considering living off campus don’t need to worry about feeling disconnected from university life—the Off Campus Student Center offers options and accommodations for commuters. They also provide support and trainings for first-time renters.

www.umass.edu/offcampus

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First day of Optional Summer Session II classes

Independence Day
The rope pull, an old campus tradition, is revived during UFest.
By state law, all college students must have certain immunizations and submit documentation before their first semester on campus. Learn what shots your student needs, download the required form, and learn how to submit forms at the University Health Services website. www.umass.edu/uhs/immunizations
An a capella group performs for Fox 25.
University Health Services is a fully accredited health center, offering comprehensive health and wellness services, with a special emphasis on addressing the needs and concerns of students. For a complete list of services and practitioners, please visit [www.umass.edu/uhs](http://www.umass.edu/uhs).
Have questions about what and when to do the To-Do’s?
See our Parents Checklist at:
Office of Parent Services
(413) 577-4444
www.umass.edu/parents/umapa
The Office of Parent Services is dedicated to working with families to help ensure the success of their student throughout the student’s time at UMass Amherst. Our staff is here to answer questions, provide timely information and updates, and assist parents and guardians with questions or concerns.

Staff Members
Jeanne Horrigan, Director
Elizabeth Cleary, Assistant Director

Events
Parents & Family Orientation
www.umass.edu/newstudent/welcome-parents-and-families

Family Weekend: October 24-26
www.umass.edu/familyweekend

The Office of Parent Services provides
• Regular email news to families about timely issues, campus happenings, and important upcoming dates for students and tips for families. Sign up at www.umass.edu/parents.
• An informative website featuring Timely Topics, Frequently Asked Questions, and Resources for Families including a guide to the area, reading list, links to other UMass web pages designed especially for parents, and more!
• A helpful, knowledgeable staff to respond to your phone calls or email.
• A place to contact to help you effectively navigate our campus.

Like our page on Facebook! facebook.com/UMassAmherstParents.

UMass Amherst Parents Association
www.umass.edu/parents/umapa
Open to all parents of UMass Amherst undergraduates. Members have the opportunity to volunteer at campus events such as open houses and Family Weekend. Parents receive a membership card (located on the inside cover of this calendar) that allows for discounts and/or other benefits at area vendors including:

Allen House
Amherst Victorian Inn
Atkins Farms Country Market
Bodies in Balance Massage Therapy
Bruegger’s Bagels (Amherst)
Central Rock Gym (Hadley)
Delivery Express
Don Muller Gallery Inc.
Emily Dickinson Museum
Enterprise Rent-A-Car
Eric Carle Museum
Fine Arts Center
Hannoush Jewelers Giftology (Hampshire Mall)
Hotel UMass
Joseph Kushick Photography

Midas (Hadley)
Muddy Brook Drafts
Naismith Memorial Basketball Hall of Fame
North Amherst Auto Rental
North Amherst Motors, Inc.
Rafters Sports Bar & Restaurant
Route 9 Diner
The Blue Marble
The Laundry Club
The Pub Restaurant
UMass Club (Boston)
University Club & Restaurant
UMass Department of Music and Dance

For the most up-to-date list of discounts please visit:
www.umass.edu/parents/umapa/discounts
Parents Fund
(413) 545-1466
www.umass.edu/umassrising/ways-to-give/annual-giving
UMass Amherst parents want their child’s educational experience to be as rewarding as possible. An investment in a UMass Amherst education provides a foundation to meet the needs of the present, while enhancing the degrees of UMass Amherst alumni in the future.

The UMass Amherst Parents Fund consists of all gifts made to UMass Amherst by parents of current students and parents of alumni. Gifts to the Parents Fund can be designated to the school, department, program, sport, or campus club of your choice. Many parents have demonstrated their desire to help enrich their child’s educational experience by giving to the UMass Amherst Parents Fund.

This past fiscal year over $1.1 million was contributed to the Parents Fund.

UMass Amherst and the Parents Fund are committed to attracting and retaining top-notch faculty, increasing scholarships available for students, providing stimulating co-curricular activities, and expanding library resources to ensure that UMass Amherst students have an exceptional college experience.

