

DOCUMENT LIBRARY REFERENCES		
Standard	Reference	URL
1	Board of Trustees Votes, March 19, 2008	https://udrive.oit.umass.edu/neasc/editorial_workspace/Document%20Library/All%20Reference%20Materials/0102_trust.pdf
1	A Strategic Vision for UMass Amherst	http://www.umass.edu/chancellor/amherstclub_021109.html
1	A Framework for Excellence: The Flagship Report	http://www.umass.edu/chancellor/pdfs/frameworkreport2009.pdf
1	University Mission Statement	http://www.umass.edu/provost/mission.html
2	Guidelines for Proposals for New Investment in Faculty Hiring	https://udrive.oit.umass.edu/neasc/editorial_workspace/Document%20Library/All%20Reference%20Materials/0201_facultyhiring.pdf
2	A Framework for Excellence: The Flagship Report	http://www.umass.edu/chancellor/pdfs/frameworkreport2009.pdf
2	Board of Trustees Votes, March 19, 2008	https://udrive.oit.umass.edu/neasc/editorial_workspace/Document%20Library/All%20Reference%20Materials/0102_trust.pdf
2	Chancellor - Budget Planning Task Force	http://www.umass.edu/chancellor/taskforce_message_112508.html
2	Reorganization Task Force	http://www.umass.edu/chancellor/budget_taskforcemembers_020609.html
2	Reorganization Task Force - Report	http://www.umass.edu/chancellor/pdfs/reorg_tempreport031209.pdf
2	Final Report of the AdHoc Committee on Online Learning (ACOL)	http://www.umass.edu/senate/adhoc/ACOL_FINAL_REPOR_0508.pdf
2	Special Report of the Rules Committee concerning The Establishment of an Ad Hoc Committee on Certificates (ACERT)	http://www.umass.edu/senate/adhoc/Sen.%20Doc.%20No.%2008-018A8.pdf
2	General Education Task Force	http://www.umass.edu/gened/genEdGovernance/indexGenEdGovernance.html
2	Instructional Activity System (IAS)	http://www.umass.edu/oapa/ias
2	Program Improvement - OAPA	http://www.umass.edu/oapa/oapa/prog_improvement
2	AQAD Program Review	http://www.umass.edu/oapa/oapa/prog_improvement/aqad.php
2	Annual AQAD Summaries, 1998-2008	http://www.umass.edu/senate/councils/AQAD.htm
2	Departmental Responses to AQAD Program Review	http://www.umass.edu/oapa/oapa/prog_improvement/aqad.php#dept_response
2	Instructional Benchmarks	http://www.umass.edu/oapa/oapa/prog_improvement/benchmarks.php
2	Departmental Responses to Institutional Benchmarks for Program Improvement	http://www.umass.edu/oapa/oapa/prog_improvement/benchmarks.php#dept_response
2	Undergraduate Program Assessment	http://www.umass.edu/oapa/oapa/prog_improvement/ugrad_prog.php
2	E-Series 1.a Form	https://udrive.oit.umass.edu/neasc/editorial_workspace/Document%20Library/All%20Reference%20Materials/0219_e1a.pdf
2	Performance Measurement System	http://media.umassp.edu/massedu/policy/PerformanceMeasurementSystem.pdf
2	University of Massachusetts 2008-09 Annual Indicators Report	http://media.umassp.edu/massedu/ir/2008-09%20ANNUAL%20REPORT.pdf
2	Voluntary System of Accountability (VSA)	http://www.voluntarysystem.org/index.cfm
3	The University of Massachusetts system	http://www.massachusetts.edu/system/about.html
3	Trustee Statement - Policy on University Governance	http://www.umass.edu/senate/trustee/T73-098_Statement_univ_gov_wellman.pdf
3	Massachusetts General Laws, Chapter 75	http://www.mass.gov/legis/laws/mgl/gl-75-toc.htm
3	UMass Board of Trustees website	http://www.massachusetts.edu/bot/index.html
3	Massachusetts Department of Higher Education	http://www.mass.edu
3	Conflict of Interest Disclosure Policy for Trustees	http://media.umassp.edu/massedu/policy/conflictinterest.pdf
3	Board of Trustees By-Laws	http://media.umassp.edu/massedu/policy/Revised%20By-Laws%202008.pdf
3	The University of Massachusetts President's Office	http://www.massachusetts.edu/po/aboutpo.html
3	University of Massachusetts Foundation	http://www.massachusetts.edu/foundation/foundation.html
3	UMass Amherst Foundation	http://www.umass.edu/giving/contact/foundation

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3	Five Colleges, Incorporated	http://www.fivecolleges.edu
3	Massachusetts Review	http://www.massreview.org
3	WFCR-FM	http://www.wfcr.org
3	Changes in Academic Program Offerings, 1999-2008	https://udrive.oit.umass.edu/neasc/editorial_workspace/Document%20Library/All%20Reference%20Materials/0313_AcadProgChanges.pdf
