Dear UMass Amherst Parents and Family Members,

In light of yesterday’s event, we want to remind you of the services and resources available to you in case of a campus emergency:

- The best way to stay informed is to make sure that your student signs you up for emergency alerts. Your student can register **two cell phone numbers** to receive text messages and **two e-mail addresses** to receive UMass Amherst Alerts in SPIRE. The one additional non-UMass e-mail address is in addition to every active student’s primary umass.edu e-mail address which is automatically included in the emergency notification system.
- Always follow the university’s main page, [www.umass.edu](http://www.umass.edu), for status updates on incidents affecting the UMass community. The website will display a distinctly colored stripe at the top containing pertinent status updates and information related to ongoing emergencies. We encourage you to bookmark the page for easy access.
- Other resources to use are social media sites such as the [UMass Twitter](https://twitter.com/umass) page and the [UMass Facebook](https://www.facebook.com/umass) page. They will be used to provide information and updates during an emergency.
- The Office of **Emergency Management** also has a parents section with resources on emergency preparedness. Please visit the site to learn more.

The University is reviewing its emergency protocols and will make adjustments as needed going forward.

Sincerely,

Jeanne Horrigan, Director
Office of Parent Services

*Treating Our Parents as Partners*

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Knowlton Hall
691 North Pleasant Street OFC
University of Massachusetts Amherst
Amherst, Massachusetts 01003-9399

Email: [umassparents@umass.edu](mailto:umassparents@umass.edu)
Phone: 413-577-4444 • Fax: 413-545-9631

[Office of Parent Services Website](http://www.umass.edu/parents)
[UMass Amherst Parents on Facebook](https://www.facebook.com/umassparents)
[UMass Amherst Family to Family on Facebook](https://www.facebook.com/groups/umassfamily)
[Send a UMass postcard](https://www.umass.edu/parents/postcard)

We're interested in your opinion! Take our monthly [one-question survey](http://www.umass.edu/parents/survey).