Academics

Academic Advising
www.umass.edu/gateway/academics/advising
Each student has an academic advisor based on major or school/college. Students who are still deciding on a major are assigned to Undergraduate Advising (UA). Students should meet with an advisor frequently (once a semester or more) to stay well informed regarding academic requirements and deadlines, as well as course selection and campus resources. Students can find advising information in the Advisor box on their SPIRE Student Center, or contact their department directly.

Academic Status
www.umass.edu/registrar/sites/default/files/academicregs.pdf
Students must have an overall grade-point average (GPA) of 2.0 to graduate from the university. If a student’s GPA falls below 2.0 at any point, consequences can include a warning, probation, suspension, or dismissal from the university. Students who are given a warning or are put on probation should meet regularly with an academic dean to monitor the student’s improvement. A student’s academic dismissal or suspension by the university may be appealed through his or her academic dean.

Attendance
www.umass.edu/registrar/students/policies-and-practices/class-absence-policy
Students should attend all classes, labs, and discussions and limit absences. Professors may specify the number of excused and unexcused absences allowed per course. More details about the official university policy (including religious observances, health reasons, and athletic events) may be found online.

General Education Requirements
www.umass.edu/gened
All students are required to fulfill the General Education (Gen Ed) requirements, designed to prepare students for a wide breadth of both academic and occupational experiences. In completing the Gen Ed requirements, students take classes from a broad range of categories, ranging from social and physical sciences to arts and literature.

Grades
The Family Educational Rights and Privacy Act (FERPA) limits access to student grades and other educational records. Parents should consult with students to stay updated on their academic progress. Final grades are available to the student in SPIRE approximately two to three weeks after the end of each semester.

Repeat Policy
www.umass.edu/registrar/sites/default/files/academicregs.pdf
A student may repeat a course after earning a grade of C- or lower. The second grade will be calculated into the GPA and both grades will be indicated on the student’s transcript. Students can only repeat a course a third time after obtaining approval from their academic dean. Credit can only be for a course once and the repeat policy only applies to courses taken at UMass Amherst.

Registration
www.umass.edu/registrar/students/registration
Enrollment appointments for course registration vary, and are based on the number of credits already earned (seniors register first and freshmen last). Students may add or drop classes any time from the start of the enrollment appointment through the first two weeks of each semester, which is called the “add-drop period.” Through the first half of the semester, students may withdraw from a course with a signature from the instructor. After withdrawing, the course will have a grade of “W” on the transcript, but it does not affect the student’s GPA.
Academic Opportunities

Civic Engagement and Service-Learning
cesl.umass.edu
The UMass Office of Civic Engagement and Service-Learning promotes the purposeful integration of community service with academic work to enhance both service and learning. The office helps to connect students, faculty, and community organizations in mutually beneficial community-based learning opportunities that are meaningful and sustainable.

Commonwealth Honors College
www.honors.umass.edu
Commonwealth Honors College provides its students with a solid foundation for lifelong learning and preparation to succeed in a changing world. The Commonwealth Honors College curriculum encourages students to first develop broad perspectives and then to engage in deep analysis resulting in original research.

UMass Five College Interchange Office
www.ualc.umass.edu/five_college_interchange
The Five College Interchange Office assists UMass undergraduates with the unique opportunity to enroll in courses at Amherst, Hampshire, Mount Holyoke, and Smith Colleges. Students should visit the website for more information.

Domestic Exchange
www.ualc.umass.edu/domestic_exchange
The Domestic Exchange Program provides students with the opportunity to spend a semester or year at one of more than 180 institutions throughout the United States. The program is offered through the Office of Undergraduate Advising and Learning Communities.

Foreign Exchange
www.iopo.umass.edu
The International Programs Office (IPO) welcomes over 2,000 international students and scholars and sends over 1,000 students to study abroad each year. There are over 400 study abroad programs in more than 60 countries. Students in all majors can study abroad during the academic year and/or summer. Students must be enrolled in 12 credits or more to be considered full-time.