3	UMass Amherst Organizational Chart	http://www.umass.edu/oapa/publications/organization/organization_chart.pdf
3	Faculty Senate website	http://www.umass.edu/senate
3	Faculty Senate By-Laws	http://www.umass.edu/senate/fs/bylaws_constitution_0910.pdf
3	Graduate Student Senate website	http://www.umassgss.org
3	The Constitution of the Student Government Association of the University of Massachusetts Amherst	http://blogs.umass.edu/sga/files/2008/05/fy08-sga-bylaws.pdf
3	Registered Student Organizations	http://www.umass.edu/csd/rso
3	Trustee By-Laws (Article IV)	http://www.umass.edu/senate/trustee/T91-100_bylaws.pdf
3	University Guidelines on the Review and Evaluation of Senior Administrators	http://media.umassp.edu/massedu/policy/PersonnelReview.pdf
3	University of Massachusetts Academic Quality Assessment and Development	http://media.umassp.edu/massedu/policy/aqadguides.pdf
3	Workplace Learning & Development	http://www.umass.edu/wld
4	Trustee Statement - Policy on University Governance	http://www.umass.edu/senate/trustee/T73-098_Statement_univ_gov_wellman.pdf
4	Approval Procedure Guide	http://www.umass.edu/senate/guide/COURSE_APPROVAL_GUIDE.pdf
4	AQAD Program Review	http://www.umass.edu/oapa/oapa/prog_improvement/aqad.php
4	Final Report of the Ad Hoc Committee on Certificates	http://www.umass.edu/senate/fs_docs/SEN_DOC_NO_09-001_ACERT_FINAL_RPT_080508.pdf
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4	Continuing and Professional Education Catalog	http://www.umassulearn.net
4	UMass Amherst Libraries	http://www.library.umass.edu
4	Library services	http://www.library.umass.edu/serv.html
4	UMass Online Academic Advising	http://www.umassonline.net/AcademicAdvising.html
4	Continuing and Professional Education Admissions	http://www.umassulearn.net/Admissions
4	UMass Amherst Financial Aid Services	http://www.umass.edu/umfa
4	UMass Online Amherst Tech Support and Tech Requirements	http://www.umassonline.net/AmherstTech.html
4	Guide to Undergraduate Programs	http://www.umass.edu/ug_programguide/
4	Office of the University Registrar	http://www.umass.edu/registrar
4	Time to Degree of Entering First-Time Students	https://udrive.oit.umass.edu/neasc/editorial_workspace/Document%20Library/All%20Reference%20Materials/0415_TimeToDegree.pdf
4	Academic Regulations	http://www.umass.edu/registrar/registration/academic_regulations.htm
4	Increasing the Number of Credits for a Course	http://www.umass.edu/senate/fs_docs/SEN_DOC_NO_05-007_INCREASING_CREDITS.pdf
4	Online Prior Learning Assessment Certificate Program	http://www.cael.org/online_pla_certificate_program.htm
4	The Prior Learning Portfolio	http://www.umass.edu/uww/programs_courses/pl_portfolio.html
4	Undergraduate Admissions Office - Transfer Students	http://www.umass.edu/admissions/application_process/Transfer_Students
4	Office of the University Registrar - Transfer Credit	http://www.umass.edu/registrar/gen_info/records/transfer_credit.htm
4	Code of Student Conduct	http://www.umass.edu/dean_students/codeofconduct

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4	Degree Programs Offered	http://www.umass.edu/oapa/publications/factbooks/degrees/FB_de_01.pdf
4	Office of the University Registrar - General Education Requirements	http://www.umass.edu/registrar/registration/gened_requirements.htm
4	UMass Amherst Writing Program	http://www.umass.edu/writingprogram
4	General Education Task Force Focus	http://www.umass.edu/oapa/oapa/publications/gen_ed/getf_plan.pdf
4	General Education Purpose Statement	http://www.umass.edu/gened/valueGenEd/learningObjectives.html
4	General Education website	http://www.umass.edu/gened
4	General Education Fellows Program	http://www.umass.edu/cft/fellowships/general_education.html
4	Instructor Survey Results	http://www.umass.edu/oapa/oapa/topics/gen_ed_assessment.php
4	Special Report of the Dean of Undergraduate Education on Modifications to General Education Requirements	http://www.umass.edu/senate/Final_to_fac_Sen_GE_4_credit_+_integrative.pdf
4	Doctoral Student Outcomes	http://www.umass.edu/oapa/publications/doctoral_summary_reports/Doctoral%20Student%20Outcomes.pdf
4	UMass Amherst Graduate Student Experience Survey 2007	http://www.umass.edu/oapa/oapa/publications/reports/grad_experience_summary.pdf
