

Student Life Survey (S03-D)

Hello, is this _____? My name is _____ and I'm calling you tonight for Project Pulse of the Student Assessment, Research and Evaluation Office at UMass. We are conducting a survey focusing on classroom experiences and other student life issues. All of your responses are completely confidential. Feel free to ask questions at any time.

First, I need to know whether you are a first-year student, sophomore, junior or senior.

- 1 First-year
- 2 Sophomore
- 3 Junior
- 4 Senior
- 5 Don't know/Refused

Were you a student here at UMass last semester?

- 1 Yes
- 2 No SKIP TO ENDER1
- 3 Refused SKIP TO ENDER1

(If yes) Do you have a job or jobs on campus?

- 1 Yes
- 2 No>>>>>SKIP TO targrac
- 3 Refused SKIP TO targrac

How many on-campus jobs do you have?

- 1 One
- 2 Two
- 3 Three
- 4 Four or more
- 5 Refused

(if have one job)

For what campus office, department or organization do you work?

(if have more than one job)

Next, I'd like you to think about the campus job that you consider to be your most important or primary job. For what campus office, department or organization do you work?

(if one job) The next few questions pertain to your experiences at your campus job during this academic year. Please indicate whether or not you experienced each of the following in your immediate work environment during this academic year.

(if more than one job) The next few questions pertain to your experiences at your primary campus job during this academic year. Please indicate whether or not you experienced each of the following in your immediate work environment during this academic year.

Unfair treatment because of your gender?

- 1 Yes
- 2 No
- 3 Don't know
- 4 Refused

Unfair treatment because of your religion?

- 1 Yes
- 2 No
- 3 Don't know
- 4 Refused

Unfair treatment because of your race or ethnicity?

- 1 Yes
- 2 No
- 3 Don't know
- 4 Refused

Unfair treatment because of a disability you have?

- 1 Yes
- 2 No
- 3 Don't know
- 4 Refused

Next, I am going to read some statements that describe different things you may personally experience at UMass. Please tell me how often each of the following happens to you at UMass.

You are targeted unfairly or singled out unfairly by course instructors because of your race or ethnicity.

- 1 Almost daily
- 2 A few times per week
- 3 A few times per month
- 4 A few times per semester
- 5 Never

6 Don't know/Refused

You are targeted unfairly or singled out unfairly by course instructors because of your gender.

- 1 Almost daily
- 2 A few times per week
- 3 A few times per month
- 4 A few times per semester
- 5 Never

6 Don't know/Refused

Other students making derogatory comments to you in the classroom because of your race or ethnicity.

- 1 Almost daily
- 2 A few times per week
- 3 A few times per month
- 4 A few times per semester
- 5 Never

6 Don't know/Refused

Other students making derogatory comments to you in the classroom because of your gender.

- 1 Almost daily
- 2 A few times per week
- 3 A few times per month
- 4 A few times per semester
- 5 Never

6 Don't know/Refused

How often do you hear course instructors stereotyping, making negative remarks about or telling jokes that put down members of your racial or ethnic group?

- 1 Almost daily
- 2 A few times per week
- 3 A few times per month
- 4 A few times per semester
- 5 Never

6 Don't know/Refused

How often do you hear course instructors stereotyping, making negative remarks about or telling jokes that put down people of your gender?

- 1 Almost daily
- 2 A few times per week
- 3 A few times per month
- 4 A few times per semester
- 5 Never

6 Don't know/Refused

Next, I'm going to read you a list of skill areas. Please indicate how helpful your UMass courses have been in developing your abilities in each area.

Developing your ability to work cooperatively with diverse people. Have your UMass courses been

- 1 Very helpful
- 2 Somewhat helpful
- 3 Not too helpful
- 4 Not at all helpful

5 Don't know/Refused

Developing your understanding of people of other racial and ethnic backgrounds. Have your UMass courses been

- 1 Very helpful
- 2 Somewhat helpful
- 3 Not too helpful
- 4 Not at all helpful

5 Don't know/Refused

Developing openness to having your views challenged. Have your UMass courses been

- 1 Very helpful
 - 2 Somewhat helpful
 - 3 Not too helpful
 - 4 Not at all helpful
-
- 5 Don't know/Refused

Developing your ability to see the world from someone else's perspective. Have your UMass courses been

- 1 Very helpful
 - 2 Somewhat helpful
 - 3 Not too helpful
 - 4 Not at all helpful
-
- 5 Don't know/Refused

Developing your knowledge about the cultural backgrounds of others. Have your UMass courses been

- 1 Very helpful
 - 2 Somewhat helpful
 - 3 Not too helpful
 - 4 Not at all helpful
-
- 5 Don't know/Refused

Developing your ability to work effectively in a group. Have your UMass courses been

- 1 Very helpful
 - 2 Somewhat helpful
 - 3 Not too helpful
 - 4 Not at all helpful
-
- 5 Don't know/Refused

Next, please indicate the extent to which you agree or disagree with each of the following statements.