Learning Commons
www.library.umass.edu/learningcommons
The UMass Amherst Learning Commons is located on the lower level of the W.E.B. Du Bois Library. This space brings together library, technology, and other campus services in an informal environment that fosters collaborative, creative work, as well as social interaction.

Learning Resource Center
www.umass.edu/irc
The Learning Resource Center (LRC) located on the 10th floor of the W.E.B. Du Bois Library offers students academic support by tutors and supplemental instruction leaders who are trained to assist their peers in achieving academic success.

Digital Media Lab
www.library.umass.edu/dml
The Digital Media Lab is on the 3rd Floor of the W.E.B. Du Bois Library. It is a multimedia production space designed to support students working on course-related multimedia presentations, projects and portfolios.

Research Opportunities
www.umass.edu/research/research-experience-undergraduates-umass-amherst
Each summer the UMass campus hosts several REU programs—Research Experience for Undergraduates—in a wide range of subject areas. These programs are sponsored by institutions like the National Science Foundation, Howard Hughes Medical Foundation, and the UMass Amherst Office of the Provost and provide students the opportunity to be part of a community of researchers.

The Office of Undergraduate Research and Studies
www.umass.edu/ours
Located in the W.E.B. Du Bois Library, the Office of Undergraduate Research and Studies (OURS) connects undergraduate students with research or other scholarly opportunities both on campus during the academic year and at REUs and comparable experiences at other institutions during the summer months. OURS is also located on the 10th floor of the W.E.B. Du Bois Library.

Writing Center
www.umass.edu/writingcenter
Located in the W.E.B. Du Bois Library, the Writing Center is a place where students can work on their writing with a knowledgeable tutor to gain feedback and advice at any stage in the writing process from initial brainstorming to revising and editing. Open to all majors and levels (from undergraduate to faculty), the Writing Center staff help writers improve their abilities on a variety of writing tasks.
**Finances**

**Office of the Bursar**

[www.umass.edu/bursar/](http://www.umass.edu/bursar/)

Student billing issues (other than financial aid) are handled through the Office of the Bursar. Tuition payments may be made online through QuikPAY (see below), in person or by mail. Tellers (for payment purposes) are located in 225 Whitmore Administration Building.

- **QuikPAY**
  
  This is the university’s online billing and payment system and is available through a student’s SPIRE account. To become an authorized payer, visit the Bursar’s website.

- **Tuition Installment Payment Plan**
  
  The UPay payment plan is available to students and their authorized payers in QuikPAY. Through this plan, tuition payments can be made in installments rather than in one lump sum before each semester.

- **Excess Express**
  
  In the event that a student receives a positive balance in his or her bursar account, funds will be automatically deposited into a bank account of the student’s choice through Excess Express. Enrollment is available in SPIRE.

**Financial Aid**

[www.umass.edu/umfa/](http://www.umass.edu/umfa/)

Undergraduate financial aid can be a combination of one or more of the following: grants, scholarships, tuition waivers, loans and work-study. In order to be considered for financial aid, students must complete the Free Application for Federal Student Aid (FAFSA) each year and have the results sent to UMass Amherst. Non-university aid and outside scholarships must also be reported to the university. For additional information about financial aid opportunities and eligibility requirements please visit the website listed above.

**FERPA**

[www.umass.edu/bursar/ferpa](http://www.umass.edu/bursar/ferpa)

Per the Family Educational Rights and Privacy Act (FERPA), students’ records are protected from access by anyone other than themselves, including parents. Using the My Personal Information link, students can authorize a limited number of people as designees with whom staff can discuss a student’s financial records. People with permission to discuss a student’s records are required to provide their FERPA PIN when contacting university offices. The FERPA waiver does not allow access to academic information.

**Student Employment**

[www.umass.edu/umfa/seo](http://www.umass.edu/umfa/seo)

Students awarded work-study as part of their financial aid package are responsible for seeking out their own job. Students looking for either work-study or non-work-study jobs can visit the Financial Aid Services Office at 243 Whitmore Administration Building or by phone at (413) 545-0801. Available positions can be viewed online by visiting the website above or on the bulletin board in the hall outside the office.
Commuting

Off Campus Student Center
www.umass.edu/offcampus

The Off Campus Student Center is an on campus home for off campus students. The Center is located in room 314 of the Student Union and is staffed by Off Campus Student Life Coordinators, graduate assistants, and Professional Staff. These individuals act as a resource for students who live or plan to live off campus.