4	Graduate Teaching Assistant Peer Comparison of	https://udrive.oit.umass.edu/neasc/editorial_workspace/Document%20Library/All%20Reference%20Materials/0434_GradPeerComp.pdf
4	Graduate Appointment Trends – 10-Year History	https://udrive.oit.umass.edu/neasc/editorial_workspace/Document%20Library/All%20Reference%20Materials/0435_GradAppointTrend.pdf
4	Race/Ethnicity of Graduate Students Fact Sheet	http://www.umass.edu/oapa/publications/factsheets/race_ethnicity/FS_rac_03.pdf
4	Master of Architecture program	http://www.umass.edu/grad_catalog/artdesign/masters.html
4	ICE IGERT Program	http://www.umass.edu/ice/igert/index.html
4	IGERT Program in Nanotechnology	http://www.umass.edu/massnanotech/igert/index.htm
4	Cognitive Science Graduate Certificate Program	http://www.umass.edu/cogsci
4	Isenberg School of Management Part-Time/Online Master of Business Administration program	http://www.isenberg.umass.edu/MBA
4	Graduate Student Placements	https://udrive.oit.umass.edu/neasc/editorial_workspace/Document%20Library/All%20Reference%20Materials/0442_GradPlacements.pdf
4	Doctoral Completion and Retention	http://www.umass.edu/oapa/publications/department_profiles/index.php
4	Doctoral Degrees Awarded by School/College and Median Time to Degree	http://www.umass.edu/oapa/publications/doctoral_summary_reports/Median%20Time%20to%20Doctoral%20Degrees.pdf
4	Assessing Student Learning: Core Measurement Components	https://udrive.oit.umass.edu/neasc/editorial_workspace/Document%20Library/All%20Reference%20Materials/0445_AssessStuLearn.pdf
4	Office of Academic Planning and Assessment	http://www.umass.edu/oapa/oapa
4	Instructional Benchmarks Report	https://udrive.oit.umass.edu/neasc/editorial_workspace/Document%20Library/All%20Reference%20Materials/0449_instructionalbenchmark.pdf
4	Senior Survey	http://www.umass.edu/oapa/reports/senior_survey
4	Student Response to Instruction (SRTI)	http://www.umass.edu/oapa/srti
4	National Survey of Student Engagement	http://www.umass.edu/oapa/nsse/index.php
4	Graduate Student Assessment Activity	http://www.umass.edu/oapa/oapa/topics/life_cycle_assessment_grad.php
4	Academic Quality Assessment and Development (AQAD) Addendum to Guidelines — August 28, 2006	http://www.umass.edu/oapa/oapa/publications/aqad/AQAD_2006_Addendum.pdf
4	Departmental Responses to Institutional Benchmarks for Program Improvement	http://www.umass.edu/oapa/oapa/prog_improvement/benchmarks.php#dept_response

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4	Student Response To Instruction (SRTI) - What's New	http://www.umass.edu/oapa/srti/#new
4	Program Assessment Inventory Example	http://www.umass.edu/oapa/oapa/publications/other_pubs/sample_inventory_with_definitions.pdf
4	E-Series 1.a Form	https://udrive.oit.umass.edu/neasc/editorial_workspace/Document%20Library/All%20Reference%20Materials/0219_e1a.pdf
4	Undergraduate Program Assessment	http://www.umass.edu/oapa/oapa/prog_improvement/ugrad_prog.php
4	Assessment Tools	http://www.umass.edu/oapa/oapa/tools
4	Final Report from General Education Task Force 2007-2009	http://www.umass.edu/senate/FinalReport_final.pdf
4	UMass Amherst Writing Assessment Pilot Project	http://www.umass.edu/oapa/oapa/publications/writing_pilot/bhe_writing_pilot_exec_summary.pdf
4	Multiversity Intergroup Dialogue Research Project	https://udrive.oit.umass.edu/neasc/editorial_workspace/Document%20Library/All%20Reference%20Materials/0462_multiversity.pdf
4	Course-Based Review and Assessment	http://www.umass.edu/oapa/oapa/publications/online_handbooks/course_based.pdf
4	Program-Based Review and Assessment	http://www.umass.edu/oapa/oapa/publications/online_handbooks/program_based.pdf
5	A Framework for Excellence: The Flagship Report	http://www.umass.edu/chancellor/pdfs/frameworkreport2009.pdf
5	Full-Time Instructional Faculty Fall 1987 - Fall 2008	http://www.umass.edu/oapa/publications/factsheets/employees/FS_emp_02.pdf
5	Redbook - Academic Personnel Policy of the University of Massachusetts Amherst & Boston (T76-081)	http://www.umass.edu/msp/HTMLobj-236/Redbook.pdf.pdf
5	Massachusetts Society of Professors/Faculty Staff Union - 2007-2008 Contract	http://umassmsp.org/msp_contract