Overall, students at UMass are socially and culturally diverse.

- 1 Agree strongly
 - 2 Agree somewhat
 - 3 Disagree somewhat
 - 4 Disagree strongly
-
- 5 Don't know/Refused

In my classes at UMass, I do NOT have opportunities to interact with students of different races and ethnicities.

- 1 Agree strongly
 - 2 Agree somewhat
 - 3 Disagree somewhat
 - 4 Disagree strongly
-
- 5 Don't know/Refused

There is a lot of racial tension on the University campus.

- 1 Agree strongly
 - 2 Agree somewhat
 - 3 Disagree somewhat
 - 4 Disagree strongly
-
- 5 Don't know/Refused

I have had at least one class at UMass that included intensive conversations among students with different backgrounds and beliefs.

- 1 Agree strongly
 - 2 Agree somewhat
 - 3 Disagree somewhat
 - 4 Disagree strongly
-
- 5 Don't know/Refused

In classes at UMass, I have had the opportunity to learn about different racial-ethnic groups in a non-threatening way.

- 1 Agree strongly
 - 2 Agree somewhat
 - 3 Disagree somewhat
 - 4 Disagree strongly
-
- 5 Don't know/Refused

Emphasizing diversity contributes to tension on campus.

- 1 Agree strongly
 - 2 Agree somewhat
 - 3 Disagree somewhat
 - 4 Disagree strongly
-
- 5 Don't know/Refused

I have felt excluded or silenced in class because of a personal characteristic such as my race, gender, disability, social class, or sexual orientation.

- 1 Agree strongly
 - 2 Agree somewhat
 - 3 Disagree somewhat
 - 4 Disagree strongly
-
- 5 Don't know/Refused

Prejudice and acts of bigotry are NOT tolerated on this campus.

- 1 Agree strongly
 - 2 Agree somewhat
 - 3 Disagree somewhat
 - 4 Disagree strongly
-
- 5 Don't know/Refused

In your experience at UMass during the current school year, about how often have you done each of the following?

Had serious conversations with students of a different race or ethnicity than your own?

- 1 Never
 - 2 Sometimes
 - 3 Often
 - 4 Very often
-
- 5 Don't know/Refused

Had serious conversations with students who differ from you in terms of their religious beliefs, political opinions, or personal values?

- 1 Never
- 2 Sometimes
- 3 Often
- 4 Very often

5 Don't know/Refused

The term “racial profiling” is used to describe the unfair targeting or singling-out of people on the basis of their race or ethnicity by police officers or student security guards.

To what extent do you think that racial profiling is a problem at UMass?

- 1 To a very little extent
- 2 To a little extent
- 3 To some extent
- 4 To a great extent
- 5 To a very great extent

6 Don't know/Refused

Have you, personally, ever experienced racial profiling on campus?

-
- 1 Yes
 - 2 No
 - 3 Not Sure
 - 4 Refused.

The last set of questions asks for demographic information. This information allows us to compare difference, if any, among groups.

Are you a member of a Registered Student Organization – or RSO?

-
- 1 Yes
 - 2 No
 - 3 Don't know/Refused

Did you enter UMass as Freshman or Transfer Student?

-
- 1 Freshman
 - 2 Transfer
 - 3 Don't know/Refused

Have you declared a major?

- 1 Yes
- 2 No
- 3 Don't know/Refused

(Ask only if declared a major)

What is your major?

_____ (Interviewer: Enter code from majors list – Use F1 to record second Major)

Which if the following best describes your race or ethnicity?

[INTERVIEWER: PLEASE READ ALL OF THE RESPONSE CATEGORIES]

- 1 Bi-racial or Multi-racial
- 2 Cape Verdean
- 3 Latino or Hispanic or Chicano
- 4 White or Caucasian
- 5 Asian, Asian-American or Pacific Islander
- 6 African, African-American or Black
- 7 Native American, North or South American Indian, or Alaskan Native
- 8 Other

9 Don't know / Refused

Do you live on campus or off campus?

- 1 On
- 2 Off
- 3 Refused

What is your residential area?

- 1 Northeast
- 2 Sylvan
- 3 Orchard Hill
- 4 Central
- 5 Southwest
- 6 Other University housing
- 7 Don't know/Refused

What is your age?

Thanks for participating in tonight's survey. Copies of the results will be available at SAREO, 427 Hills North within the next month.

Interviewer: Is the respondent female or male?

- 1 Female
- 2 Male
- 3 Unknown

Interviewer please enter the number to the right of the respondent's name on the calling sheet.

ENDER1: Thanks anyway, but we are interviewing only students who were at UMass last semester.