Off Campus Student Life Coordinators (Coordinators) are a team of off campus students who manage the Off Campus Student Center. The Coordinators participate in Town Gown initiatives to build community with the greater Amherst area.

The Center is mainly used as a lounge and work space for off campus students. Refrigerators and microwaves are available. Students are able to rent lockers, charge their devices, and utilize the Quick Access computers for OIT printing! We offer a variety of social programs including UMass Night Out Karaoke, trivia and game nights. We also offer educational programs including information sessions on off campus living. Community outreach initiatives including Walk This Way and Positive Presence are an integral part of our work.

Commuter Parking
parking.umass.edu/index.php/generalinfo/commuteroptionsprogram

The Commuter Options Program offered by Parking Services provides information and access to carpools, public transit information, ridesharing networks, bicycling, and other means of transportation. Parking permits may also be purchased for those who plan on driving to campus, either daily or periodically.

Commuter Meal Plans
www.umassdining.com/meal-plans/ycmp

For commuter students who plan on eating some or all meals on campus, UMass Dining Services offers Your Campus Meal Plan (YCMP), which allows access to a number of campus eateries, including the dining halls.

Dining

Meal Plan
www.umassdining.com

UMass Dining offers a variety of Residential and Commuter meal plan options. All undergraduate students living in non-apartment style campus housing are required to purchase a meal plan. Students living off campus, graduate students and non-first year residential students living in campus apartments have the option of choosing a meal plan but are not required to do so.

All semester meal plans follow the residence halls schedule and begin on multi-year move-in day and end the day after move-out day. For more information on the meal plans, please visit our website or call the Meal Plan Office at (413) 545-1362.

UCard

Student Identification Card
(413) 545-0197
www.umass.edu/ucard

The UCard Office produces and manages the UCard, the official UMass Amherst student picture identification card. In addition to being an ID card, the UCard also serves as a student’s building (and in North Residential Area, room) access key, meal plan ticket, Five College library card, athletic events e-ticket, and declining balance debit card. The UCard debit account is accepted at on-campus dining and retail outlets, vending machines, laundry facilities, photocopiers, pay-for-print computer printing stations, and the UStore & Textbook Annex. (The UCard is not accepted at off-campus bookstores.) The UCard debit account is also accepted at a number of off-campus restaurants [see the UCard website for a listing of participating merchants]. Students and parents can deposit funds to the UCard a number of ways, including online via the UCard website.
Residential Life

Residential Life Student Services
www.housing.umass.edu

- Amenities
  www.housing.umass.edu/reshall/yourroom.html
  The university equips student rooms with a bed, wardrobe/closet, desk, chair, and bookshelf. All other furnishings, linens and the like must be provided by the student. For a full list of what to bring (and not bring), consult the Residential Life website.

- Mail
  www.housing.umass.edu/reshall/mail.html
  US mail is sent directly to a student’s residence hall for delivery to the student’s mailbox. Packages are delivered to the Residential Service Desk (RSD) for your student’s residence hall. Once the package is logged, your student will receive an email notification to come to the RSD to pick it up. RSDs accept delivery from USPS, UPS, FedEx, DHL as well as from local vendors such as floral deliveries or Edible Arrangements. To find a list of each building’s address, visit www.housing.umass.edu/reshall/reshalls_alpha.html

- Room Assignments
  All first-year students are required to live on campus. Students desiring a room assignment change should go to the Current Undergraduate Residents page on the Residential Life website. To cancel a room assignment, the student must call or visit Student Services at (413) 545-2100. There is a fee associated with cancelling a housing assignment; the cancellation fee schedule may be found online.