5	Delaware Study	http://www.udel.edu/IR/cost
5	Code of Professional Ethics for the Faculty	http://www.umass.edu/provost/guide/chapter5.pdf
5	Procedures for Dealing with Charges of Misconduct in Research and Scholarly Activities at the University of Massachusetts Amherst	http://media.umassp.edu/massedu/policy/misconduct.pdf
5	Conflict of Interest in Research and Scholarly Activity Policy	http://www.umass.edu/research/ogca/policies/conflict.htm
5	Policy on Faculty Consulting and Outside Activity	http://www.umass.edu/research/cvip/files/Faculty.pdf
5	Center for Teaching (CFT)	http://www.umass.edu/cft
5	The Office of Faculty Development (OFD)	http://www.umass.edu/ofd
5	UMass Amherst 250 Plan	http://www.umass.edu/budget/250
5	A Guide for Using SRTI Results to Inform Merit, Promotion, and Tenure	http://www.umass.edu/oapa/srti/pdf/srti_and_performance_appraisal.pdf
5	General Education Fellows Program	http://www.umass.edu/cft/fellowships/general_education.html
5	Instructional Technology Task Force	http://www.umass.edu/provost/initiatives/it/index.html
5	Learning Commons	http://www.umass.edu/learningcommons
5	Atomic Learning	http://movies.atomiclearning.com/highed/highed
5	Undergraduate Advising	http://www.umass.edu/advising
5	Undergraduate Advising and Learning Communities (UALC)	http://www.umass.edu/ualc
5	New Students Orientation	http://www.umass.edu/newstudent

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5	UMass Amherst Research on the First-Year Experience: Summary of Findings	https://udrive.oit.umass.edu/neasc/editorial_workspace/Document%20Library/All%20Reference%20Materials/0520_ResrchFrstYrEx.pdf
5	National Survey of Student Engagement	http://www.umass.edu/oapa/nsse/index.php
5	UMass Amherst Non-Returner Survey	http://www.umass.edu/oapa/oapa/publications/assessment_bulletin/2007/Retention-StabilityandChange.pdf
5	UMass Advising Survey	http://www.umass.edu/oapa/oapa/publications/assessment_bulletin/2005/academic_advising.pdf
5	Components of the First-Year Experience	https://udrive.oit.umass.edu/neasc/editorial_workspace/Document%20Library/All%20Reference%20Materials/0524_components.pdf
5	Six Contact Points for First-Year Advising	https://udrive.oit.umass.edu/neasc/editorial_workspace/Document%20Library/All%20Reference%20Materials/0525_sixpoints.pdf
5	Sponsored Activities Annual Report for Fiscal Year 2008	http://www.umass.edu/research/ogca/reports/annual08/Annual_Report_FY_08.pdf
5	UMass Amherst Building Condition Report - 2007	http://www.umass.edu/fp/Building%20Condition%20Report.pdf
5	Research and Engagement - Office of the Vice Chancellor	http://www.umass.edu/research
5	TechCast at UMass	http://www.umasscast.org
5	Research ACCESS Newsletter	http://www.umass.edu/research/access
5	2008 Report on Research	http://www.umass.edu/research/report_on_research_08.pdf
5	ScholarWorks@UMassAmherst	http://scholarworks.umass.edu
5	Research and Engagement - Policies and Procedures	http://www.umass.edu/research/ogca/policies/ogcapol.htm
5	Research and Engagement - Compliance	http://www.umass.edu/research/comply/index.html
5	Faculty Senate - Research Council	http://www.umass.edu/senate/councils/research.html
5	UMass Amherst Advanced Energy Portal	http://www.umass.edu/research/energy/
5	UMass Amherst BioPortal	http://www.umass.edu/research/rld/bioportal
5	Research and Engagement - National Centers and Institutes	http://www.umass.edu/research/nationalcenters.html
5	Energy Frontier Research Center (EFRC)	http://www.umass.edu/tei/TEI_2005/UMassEnvironment.html
5	UMass Amherst Emerges as a National Leader in Green Research	http://www.umass.edu/newsoffice/storyarchive/articles/89361.php
5	In the Loop - Talking Points: Campus chosen for multimillion dollar Energy Frontier Research Center	http://www.umass.edu/loop/talkingpoints/articles/88321.php
5	Engineering Research Center for Collaborative Adaptive Sensing of the Atmosphere (CASA)	http://www.casa.umass.edu
5	Center for Hierarchical Manufacturing (CHM)	http://chm.pse.umass.edu
5	MassNanoTech Institute	http://www.umass.edu/massnanotech
5	Materials Research Science and Engineering Center (MRSEC)	http://www.pse.umass.edu/mrsec