Residence Hall Staff
www.housing.umass.edu/living/rh_staff.html

Residential Life staff members endeavor to create inclusive and supportive living learning communities for all residential students. Undergraduate Resident Assistants (RAs) build positive communities and promote accountability for community standards. Resident Assistant are the first contact for students who have questions or concerns. In the Residential First Year Experience, undergraduate Peer Mentors provide academic success mentoring and support a smooth academic transition for first-year students. Residence Directors (RDs) and Assistant Residence Directors (ARDs) live in residence halls year-round and help foster positive community environments, provide opportunities to support leadership development and academic success, and promote accountability. Apartment-style residence halls (North and Lincoln) have a staff of live-in graduate student Assistant Residence Directors for Apartment Living, who are the first contact for students living in these apartment-style facilities. The Residence Director or Apartment Complex Coordinator (North/Lincoln) are the first contact for parents and family members.
Campus Initiatives to Keep Students Safe

Adding Emergency Contacts in SPIRE
All students are encouraged to enter an emergency contact on their SPIRE account if they haven’t already done so. Your student can easily do this by logging into SPIRE, going to the Main Menu, selecting My Personal Information and then Emergency Contacts. Students who already entered an emergency contact should check back once a semester to make sure it is up to date.

Center for Women & Community
www.umass.edu/ewc
Center for Women & Community (CWC) provides a variety of education and leadership opportunities, advocacy, counseling and specialized support services to people of all genders within the UMass and Hampshire County communities. CWC is also the home of the Women of Color Leadership Network. CWC serves as the Rape Crisis Center of the University of Massachusetts and Hampshire County providing crisis counseling and a 24-hour hotline for those affected by sexual assault and/or relationship violence. Parents, families, friends, and survivors are welcome to access our services.

Emergency Alerts
www.umass.edu/emergency
To keep students informed about emergency situations or conditions that could disrupt campus activities, the university employs a number of different emergency communication methods. Based on the emergency threat or incident on campus, the campus will utilize the appropriate method(s). UMass Amherst Alerts sends a text message alert during an emergency situation to all students who enroll in the program.

Visit www.umass.edu/emergency/ for information on campus emergency procedures and details on the campus’s comprehensive emergency communication system.

Help Phones
www.housing.umass.edu/living/helpphones.html
There are approximately 110 HELP phones located at the entrance to all residence halls and throughout the campus. The phones are yellow with blue lights for maximum visibility, and anyone can call for help at the touch of a button; no dialing or conversation is required.

Like it, Lock it, Keep it
www.umass.edu/umpd/likeit
This is the first of a two-phase project to help prevent thefts in halls and on campus. It emphasizes the importance of students taking an active role in their safety while in their residence halls.

RU Ready 2 Stop?
www.umass.edu/umpd/crosswalk
UMass is a very busy place and it is important to pay attention when crossing the street. Cross Safely, Drive Safely: Pedestrian Safety is up to everyone!

Personal Security
The UMPD provides a free walking escort service during the academic year for all members of the UMass Amherst community and campus visitors. Walking teams with radios are available for safe escorts across campus every night, Sunday through Wednesday 8:00pm – 12 midnight and Thursday through Saturday 8:00pm – 3:00am. To schedule a UMPD escort, call (413) 545-2123.

UMass Police Department
www.umass.edu/umpd
The UMass Police Department (UMPD) is a fully certified police department operating 24-hours a day, seven days a week, and works in conjunction with local and state police. In addition to marked cruiser patrol, officers also use mounted, bicycle, and motorcycle units in providing services to the entire campus. UMPD also works closely with other campus offices to prevent more common university-related crimes, including anti-theft campaigns in residence halls.
Health and Wellness

University Health Services
www.umass.edu/uhs
UHS is UMass Amherst’s fully accredited campus health center, offering comprehensive care and referral services for students, faculty and staff. Routine medical care is by appointment; same-day appointments are available. UHS’ Walk-in Care treats minor injuries and illnesses. For help choosing the best course of care, or for health questions, call the Triage Advice Nurse, (413) 577-5229, during regular UHS hours. After-hours telephone triage and consultation services are available. UHS is not a hospital and does not have an emergency department. In a life-threatening situation, always call 911 for ambulance transportation to a hospital.

Center for Health Promotion
www.umass.edu/uhs/services/healthpromotion
The Center for Health Promotion advances healthy living as a strategy that supports academic and personal success. Students engaging with the programs, services and staff of the center: empower themselves to make health-enhancing choices that advance their individual health and the collective well-being of their communities; engage more fully in their academic and personal lives; and develop their leadership skills. For more information, call (413) 577-5181.

Center for Counseling and Psychological Health
www.umass.edu/counseling
The Center for Counseling and Psychological Health provides crisis intervention; short-term therapy for individuals, couples and families; support and therapy groups; behavioral medicine; psychiatric services and more. Services are by appointment: emergency on-call services are available at all times. Visit the website regularly for timely information you and your student can use.

Disability Services
www.umass.edu/disability
Students with disabilities must register with Disability Services to receive appropriate accommodations. Accommodations are informed by the documented needs of the student. Common accommodations include sign language interpreting, captioning, exam proctoring, extended-time, notes, classroom access assistance, assistive technology access and document conversion.

Opportunities Outside the Classroom

Athletics
www.umassathletics.com
Athletic events occur year-round, and all home games are available to UMass undergraduate students free of charge. For student athletes, tutoring and study halls are made available through Student-Athlete Academic Support Services to ensure success in the classroom as well as on the field. Visit the website above to purchase tickets and support our teams!

Campus Recreation
www.umass.edu/campusrec
Campus Recreation, an integral part of the educational mission of the University of Massachusetts and Department of Athletics, provides comprehensive recreational and student development opportunities, as well as exceptional programs, services and facilities. Through positively reflecting the interests and values of the UMass community, we actively promote and encourage a lifelong commitment to health and wellness. UMass has many opportunities for students to get involved with intramurals, club teams and group fitness throughout the semester.

Career Services
www.umass.edu/careers
Career Services helps undergraduate and graduate students connect their UMass Amherst education to meaningful and satisfying careers through major and career exploration, internships and co-ops, graduate and professional school applications, and job searches. We build relationships with employers to link them to our talented students, and we guide faculty and parents as they partner with students in their career development process through a series of workshops and career fairs. We also help students develop the tools they need to continue their career development long after they land that first job.

Center for Multicultural Advancement and Student Success (CMASS)
www.umass.edu/multiculturalaffairs
The Center for Multicultural Advancement and Student Success (CMASS) is a student centered learning agency within the division of the Center for Student Development. By serving as a campus resource that facilitates and promotes a learning community that acknowledges, appreciates and values multicultural understanding and exchange, we strive to advance the personal, academic and professional success of diverse populations of students, staff, faculty and the larger university community. Whether you’re looking for peer
mentoring, social connection, exposure to student leadership opportunities, assistance in navigating offices of the Bursar, Registrar or Financial Aid, or more—our office is here to ensure that your student has the resources to thrive in an inclusive and multicultural environment during his or her time at the university.

Student Activities and Involvement

www.umass.edu/studentlife/involved

Student Activities and Involvement (SAI) is the place for involvement and leadership on campus! Through SAI, students can participate in the University Programming Council (UPC), Greek Life, Student Government, student leadership development, community service learning, cultural and identity-based programming, and over 200 registered student organizations (RSOs) and student businesses that together create the pulse of UMass Amherst campus life.

For more information on RSOs, visit the Campus Pulse site: umass.edu/campuspulse.

Technology

UMass Amherst Information Technology

www.oit.umass.edu

Central IT Help Center: LGRC Building A109, (413) 545-9400

Central IT Help Center

www.oit.umass.edu/support

Central IT Help Center: LGRC Building A109, (413) 545-9400

The Central IT Help Center is the first point of contact for all members of the university community with computer-related questions or problems. In addition to assisting users with their day-to-day computing needs, the Help Center also manages all aspects of university accounts, including the creation of new accounts, password changes, and billing issues.

Computer Purchasing

www.oit.umass.edu/hardware

www.oit.umass.edu/software

Students are not required to own a computer, but most students choose to purchase their own. Before buying a new computer, check our minimum and recommended computer configurations. Several manufacturers, such as Dell or Apple offer competitive rates on desktops, laptops, and peripherals through the U$ave program. Free and discounted software and operating systems are also available from our website.