5	Research Experience for Undergraduates (REU)	http://www.umass.edu/research/reu.html
5	Massachusetts Statewide Undergraduate Research Conference	http://webapp.comcol.umass.edu/msc/default.aspx
5	Collaborative on Academic Careers in Higher Education (COACHE) - Survey Results	http://www.umass.edu/ofd/about/UMass_Amherst_COACHE_Presentation.pdf
5	UMass Amherst Outreach	http://www.umass.edu/outreach
5	Portraits of Community Engagement	http://www.umass.edu/outreach/pdf/Community_Engagement_Portraits.pdf
5	Continuing and Professional Education Catalog	http://www.umasslearn.net

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5	University Without Walls	http://www.umass.edu/uww/index.html
5	UMass Amherst Extension	http://www.umassextension.org
5	WFCR-FM	http://www.wfcr.org
5	Arts Extension Service	http://www.artsextensionservice.org
5	Faculty Senate Council on University Service, Public Service, and Outreach	http://www.umass.edu/outreach/faculty_connection/outreach_council.html
6	Guide to Undergraduate Programs - Freshman Admission	http://www.umass.edu/ug_programguide/admissions/freshman.html
6	Guide to Undergraduate Programs - Transfer Admission	http://www.umass.edu/ug_programguide/admissions/transfer.html
6	Guide to Undergraduate Programs	http://www.umass.edu/ug_programguide/
6	Statement of Principles and Good Practices	http://www.nacacnet.org/AboutNACAC/Policies/Documents/SPGP.pdf
6	Select Undergraduate Statistics Factsheet (8/6/09)	https://udrive.oit.umass.edu/neasc/editorial_workspace/Document%20Library/All%20Reference%20Materials/06_05_undergradstats.pdf
6	Select Undergraduate Statistics Factsheet (current)	http://www.umass.edu/oapa/publications/factsheets/select_undergrad_stats/FS_sel_01.pdf
6	UMass Amherst Financial Aid Services	http://www.umass.edu/umfa
6	Schedule of Student Records	https://udrive.oit.umass.edu/neasc/editorial_workspace/Document%20Library/All%20Reference%20Materials/0607_schedulestudent.pdf
6	Office of the Vice Chancellor for Student Affairs and Campus Life	http://www.umass.edu/stuaf
6	Student Affairs Mission Statement	https://udrive.oit.umass.edu/neasc/editorial_workspace/Document%20Library/All%20Reference%20Materials/0608_missionstudentaff.pdf
6	UMass at a Glance 2008-2009	http://www.umass.edu/oapa/publications/glance/FS_gla_01.pdf
6	Commission on Campus Diversity	http://www.umass.edu/campusdiversity
6	UMass Amherst: A Commitment to Inclusiveness and Diversity (2006)	http://www.umass.edu/campusdiversity/pdfs/021406_commitment.pdf
6	On Improving Campus Diversity: Action Plan (2005)	http://www.umass.edu/campusdiversity/pdfs/042905_finalplan.pdf
6	Residential Academic Programs website	http://www.umass.edu/rap
6	Residential Academic Programs - List of current RAP offerings	http://www.umass.edu/rap/rap_index.htm
6	Welcome Guide	https://udrive.oit.umass.edu/neasc/editorial_workspace/Document%20Library/All%20Reference%20Materials/0615_welcomeguide.pdf
6	NSO and Housing Guides	https://udrive.oit.umass.edu/neasc/editorial_workspace/Document%20Library/All%20Reference%20Materials/0616_housingguide.pdf
6	Code of Student Conduct	http://www.umass.edu/dean_students/codeofconduct/studentcode
6	Alcohol and Drug Policy	http://www.umass.edu/dean_students/codeofconduct/alcoholpolicy
6	Academic Honesty Policy	http://www.umass.edu/dean_students/downloads/AcademicHonestyPolicy.pdf
6	The Ombuds Office	http://www.umass.edu/ombuds_office
6	NCAA Certification Letter	https://udrive.oit.umass.edu/neasc/editorial_workspace/Document%20Library/All%20Reference%20Materials/0621_ncaacertltr.pdf
6	University of Massachusetts Amherst - Annual Security Report - Clery Report	http://www.umass.edu/umpd/pdffiles/ASR.pdf
6	UMass Amherst Police Department - Daily Crime Log	http://www.umass.edu/umpd/dailycrimelog
6	Campus Emergency Management Plan (CEMP)	https://udrive.oit.umass.edu/neasc/editorial_workspace/Document%20Library/All%20Reference%20Materials/0625_campemergplan.pdf
6	UMass Amherst Police Department - Active Threat Guidelines	http://www.umass.edu/umpd/emergencyprocedures/activethreat
6	Student Affairs - Faculty and Staff Resources	http://www.umass.edu/stuaf/facultystaff
7	UMass Amherst Libraries	http://www.library.umass.edu