GO.UMASS

go.umass.edu

UMass Amherst’s student portal, Go.UMass, brings together students’ personalized academic information and other campus resources, such as maps, dining menus, and athletic scores. The portal is available any time, anywhere, on computers, smart phones, tablets, and other mobile devices.

i>clicker

www.oit.umass.edu/audience-response-system

The i>clicker audience response system is a polling system that uses a handheld remote (clicker) to collect responses in real time to instructor questions. Students use i>clickers in many classes at UMass Amherst. i>clicker information is listed in SPIRE under View Class Schedule, on your Textbook Summary. You can purchase your i>clicker through the Textbook Annex or online.

Internet Access in Residence Halls

www.oit.umass.edu/wireless

All residence halls have wireless Internet access. To access the Internet in residential areas, students need a computer with a WiFi-certified, dual-band adapter. Students should avoid bringing devices that can cause wireless interference and slow down their wireless connections, such as wireless printers.

Protect Their Computer & Personal Information

www.oit.umass.edu/security

Students are encouraged to use the university-recommended free anti-virus software, update their computers’ software and operating systems, and use caution when sharing personal information. The university will never ask for NetID passwords or other personal information via email.

SPIRE

www.spire.umass.edu

SPIRE is the university’s secure, Web-based student records system. Students use SPIRE to register for classes, view grades, sign up for on-campus housing, and manage their university finances.
Parking & Visiting Campus

Visitor Information
www.umass.edu/parents/visiting_amherst
The Office of Parent Services website offers helpful resources to families planning a trip to the area including transportation options, a guide to the area, and places to stay.

Parking for Students
parking.umass.edu
Student parking permits may be purchased from the Parking Services Office. Single-day and annual permits are available to both on-campus and commuting students. Parking is also available at meters or the Campus Center Parking Garage.

Visitor Parking
parking.umass.edu/index.php/generalinfo/visitorparking
An interactive campus parking map is available on the Parking Services website, along with printable maps.

Directions to Campus
www.umass.edu/visitorsctr/Campus_Map
www.umass.edu/visitorsctr/Direcories_to_Campus
The Visitors Center website has a great selection of campus maps and directions that will give you everything you need to find your way to and around campus.

Transportation

UMass Transit Services
www.umass.edu/transit
UMass Transit operates PVTA buses on campus, for the Five Colleges and through the towns of Amherst, Belchertown, Deerfield, Granby, Hadley, Northampton, South Hadley, and Sunderland. UMass Transit buses are fare-free for UMass students and operate approximately 7 am to 2 am during the school year, and major routes are monitored by police officers on weekend evenings. The Pioneer Valley Transit Authority (PVTA) is the largest regional transit authority in Massachusetts with 174 buses, 144 vans and 24 participating member communities.

SpecTrans
www.umass.edu/transit/spectrans.html
UMass Transit operates a Special Transportation Van Service (SpecTrans) for students with mobility impairments. Students with physical disabilities or temporary injuries can make arrangements to get rides on campus by contacting the SpecTrans dispatcher at (413) 545-2086, Monday – Friday 7 am to 5 pm.

Car Share Programs
Membership allows students who are licensed drivers aged 18 and older to rent a vehicle by
the hour, day, or overnight for a fee.

• Enterprise CarShare
www.enterprise.com/car-sharing/program/umass
Cars are located on the 4th floor of the Campus Center Garage.

• Zipcar
www.zipcar.com/umass
Cars are located in parking lots: Lot 43-Northeast Area, Lot 49-Upper Central and Lot 71-Massachusetts Avenue.