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7	Library Partnerships	http://www.library.umass.edu/about/partnerships.html
7	Library at a Glance	http://www.library.umass.edu/assets/aboutus/assessment/attachments/ARL10yrdata08.pdf
7	UMass Amherst Libraries Organization	http://www.library.umass.edu/assets/aboutus/Reports/UMALibraries2009org.pdf
7	Activities and Accomplishments	http://www.library.umass.edu/reports-and-publications
7	UMass Amherst Libraries Three-Year FY Plan, 2009-2011	http://www.library.umass.edu/assets/aboutus/attachments/Three-YearPlan2009-2011.pdf
7	“Focusing on Undergraduates” Self-Study Team Initial Report	http://www.library.umass.edu/assets/aboutus/Reports/FUSSInitialReport052307.pdf
7	Association of Research Libraries	http://www.arl.org
7	“Serving the Graduate and Research Mission” Self-Study Team Initial Report	http://www.library.umass.edu/assets/aboutus/Reports/Serving-the-Graduate-and-Research-Mission-02-07.pdf
7	Digital Quadrangle Series	http://scholarworks.umass.edu/dq
7	ScholarWorks@UMassAmherst	http://scholarworks.umass.edu
7	Learning Commons	http://www.umass.edu/learningcommons
7	Department of Special Collections and University Archives	http://www.library.umass.edu/spcoll/
7	UMarmot	http://www.library.umass.edu/spcoll/umarmot
7	Development and Communication Department - Giving to the Library	http://www.library.umass.edu/giving
7	UMass Amherst Libraries Annual Report 2008	http://www.library.umass.edu/assets/aboutus/attachments/Annual-Reports/Annual-Report-2008-FINAL.pdf
7	LibQUAL+™ Survey	http://www.library.umass.edu/libqual-at-the-university-of-massachusetts-amherst
7	ClimateQUAL+™ Survey	http://www.library.umass.edu/assets/aboutus/assessment/UMassP-2QualReport-Summary-10-06-08.doc
7	UMass Amherst Libraries Three-Year Plan, 2005-2007	http://www.library.umass.edu/assets/aboutus/Reports/Three-Year-Plan-FY-05-07.pdf
7	External Review Team Report 2007	http://www.library.umass.edu/assets/aboutus/Reports/UMASS-Amherst-external-review-team-report-12-07.pdf
7	UMass Amherst Libraries - Association of Research Libraries Statistics 2001 – 2008	https://udrive.oit.umass.edu/neasc/editorial_workspace/Document%20Library/All%20Reference%20Materials/0721_arlstats.pdf
7	A Framework for Excellence: The Flagship Report	http://www.umass.edu/chancellor/pdfs/frameworkreport2009.pdf
7	Office of Information Technologies - Copyright Issues	http://www.oit.umass.edu/copyright/index.html
7	Office of Information Technologies - Policies	http://www.oit.umass.edu/policies/index.html
8	University of Massachusetts Building Authority (UMBA)	http://www.massachusetts.edu/buildingauthority/bahome.html
8	American College and University Presidents Climate Commitment	http://www.presidentsclimatecommitment.org
8	State Procurement and Construction Regulations	https://udrive.oit.umass.edu/neasc/editorial_workspace/Document%20Library/All%20Reference%20Materials/0803_stateprocure.pdf
8	Summary of Acreage and Buildings as of December 31, 2008	https://udrive.oit.umass.edu/neasc/editorial_workspace/Document%20Library/All%20Reference%20Materials/0804_acreagebuildings.pdf
8	Structures Added at UMass Amherst Campus 1998-2008	https://udrive.oit.umass.edu/neasc/editorial_workspace/Document%20Library/All%20Reference%20Materials/0805_structuresadded.pdf
8	Campus Oversight Groups	https://udrive.oit.umass.edu/neasc/editorial_workspace/Document%20Library/All%20Reference%20Materials/0808_campoversight.pdf
8	A Framework for Excellence: The Flagship Report	http://www.umass.edu/chancellor/pdfs/frameworkreport2009.pdf
9	Resident Tuition Rates	http://www.mass.edu/campuses/res_tuition.asp

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9	UMass Amherst Fee Schedule	http://www.umass.edu/bursar/fee_schedule.htm
9	Fiscal Year 2010 Operating Budget	https://udrive.oit.umass.edu/neasc/editorial_workspace/Document%20Library/All%20Reference%20Materials/0903_fybudget.pdf
9	Financial Indicators Report	https://udrive.oit.umass.edu/neasc/editorial_workspace/Document%20Library/All%20Reference%20Materials/0904_fininrep.pdf
9	UMass Fiscal and General Administrative Procedures	http://www.massachusetts.edu/policy/fiscalgeneraladmin.html
9	UMass Personnel Policies and Guidelines	http://www.massachusetts.edu/policy/personnelpolicies.html
9	UMass Board of Trustees website	http://www.massachusetts.edu/bot/index.html
9	Facility Indicators	https://udrive.oit.umass.edu/neasc/editorial_workspace/Document%20Library/All%20Reference%20Materials/0904_facindicators.pdf
9	Report to the Trustee Oversight Task Force, Aug. 25, 2009	https://udrive.oit.umass.edu/neasc/editorial_workspace/Document%20Library/All%20Reference%20Materials/0809_trusteereport.pdf
9	Update on Campus Budget	http://www.umass.edu/chancellor/budget_update_061809.html
10	UMass Amherst Homepage	http://www.umass.edu
10	UMass Amherst Admissions	http://www.umass.edu/admissions
10	About UMass Amherst	http://www.umass.edu/umhome/about
10	Office of Institutional Research	http://www.umass.edu/oir
10	Public Disclosure	http://www.umass.edu/disclosure
10	Budget Office	http://www.umass.edu/af/budget/Budget_Office_Data_Statistics.htm
10	Office of the Chancellor	http://www.umass.edu/chancellor
10	Admissions Office Fast Facts	http://www.umass.edu/admissions/fast_facts
10	Guide to Undergraduate Programs	http://www.umass.edu/ug_programguide
10	Graduate Bulletin	http://www.umass.edu/grad_catalog
10	Stockbridge School of Agriculture	http://www.umass.edu/stockbridge/index
10	Continuing and Professional Education Catalog	http://www.umassulearn.net
10	Academic Regulations	http://www.umass.edu/registrar/media/academicregs.pdf
10	Graduate School Handbook	http://www.umass.edu/gradschool/handbook
10	Guidelines for Master's Theses and Doctoral Dissertations	http://www.umass.edu/gradschool/files/guidelines.pdf
10	UMass Amherst Financial Aid Services	http://www.umass.edu/umfa
10	Bursar's Office	http://www.umass.edu/bursar/index.html
10	Code of Student Conduct	http://www.umass.edu/dean_students/codeofconduct
10	Board of Trustees Members	http://www.massachusetts.edu/bot/members.html
10	Massachusetts Department of Higher Education Board Members	http://www.mass.edu/aboutus/boardmembers.asp
10	Continuing and Professional Education Programs	http://www.umassulearn.net/Programs
10	Continuing and Professional Education Student Services	http://www.umassulearn.net/Student-Services
10	Office of the University Registrar	http://www.umass.edu/registrar
10	In the Loop	http://www.umass.edu/loop
10	Arts & Events	http://www.umass.edu/umhome/events
10	The Massachusetts Daily Collegian	http://www.dailycollegian.com
10	UMass at a Glance 2008-2009	http://www.umass.edu/oapa/publications/glance/FS_gla_01.pdf
10	Office of Institutional Research - Retention and Graduation Rates of Undergraduate Students	http://www.umass.edu/oapa/topics/students.php

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10	Office of Institutional Research - Common Data Set	http://www.umass.edu/oapa/publications/cds/index.php
10	Doctoral Completion and Retention	http://www.umass.edu/oapa/publications/department_profiles/index.php
10	UMass Amherst Magazine	http://www.umassmag.com
10	The Cost of UMass Amherst Education	http://www.umass.edu/umfa/basics/costs
10	Guide to Financial Aid	http://www.umass.edu/umfa/uploads/basicContentWidget/12516/0910_financialaidguide_ugrad.pdf
10	Financial Aid Facts & Figures	https://udrive.oit.umass.edu/neasc/editorial_workspace/Document%20Library/All%20Reference%20Materials/1038_finaid.pdf
10	University of Massachusetts Amherst Program Accreditation List	http://www.umass.edu/oapa/publications/accreditation/programs.pdf
10	UMass NEASC Website	http://www.umass.edu/neasc
10	A Framework for Excellence: The Flagship Report	http://www.umass.edu/chancellor/pdfs/frameworkreport2009.pdf
10	Campus Communicators	https://udrive.oit.umass.edu/neasc/editorial_workspace/Document%20Library/All%20Reference%20Materials/1039_communicators.pdf
10	Creating the Momentum The Foundation, Development, Alumni and University Relations	https://udrive.oit.umass.edu/neasc/editorial_workspace/Document%20Library/All%20Reference%20Materials/1042_umasrel.pdf
10	U.S. Department of Education College Navigator	http://nces.ed.gov/collegenavigator
10	Voluntary System of Accountability (VSA)	http://www.voluntarysystem.org/index.cfm