Bikeshare
umass-sga.com/bike-share
The Bike Share Program is a free bike use service for UMass Amherst students, faculty, and staff. To use one of these bikes, students should visit the Student Government Association office (room 420 in the Student Union). A valid UCard is required to use this service.
Points of Interest on Campus

Augusta Savage Gallery
(413) 545-5177
fac.umass.edu/online/augusta

Durfee Conservatory and Gardens
(413) 545-5234
www.durfeeconservatory.org

Fine Arts Center Box Office
(413) 545-2511
fac.umass.edu

Hampden Gallery
(413) 545-0680
fac.umass.edu/online/hampden

Herter Art Gallery
(413) 545-0976
www.umass.edu/art/facilities/herter_gallery

Hotel UMass
(877) 822-2110
www.umasshotel.com

Mullins Center
(413) 545-3001
www.mullinscenter.com

Mullins Center Box Office
(413) 545-4456
www.mullinscenter.com/events-tickets/ticket-information

Recreation Center
(413) 545-0022
www.umass.edu/campusrec

Student Union Art Gallery
(413) 545-0792
www.umass.edu/rso/suag

University Club
(413) 545-2551
www.umassuclub.com

University Museum for Contemporary Art
(413) 545-3670
https://fac.umass.edu/online/umca

UStore
(413) 545-2619
www.umass.bkstr.com

Textbook Annex
(413) 545-3570
www.umass.bkstr.com
### Student’s Contact Information and Schedule

#### Student’s Fall 2014 Schedule

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#### Student’s Spring 2015 Schedule

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#### Student’s Contact Information and Schedule

#### Related Contact Information

- **Roommate’s Name**: __________________________
- **Telephone**: __________________________
- **Residence Director**: __________________________
- **Residential Service Desk Telephone**: __________________________

#### Financial Account Information

- **Student ID #**: __________________________
- **FERPA PIN**: __________________________
- **QuikPAY**: __________________________
Campus Contacts

Office of the Bursar
215 Whitmore Administration Building
(413) 545-2368
www.umass.edu/bursar

Career Services
511 Goodell Building
(413) 545-2224
www.umass.edu/careers

Center for Counseling and Psychological Health
127 Hills North
(413) 545-2337
www.umass.edu/counseling

Center for Health Promotion
3rd floor, University Health Services
(413) 577-5181
www.umass.edu/uhs/services/healthpromotion

Center for Multicultural Advancement and Student Success (CMASS)
Wilder Hall
phone: (413) 545-2517
fax: (413) 545-2517
www.umass.edu/multiculturalaffairs

Center for Women and Community
180 Infirmary Way, New Africa House
(413) 545-0883
www.umass.edu/ewc

Dean of Students
227 Whitmore Administration Building
Phone: (413) 545-2684
www.umass.edu/dean_students

Disability Services
161 Whitmore Administration Building
(413) 545-0892
www.umass.edu/disability

Emergency Closing Information
(413) 545-3630
www.umass.edu/closing

Financial Aid
255 Whitmore Administration Building
(413) 545-0801
www.umass.edu/umfa

Gifts From Home: Dining Services
(413) 545-2472
umassdining.com/services/gifts-home/product-catalog

Meal Plan Office
Franklin Dining Commons
(413) 545-1362
www.umassdining.com/meal-plans/residential-meal-plans

Off Campus Student Center
314 Student Union Basement
(413) 577-1005
www.umass.edu/offcampus

Ombuds Office
823 Lincoln Campus Center
(413) 545-0867
www.umass.edu/ombuds

Parent Services
5 Arnold House
(413) 577-4444
www.umass.edu/parents

Parking Services
Campus Center Parking Office
Level 2 Concourse, room 229
(413) 577-6593
parking.umass.edu

Residential Life Student Services
235 Whitmore Administration Building
(413) 545-2100
www.housing.umass.edu

Registrar
213 Whitmore Administration Building
(413) 545-0555
www.umass.edu/registrar

UCard Office
168 Whitmore Administration Building
(413) 545-0197
umass.edu/ucard

UMass Police Department
585 East Pleasant Street
Non-Emergency: (413) 545-2121
www.umass.edu/umpd

UMass Switchboard
(413) 545-0111
www.umass.edu/contact-umass-amherst

UMass Transit Services
University Bus Garage
(413) 545-0056
www.umass.edu/transit

UMatter at UMass
www.umass.edu/umatter

University Health Services
150 Infirmary Way
Main Number: (413) 577-5000
www.umass.edu/uhhs