11	Conflict of Interest Disclosure Policy for Trustees	http://media.umassp.edu/massedu/policy/conflictinterest.pdf
11	Affirmative Action and Nondiscrimination Policy Statement	http://www.umass.edu/eod/aapolicy.html
11	Office of Equal Opportunity and Diversity	http://www.umass.edu/eod
11	Americans with Disabilities Act Transition Plan: July, 2008 Update	http://www.umass.edu/af/ADA%20Plan%20Update%202008%20Summary.pdf
11	Fair Information Practices Regulations (T77-059)	http://www.umass.edu/senate/trustee/T77-059_fair_information.pdf
11	Sexual Harassment Policy and Procedures	http://www.umass.edu/eod/sexual.pdf
11	Academic Regulations	http://umass.edu/registrar/media/academicregs.pdf
11	Guide to Undergraduate Programs	http://www.umass.edu/ug_programguide/
11	Graduate School Bulletin	http://www.umass.edu/grad_catalog
11	Graduate School Handbook	http://www.umass.edu/gradschool/handbook
11	Code of Student Conduct	http://www.umass.edu/dean_students/downloads/CodeofStudentConduct.pdf
11	Academic Honesty Policy	http://www.umass.edu/dean_students/downloads/AcademicHonestyPolicy.pdf
11	The Ombuds Office	http://www.umass.edu/ombuds_office
11	The Faculty Guide	http://www.umass.edu/provost/guide/guide200507.pdf
11	Code of Professional Ethics for the Faculty	http://www.umass.edu/provost/guide/chapter5.pdf
11	Redbook - Academic Personnel Policy of the University of Massachusetts Amherst & Boston (T76-081)	http://www.umass.edu/msp/HTMLobj-236/Redbook.pdf.pdf
11	Office of Research Affairs - Policies	http://www.umass.edu/research/ora/pol.html
11	Division of Human Resources mission statement	http://www.umass.edu/humres/library/u-plan1.html#Mission
11	Affirmative Action Plan 2008-2009	http://www.umass.edu/eod/2008summary.pdf
11	Massachusetts Society of Professors/Faculty Staff Union	http://www.umass.edu/msp/about.htm
11	Professional Staff Union, Massachusetts Teachers Association	http://www.umass.edu/psumta/bylaws/Endorsed_Bylaws.html

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11	University Staff Association	http://www.umass.edu/humres/library/USAMTA2007-2008.pdf
11	American Federation of State, County, and Municipal Employees	http://www.umass.edu/local1776
11	Graduate Employee Organization Policies	http://www.umass.edu/provost/admin/policies/GEO0407.pdf
11	Resident Assistant Union	http://www.umass.edu/chronicle/archives/02/08-09/RA%27s.htm
11	International Brotherhood of Police Officers Contract	http://www.umass.edu/wld/document/IBPO_Contract.pdf
11	Professional Staff Salary Administration Program	http://www.umass.edu/humres/cc_home.htm
11	Principles of Employee Conduct (T96-136)	http://media.umass.edu/massedu/policy/Principles%20of%20Empl%20Conduct.pdf
11	Policy on Fraudulent Financial Activities (T00-051)	http://media.umass.edu/massedu/policy/FiscalFraudulantFinAct.pdf
11	Grievance Policy and Procedures	http://www.umass.edu/eod/grievance.html
11	Department of Environmental Health and Safety	http://www.ehs.umass.edu
11	Workplace Learning & Development	http://www.umass.edu/wld
11	Registered Student Organizations	http://www.umass.edu/csd/rso/category
11	Diversity and Inclusion at UMass Amherst: A Blueprint for Change	http://www.umass.edu/campusdiversity/pdfs/final_report.pdf
11	On Improving Campus Diversity: Action Plan (2005)	http://www.umass.edu/campusdiversity/pdfs/042905_finalplan.pdf
11	Continuing a Focus in Diversity and Positive Climate: An Update of the Actions Indicated in the Campus "Action Plan"	https://udrive.oit.umass.edu/neasc/editorial_workspace/Document%20Library/All%20Reference%20Materials/1140_chancellor.pdf
11	Office of Institutional Research	http://www.umass.edu/oir
11	Race/Ethnicity of Undergraduate Students	http://www.umass.edu/oapa/publications/factsheets/race_ethnicity/FS_rac_01.pdf
11	Race/Ethnicity of Entering First-Year Undergraduates	http://www.umass.edu/oapa/publications/factsheets/race_ethnicity/FS_rac_02.pdf
11	Race/Ethnicity of Graduate Students Fact Sheet	http://www.umass.edu/oapa/publications/factsheets/race_ethnicity/FS_rac_03.pdf
11	Historical Workforce Comparison by Job Category, 1998-2008	https://udrive.oit.umass.edu/neasc/editorial_workspace/Document%20Library/All%20Reference%20Materials/1145_historicalworkforce.pdf